

MIDLAND MEMORIAL HOSPITAL

Community Health Needs Assessment and Implementation Plan

September 2022



MIDLAND HEALTH

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Section 1:

Community Health Needs Assessment

EXECUTIVE SUMMARY



Executive Summary

A comprehensive, six-step community health needs assessment (“CHNA”) was conducted for Midland Memorial Hospital (MMH) by Community Hospital Consulting (CHC Consulting). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Midland County, Texas.

The CHNA Team, consisting of leadership from MMH, met with staff from CHC Consulting on April 5, 2022 to review the research findings and prioritize the community health needs. Six significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

The CHNA Team participated in a prioritization ballot process using a structured matrix to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and their capacity to address the need. Through collaboration, engagement and partnership with the community, Midland Memorial Hospital will address the following priorities with a specific focus on affordable care and reducing health disparities among specific populations.

The most significant needs, as discussed during the April 5h prioritization meeting, are listed below:

1. Continued Emphasis on Healthcare Workforce Recruitment and Retention
2. Access to Mental and Behavioral Health Care Services and Providers
3. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
4. Increased Emphasis on Education and Awareness of Existing Health Care Resources
5. Continued Focus on COVID-19 Prevention & Response
6. Increased Emphasis on Safe Sex Education, Communicable Disease Prevention, Family Planning and Prenatal and Postnatal Care

Once this prioritization process was complete, MMH leadership discussed the results and decided to address all six of the prioritized needs in various capacities through its implementation plan.

MMH leadership has developed the following implementation plan to identify specific activities and services which directly address the six priorities. The objectives were identified by studying the prioritized health needs within the context of the hospital’s overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, progress, and key results (as appropriate).

The MMH 2022 CHNA and Implementation Plan report was reviewed and adopted by the MMH board on August 31 and September 1, 2022.



Priority #1: Continued Emphasis on Healthcare Workforce Recruitment and Retention

Midland County has a lower rate of primary care providers per 100,000 population and a higher rate indicating they had no personal doctor than the state. Additionally, Midland County has one Medically Underserved Area and several Health Professional Shortage Area designations as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA).

Interviewees applauded the hospital and current primary care providers for their efforts in recruitment and providing care within the community. They also discussed a persisting shortage of primary care providers for those who do and do not have insurance, with particular concern for those with Medicare and Medicaid as well as those with VA benefits. Aging primary care and specialty providers needing to be replaced as well as the growing population in Midland County were highlighted as primary strains on already overburdened providers who are battling burnout and exhaustion. One interviewee stated: “There’s not enough nurses and not enough providers through the pandemic. There’s been more overuse and burnout issues leading to people leaving health care and nurses leaving.”

There are also some residents who seek care outside of the community due to limited access leading to outmigration of patients to Dallas and El Paso. The rural nature of Midland County was seen as a factor that hinders recruitment and retention of providers, both primary care and specialists. One interviewee noted: “Being where we are and it’s not the prettiest city on the planet, we do struggle with recruiting doctors. Looking around, there’s a lot of doctors who are approaching retirement age. We could have a potential problem with backfilling those physicians, and there’s a pretty significant part of the doctor pool that will retire in the next 3-5 years.”

Additionally, it was mentioned that there are some who seek care in urgent care or emergency room settings, hindering the continuity of care and the ability to treat patients proactively. One interviewee stated: “It’s difficult to find medical professionals in our city taking on new patients. Because of that, people don’t have established providers and conditions worsen and become emergencies.” While another interviewee mentioned: “A lot of people utilize urgent care in lieu of a primary care provider because we don’t have enough providers. There’s a gap in preventive care and continuity of care because of that.”

Many interviewees raised concern surrounding staffing shortages that expand beyond primary care providers, particularly nurses. One interviewee stated: “In our case, our issue is support personnel. This is the biggest thing that impacts access for our patient population. We have a hard time trying to get nurses and nursing assistants and support staff. That wrecks efficiency and everything else and that’s not unique to us. It’s a tight labor market right now for whatever reason and everybody is having trouble getting help.” There was also concern that the wages that have risen to attract nurses and other providers would result in increased healthcare costs.

With regards to specialty care, interviewees discussed outmigration to Dallas/Fort Worth, Houston, Lubbock and San Antonio due to the rural nature of Midland, limited local resources and services as well as the perception that specialty care will be superior in a more metropolitan area. This may result in transportation as well as cost barriers. It was also noted that the shortage of specialty providers and limited availability of physicians providing rotating coverage leads to long wait times for appointments. Though the hospital is working to increase specialist availability in the community, an interviewee mentioned the need for increased awareness of these services. Specific specialties mentioned as needed in the community include Orthopedics, Pulmonology, Gastroenterology, Neurology, Cardiology, Pediatric subspecialties, Dermatology and Rheumatology. Succession planning was mentioned as a specific need within Pulmonology, Gastroenterology and Neurology.



Priority #2: Access to Mental and Behavioral Health Care Services and Providers

Data suggests that residents in Midland County do not have adequate access to mental and behavioral health care services and providers. Midland County has a lower rate of mental health care providers per 100,000 than the state and the nation. A mental health market bed need analysis estimates that 70-80 beds are needed to support mental and behavioral health patients who reside in Midland County and the surrounding region.

Many interviewees mentioned that lack of an adequate number of providers and appropriate access which results in long wait times, primary care physicians trying to manage mental health care and many who are left without needed services resulting in lack of care or care being sought in emergency rooms. One interviewee stated: “The top need is for additional providers – counselors, psychologist, and psychiatrists. The wait time is sometimes a month to 6 weeks. It's too long and it puts our primary care doctors in a tough place because they try to treat them as best they can, but they don't have the training. People end up going to the emergency room to try and get help.”

The resources that are available in the community are often closed to new patients or certain payor types or the clinics are overburdened and booking appointments well into the future. This creates a gap in care that is either not addressed or addressed via the emergency room which is not a sustainable approach. Telehealth services have increased, particularly as a result of COVID-19, but this mode of care delivery is not appropriate or available to all, especially those with limited resources or language barriers. The senior population was noted as a population that was disproportionately affected. One interviewee noted: “A lot of reimbursement rules require telehealth visits to be done by video. That's a big increase in technology that some folks aren't comfortable with.”

Several interviews mentioned that certain groups like the un/underinsured, Medicare and Medicaid patients are struggling to access health care services, mainly mental and behavioral, specialty care and primary care. Another group that interviewees mentioned was the youth population and how they have unmet mental and behavioral health needs including substance use and emotional stress. One interviewee stated: “Our teenage population is dealing with a lot of emotional stressors. We are having a significant surge in the number of teenagers requiring counseling support. It's continuing to be an issue.” A couple of interviewees mentioned the Burmese population and how there is a lack of awareness of the importance in seeking appropriate mental health care for this group. One interviewee stated: “Within the Burmese community, there is low awareness but also receptivity of going and getting treatment for mental illness. It is a challenge with their culture.”

Additionally, it was noted that there is a significant need for addiction treatment services in the county as it relates to alcohol and drug abuse issues, specifically the rise in fentanyl use. Interviewees mentioned that the need for mental health services have only increased as a result of the stress and isolation caused by COVID-19 as well as increasing alcohol and drug abuse issues throughout the county. This has led to a perceived increase in traffic accidents as well as crime rates. One interviewee stated: “COVID-19 exacerbated what already existed with mental health, but there are also some COVID specifics with loss of jobs and just the stress and anxiety of that.” It was also specifically noted that telehealth services are only one aspect of care, where there is still a high need for in-person services and therapies.

Priority #3: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrants a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Midland County...



Priority #3: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles (continued)

...and the state. Midland County has higher mortality rates than Texas for the following causes of death: Alzheimer's disease; chronic lower respiratory diseases; COVID-19; accidents (unintentional injuries); intentional self-harm (suicide); influenza and pneumonia; breast cancer; prostate cancer; lung & bronchus cancer; and colon & rectum cancer.

Midland County has higher prevalence rates of chronic conditions such as high blood pressure and asthma in the Medicare population as well as residents participating in unhealthy lifestyle behaviors such as binge drinking and smoking than the state. Syphilis rates in Midland County are also on the rise. With regards to maternal and child health, specifically, Midland County has higher low birth weight births and higher teen (age 0-19 years) birth rates than the state.

According to data, Midland County residents are not appropriately seeking preventive care services, such as influenza vaccines and colonoscopies. Additionally, Midland County has a lower rate of dentists per 100,000 persons as compared to the state. There is a particular concern for those across various racial and ethnic groups with specific notes regarding the Hakha Chin, Burmese and Hispanic groups. Language, transportation and cost barriers were mentioned as hindrances causing unmet needs and increases in preventable conditions. One interviewee also mentioned the need for education and prevention of sex trafficking which is of great concern for the transient and undocumented communities.

Interviewees commended the hospital for their leadership in providing healthy lifestyle programs and improvement in access. Several interviewees noted that there is a need for a re-emphasis of health education in the community after the various stresses of COVID-19 caused a shift to more acute care needs as opposed to longer term preventative care and education. It was mentioned that there is a lack of healthy food access for many populations in Midland County as a result of rising food costs as well as food deserts within the county. This was noted to be a particular issue for low income populations along with other health literacy factors that presents a greater barrier to a healthy lifestyle. One interviewee stated: "There is a relative lack of health literacy among the large subset of our population and the consequent lifestyle and personal health choices that are made that lead to some of the common health problems that we deal with which are related to diabetes, hypertension, obesity and the consequent chronic health problems that result from those health issues."

Priority #4: Increased Emphasis on Education and Awareness of Existing Health Care Resources

The hospital was commended for all of their work to educate residents, recruit staff, and respond to issues that arose during the pandemic. Once interviewee noted: "The hospital is doing a good job of trying to educate people. I've been impressed with the administrative staff who are engaged in the community and they are trying their hardest to help which is great. We have a good local physician community that is engaged."

While many great things are happening in the community, interviewees raised concern surrounding the lack of education and healthcare literacy for various populations in Midland County with particular concern for various ethnic and senior populations. One interviewee stated: "...there's a health equity issue among different racial/ethnic groups that have different levels of education and different levels of access to care, whether real or perceived, depending on what neighborhood you live in. There's just different levels of access and information available to access health care and different neighborhoods are concentrated based on cultural backgrounds and different census tracts."



Priority #4: Increased Emphasis on Education and Awareness of Existing Health Care Resources (continued)

Language barriers were also mentioned by several interviewees as a hindrance to care. Another interviewee mentioned: “Populations who don’t speak English struggle in finding a provider. Spanish is one. We have Hakha Chin persons who don’t have access to providers that speak their language.”

COVID-19 also highlighted disparities in education and trust of the healthcare system. Vaccination hesitancy as well as lack of awareness of how to navigate local healthcare resources were of particular concern for minority populations as well as undocumented persons. Seeking care in the emergency room or not seeking care at all are the results of lack of awareness and education. One interviewee noted: “There’s a lack of knowledge of what is actually available for racial/ethnic communities in Midland and not from anything they’re doing wrong - it’s just the knowledge isn’t being disseminated.”

Interviewees also discussed misuse of the Emergency Room due to misinformation and long wait times for an appointment with a primary care provider. One interviewee stated: “Seniors don’t have firsthand knowledge. If they’re in the right place and have the right people, they have the right care. If they’re on the fringe of the city, they don’t. They overuse the emergency room because they don’t know there’s care out there.”

Priority #5: Continued Focus on COVID-19 Prevention & Response

Midland County had a higher mortality rate of COVID-19 compared to the state. Midland County also has a lower vaccination rate compared to the state.

Interviewees discussed concern surrounding various areas impacted by COVID-19, such as the stress on the healthcare workforce, residents with preexisting conditions, mental health concerns, homelessness and disparate healthcare access. Healthcare worker burnout was a top concern for lack of healthcare providers. One interviewee stated: “Staffing will be an issue. It was already difficult to find clinical staff before, but then the pandemic put a strain on those that were already in the field and also opened the door to agencies being able to pay more than the locals could. That’s not fathomable for us locally to be able to do that.” Homelessness was also mentioned as a precursor to healthcare needs as the cost of living, particularly for housing, rises. One interviewee noted: “Our housing issue has been put on hold, but that contributes to the overall health of the community and that’s been on the backburner due to COVID-19 and the oil bust. For the low income and working poor, there’s never enough housing.”

Those with preexisting conditions were noted as having a greater risk of complications from COVID-19 as well as a greater need for on-going and preventive care for chronic conditions. One interviewee stated: “COVID-19 has brought to light how much higher risk our obese and unhealthy individuals are because those are the ones impacted the most by this virus. That has changed people’s idea of chronic disease and obesity because it brought in a whole new element.”

It was also mentioned that mental health concerns are of even greater concern in light of COVID-19, particularly for the senior population. There is an increasing need for socialization and connection due to isolation during the pandemic. One interviewee specifically stated: “COVID-19 exacerbated what already existed with mental health, but there are also some COVID specifics with loss of jobs and just the stress and anxiety of that.” While another mentioned: “Over the last few years with COVID, social isolation really took a toll on our seniors. Many of them became more isolated and locked into their homes which has exacerbated some of the mental health issues, especially for those already dealing with Alzheimer’s and dementia.”



Priority #5: Continued Focus on COVID-19 Prevention & Response (continued)

Interviewees raised concern surrounding the increased presence of telehealth services during the pandemic and the limitations and barriers to telehealth services including potential difficulty accessing available telehealth services for those with limited technology resources. One interviewee stated: “Telehealth is good for those who have broadband connectivity, so it boils down to whether or not you have access to technology. If not, telehealth is not advantageous to you. That affects an inordinate amount of people in west Texas due to our rural nature.”

Education was mentioned as an important factor as the pandemic progresses. Information and misinformation are swaying decisions regarding medical and protocol compliance as well as vaccine hesitancy. All of these are factors which contribute to frustration, fatigue and a mistrust of medical professionals which will be important to address not only as it relates to COVID-19 but all health factors. One interviewee stated: “We don’t understand the effects of COVID-19 yet. There’s a hesitancy to report having symptoms because children may miss school. Because of people just having COVID-19 fatigue, a growing number of people in our community have stopped listening or trusting our medical professionals. That’s a dangerous trend we’re seeing that’s increasing.”

Priority #6: Increased Emphasis on Safe Sex Education, Communicable Disease Prevention, Family Planning and Prenatal and Postnatal Care

Data suggests that residents in Midland County face an increasing risk of communicable disease infections, particularly syphilis as well as higher than state average births to single teens and teen pregnancy rates.

Interviewees emphasized the need to address rising STI and teen pregnancy rates through education regarding safe sexual behaviors and STI prevention and increased accessibility to family planning and sexual health resources. One interviewee stated: “We started testing and treating for STIs and STDs and we’ve had comments from patients saying they’re not getting educated about STIs at all. They get the treatment and diagnosis and that’s it. More people are making positive decisions about their sexual lifestyle because they know they don’t want to get sick.”

The transient population, particularly tied to the oil industry, was highlighted as a particular area of opportunity for education. Transportation as well as cost could be barriers to care for the transient population as well as the minority and low income populations. COVID-19 and the subsequent increase in time at home was seen as a driver of increased STI rates as well as a need for education on safe sex practices. One interviewee mentioned: “The other thing we’ve noticed is an increase in STIs. That may have to do with people spending more time at home. We need prevention. Use condoms, take birth control, don’t have multiple partners, etc.”



PROCESS & METHODOLOGY



Process & Methodology

Background and Objectives

- This CHNA is designed in accordance with CHNA requirements identified in the Patient Protection and Affordable Care Act and further addressed in the Internal Revenue Service final regulations released on December 29, 2014.
- The objectives of the CHNA are to:
 - Meet federal government and regulatory requirements
 - Research and report on the demographics and health status of the study area, including a review of state and local data
 - Gather input, data and opinions from persons who represent the broad interest of the community
 - Analyze the quantitative and qualitative data gathered and communicate results via a final comprehensive report on the needs of the communities served by Midland Memorial Hospital
 - Document the progress of previous implementation plan activities
 - Prioritize the needs of the community served by the hospital
 - Create an implementation plan that addresses the prioritized needs for the hospital



Process & Methodology

Scope

- The CHNA components include:
 - A description of the process and methods used to conduct this CHNA, including a summary of data sources used in this report
 - A biography of Midland Memorial Hospital
 - A description of the hospital's defined study area
 - Definition and analysis of the communities served, including demographic and health data analyses
 - Findings from phone interviews collecting input from community representatives, including:
 - State, local, tribal or regional governmental public health department (or equivalent department or agency) with knowledge, information or expertise relevant to the health needs of the community;
 - Members of a medically underserved, low-income or minority populations in the community, or individuals or organizations serving or representing the interests of such populations
 - Community leaders
 - A description of the progress and/or completion of community benefit activities documented in the previous implementation plan
 - The prioritized community needs and separate implementation plan, which intend to address the community needs identified
 - Documentation and rationalization of priorities not addressed by the implementation plan
 - A description of additional health services and resources available in the community
 - A list of information gaps that impact the hospital's ability to assess the health needs of the community served



Process & Methodology

Methodology

- Midland Memorial Hospital worked with CHC Consulting in the development of its CHNA. Midland Memorial Hospital provided essential data and resources necessary to initiate and complete the process, including the definition of the hospital's study area and the identification of key community stakeholders to be interviewed.
- CHC conducted the following research:
 - A demographic analysis of the study area, utilizing demographic data from Stratasan
 - A study of the most recent health data available
 - Conducted one-on-one phone interviews with individuals who have special knowledge of the communities, and analyzed results
 - Facilitated the prioritization process during the CHNA Team meeting in April 2022. The CHNA Team included:
 - Russell Meyers, Chief Executive Officer
 - Stephen Bowerman, Senior Vice President, Chief Operating Officer
 - Samuel Moore, Vice President, Chief Financial Officer
 - Marcy Madrid, Vice President, Community Health
 - Lawrence Wilson, MD, Vice President, Medical Affairs
 - Roberta Solorio, Vice President, Chief Human Resource Officer
 - Steve Olive, Executive Director of Group Management
 - Kimberly Nix, Executive Director of Human Resource Operations
 - Tasa Richardson, Public Relations Manager
 - Reagan Anderson, Project Manager, Population Health
 - Taylor Anderson, Community Relations Coordinator
 - Padjmaja Patel, MD, DipABLM, practicing internist in Midland, TX
 - The methodology for each component of this study is summarized in the following section. In certain cases methodology is elaborated in the body of the report.



Process & Methodology

Methodology (continued)

– Midland Memorial Hospital Biography

- Background information about Midland Memorial Hospital, mission, vision, values and services provided were provided by the hospital or taken from its website

– Study Area Definition

- The study area for Midland Memorial Hospital is based on hospital inpatient discharge data from October 2020 - September 2021 and discussions with hospital staff

– Demographics of the Study Area

- Population demographics include population change by race, ethnicity, age, median income analysis, unemployment and economic statistics in the study area
- Demographic data sources include, but are not limited to, Stratason, the U.S. Census Bureau and the United States Bureau of Labor Statistics

– Health Data Collection Process

- A variety of sources (also listed in the reference section) were utilized in the health data collection process
- Health data sources include but are not limited to: the Robert Wood Johnson Foundation, Texas Department of Health and Human Services, SparkMap, and the Centers for Disease Control and Prevention

– Interview Methodology

- Midland Memorial Hospital provided CHC Consulting with a list of persons with special knowledge of public health in Midland County, including public health representatives and other individuals who focus specifically on underrepresented groups
- From that list, twenty-seven in depth phone interviews were conducted using a structured interview guide
- Extensive notes were taken during each interview and then quantified based on responses, communities and populations (minority, elderly, un/underinsured, etc.) served, and priorities identified by respondents. Qualitative data from the interviews was also analyzed and reported.



Process & Methodology

Methodology (continued)

– Evaluation of Hospital's Impact

- A description of the progress and/or completion of community benefit activities documented in the previous implementation plan
- Midland Memorial Hospital provided CHC Consulting with a report of community benefit activity progress since the previous CHNA report

– Prioritization Strategy

- Six significant needs were determined by assessing the prevalence of the issues identified in the health data findings, combined with the frequency and severity of mentions in the interviews
- Three factors were used to rank those needs during the prioritization process
- See the prioritization section for a more detailed description of the prioritization methodology



HOSPITAL BIOGRAPHY



About Midland Memorial Hospital

About Us

We believe the health of a community extends far beyond hospital walls. And we are committed to leading our community to be the healthiest in Texas.

That's why we've teamed up with area healthcare partners to create Midland Health. Working together, we can make a profound and lasting impact on our community by improving the health of our people.

History

In 1950, Midland Memorial Hospital, the only not-for-profit hospital in Midland County, Texas was established by prominent community leaders with one mission: "To make quality healthcare available to all residents of Midland County." Funds to build the hospital were donated by individuals, corporations and foundations as a nonprofit, community-based hospital, offering medical care to the west Texas community, regardless of their ability to pay.

The hospital opened its doors on July 11, 1950, as a community owned, 75-bed hospital, serving the nearly 22,000 people who resided in Midland County. The hospital was staffed with 78 employees and 26 physicians. The 58,694 square foot, state-of-the-art medical facility cost \$1,372,000.

Over succeeding decades, Midland Memorial Hospital has changed dramatically to meet the needs of a dynamic community. In May 2009, Midland County residents approved a \$115 million bond to build a new patient tower, which was combined with another \$62.6 million in private donations and grants. It was the first \$100 million bond issue approved by Midland voters.

On December 19, 2012, the hospital opened the new, nine-story, Dorothy and Clarence Scharbauer Jr Patient Tower, staying under the \$177.6 million project budget.

The new tower consolidated several West Campus operations, such as the OB/GYN unit, into the main campus. The tower also features a number of new amenities for inpatients such as an interactive television system and a motorized patient lift in every room. The hospital is licensed for 474 beds and offers several innovative programs, including the Heart Institute, Total Joint Center, women's and children's health care services and various rehabilitation programs.

In August 1977, the Hospital District was formed and a modest tax levied to support only the care of indigent patients. Now, the Board of Directors of the Midland County Hospital District, elected by the voters, add their counsel and insight to the direction of the volunteer Boards of Trustees and Governors, in guiding the further development of Midland Memorial Hospital.

For over 60 years, we have maintained our pledge to deliver quality health care to the residents of Midland County and the surrounding region. Our staff, volunteers, facilities, and services reflect this commitment today. We are committed to providing the best possible care and service you and your family need.

Source: Midland Memorial Hospital, "About Us," <https://midlandhealth.org/main/about-us>; accessed April 13, 2022.



Mission, Vision and Values

Our Mission

Leading healthcare for greater Midland.

Our Vision

Midland will be the healthiest community in Texas.

Our Core Values

Pioneer Spirit

- We tell the truth and honor commitments.
- We innovate and embrace change.
- We are careful stewards of our resources.
- We overcome problems without complaining.
- We exceed expectations through teamwork and partnerships.

Caring Heart

- We are West Texas friendly... treating all people with kindness and respect.
- We care for the hearts and souls of our patients and visitors.
- We see the human being first, then the medical condition.
- We slow down and listen; true healing begins with empathy.
- We honor diversity and promote the dignity of each individual.

Healing Mission

- We do our best to improve the health and well-being of our community.
- We are continuous learners.
- We create an environment that supports the healing process.
- We care for ourselves so we are able to care for others.
- We find joy in our work and have fun together.

Source: Midland Memorial Hospital, "About Us," <https://midlandhealth.org/main/about-us>; accessed April 13, 2022.



Services Provided

- Bariatric Weight Loss
- Breast Care
- Cancer Care
- Cardiac Care
- Cardiopulmonary
- Critical Care
- Diagnostic Imaging Associates
- Diagnostic Sleep Center of Midland
- Elderly Care
- Emergency Services
- Endoscopy
- ENT & Allergy of West Texas
- Heart Institute
- Heart & Lung Care
- Laboratory Services
- Hope Chest
- Community Fridge
- Hospitalists
- Infection Prevention
- Inpatient Orthopedics
- Internal Medicine
- Lifestyle Medicine
- Neurology and Neurosurgery
- Occupational, Physical and Speech Therapy
- Orthopedic Surgery
- Outpatient Treatment Center
- Palliative Care
- Pediatrics
- Physical Medicine and Rehabilitation
- Plant-Based Nutrition
- Primary Care
- Radiology
- Rehabilitation
- Rheumatology
- Robotic Surgery
- Safe Drug Disposal
- Spiritual Care
- Stroke Care
- Surgical Services
- Testing Center
- Total Joint Center
- West Texas Therapy
- Women's and Children's
- Wound Care

Source: Midland Memorial Hospital, "Services," <https://midlandhealth.org/main/services>; accessed April 13, 2022.



STUDY AREA



Midland Memorial Hospital

Study Area

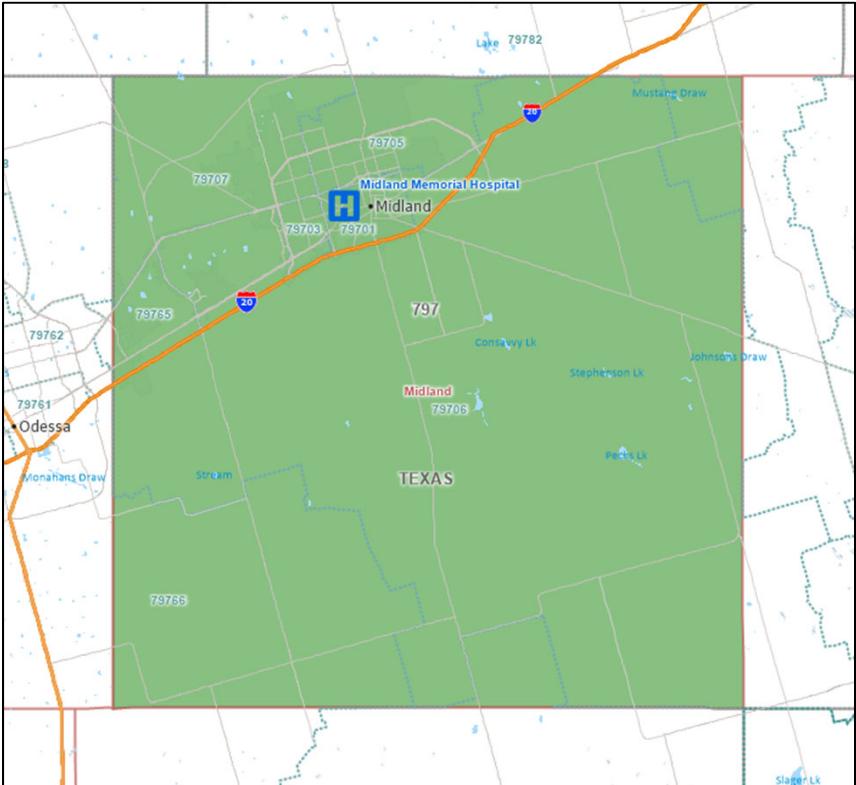
Midland County comprises 79.2% of October 2020 – September 2021 Inpatient Discharges

 Indicates the hospital

**Midland Memorial Hospital
Patient Origin by County
October 2020 - September 2021**

County	State	FY21 Inpatient Discharges	% of Total	Cumulative % of Total
Midland County	TX	9,086	79.2%	79.2%
All Others		2,390	20.8%	100.0%
Total		11,476	100.0%	

Source: Texas Hospital Association (THA), accessed from Stratason, public use data files; Fiscal Year 2021 (October 2020 - September 2021); inpatient discharges. Normal Newborns removed.



Note: the 2019 MMH CHNA and Implementation Plan report studied Midland County, Texas, which comprised 76.6% of SY 2019 (June 2018 – May 2019) inpatient discharges.



DEMOGRAPHIC OVERVIEW



Population Health

Introduction

- Information included within this section is pulled from a variety of sources, including the census. Because census data is collected every ten years, periodic updates are provided by data vendors based on a variety of population health factors.
- Due to the rapid population growth and significant transient population within Midland County, total population and projection estimates are difficult to accurately depict. Therefore, CHC Consulting has provided demographic data from Stratasan that includes census periodic updates, as well as supplemental information from local reports in an attempt to emphasize the effect of the current oil boom on current population and projected population numbers.
- Supplemental local population information is integrated within this Demographic Overview section wherever appropriate.



Population Health

Population Growth

Projected 5-Year Population Growth 2021-2026



Overall Population Growth				
Geographic Location	2021	2026	2021-2026 Change	2021-2026 % Change
Midland County	177,605	192,033	14,428	8.1%
Texas	29,969,514	32,346,738	2,377,224	7.9%

Source: Stratasan, Canvas Demographic Report, 2021.

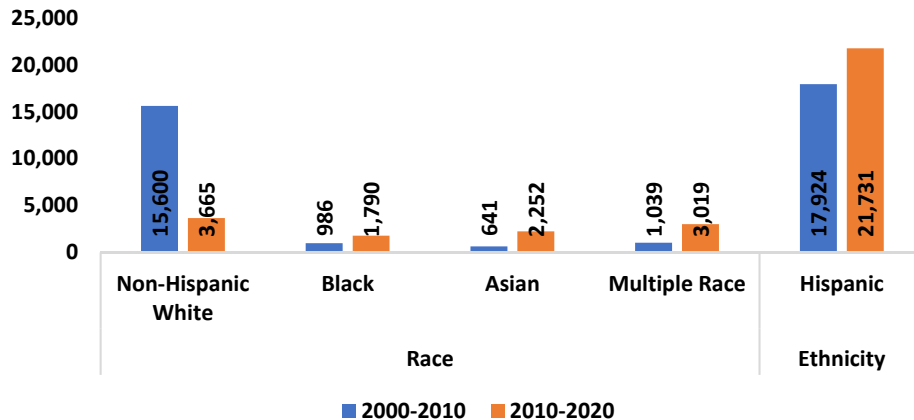


Population Health

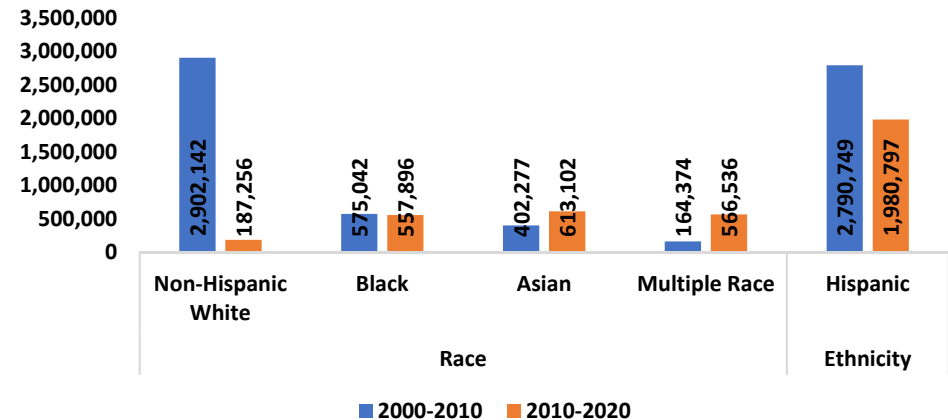
Population Growth (continued)

- Between 2000 and 2020, Midland County saw the biggest population change in the Hispanic population followed by the Non-Hispanic White population, while Texas saw the biggest population change in the Hispanic population followed by the Asian population.

Population Change by Race/Ethnic Group, Midland County, 2000-2020



Population Change by Race/Ethnic Group, Texas, 2000-2020

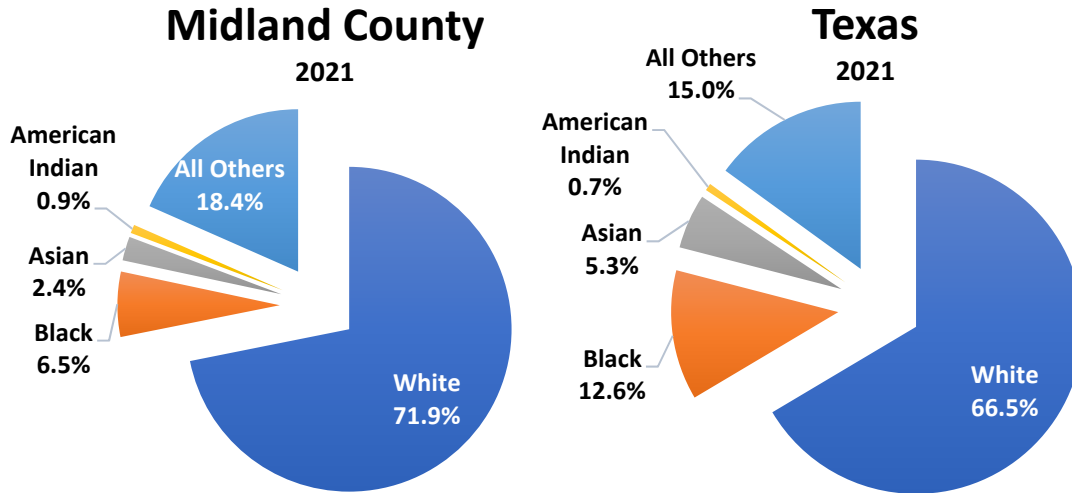


Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed January 27, 2022.
 Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Population Health

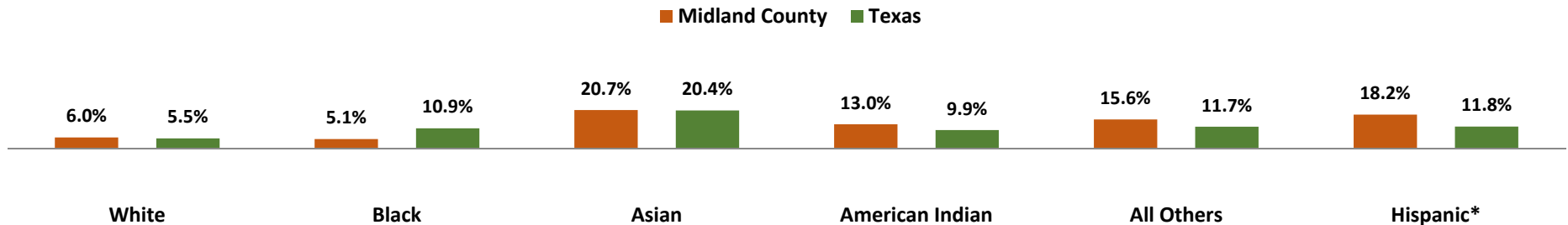
Population Composition by Race/Ethnicity



Midland County				
Race/Ethnicity	2021	2026	2021-2026 Change	2021-2026 % Change
White Non-Hispanic	127,635	135,300	7,665	6.0%
Black	11,510	12,099	589	5.1%
Asian	4,254	5,133	879	20.7%
American Indian	1,513	1,710	197	13.0%
All Others	32,693	37,791	5,098	15.6%
Total	177,605	192,033	14,428	8.1%
Hispanic*	84,571	99,982	15,411	18.2%

Texas				
Race/Ethnicity	2021	2026	2021-2026 Change	2021-2026 % Change
White Non-Hispanic	19,915,321	21,010,464	1,095,143	5.5%
Black	3,767,225	4,176,571	409,346	10.9%
Asian	1,585,385	1,909,545	324,160	20.4%
American Indian	207,520	228,091	20,571	9.9%
All Others	4,494,063	5,022,067	528,004	11.7%
Total	29,969,514	32,346,738	2,377,224	7.9%
Hispanic*	12,087,461	13,513,273	1,425,812	11.8%

Race/Ethnicity Projected 5-Year Growth 2021-2026



Source: Stratasen, Canvas Demographic Report, 2021.

*Hispanic numbers and percentages are calculated separately since it is classified as an ethnicity.

Note: A green highlighted row in the table represents the biggest change in true numbers in the population for each county and state.

Note: "All Others" is a category for people who do not identify with 'White', 'Black', 'American Indian or Alaska Native', or 'Asian'.

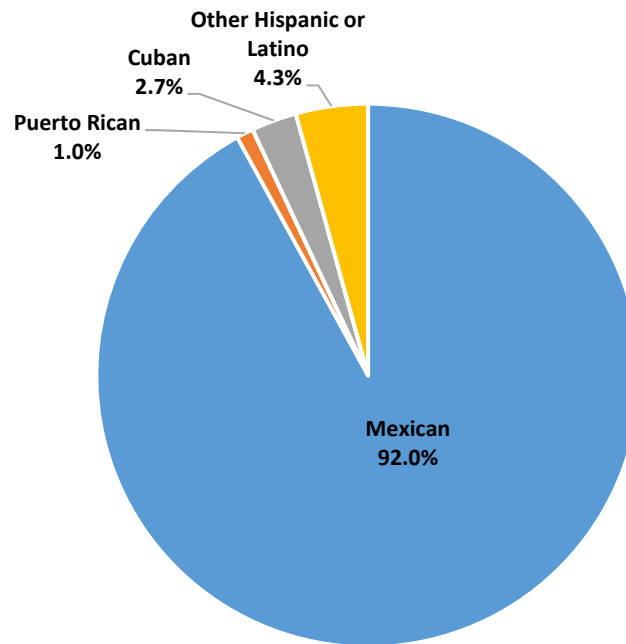


Population Health

Population Composition by Race/Ethnicity - Hispanic

- In 2016-2020, the Midland County Hispanic or Latino population was composed of a majority Mexican population (92.0%), followed by Other Hispanic or Latino (4.3%) and Cuban (2.7%).

**Hispanic or Latino (of any race)
5-Year Estimates, Percentage
2016-2020**

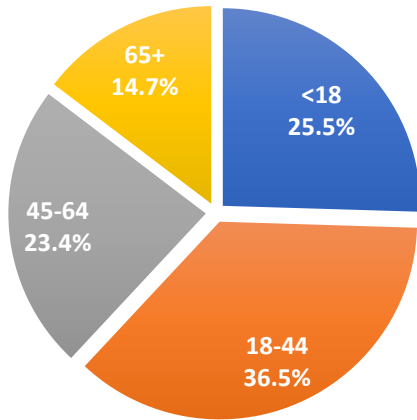


Source: U.S. Census Bureau, 2016-2020 American Community Survey 5-Year Estimates, data filtered for Midland County, TX, <https://data.census.gov/cedsci/table?q=race%20and%20ethnicity&g=0500000US48329&d=ACS%205-Year%20Estimates%20Data%20Profiles&t=ACSDP5Y2019.DP05>; information accessed March 28, 2022.

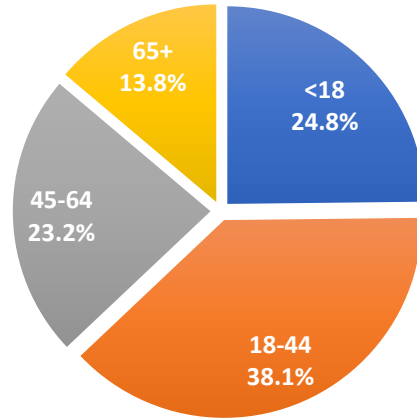
Population Health

Population Composition by Age Group

Midland County
2021



Texas
2021

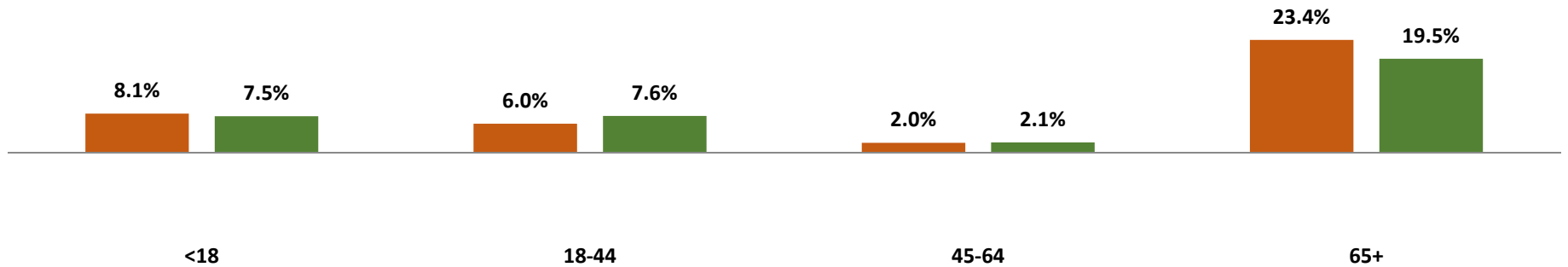


Midland County				
Age Cohort	2021	2026	2021-2026 Change	2021-2026 % Change
<18	45,268	48,923	3,655	8.1%
18-44	64,759	68,619	3,860	6.0%
45-64	41,529	42,346	817	2.0%
65+	26,049	32,145	6,096	23.4%
Total	177,605	192,033	14,428	8.1%

Texas				
Age Cohort	2021	2026	2021-2026 Change	2021-2026 % Change
<18	7,436,722	7,997,092	560,370	7.5%
18-44	11,429,075	12,294,852	865,777	7.6%
45-64	6,957,653	7,100,903	143,250	2.1%
65+	4,146,064	4,953,891	807,827	19.5%
Total	29,969,514	32,346,738	2,377,224	7.9%

Age Projected 5-Year Growth 2021-2026

■ Midland County ■ Texas



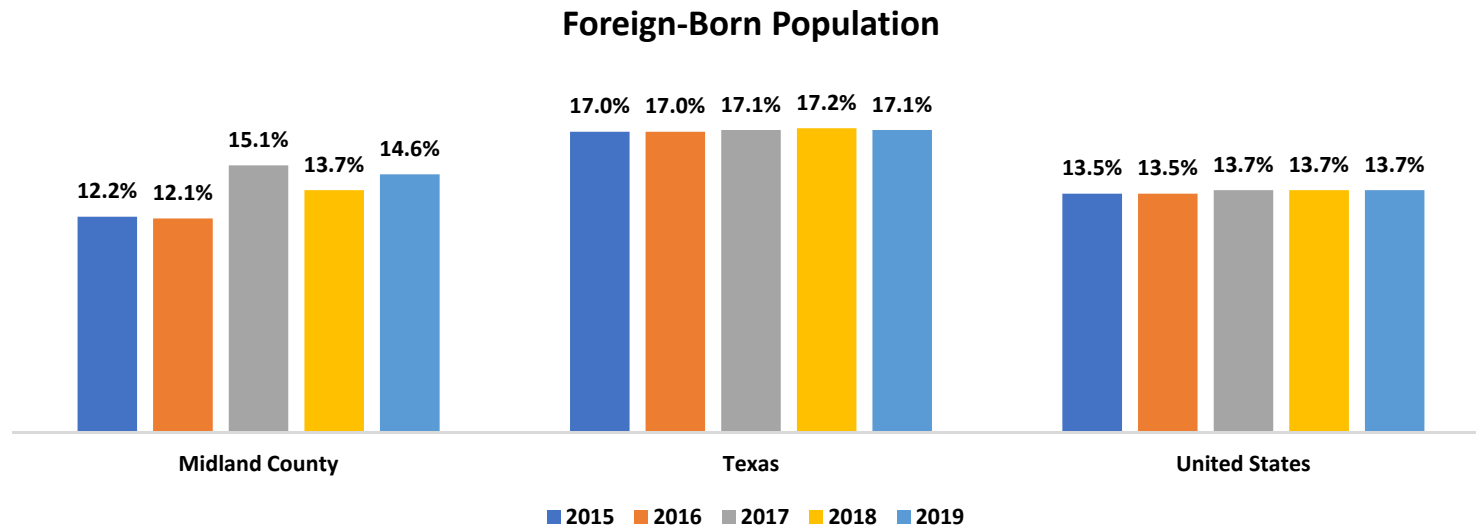
Source: Stratascan, Canvas Demographic Report, 2021.
Note: A green highlighted row in the table represents the biggest change in true numbers in the population for each county and state.



Population Health

Subpopulation Composition

- Between 2015 and 2019, the percent of foreign-born residents overall increased in Midland County, the state, and the nation.
- Between 2015 and 2019, Midland County maintained a lower percentage of foreign-born residents than the state, but a higher percentage than the nation in 2017 and 2019.
- In 2019, Midland County (14.6%) had a lower percent of foreign-born residents than the state (17.1%) but a higher percent than the nation (13.7%).



Source: United States Census Bureau, filtered for Midland County, TX, <https://data.census.gov/cedsci/table?q=foreign%20born&tid=ACSDP1Y2019.DP02>; data accessed November 18, 2021.

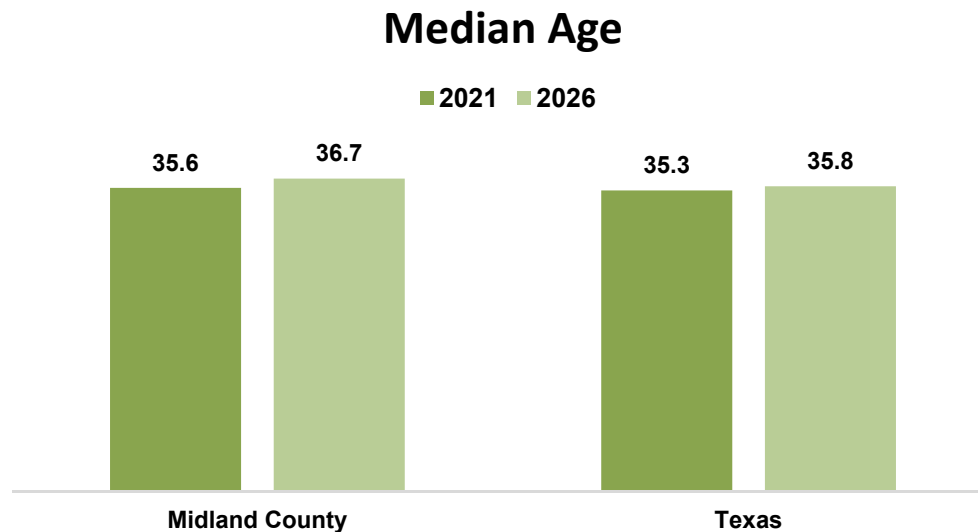
Note: Foreign-born means an individual who was born outside of the United States but lives in the United States currently.



Population Health

Median Age

- As of 2021, Midland County (35.6 years) has a higher median age than Texas (35.3 years).
- The median age in both Midland County and the state is expected to increase over the next five years (2021-2026).



Source: Stratasan, Canvas Demographic Report, 2021.

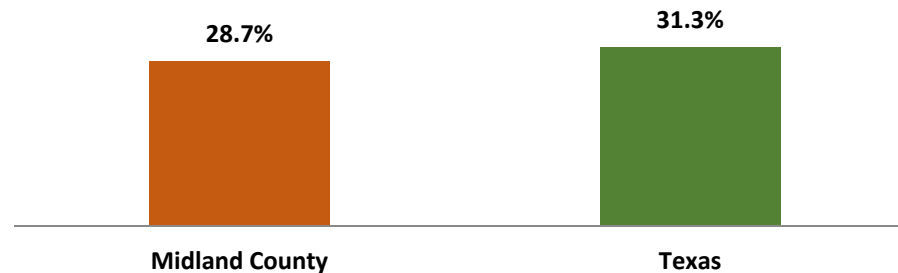


Population Health

Educational Attainment

- Midland County (28.7%) has a lower percentage of residents with a bachelor or advanced degree than the state (31.3%) (2021).

Education Bachelor / Advanced Degree 2021



Source: Stratasan, Canvas Demographic Report, 2021.

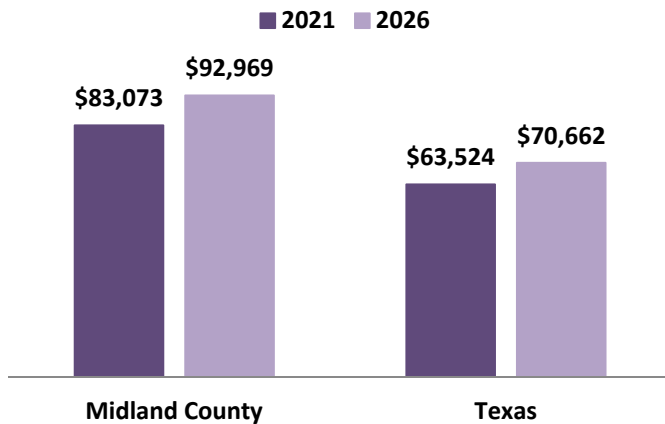


Population Health

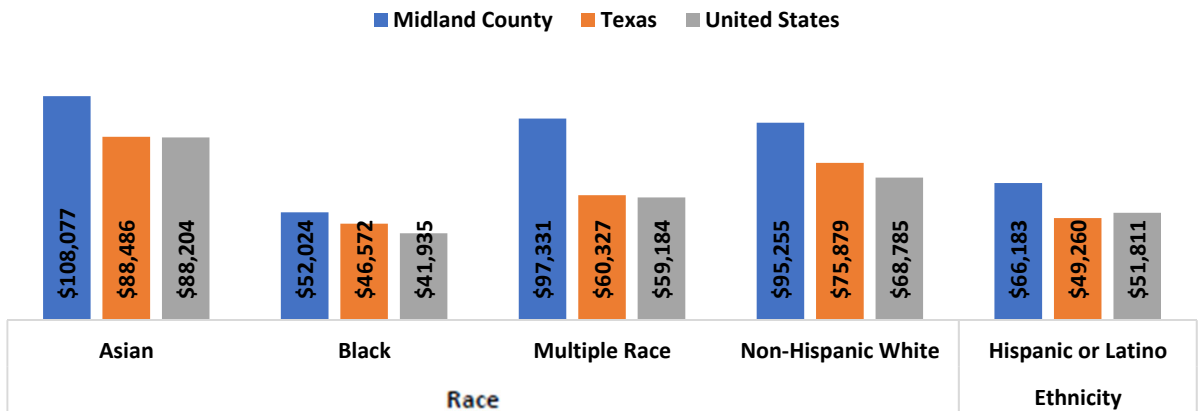
Median Household Income

- The median household income in Midland County (\$83,073) is higher than that of the state (\$63,524) (2021).
- Between 2021 and 2026, the median household income in both Midland County and the state is expected to increase.
- All race/ethnicity groups in Midland County had a higher median household income as compared to the state and the nation (2015-2019).

Median Household Income



Median Household Income by Race/Ethnicity, Dollar Currency, 2015-2019



Source: Stratasan, Canvas Demographic Report, 2021.

Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed January 27, 2022.

Definition: This includes the income of the householder and all other individuals 15 years old and over in the household, whether they are related to the householder or not.

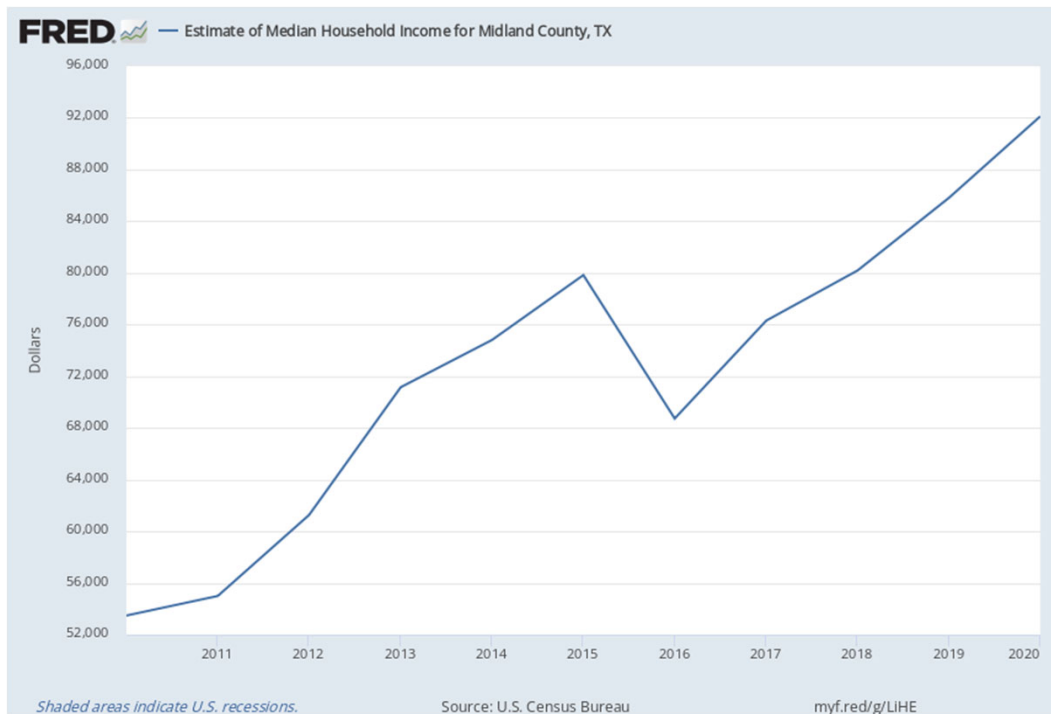
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Population Health

Median Household Income (continued)

- Midland County has seen an overall increase in the median household income between 2010 and 2020.
- Midland County saw the highest median household income in 2020 at \$92,117.
- Midland County saw the highest percent change over year in median household income between 2011-2012 and 2016-2017 (11% and 11%, respectively).



Year	Median Household Income	Percent Change by Year
2010	\$53,482	-3%
2011	\$54,996	3%
2012	\$61,268	11%
2013	\$71,151	16%
2014	\$74,811	5%
2015	\$78,829	5%
2016	\$68,729	-13%
2017	\$76,307	11%
2018	\$80,189	5%
2019	\$85,811	7%
2020	\$92,117	7%

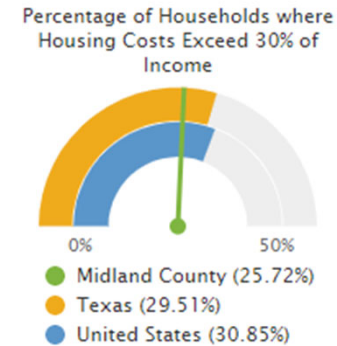
Source: FRED Economic Data, filtered for Midland County, TX, <https://fred.stlouisfed.org/series/MHITX48329A052NCEN>; data accessed January 27, 2022.
Note: Data has been updated as of December 16, 2021.



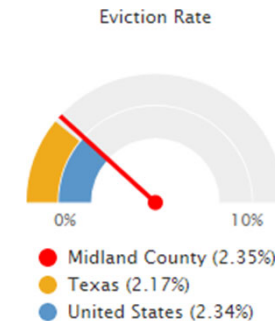
Population Health

Housing

- Midland County (25.7%) has the lowest percentage of households where housing costs exceed 30% of total household income as compared to the state (29.5%) and the nation (30.9%) (2015-2019).
- The percent of homes that received an eviction judgment in which renters were ordered to leave in Midland County (2.4%) is higher than the state (2.2%) and the nation (2.3%) (2016).
- The eviction rates in the Non-Hispanic White (1.99%) racial/ethnic group in Midland County was higher than the state and the nation (2016).



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.



Eviction Filing Rate by Race/Ethnicity, Percent, 2016

	Asian	Hispanic or Latino	Non-Hispanic Black	Non-Hispanic White
Midland County	No data	1.44%	No data	1.99%
Texas	0.01%	1.88%	0.60%	1.24%
United States	0.01%	0.39%	0.80%	1.50%

Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed January 27, 2022.
 Definition: The percentage of the households where housing costs are 30% or more of total household income.
 Definition: Eviction rate is the subset of those homes that received an eviction judgment in which renters were ordered to leave. Eviction rate data includes occupied renting households in the area.



Population Health

Cost of Living

- Cost of living data indicates that Midland has higher health (101.2) and housing (113.3) costs than both Texas (95.4 and 84.3, respectively) and the United States (100 and 100, respectively).
- Midland has a higher overall cost of living (98.6), food & groceries (97.2), median home cost (\$261,500), utilities (99.3) and miscellaneous (98.7) index than Texas (93.9, 93.7, \$243,600, 99.2 and 96.4, respectively).

Cost of Living Index Comparison

Category	Midland	Texas	USA
Food & Groceries	97.2	93.7	100
Health	101.2	95.4	100
Housing	113.3	84.3	100
Median Home Cost	\$261,500	\$243,600	\$291,700
Utilities	99.3	99.2	100
Transportation	74.5	103.3	100
Miscellaneous	98.7	96.4	100
Overall	98.6	93.9	100

100 = National Average

Source: Best Places, Cost of Living in Midland, Texas, https://www.bestplaces.net/cost_of_living/city/texas/midland; information accessed January 21, 2022.

Note: Cost of living indices are based on a US average of 100. An amount below 100 means that Midland is cheaper than the US average. A cost of living index above 100 means Midland is more expensive than the US average.

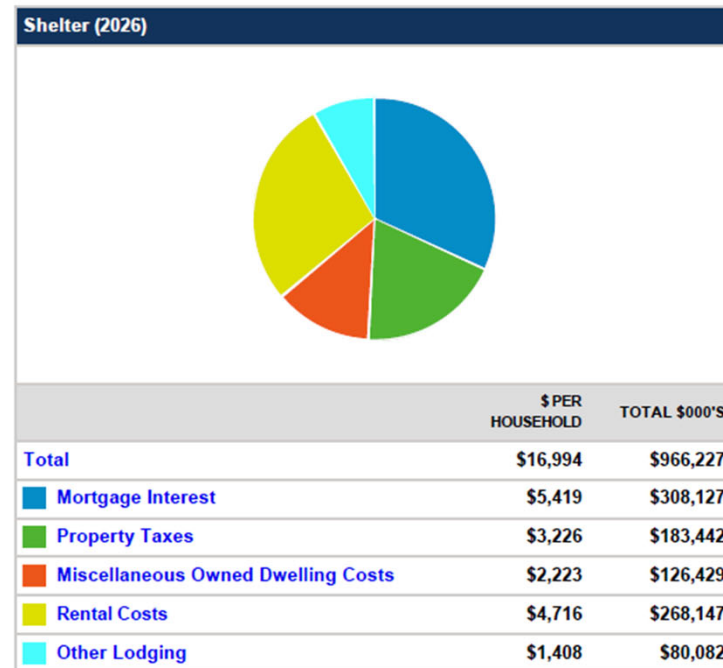
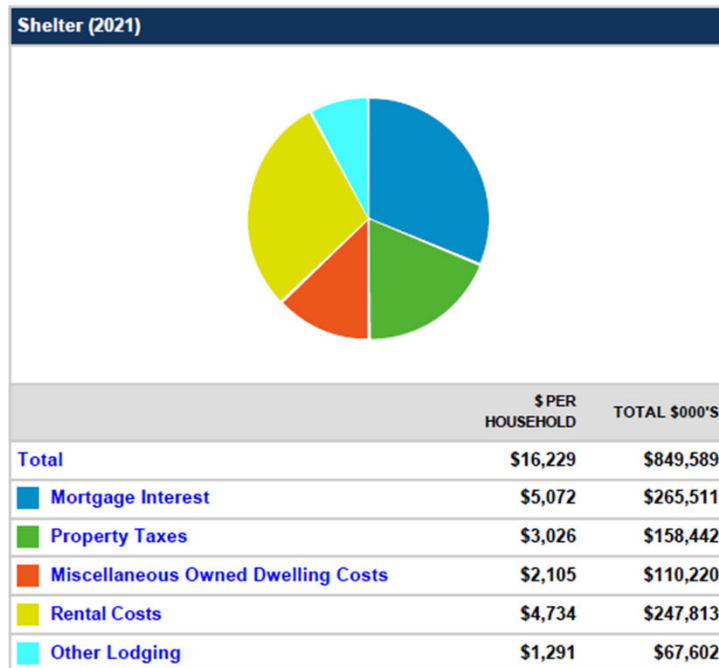


MIDLAND HEALTH

Population Health

Consumer Expenditures - Shelter

- As of 2021, the average household in Midland, TX spends an estimated total of \$16,229 on owned housing expenses, \$4,734 on rental costs, and \$1,291 on other lodging. Total shelter expenses per household are expected to increase in all categories except rental costs by 2026.
- The majority of shelter expenditures per owned dwelling are attributed to mortgage interest (\$5,072), followed by property taxes (\$3,026) and miscellaneous costs (\$2,105).
- As of 2021, the average rented dwelling in Midland, TX spends \$4,734 on rental costs, and is expected to decrease to \$4,716 by 2026.



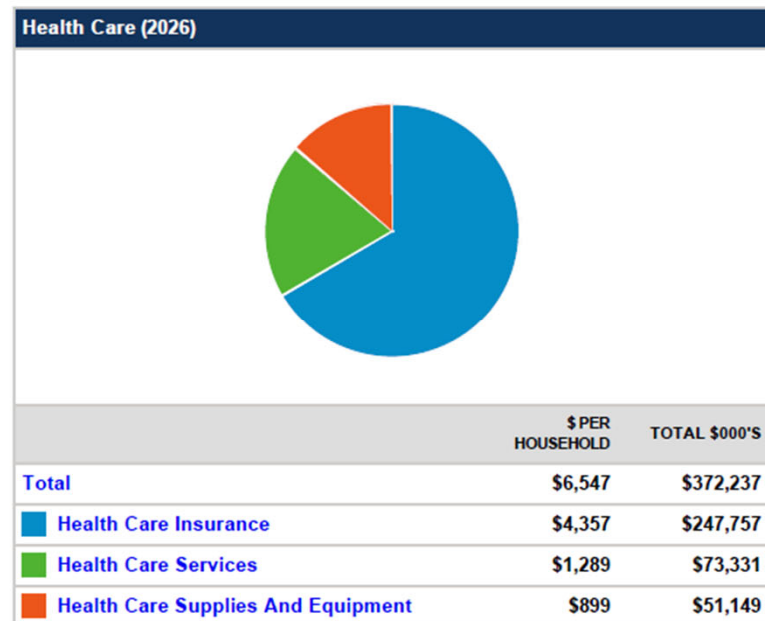
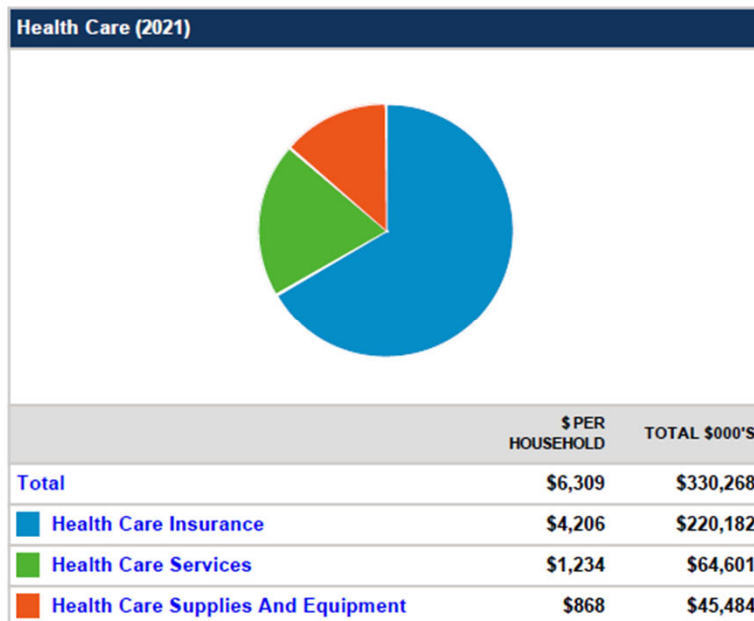
Source: Midland Development Corporation, Demographics And Workforce: Consumer Expenditures, <https://www.midlandtxedc.com/site-selectors/demographics-and-workforce/>; information accessed January 21, 2022.



Population Health

Consumer Expenditures – Health Care

- As of 2021, the average household in Midland, TX spends an estimated total of \$6,309 on health care insurance, services, supplies and equipment. By 2026, that amount is expected to increase to \$6,547 per household.
- The majority of health care expenditures per household are attributed to insurance costs (\$4,206), followed by health care services (\$1,234) and health care supplies and equipment (\$868) (2021).



Source: Midland Development Corporation, Demographics And Workforce: Consumer Expenditures, <https://www.midlandtxedc.com/site-selectors/demographics-and-workforce>; information accessed January 21, 2022.

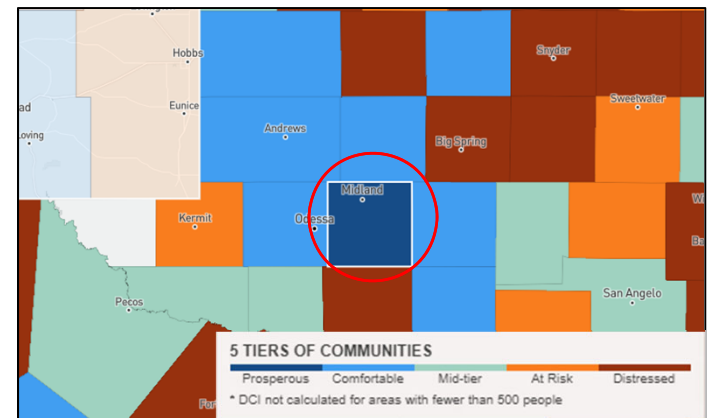


Population Health

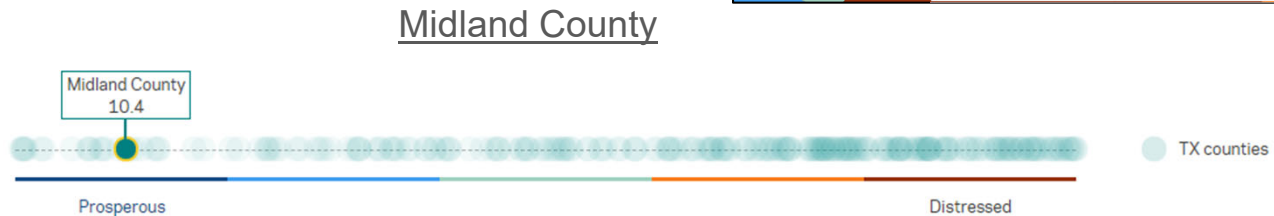
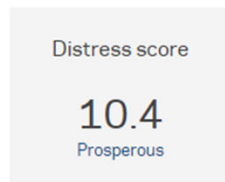
Distressed Communities Index

- In 2014-2018, 16.0% of the nation lived in a distressed community, as compared to 26.0% of the population that lived in a prosperous community.
- In 2014-2018, 24.5% of the population in Texas lived in a distressed community, as compared to 26.2% of the population that lived in a prosperous community.
- In 2014-2018, Midland County had a distress score of 10.4 which is more prosperous as compared to other counties in the state.

	Texas	United States
Lives in a Distressed Community	24.5%	16.0%
Lives in a Prosperous Community	26.2%	26.0%



CURRENT



Source: Economic Innovation Group, 2020 DCI Interactive Map, filtered for Midland County, TX, <https://eig.org/dci/interactive-map?path=state/>; data accessed November 18, 2021.

Definition: 'Prosperous' has a final score of 0 all the way up to 'Distressed' which has a final score of 100.

Note: 2020 DCI edition used U.S. Census Bureau's American Community Survey (ACS) 5 – Year Estimates covering 2014 -2018.

Note: Distressed Communities Index (DCI) combines seven complementary economic indicators: no high school diploma, housing vacancy rate, adults not working, poverty rate, median income ratio, change in employment and change in establishments. Full definition for each economic indicator can be found in the appendix.

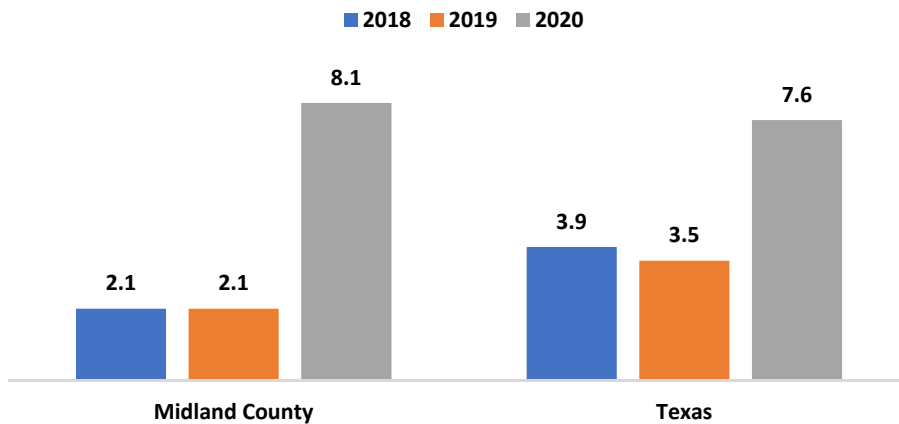


Population Health

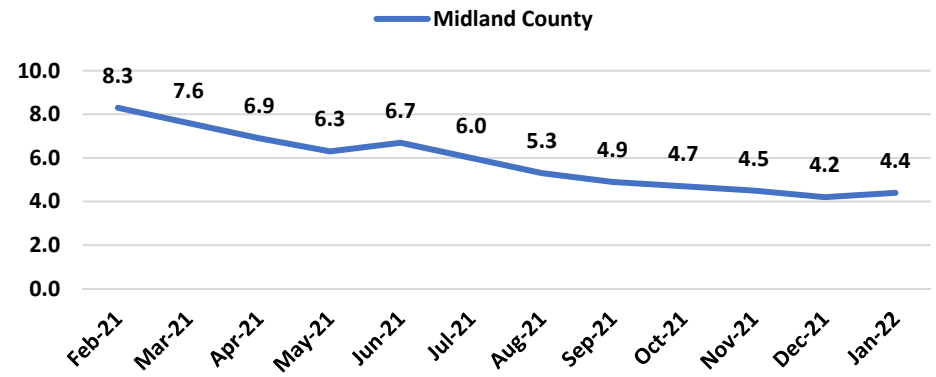
Unemployment

- The unemployment rates in Midland County and the state increased between 2018 and 2020.
- In 2020, Midland County (8.1) had a higher unemployment rate than the state (7.6).
- Over the most recent 12-month time period, monthly unemployment rates in Midland County decreased. December 2021 had the lowest unemployment rate (4.2) as compared to February 2021 with the highest rate (8.3).

Unemployment Annual Average, 2018-2020



Monthly Unemployment Rates by Month Most Recent 12-Month Period



Source: Bureau of Labor Statistics, Local Area Unemployment Statistics, www.bls.gov/lau/#tables; data accessed March 28, 2022.

Definition: Unemployed persons include all persons who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment some time during the 4 week-period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.



Population Health

Industry Workforce Categories

- As of 2019, the majority of employed persons in Midland County are within Management Occupations. The most common employed groupings are as follows:

Midland County

- Management Occupations (12.0%)
- Office & Administrative Support Occupations (11.3%)
- Sales & Related Occupations (10.8%)
- Construction & Extraction Occupations (9.9%)
- Food Preparation & Serving Related Occupations (5.7%)

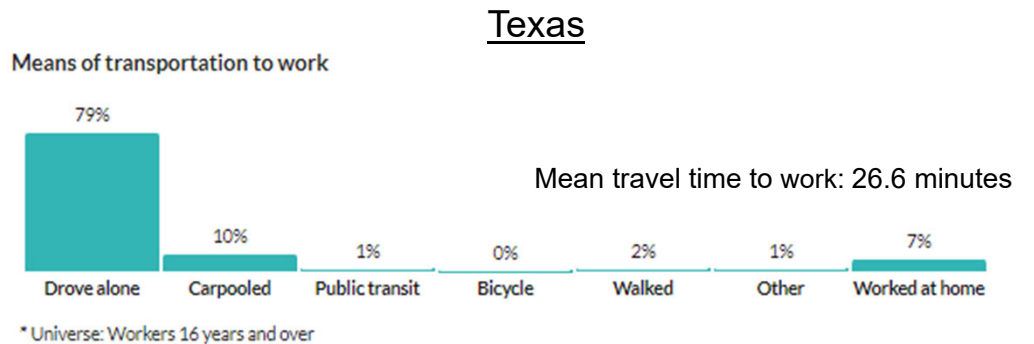
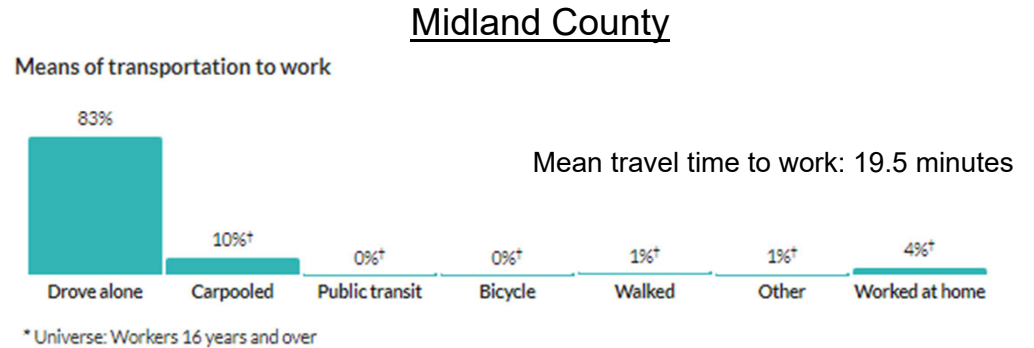
Source: Data USA, filtered for Midland County, TX, <https://datausa.io/>; data accessed November 18, 2021.



Population Health

Means of Transportation

- In 2016-2020, driving alone was the most frequent means of transportation to work for Midland County and the state.
- In 2016-2020, Midland County (4%) had a lower percent of people who worked at home than the state (7%).
- Midland County (19.5 minutes) had a shorter mean travel time to work than the state (26.6 minutes) (2016-2020).



Source: U.S. Census Bureau (2016-2020). Sex of Workers by Means of Transportation to Work American Community Survey 5-year estimates, filtered for Midland County, TX, <https://censusreporter.org/search/>; data accessed March 28, 2022.

*† indicates a margin of error is at least 10 percent of the total value. Interpret with caution.

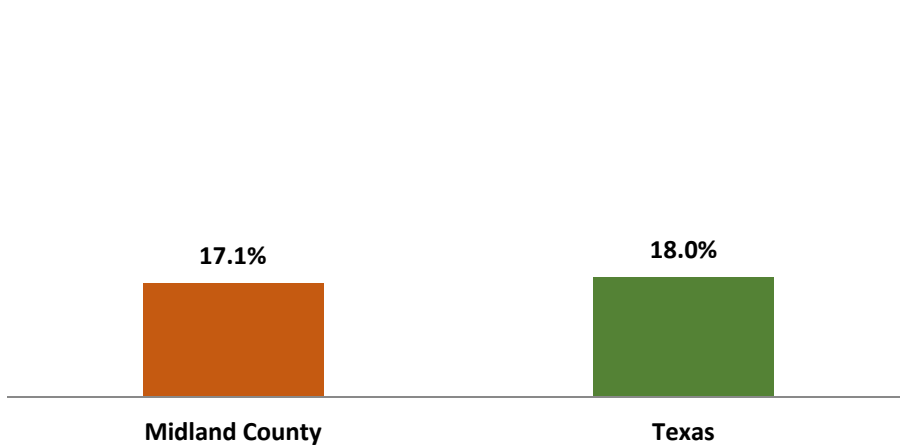


Population Health

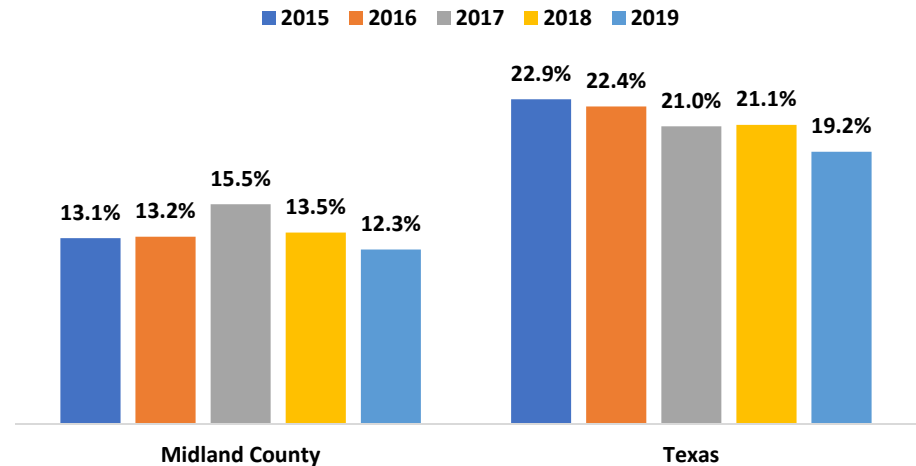
Poverty

- Midland County (17.1%) has a lower percentage of families living below the poverty line as compared to the state (18.0%) (2021).
- Between 2015 and 2019, the percentage of children (<18 years) living below poverty in Midland County and the state decreased.
- In 2019, Midland County (12.3%) had a lower percentage of children (<18 years) living below poverty than the state (19.2%).

Families Below Poverty
2021



Children Living in Poverty



Source: Stratascan, Canvas Demographic Report, 2021.

Source: The Annie E. Casey Foundation, Kids Count Data Center, filtered for Midland County, TX, www.datacenter.kidscount.org; data accessed November 24, 2021.

Children Living Below Poverty Definition: Estimated percentage of related children under age 18 living in families with incomes less than the federal poverty threshold.

Note: The 2022 Federal Poverty Guidelines define a household size of 4 as living below 100% of the federal poverty level if the household income is less than \$27,750, and less than 200% of the federal poverty level if the household income is less than \$55,500. Please see the appendix for the full 2022 Federal Poverty Guidelines.

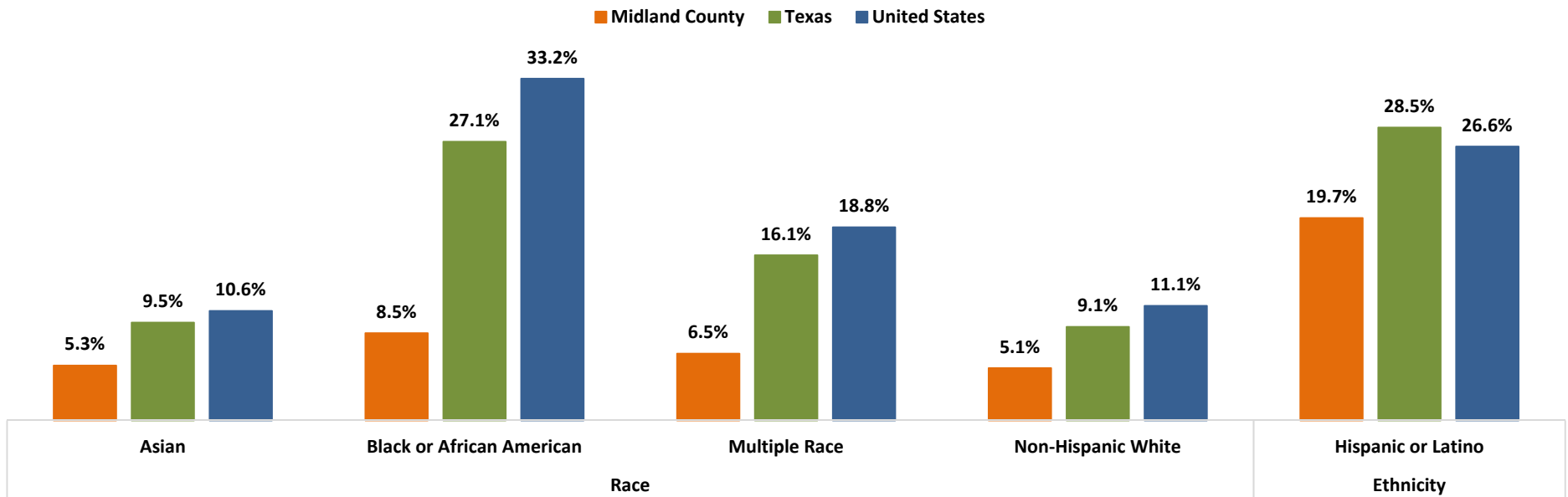


Population Health

Poverty by Race/Ethnicity

- Between 2015 and 2019, the percentage of children (<18 years) living below poverty in Midland County remained lower than the state and the nation for all races and ethnicities.
- Midland County (19.7%) has a higher percentage of Hispanic or Latino children living below the poverty line as compared to all other single-defined races or ethnicities (2015-2019).

Children Living in Poverty By Race/Ethnicity, Percentage, 2015-2019



Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed January 25, 2022.

Note: A "-" indicates that there is no data available.

Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Population Health

Food Insecurity

- According to Feeding America, an estimated 10.6% of Midland County residents are food insecure as compared to 14.1% in Texas.
- Additionally, 14.0% of the youth population (under 18 years of age) in Midland County are food insecure as compared to 19.6% in Texas (2019).
- The average meal cost for a Midland County resident is \$2.98, compared to \$2.68 in Texas (2019).

Location	Overall Food Insecurity	Child Food Insecurity	Average Meal Cost
Midland County	10.6%	14.0%	\$2.98
Texas	14.1%	19.6%	\$2.68

Source: Feeding America, Map The Meal Gap: Data by County in Each State, filtered for Midland County, TX, https://www.feedingamerica.org/research/map-the-meal-gap/by-county?_ga=2.33638371.33636223.1555016137-1895576297.1555016137&s_src=W194ORGSC; information accessed November 24, 2021.

Food Insecure Definition (Adult): Lack of access, at times, to enough food for an active, healthy life for all household members and limited or uncertain availability of nutritionally adequate foods.

Food Insecure Definition (Child): Those children living in households experiencing food insecurity.

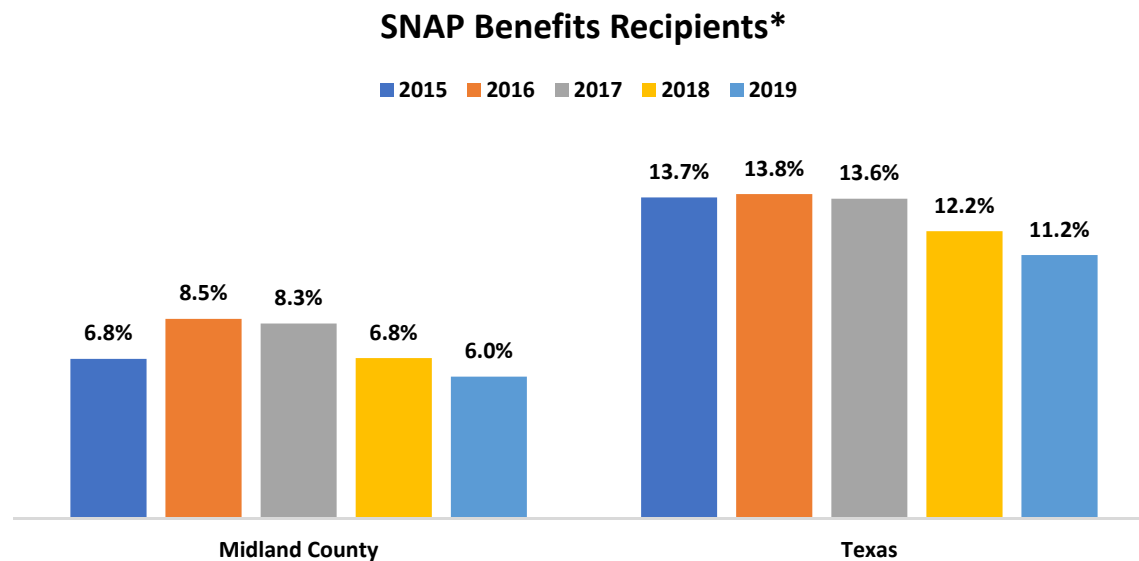
Average Meal Cost Definition: The average weekly dollar amount food-secure individuals report spending on food, as estimated in the Current Population Survey, divided by 21 (assuming three meals a day, seven days a week).



Population Health

Supplemental Nutrition Assistance Program (SNAP) Benefits

- Between 2015 and 2019, Midland County maintained a lower percentage of recipients who qualified for Supplemental Nutrition Assistance Program (SNAP) benefits than the state.
- Additionally, between 2015 and 2019, the percentage of SNAP Benefit recipients in Midland County and the state overall decreased.
- In 2019, Midland County (6.0%) had a lower percentage of recipients who qualified for SNAP benefits than the state (11.2%).



Source: SAIPE Model, United States Census Bureau, <https://www.census.gov/data/datasets/time-series/demo/saipe/model-tables.html>; data accessed November 18, 2021.
Source: County Population Totals: 2010-2019, United States Census Bureau, filtered for Midland County, TX, https://www.census.gov/data/tables/time-series/demo/popest/2010s-counties-total.html#par_textimage_242301767; data access November 18, 2021.

*Percentage manually calculated based on estimated population numbers by county and state between 2014 and 2018 as provided by the United States Census Bureau.

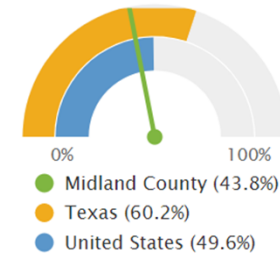


Population Health

Children in the Study Area

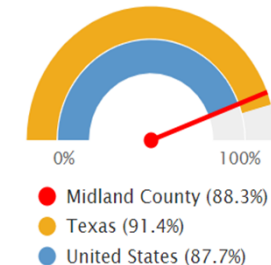
- In 2019-2020, Midland County (43.8%) had a lower percentage of public school students eligible for free or reduced price lunch than the state (60.2%) and the nation (49.6%).
- Midland County (88.3%) has a lower high school graduation rate than the state (91.4%) and a slightly higher rate than the nation (87.7%) (2018-2019).
- The rate of high school graduation rates in the Black or African American (87.2%), the Hispanic or Latino (87.7%), and the Non-Hispanic White (90.4%) racial/ethnic groups in Midland County were lower than the state (2018-2019).

Percentage of Students Eligible for Free or Reduced Price School Lunch



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Adjusted Cohort Graduation Rate



High School Graduation Rate by Student Race and Ethnicity

	Black or African American	Hispanic or Latino	Non-Hispanic White
Midland County	87.2%	87.7%	90.4%
Texas	88.2%	89.6%	94.0%
United States	82.1%	83.7%	90.8%

Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed December 17, 2021. Eligible for Free/Reduced Price Lunch definition: Free or reduced price lunches are served to qualifying students in families with income between under 185 percent (reduced price) or under 130% (free lunch) of the US federal poverty threshold as part of the federal National School Lunch Program (NSLP). Cohort Graduation Rate Definition: Students receiving a high school diploma within four years.



Population Health

Children in the Study Area – Total Academic Enrollment

- Total enrollment across all Midland County Independent School Districts increased at a rate of 4.0% between the 2016-2017 and 2020-2021 academic years.
- Between the 2016-2017 and 2020-2021 academic years, Greenwood ISD enrollment increased by 11.6%; however, the majority of youth residents enrolled in a Midland County Independent School District are enrolled within Midland ISD.
- Academic enrollment numbers for Midland Academy Charter School decreased between 2016-2017 and 2020-2021 (-15.7%).

ACADEMIC ENROLLMENT BY DISTRICT						
School Name	2016-2017 Academic Year	2017-2018 Academic Year	2018-2019 Academic Year	2019-2020 Academic Year	2020-2021 Academic Year	2016-2017 to 2020-2021 % Change
Greenwood ISD	2,516	2,684	2,844	2,972	2,845	11.6%
Midland Academy Charter School	428	413	423	388	370	-15.7%
Midland ISD	24,692	25,706	26,183	26,432	25,579	3.5%
Grand Total	27,636	28,803	29,450	29,792	28,794	4.0%

Source: Texas Education Agency, PEIMS Student Enrollment Data by Academic Year, <https://rptsvr1.tea.texas.gov/adhocrpt/adste.html>; data accessed January 21, 2022.
 Note: Independent school districts in Midland County include Greenwood Independent School District (ISD), Midland Academy Charter School, and Midland ISD.



Population Health

Children in the Study Area – Academic Enrollment by Grade

- Total early education enrollment across all Midland County Independent School Districts decreased between the 2016-2017 and 2020-2021 academic years, while elementary school enrollment increased (-4.7% and 1.2%, respectively).
- In all Midland districts, between the 2016-2017 and 2020-2021 academic years, 5th grade experienced the largest percentage increase (6.1%), followed by the largest percentage decrease in pre-kindergarten (-5.2%) and 3rd grade (-4.9%) students.

EARLY EDUCATION						
Grade Level Name	2016-2017 Academic Year	2017-2018 Academic Year	2018-2019 Academic Year	2019-2020 Academic Year	2020-2021 Academic Year	2016-2017 to 2020-2021 % Change
Early Education	102	98	105	120	102	0.0%
Pre-kindergarten	904	928	934	992	859	-5.2%
Grand Total	1,006	1,026	1,039	1,112	961	-4.7%

ELEMENTARY SCHOOL						
Grade Level Name	2016-2017 Academic Year	2017-2018 Academic Year	2018-2019 Academic Year	2019-2020 Academic Year	2020-2021 Academic Year	2016-2017 to 2020-2021 % Change
Kindergarten	2,270	2,412	2,502	2,508	2,268	-0.1%
Grade 1	2,272	2,398	2,464	2,504	2,343	3.0%
Grade 2	2,267	2,320	2,368	2,372	2,306	1.7%
Grade 3	2,285	2,348	2,312	2,380	2,178	-4.9%
Grade 4	2,223	2,364	2,353	2,312	2,257	1.5%
Grade 5	2,052	2,316	2,375	2,378	2,185	6.1%
Grand Total	13,369	14,158	14,374	14,454	13,537	1.2%

Source: Texas Education Agency, PEIMS Student Enrollment Data by Academic Year, <https://rptsrv1.tea.texas.gov/adhocrpt/adste.html>; data accessed January 21, 2022.
 Note: Independent school districts in Midland County include Greenwood Independent School District (ISD), Midland Academy Charter School, and Midland ISD.



Population Health

Children in the Study Area – Academic Enrollment by Grade (continued)

- Total middle school and high school enrollment across all Midland Independent School Districts increased between the 2016-2017 and 2020-2021 academic years (9.2% and 5.5%, respectively).
- Between the 2016-2017 and 2020-2021 academic years, 11th grade classes in all Midland districts experienced the largest percentage increase (10.9%), followed by 8th grade (10.4%) and 7th grade (9.8%) students.

MIDDLE SCHOOL						
Grade Level Name	2016-2017 Academic Year	2017-2018 Academic Year	2018-2019 Academic Year	2019-2020 Academic Year	2020-2021 Academic Year	2016-2017 to 2020-2021 % Change
Grade 6	2,077	2,067	2,295	2,350	2,244	7.4%
Grade 7	1,996	2,130	2,079	2,274	2,213	9.8%
Grade 8	1,972	2,007	2,116	2,028	2,200	10.4%
Grand Total	6,045	6,204	6,490	6,652	6,657	9.2%

HIGH SCHOOL						
Grade Level Name	2016-2017 Academic Year	2017-2018 Academic Year	2018-2019 Academic Year	2019-2020 Academic Year	2020-2021 Academic Year	2016-2017 to 2020-2021 % Change
Grade 9	2,149	2,252	2,127	2,279	2,144	-0.2%
Grade 10	1,956	1,928	2,106	2,056	2,145	8.8%
Grade 11	1,632	1,781	1,784	1,747	1,832	10.9%
Grade 12	1,482	1,468	1,530	1,492	1,518	2.4%
Grand Total	7,219	7,429	7,547	7,574	7,639	5.5%

Source: Texas Education Agency, PEIMS Student Enrollment Data by Academic Year, <https://rptsvr1.tea.texas.gov/adhocrpt/adste.html>; data accessed January 21, 2022.
 Note: Independent school districts in Midland County include Greenwood Independent School District (ISD), Midland Academy Charter School, and Midland ISD.



HEALTH DATA OVERVIEW



Health Status

Data Methodology

- **The following information outlines specific health data:**
 - Mortality, chronic diseases and conditions, health behaviors, natality, mental health and healthcare access
- **Data Sources include, but are not limited to:**
 - Texas Department of State Health Services
 - Texas Cancer Registry
 - Small Area Health Insurance Estimates (SAHIE)
 - SparkMap
 - The Behavioral Risk Factor Surveillance System (BRFSS)
 - The Behavioral Risk Factor Surveillance System (BRFSS) is the world’s largest, on-going telephone health survey system, tracking health conditions and risk behaviors in the United States yearly since 1984. Currently, information is collected monthly in all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and Guam.
 - It is a state-based system of health surveys that collects information on health risk behaviors, preventive health practices, and health care access primarily related to chronic disease and injury. For many states, the BRFSS is the only available source of timely, accurate data on health-related behaviors.
 - States use BRFSS data to identify emerging health problems, establish and track health objectives, and develop and evaluate public health policies and programs. Many states also use BRFSS data to support health-related legislative efforts.
 - The Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute
 - United States Census Bureau
- **Data Levels: Nationwide, state, and county level data**



Health Status

County Health Rankings & Roadmaps – Midland County, Texas

- The County Health Rankings rank 244 counties in Texas (1 being the best, 244 being the worst).
- Many factors go into these rankings. A few examples include:
 - Length of Life:
 - Premature death
 - Health Behaviors:
 - Adult smoking
 - Adult obesity
 - Alcohol-impaired driving deaths
 - Teen births
 - Physical Environment:
 - Drinking water violations
 - Severe housing problems
 - Driving alone to work

2022 County Health Rankings	Midland County
Health Outcomes	32
LENGTH OF LIFE	51
QUALITY OF LIFE	37
Health Factors	36
HEALTH BEHAVIORS	16
CLINICAL CARE	35
SOCIAL & ECONOMIC FACTORS	85
PHYSICAL ENVIRONMENT	154

Source: County Health Rankings and Roadmaps; www.countyhealthrankings.org; data accessed April 27, 2022.
 Note: Please see the appendix for full methodology.
 Note: County Health Rankings ranks 244 of the 254 counties in Texas.



Health Status

Mortality – Leading Causes of Death (2018-2020)

Rank	Midland County	Texas
1	Diseases of heart (I00-I09,I11,I13,I20-I51)	Diseases of heart (I00-I09,I11,I13,I20-I51)
2	Malignant neoplasms (C00-C97)	Malignant neoplasms (C00-C97)
3	Alzheimer disease (G30)	Alzheimer disease (G30)
4	Chronic lower respiratory diseases (J40-J47)	Accidents (unintentional injuries) (V01-X59,Y85-Y86)
5	COVID-19 (U07.1)	Cerebrovascular diseases (I60-I69)
6	Accidents (unintentional injuries) (V01-X59,Y85-Y86)	Chronic lower respiratory diseases (J40-J47)
7	Cerebrovascular diseases (I60-I69)	COVID-19 (U07.1)
8	Intentional self-harm (suicide) (*U03,X60-X84,Y87.0)	Diabetes mellitus (E10-E14)
9	Influenza and pneumonia (J09-J18)	Nephritis, nephrotic syndrome and nephrosis (N00-N07,N17-N19,N25-N27)
10	Diabetes mellitus (E10-E14)	Chronic liver disease and cirrhosis (K70,K73-K74)

Source: Centers for Disease Control and Prevention, National Center for Health Statistics. <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
 Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.



Health Status

Mortality – Leading Causes of Death Rates by Race & Ethnicity (2018-2020)



Mortality Disease	Midland County			Midland County Total	Texas	Timeframe
	Black or African American	White	Hispanic or Latino			
Diseases of the Heart	220.1	161.4	136.5	162.4	169.1	2018-2020
Malignant Neoplasms	176.1	135.9	141.2	137.3	141.4	2018-2020
Alzheimer Disease	*	66.3	42.4	65.7	40.6	2018-2020
Chronic Lower Respiratory Diseases	*	49.7	21.3	48.3	38.1	2018-2020
COVID-19	*	46.2	93.0	45.2	36.0	2018-2020
Accidents (Unintentional Injuries)	72.4	42.6	34.1	43.4	40.6	2018-2020
Cerebrovascular Diseases	*	38.5	49.3	40.1	40.1	2018-2020
Intentional Self-Harm (Suicide)	-	22.0	9.4	20.8	13.5	2018-2020
Influenza and Pneumonia	-	21.5	*	20.5	12.1	2018-2020
Diabetes Mellitus	-	20.8	31.1	19.9	23.8	2018-2020

- Green indicates that the county's rate is lower than the state's rate for that disease category.
- Red indicates that the county's rate is higher than the state's rate for that disease category.
- Yellow indicates that the county's rate is consistent with the state's rate for that disease category.

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
 Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. Note: A "*" indicates that the data is suppressed.
 A "***" indicates the data is unreliable.
 Note: Racial/Ethnic breakouts are compared to the total Midland County death rate. Midland County Total rates are compared to the state rate.

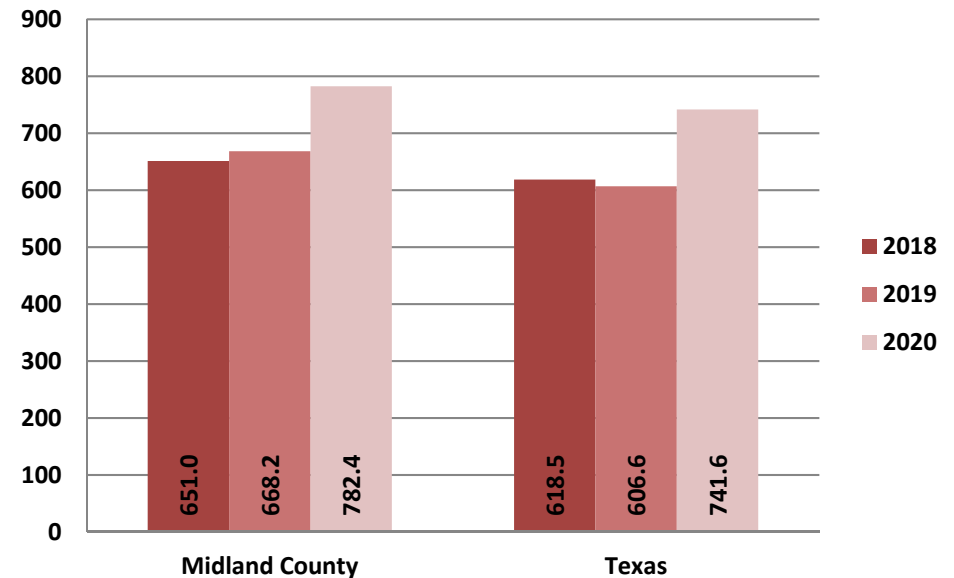


Health Status

Mortality – Overall

- Overall mortality rates in Midland County remained higher than the state between 2018-2020.
- Overall mortality rates in Midland County and the state increased between 2018 and 2020.
- In 2020, the overall mortality rate in Midland County (782.4 per 100,000) was higher than the state (741.6 per 100,000).

Overall Mortality
Age-adjusted Death Rates per 100,000, 2018-2020



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	996	651.0	1,046	668.2	1,184	782.4	3,226	700.3
Texas	171,378	618.5	172,357	606.6	215,995	741.6	559,730	656.6

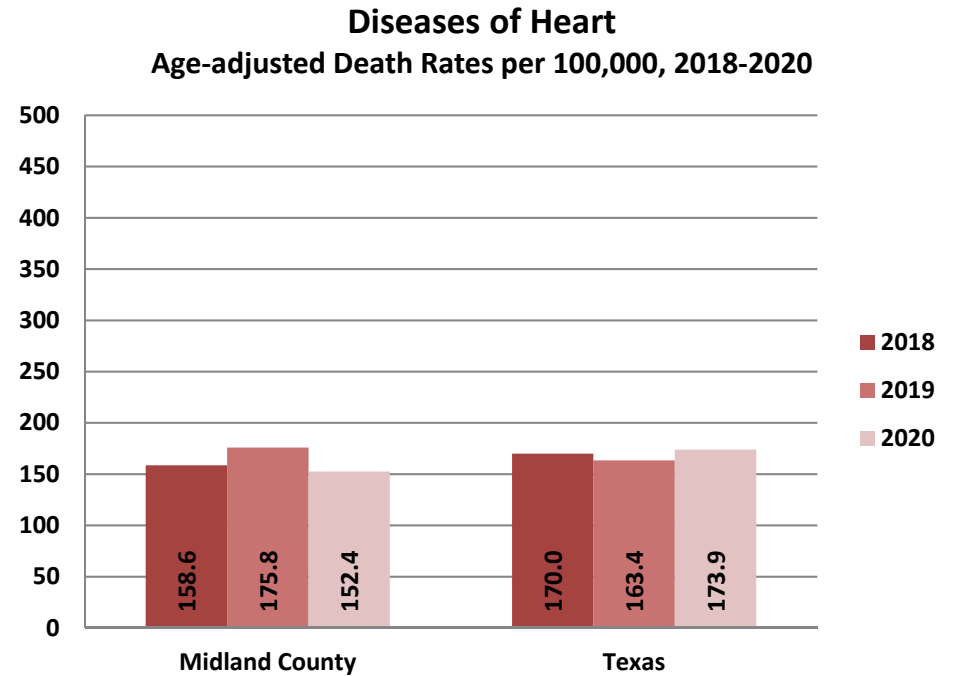
Source: Centers for Disease Control and Prevention, National Center for Health Statistics. <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.



Health Status

Mortality – Diseases of the Heart

- Heart disease is the leading cause of death in both Midland County and the state (2018-2020).
- Between 2018 and 2020, heart disease mortality rates overall decreased in Midland County, and increased in the state.
- In 2020, the heart disease mortality rate in Midland County (152.4 per 100,000) was lower than the state rate (173.9 per 100,000).



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	242	158.6	276	175.8	227	152.4	745	162.4
Texas	46,763	170.0	46,139	163.4	50,281	173.9	143,183	169.1

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

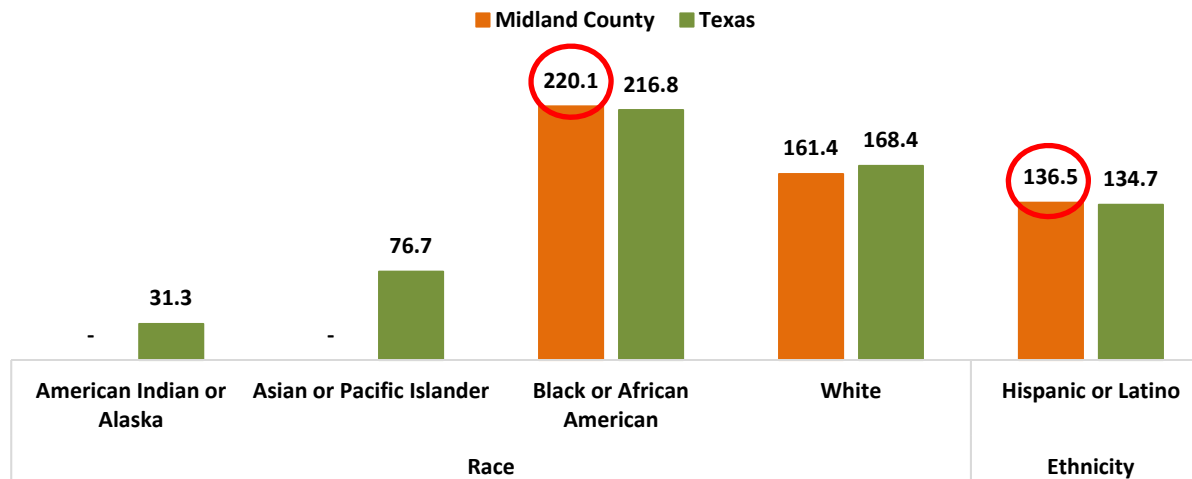


Health Status

Mortality – Diseases of the Heart by Race/Ethnicity

- In 2018-2020, heart disease mortality was highest among the Black or African American population followed by the White population for both Midland County and Texas.
- Midland County had higher rates of heart disease mortality in the Black or African American and the Hispanic or Latino populations than the state (2018-2020).

Diseases of Heart, Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



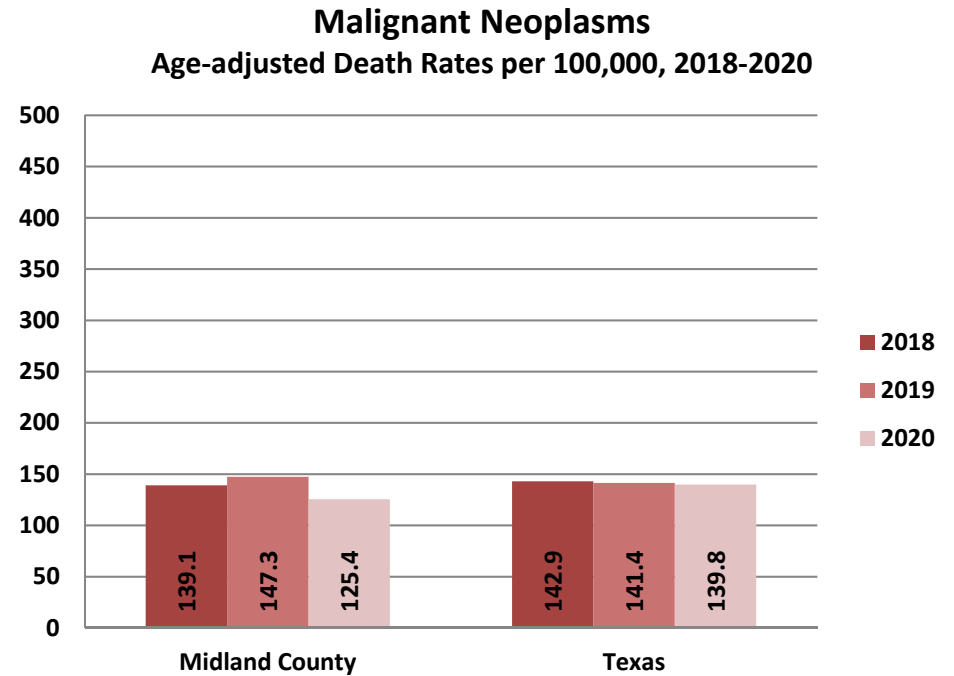
Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed.
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Health Status

Mortality – Malignant Neoplasms

- Cancer is the second leading cause of death in both Midland County and the state (2018-2020).
- Between 2018 and 2020, cancer mortality rates decreased in Midland County and in the state.
- In 2020, the cancer mortality rate in Midland County (125.4 per 100,000) was lower than the state rate (139.8 per 100,000).



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	213	139.1	228	147.3	193	125.4	634	137.3
Texas	40,866	142.9	41,489	141.4	42,142	139.8	124,497	141.4

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

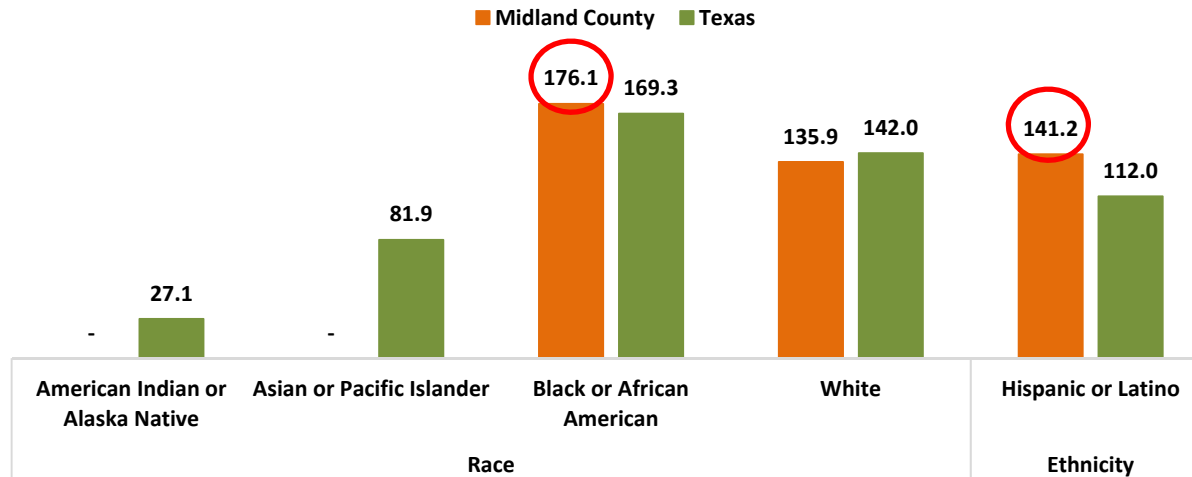


Health Status

Mortality – Malignant Neoplasms by Race/Ethnicity

- In 2018-2020, cancer mortality was highest among the Black or African American population for both Midland County and Texas.
- Midland County had higher rates of cancer mortality in the Black or African American and the Hispanic or Latino populations than the state (2018-2020).

Malignant Neoplasms, Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed.
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

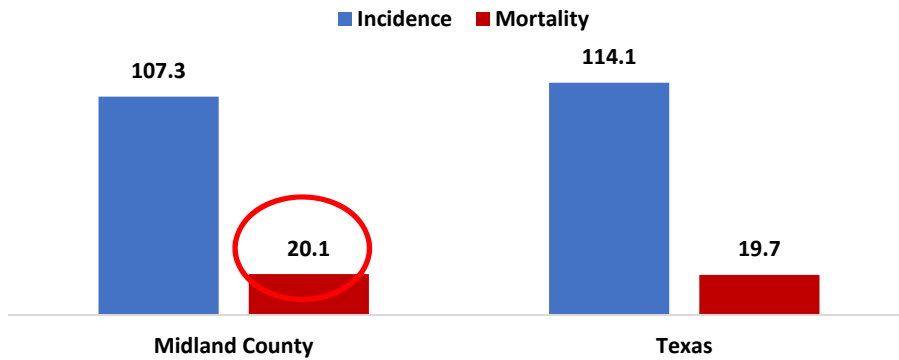


Health Status

Cancer Incidence & Mortality by Type

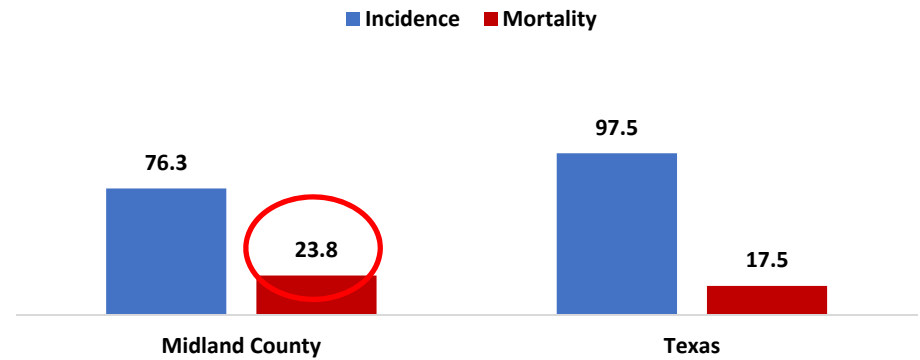
Breast Cancer (Female)

Age-adjusted Incidence & Mortality Rates per 100,000
2014-2018



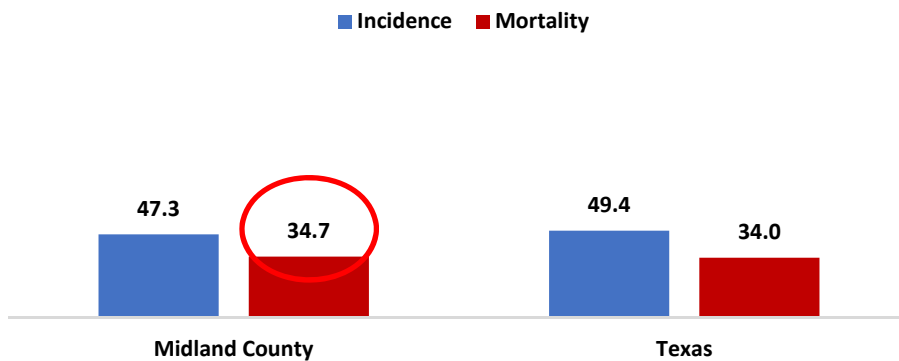
Prostate Cancer

Age-adjusted Incidence & Mortality Rates per 100,000
2014-2018



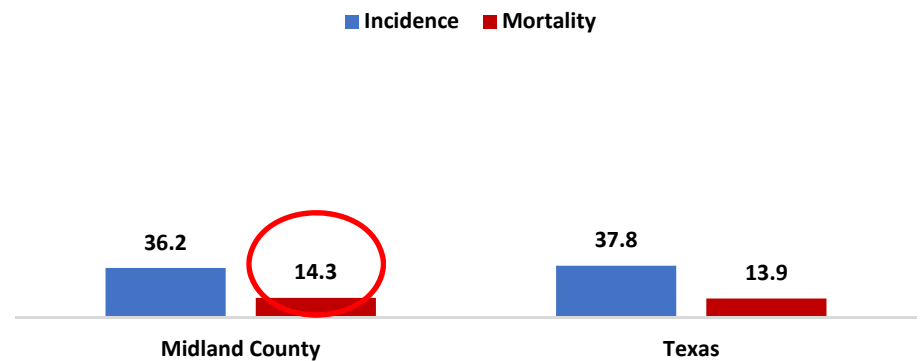
Lung & Bronchus Cancer

Age-adjusted Incidence & Mortality Rates per 100,000
2014-2018



Colon & Rectum Cancer

Age-adjusted Incidence & Mortality Rates per 100,000
2014-2018



Source: Texas Cancer Registry, Cancer Incidence and Mortality by Site and County, <https://www.cancer-rates.info/tx/>; data accessed November 19, 2021.

Note: All rates are per 100,000. Rates are age-adjusted to the 2000 U.S. Standard Population. *Counts/rates are suppressed if fewer than 16 cases were reported in the specified category; Counts < 16 are too few to calculate a stable age-adjusted rate.

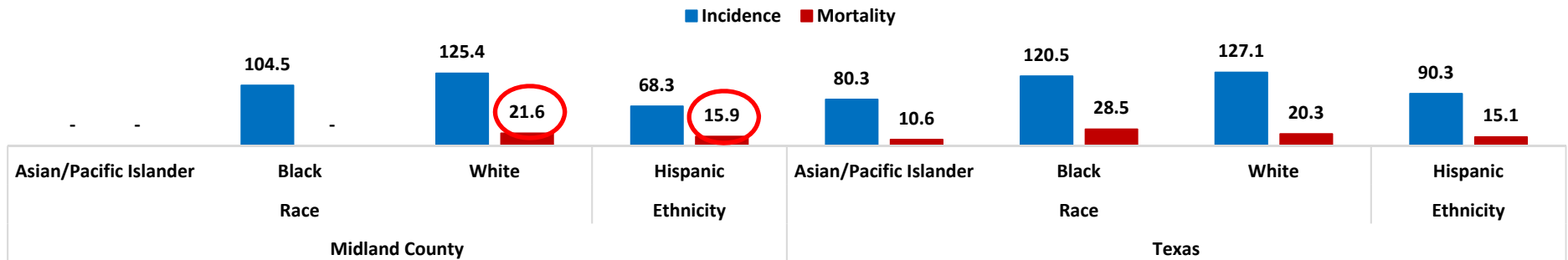


Health Status

Cancer Incidence & Mortality by Type and Race/Ethnicity

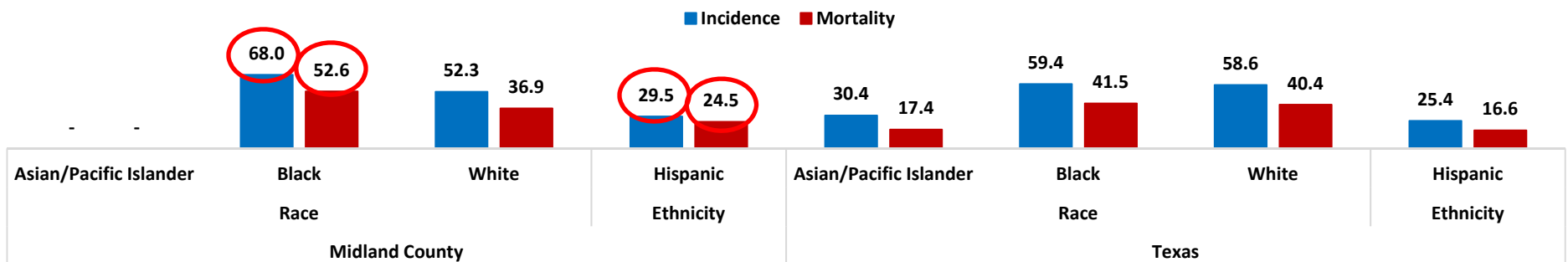
Breast Cancer (Female)

Age-Adjusted Incidence & Mortality Rates per 100,000, 2014-2018



Lung & Bronchus

Age-Adjusted Incidence & Mortality Rates per 100,000, 2014-2018



Source: Texas Cancer Registry, Cancer Incidence and Mortality by Site and County, <https://www.cancer-rates.info/tx/>; data accessed January 20, 2022.
 Note: All rates are per 100,000. Rates are age-adjusted to the 2000 U.S. Standard Population. *Counts/rates are suppressed if fewer than 16 cases were reported in the specified category; Counts < 16 are too few to calculate a stable age-adjusted rate.
 Note: A "*" indicates the rate is suppressed.
 Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

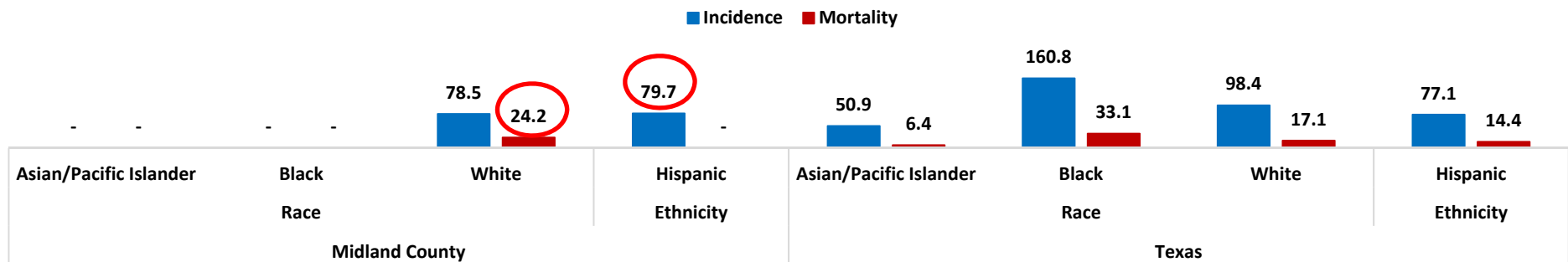


Health Status

Cancer Incidence & Mortality by Type and Race/Ethnicity

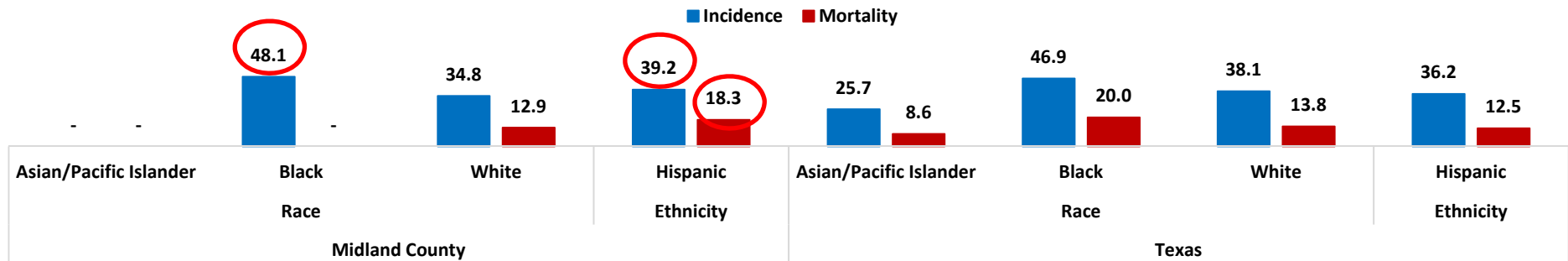
Prostate Cancer (Male)

Age-Adjusted Incidence & Mortality Rates per 100,000, 2014-2018



Colon & Rectum

Age-Adjusted Incidence & Mortality Rates per 100,000, 2014-2018



Source: Texas Cancer Registry, Cancer Incidence and Mortality by Site and County, <https://www.cancer-rates.info/tx/>; data accessed January 20, 2022.
 Note: All rates are per 100,000. Rates are age-adjusted to the 2000 U.S. Standard Population. *Counts/rates are suppressed if fewer than 16 cases were reported in the specified category; Counts < 16 are too few to calculate a stable age-adjusted rate.
 Note: A "-" indicates the rate is suppressed.
 Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

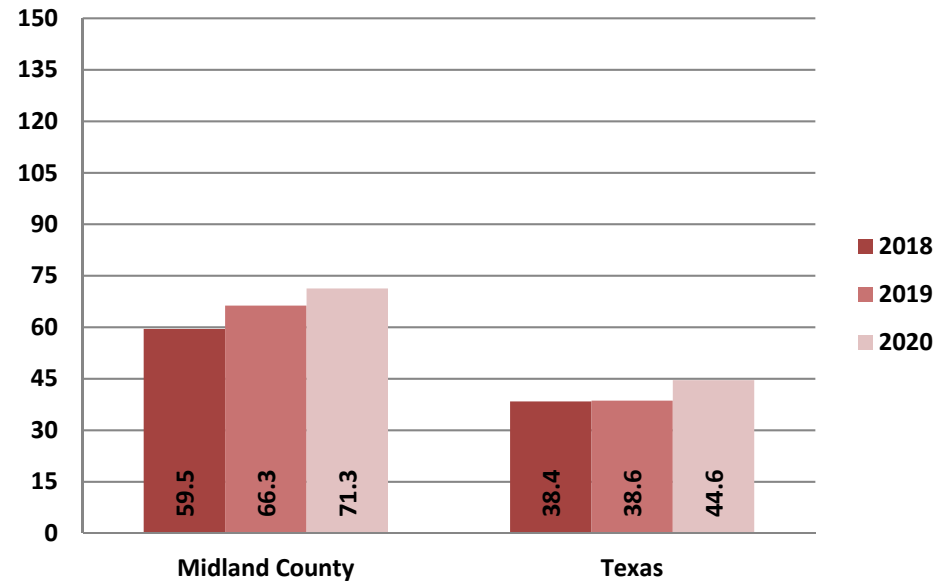


Health Status

Mortality – Alzheimer’s Disease

- Alzheimer’s disease is the third leading cause of death in both Midland County and the state (2018-2020).
- Between 2018 and 2020, Alzheimer’s disease mortality rates increased in Midland County and in the state.
- In 2020, the Alzheimer’s disease mortality rate in Midland County (71.3 per 100,000) was higher than the rate in the state (44.6 per 100,000).

Alzheimer Disease
Age-adjusted Death Rates per 100,000, 2018-2020



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	90	59.5	102	66.3	105	71.3	297	65.7
Texas	9,763	38.4	10,101	38.6	11,918	44.6	31,782	40.6

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

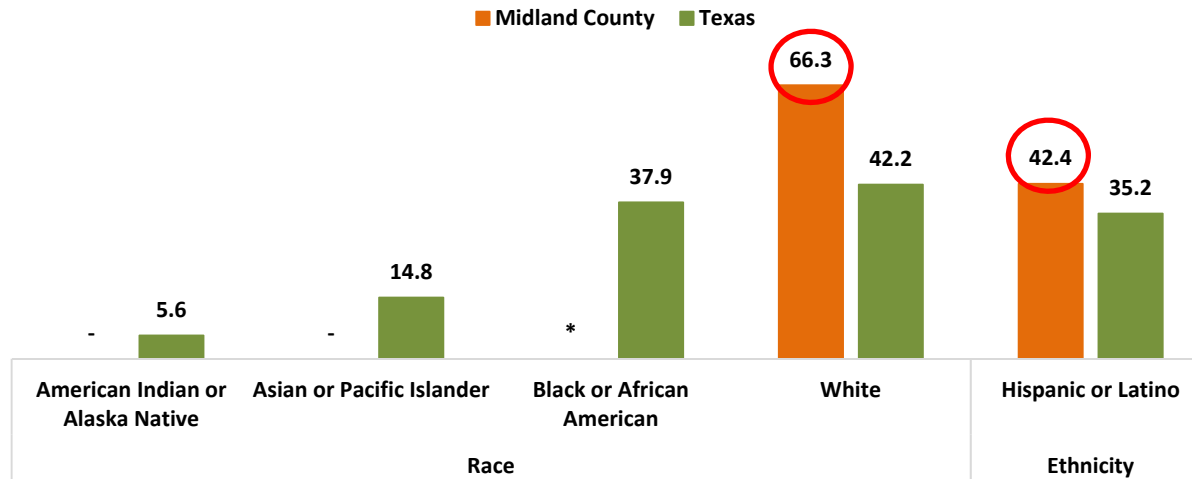


Health Status

Mortality – Alzheimer’s Disease by Race/Ethnicity

- In 2018-2020, Alzheimer’s Disease mortality was highest among the White population followed for both Midland County and Texas.
- Midland County had higher rates of Alzheimer’s disease mortality in the White and the Hispanic or Latino populations than the state (2018-2020).

Alzheimer’s Disease, Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed. A "*" indicates the data is unreliable.
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

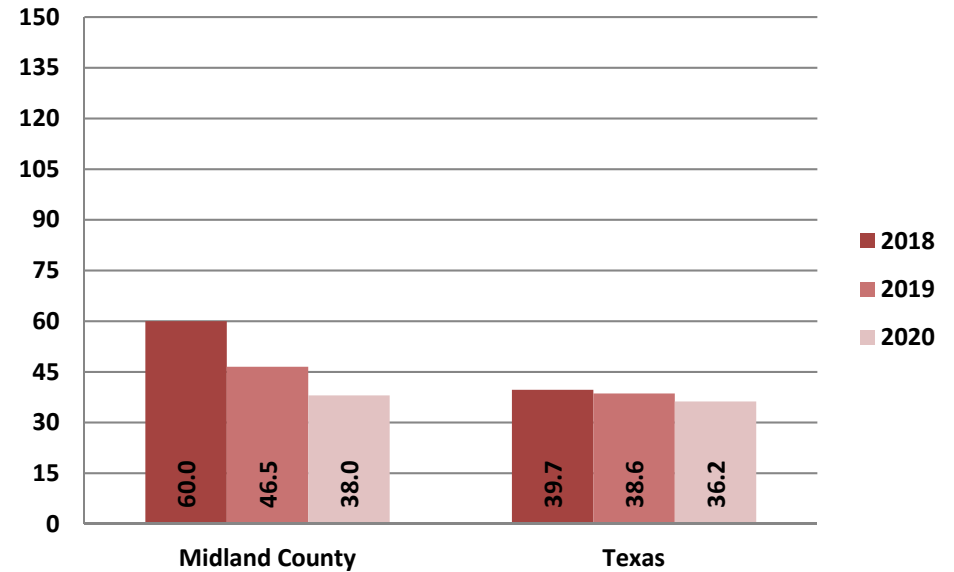


Health Status

Mortality – Chronic Lower Respiratory Disease

- Chronic lower respiratory disease (CLRD) is the fourth leading cause of death in Midland County, and the sixth leading cause of death in the state (2018-2020).
- Between 2018 and 2020, CLRD mortality rates decreased in Midland County and in the state.
- In 2020, the CLRD mortality rate in Midland County (38.0 per 100,000) was higher than the state rate (36.2 per 100,000).

Chronic Lower Respiratory Diseases
Age-adjusted Death Rates per 100,000, 2018-2020



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	85	60.0	69	46.5	56	38.0	210	48.3
Texas	10,766	39.7	10,797	38.6	10,402	36.2	31,965	38.1

Source: Centers for Disease Control and Prevention, National Center for Health Statistics. <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

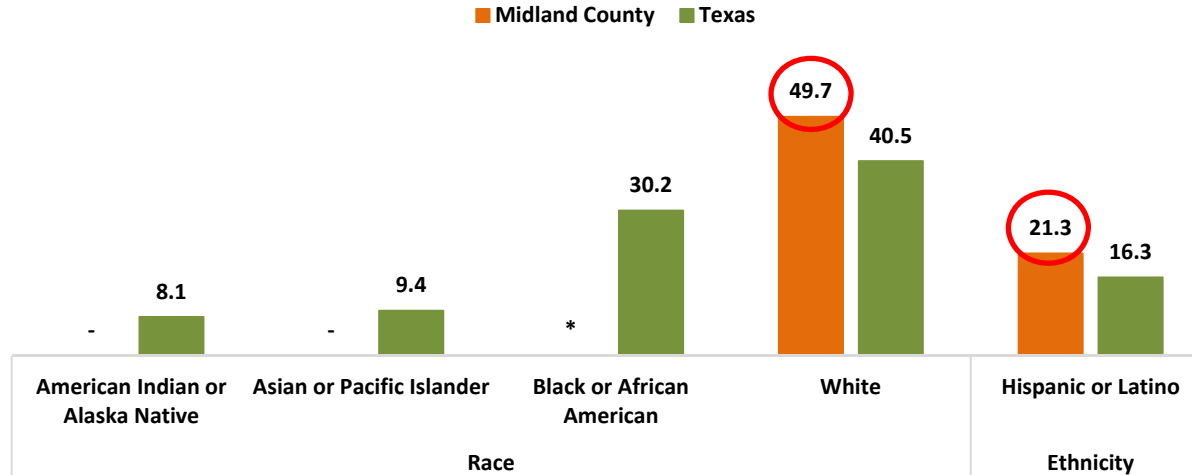


Health Status

Mortality – Chronic Lower Respiratory Disease by Race/Ethnicity

- In 2018-2020, chronic lower respiratory disease (CLRD) mortality was highest among the White population for both Midland County and Texas.
- Midland County had higher rates of CLRD mortality in the White and the Hispanic or Latino populations than the state (2018-2020).

Chronic Lower Respiratory Diseases, Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



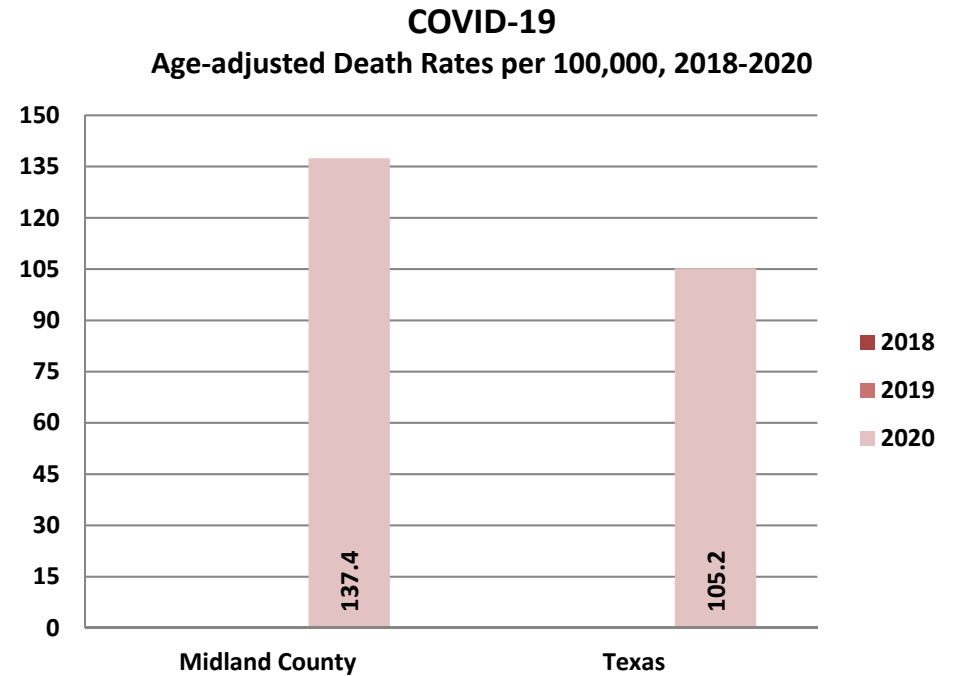
Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
 Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed. A "*" indicates the data is unreliable.
 Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Health Status

Mortality – COVID-19

- COVID-19 is the fifth leading cause of death in Midland County and the seventh leading cause of death in the state (2018-2020).
- In 2020, the COVID-19 mortality rate in Midland County (137.4 per 100,000) was higher than the state (105.2 per 100,000).



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County					200	137.4	200	45.2
Texas					30,840	105.2	30,840	36.0

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. "#N/A" means that no data was calculated during this year.

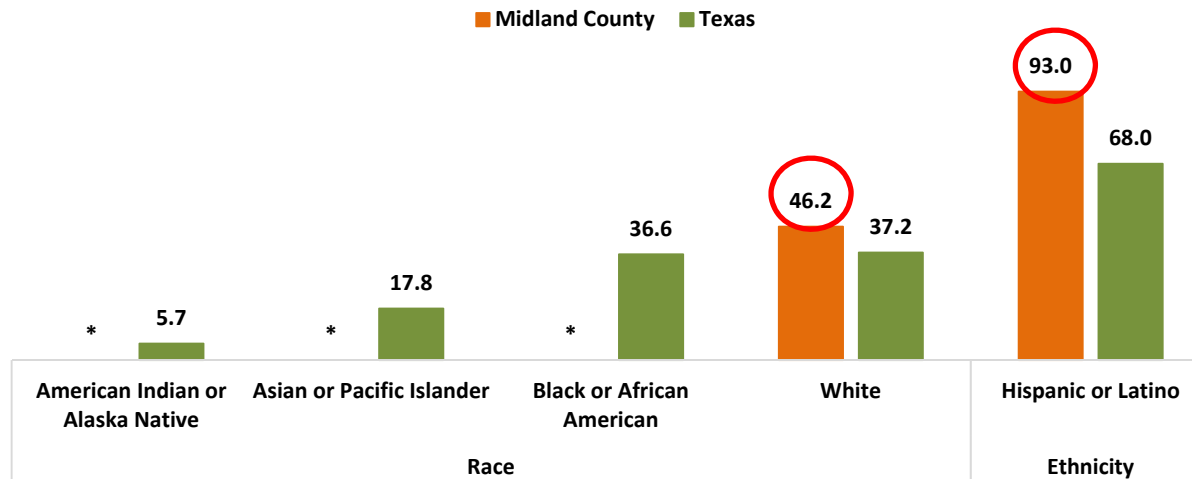


Health Status

Mortality – COVID-19 by Race/Ethnicity

- In 2018-2020, COVID-19 mortality was highest among the Hispanic or Latino population followed by the White population for both Midland County and Texas.
- Midland County had higher rates of COVID-19 mortality in the White, and the Hispanic or Latino populations than the state (2018-2020).

COVID-19, Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
 Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "*" indicates the data is unreliable.
 Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Health Status

COVID-19

- As of February 1, 2022, Midland County (70.7 per 1,000) has a higher rate of total COVID-19 cases than the state (60.4 per 1,000).
- As of March 31, 2022, the percent of the population (age 5+) that is fully vaccinated in Midland County (46.3%) is lower than the state (64.6%).

Location	Total Case Rate (per 1,000)	Total Number of First Doses Reported as Administered	Total Number of Second Doses Reported as Administered*	Percent of Population Fully Vaccinated (Age 5+)
Midland County	70.7	86,457	74,608	46.3%
Texas	60.4	20,652,048	17,431,195	64.6%

Source: Texas Health and Human Services, Texas Department of State Health Services, COVID-19 Vaccination in Texas, https://tabexternal.dshs.texas.gov/THD/views/COVID-19VaccineinTexasDashboard/Summary?origin=card_share_link&embed=y&isGuestRedirectFromVizportal=y; information accessed on March 31, 2022. Data updated as of March 31, 2022 at 12:35 p.m. CST.

Source: Texas Health and Human Services, County-level Vulnerability and COVID-19 Measures, <https://hhs.texas.gov/data/county-level-vulnerability-covid-19-measures>; information accessed on March 31, 2022.

Note: Vaccine coverage for at least 1 dose includes all individuals who have received their first dose of COVID-19 vaccine. *** indicates vaccine coverage for series completion includes all individuals who have completed 2 doses of Pfizer-BioNTech or Moderna vaccine or 1 dose of Johnson and Johnson/Janssen. This data also includes any "additional and booster" doses given on or after August 13, 2021.

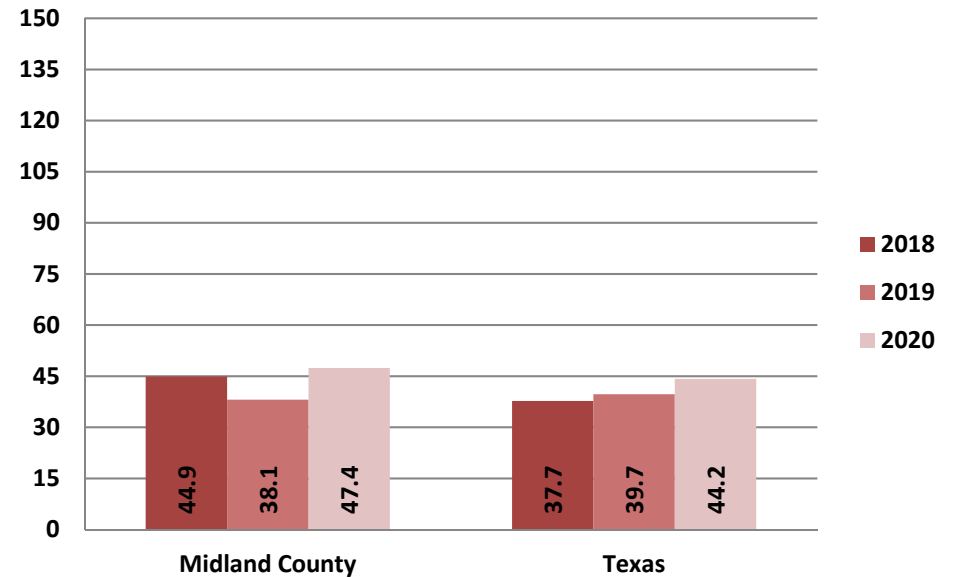


Health Status

Mortality – Accidents

- Fatal accidents are the sixth leading cause of death in Midland County, the fourth leading cause of death in the state (2018-2020).
- Between 2018 and 2020, accident mortality rates increased in Midland County and in the state.
- In 2020, the accident mortality rate in Midland County (47.4 per 100,000) was higher than the state rate (44.2 per 100,000).
- The leading cause of fatal accidents in Midland County is due to motor vehicle accidents (2020).

Accidents (Unintentional Injuries)
Age-adjusted Death Rates per 100,000, 2018-2020



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	74	44.9	65	38.1	82	47.4	221	43.4
Texas	10,646	37.7	11,384	39.7	12,919	44.2	34,949	40.6

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.

Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

Accident mortality rates include: Motor vehicle crashes, other land transport accidents, water transport accidents, air and space transport accidents, falls, accidental shootings, drownings, fire and smoke exposures, poisonings, suffocations, and all other unintentional injuries.

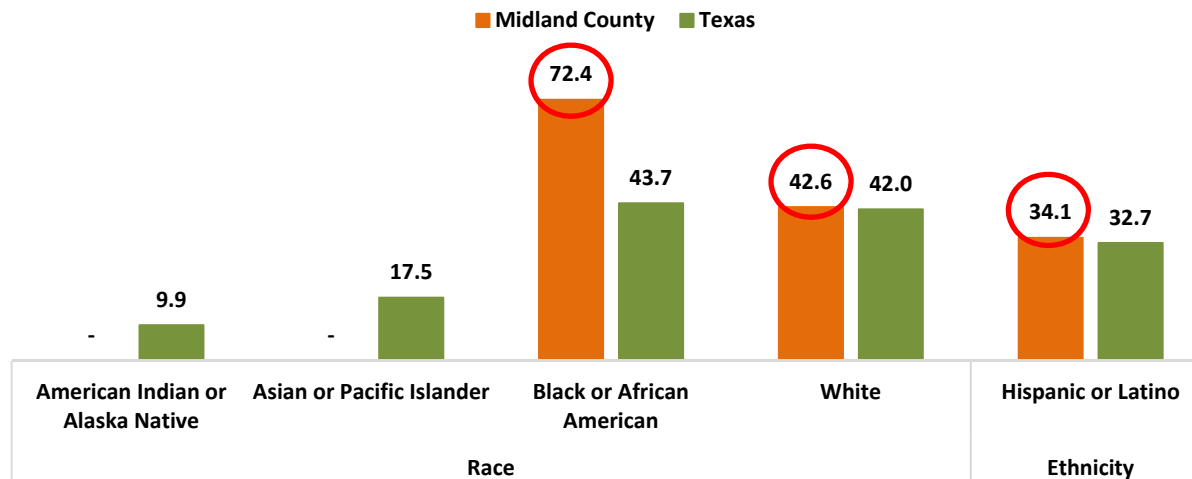


Health Status

Mortality – Accidents by Race/Ethnicity

- In 2018-2020, accident mortality was highest among the Black or African American population followed by the White population for both Midland County and Texas.
- Midland County had higher rates of accident mortality in the Black or African American, the White and the Hispanic or Latino populations than the state (2018-2020).

Accidents (Unintentional Injuries), Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed.
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

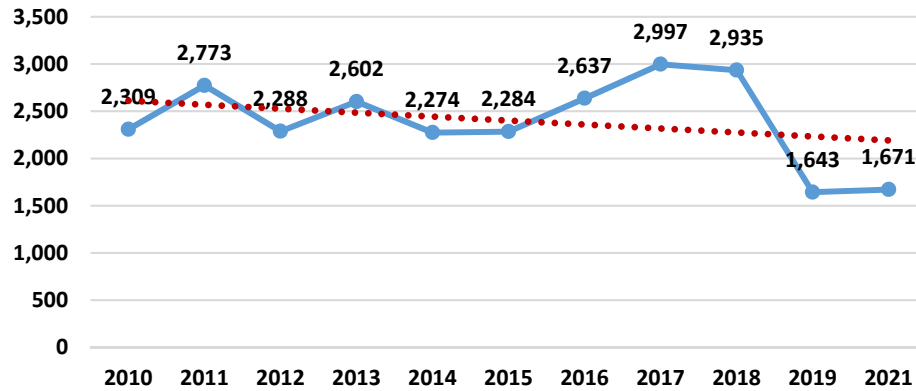


Health Status

Mortality – Accidents by Type for Midland County

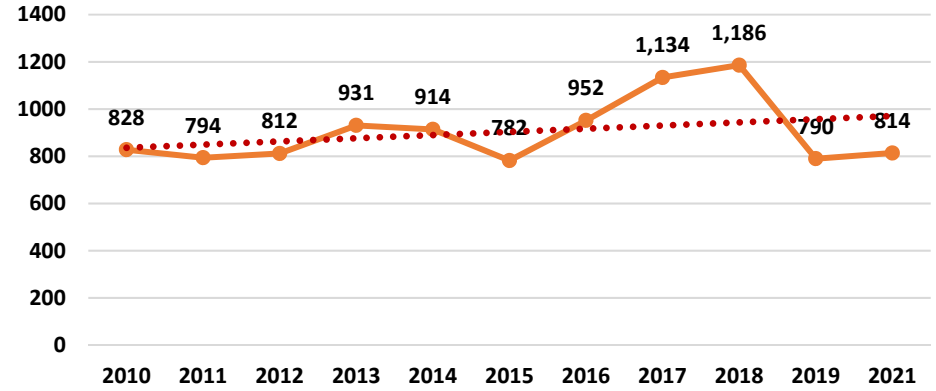
Non-injury Crashes

Number of Crashes by Year
2010-2021



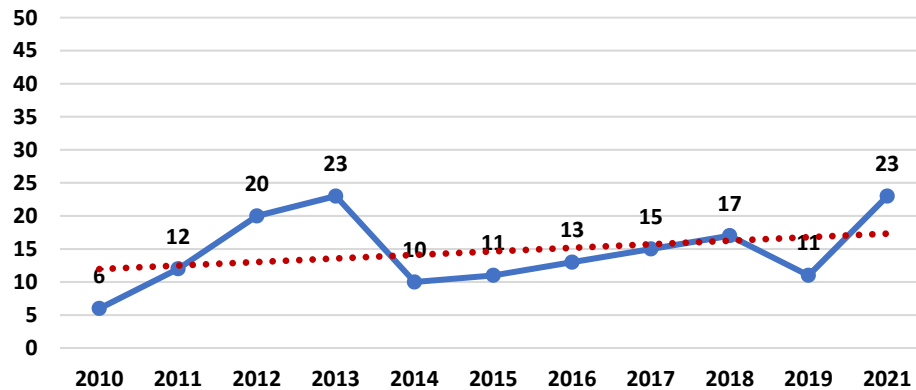
Injury Crashes

Number of Crashes by Year
2010-2021



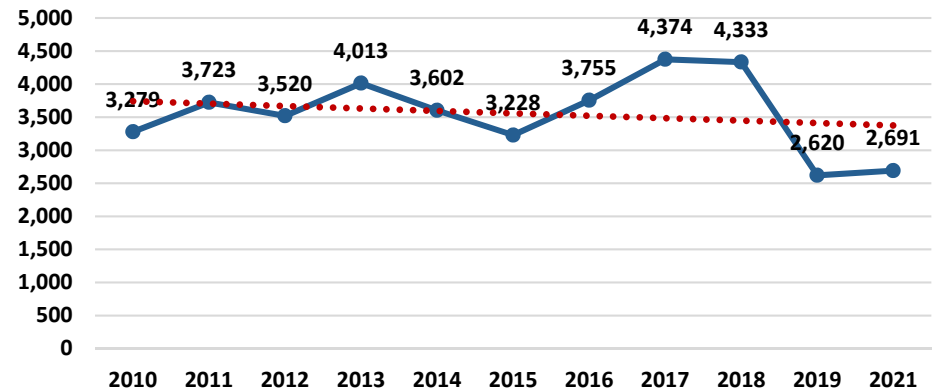
Fatal Crashes

Number of Crashes by Year
2010-2021



Total Crashes

Number of Crashes by Year
2010-2021



Source: City of Midland, Annual Traffic Crash Report: 2020 Traffic Crash Report, <https://www.midlandtexas.gov/crashreports>; information accessed March 28, 2022.

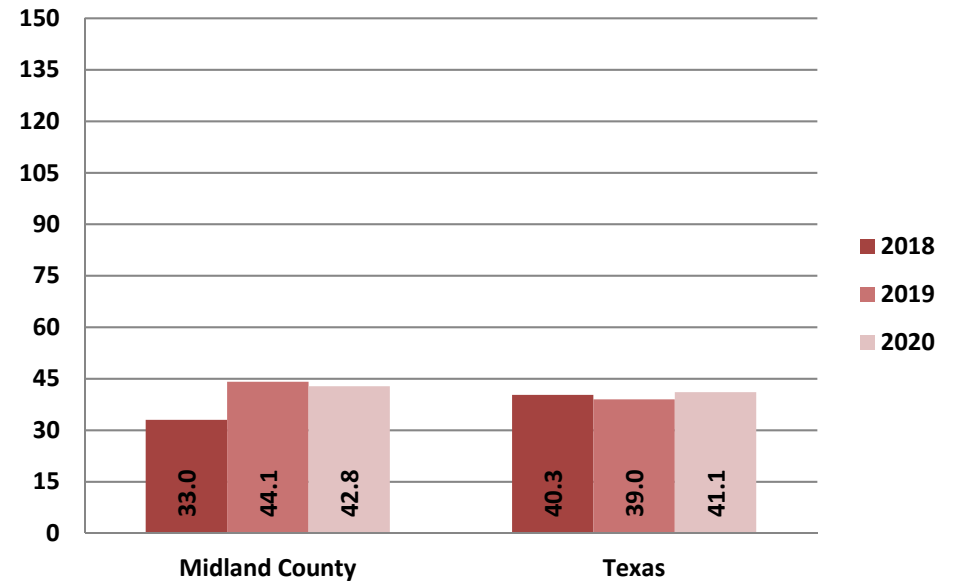


Health Status

Mortality – Cerebrovascular Disease

- Cerebrovascular disease is the seventh leading cause of death in Midland County, and the fifth leading cause of death in the state (2018-2020).
- Between 2018 and 2020, cerebrovascular disease mortality rates increased in Midland County and in the state.
- In 2020, the cerebrovascular disease mortality rate in Midland County (42.8 per 100,000) was higher than the state rate (41.1 per 100,000).

Cerebrovascular Diseases
Age-adjusted Death Rates per 100,000, 2018-2020



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	46	33.0	67	44.1	63	42.8	176	40.1
Texas	10,810	40.3	10,807	39.0	11,667	41.1	33,284	40.1

Source: Centers for Disease Control and Prevention, National Center for Health Statistics. <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

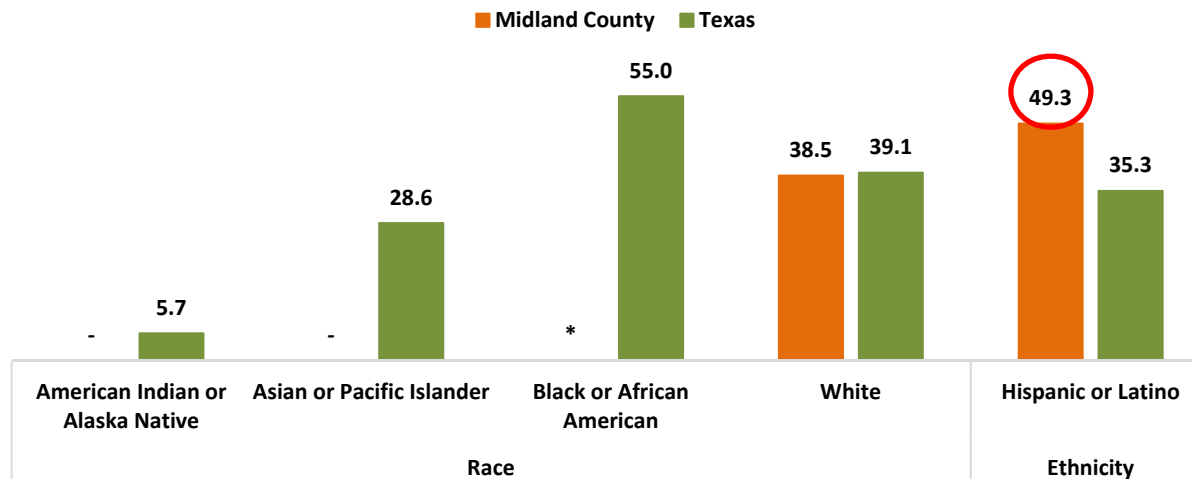


Health Status

Mortality – Cerebrovascular Disease by Race/Ethnicity

- In 2018-2020, cerebrovascular disease mortality was highest among the Hispanic or Latino population in Midland County and the highest in the Black or African American population for Texas.
- Midland County had higher rates of cerebrovascular disease mortality in the Hispanic or Latino population than the state (2018-2020).

Cerebrovascular Diseases, Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/uod-icd10.html>; data accessed January 20, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed. A "*" indicates the data is unreliable.
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

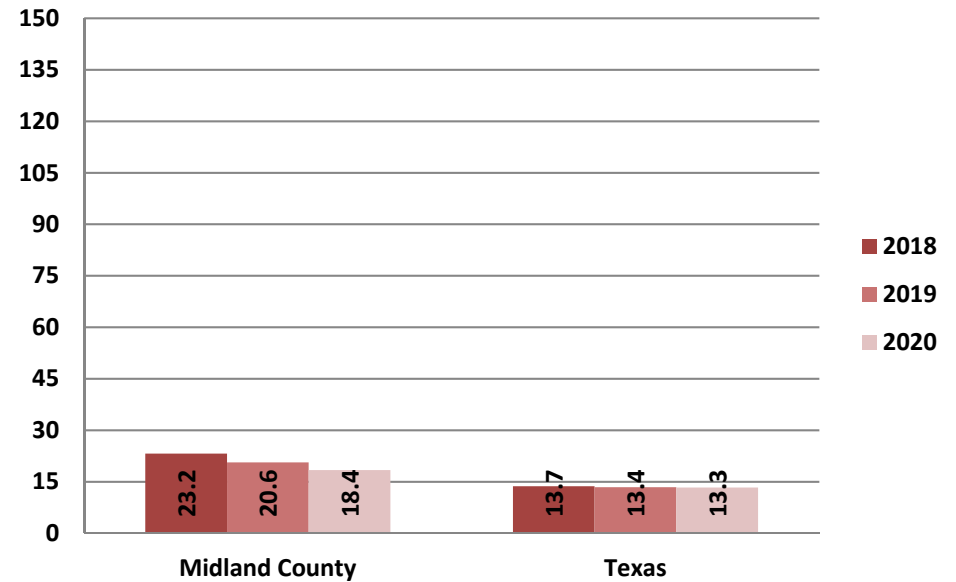


Health Status

Mortality – Intentional Self-Harm (Suicide)

- Intentional self-harm (suicide) is the eighth leading cause of death in Midland County, and is not a leading cause of death in the state (2018-2020).
- Between 2018 and 2020, intentional self-harm mortality rates decreased in Midland County and in the state.
- In 2020, the intentional self-harm mortality rate in Midland County (18.4 per 100,000) was higher than the state (13.3 per 100,000).

Intentional Self-Harm (Suicide)
Age-adjusted Death Rates per 100,000, 2018-2020



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	40	23.2	34	20.6	31	18.4	105	20.8
Texas	3,930	13.7	3,891	13.4	3,924	13.3	11,745	13.5

Source: Centers for Disease Control and Prevention, National Center for Health Statistics. <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

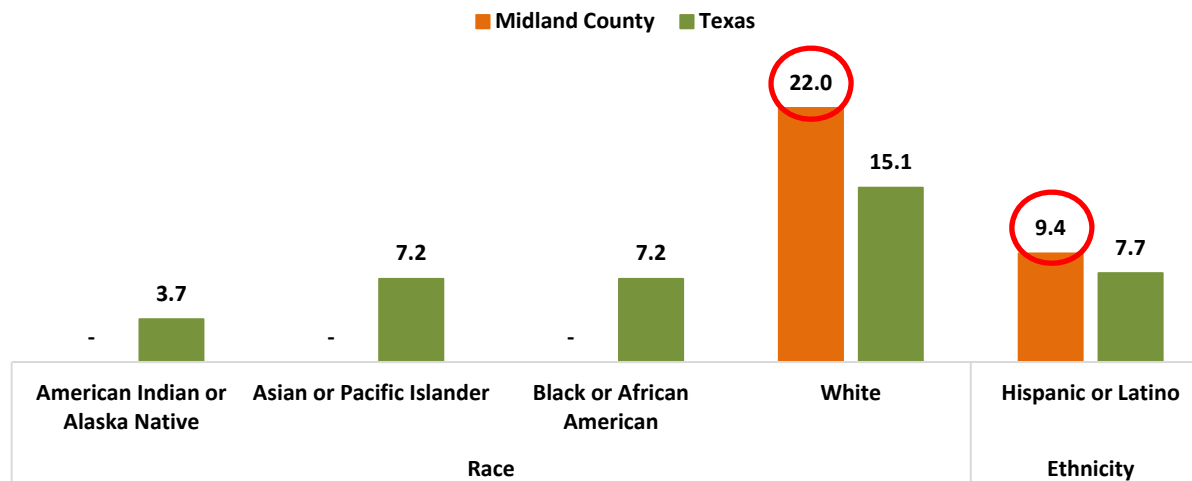


Health Status

Mortality – Intentional Self-Harm (Suicide) by Race/Ethnicity

- In 2018-2020, intentional self-harm mortality was highest among the White population followed by the Hispanic or Latino population for both Midland County and Texas.
- Midland County had higher rates of intentional self-harm mortality in the White and the Hispanic or Latino populations than the state (2018-2020).

**Intentional Self-Harm (Suicide), Age Adjusted Rate Per 100,000
by Race/Ethnicity, 2018-2020**



Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed.
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

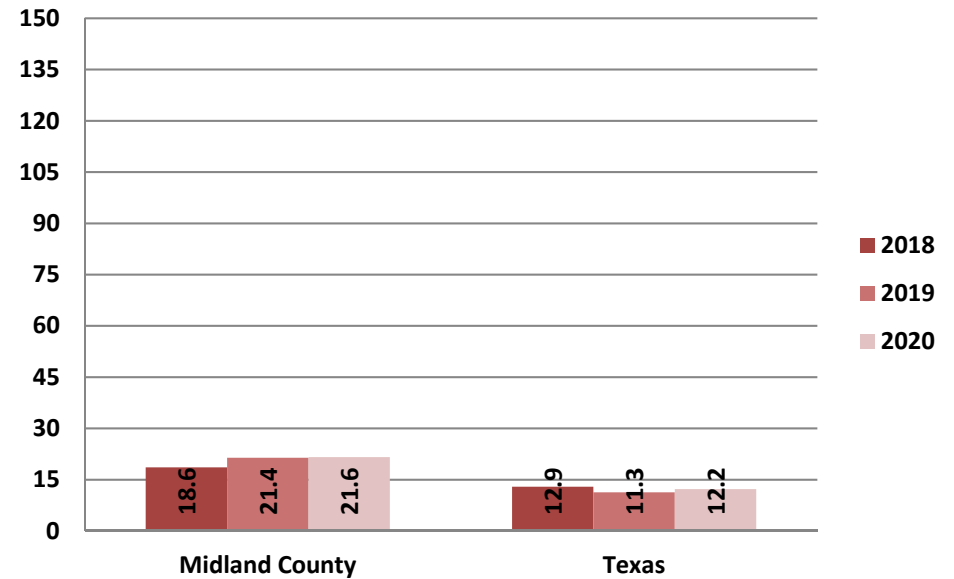


Health Status

Mortality – Influenza & Pneumonia

- Influenza and pneumonia is the ninth leading cause of death in Midland County, and is not one of the leading causes for the state (2018-2020).
- Between 2018 and 2020, influenza and pneumonia mortality rates increased in Midland County and slightly decreased in the state.
- In 2020, the influenza and pneumonia mortality rate in Midland County (21.6 per 100,000) was higher than the rate in the state (12.2 per 100,000).

Influenza and Pneumonia
Age-adjusted Death Rates per 100,000, 2018-2020



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	28	18.6	32	21.4	30	21.6	90	20.5
Texas	3,516	12.9	3,158	11.3	3,541	12.2	10,215	12.1

Source: Centers for Disease Control and Prevention, National Center for Health Statistics. <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

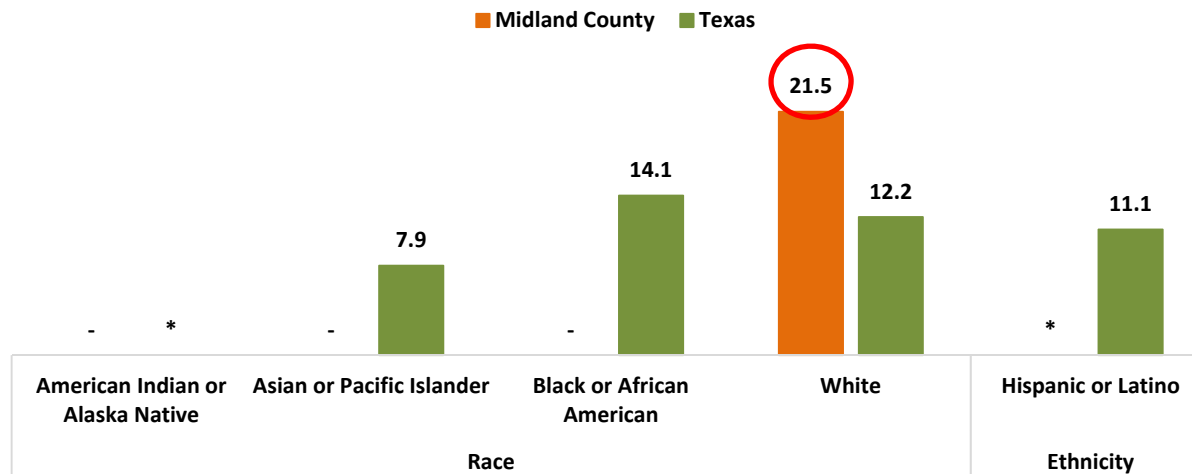


Health Status

Mortality – Influenza & Pneumonia by Race/Ethnicity

- In 2018-2020, influenza & pneumonia mortality was highest among the White population for Midland County and highest in the Black or African American population for Texas.
- Midland County had higher rates of influenza & pneumonia mortality in the White populations than the state (2018-2020).

Influenza and Pneumonia, Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



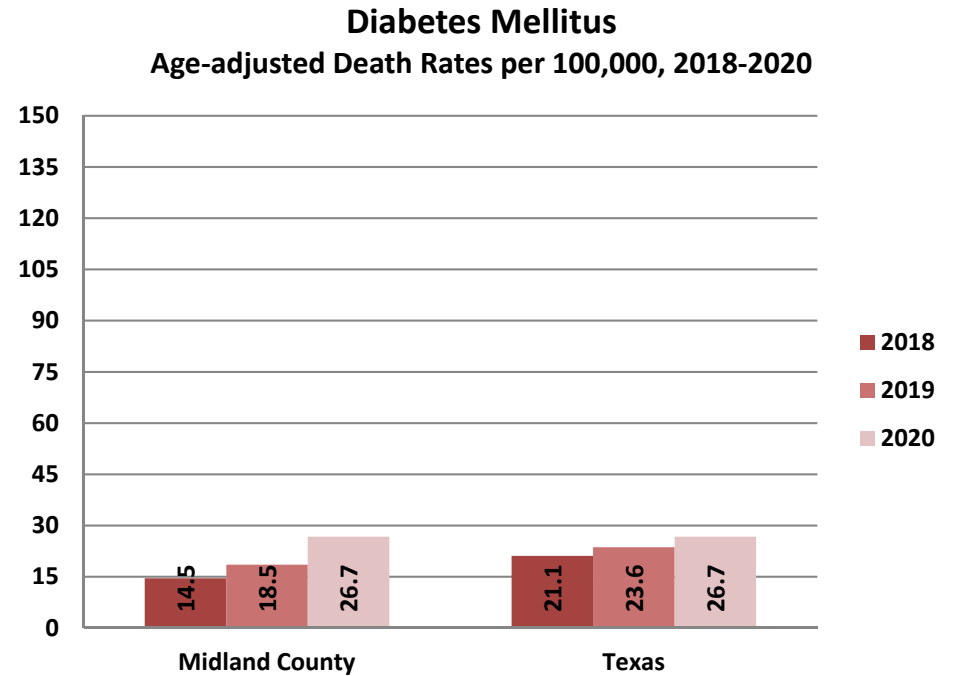
Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed. A "*" indicates the data is unreliable.
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Health Status

Mortality – Diabetes Mellitus

- Diabetes mellitus is the tenth leading cause of death in Midland County and the eighth leading cause of death in the state (2018-2020).
- Between 2018 and 2020, diabetes mellitus mortality rates increased in Midland County and in the state.
- In 2020, the diabetes mellitus mortality rate in Midland County (26.7 per 100,000) was consistent with the state (26.7 per 100,000).



LOCATION	2018		2019		2020		2018-2020	
	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE	DEATHS	AGE-ADJUSTED DEATH RATE
Midland County	22	14.5	30	18.5	43	26.7	95	19.9
Texas	5,991	21.1	6,889	23.6	7,990	26.7	20,870	23.8

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 12, 2022.
Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

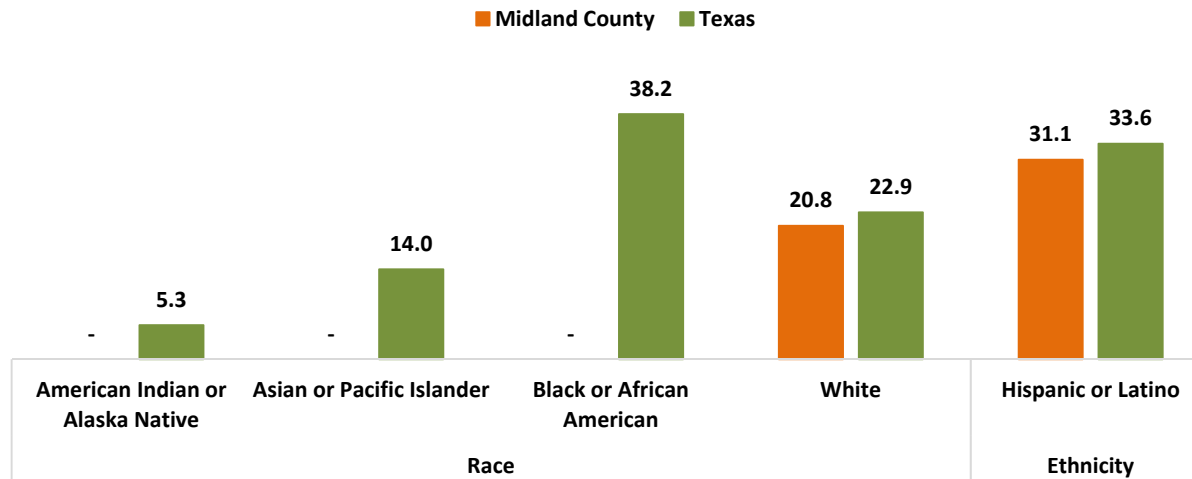


Health Status

Mortality – Diabetes Mellitus by Race/Ethnicity

- In 2018-2020, diabetes mellitus mortality was highest among the Hispanic or Latino population for Midland County and highest in the Black or African American population for Texas.
- Midland County had lower rates of diabetes mellitus mortality in the White and the Hispanic or Latino populations than the state (2018-2020).

Diabetes Mellitus, Age Adjusted Rate Per 100,000 by Race/Ethnicity, 2018-2020



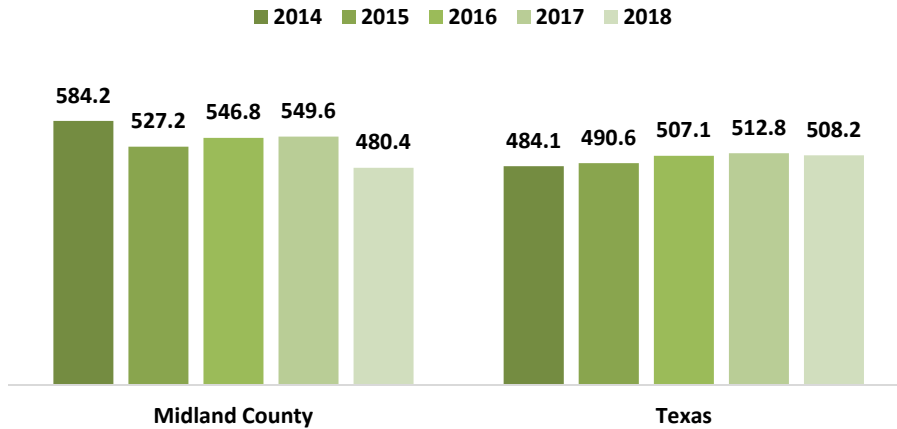
Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed January 20, 2022.
 Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. A "-" indicates that the data is suppressed.
 Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



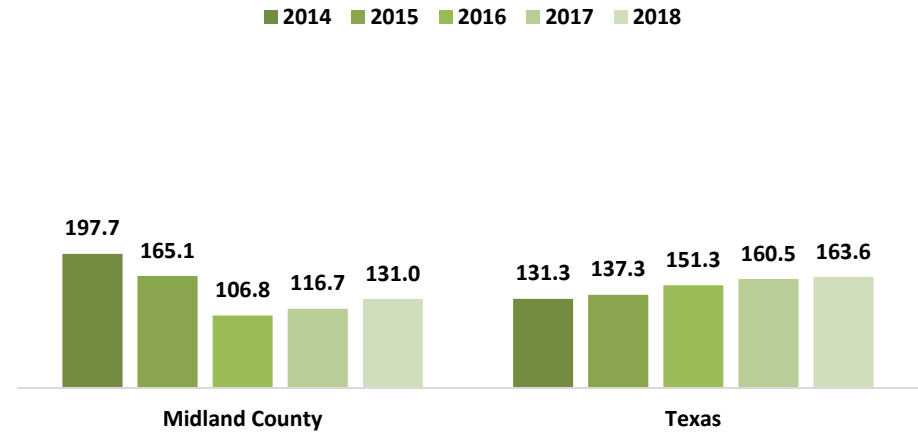
Health Status

Communicable Diseases – Chlamydia, Gonorrhea, Syphilis, HIV

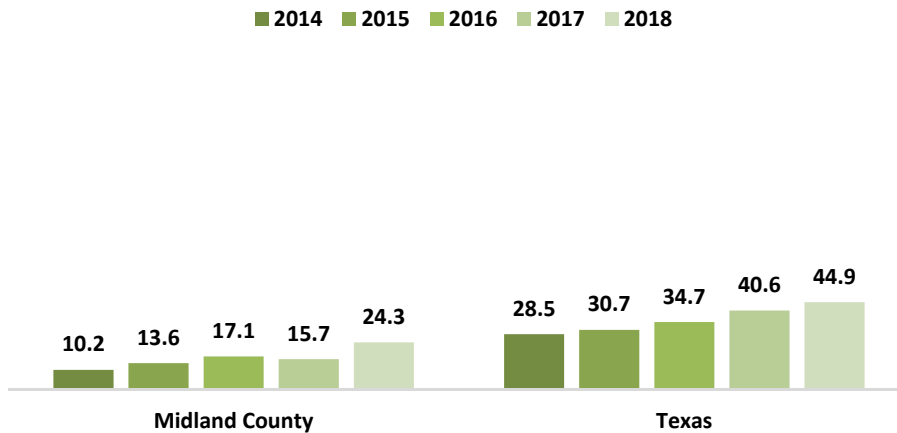
Chlamydia, Rate Per 100,000, 2014-2018



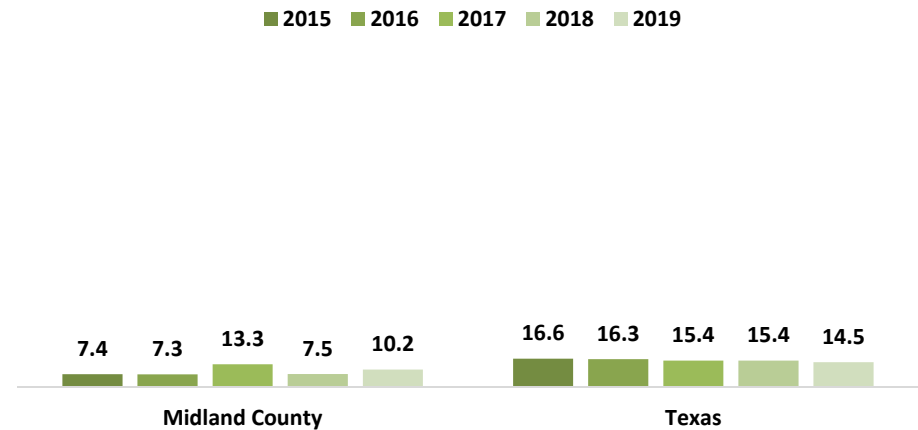
Gonorrhea, Rate Per 100,000, 2014-2018



Syphilis, Rate Per 100,000, 2014-2018



HIV, Rate Per 100,000, 2015-2019



Source: Texas Department of State Health Services, HIV/STD Program: Reports, <https://dshs.texas.gov/hivstd/reports/>; data accessed on February 14, 2022.

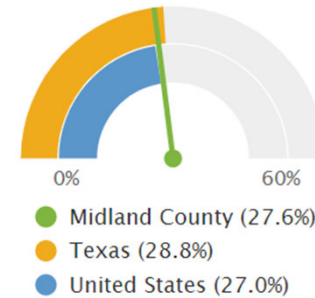


Health Status

Chronic Conditions - Diabetes

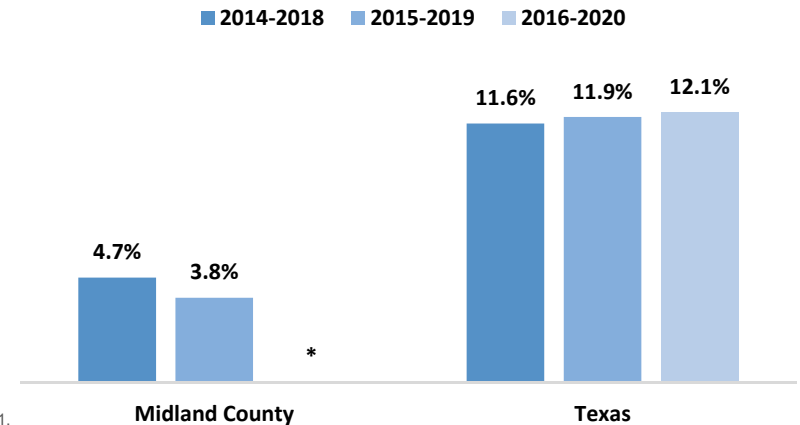
- In 2018, the percentage of Medicare Beneficiaries with diabetes in Midland County (27.6%) was lower than the state rate (28.8%) and slightly higher than the national rate (27.0%).
- Between 2014 and 2020, diabetes prevalence rates in adults (age 18+) in Texas increased.
- In 2015-2019, Midland County (3.8%) had a lower percent of adults (age 18+) who had ever been diagnosed with diabetes than the state (11.9%).

Percentage of Medicare Beneficiaries with Diabetes



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Diabetes, Percentage, Adults (age 18+), 2014-2020



Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed December 17, 2021.
 Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.
 Definition: Has a doctor, nurse, or other health professional ever told you that you have diabetes?
 Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.
 Note: "*" indicates a relative standard error greater than 30%. Estimate is not displayed.

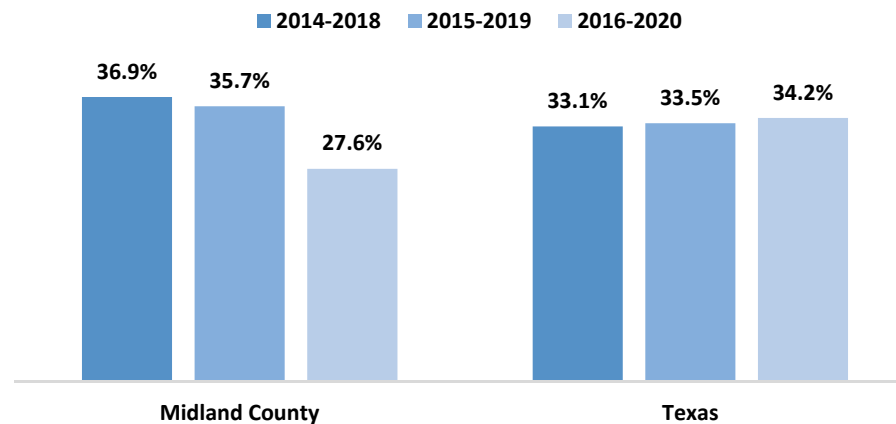


Health Status

Chronic Conditions – Obesity

- Between 2014 and 2020, obesity prevalence rates in adults (age 18+) in Midland County decreased, while rates in the state slightly increased.
- In 2016-2020, Midland County (27.6%) had a lower percentage of obese adults (age 18+) than the state (34.2%).

Obesity, Percentage, Adults (age 18+), 2014-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.

Definition: BMI is (weight in lbs. divided by (height in inches squared)) times 703. Recommended BMI is 18.5 to 24.9 Overweight is 25.0 to 29.9 Obese is ≥ 30.0 .

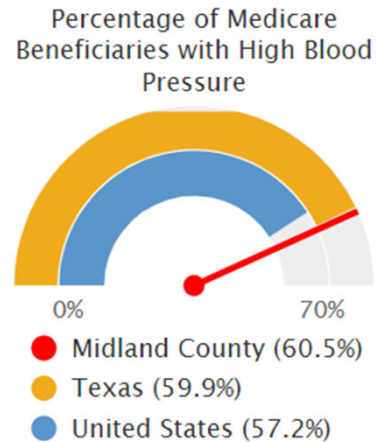
Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.



Health Status

Chronic Conditions – High Blood Pressure

- Midland County (60.5%) has a higher rate of Medicare fee-for-service residents with hypertension than the state (59.9%), and the nation (57.2%) (2018).



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed December 17, 2021.

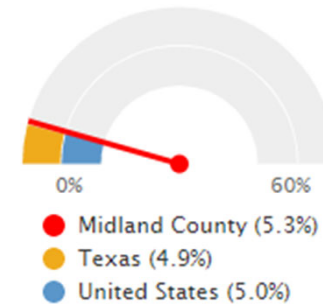


Health Status

Chronic Conditions – Asthma

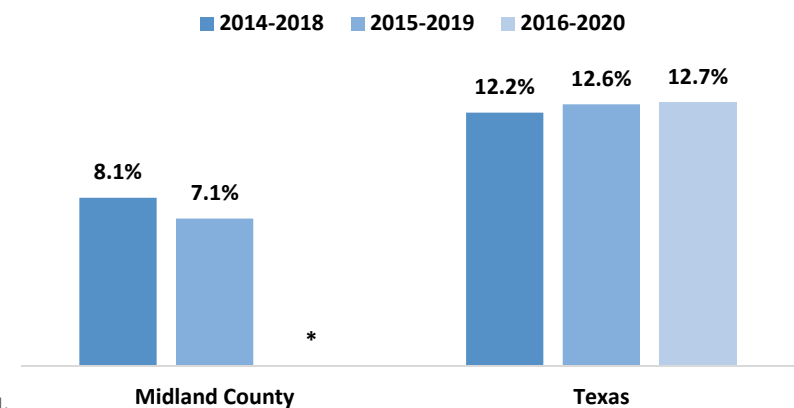
- Midland County (5.3%) has a slightly higher rate of Medicare fee-for-service residents with asthma as compared to the state (4.9%) and the nation (5.0%) (2018).
- Between 2014 and 2020, asthma prevalence rates in adults (age 18+) in the state slightly increased.
- In 2015-2019, Midland County (7.1%) had a lower percentage of adults (age 18+) ever diagnosed with asthma than the state (12.6%).

Percentage of Medicare Beneficiaries with Asthma



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Asthma, Percentage, Adults (age 18+), 2014-2020



Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed December 17, 2021.
 Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.
 Definition: Has a doctor, nurse, or other health professional ever told you that you had asthma?
 Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.
 Note: "*" indicates a relative standard error greater than 30%. Estimate is not displayed.

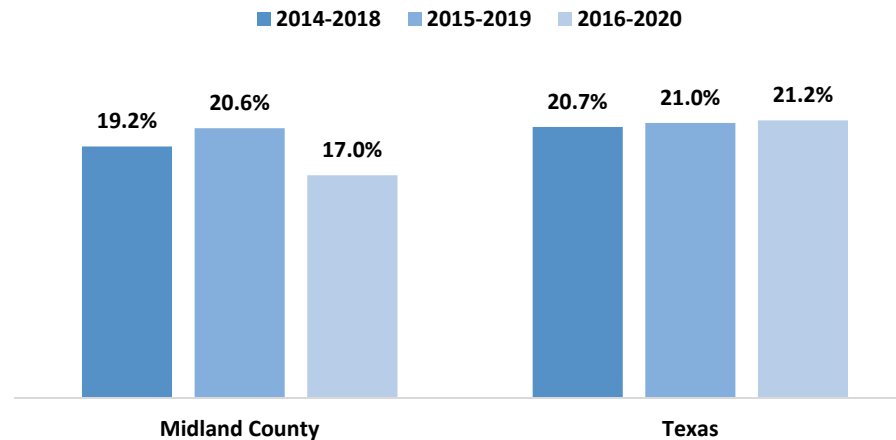


Health Status

Chronic Conditions – Arthritis

- Between 2014 and 2020, arthritis prevalence rates in adults (age 18+) in Midland County decreased while rates in the state slightly increased.
- In 2016-2020, Midland County (17.0%) had a lower percentage of adults (age 18+) ever diagnosed with arthritis than the state (21.2%).

Arthritis, Percentage, Adults (age 18+), 2014-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.

Definition: Has a doctor, nurse, or other health professional ever told you that you have some form of arthritis, rheumatoid arthritis, gout, lupus, or fibromyalgia?

Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.

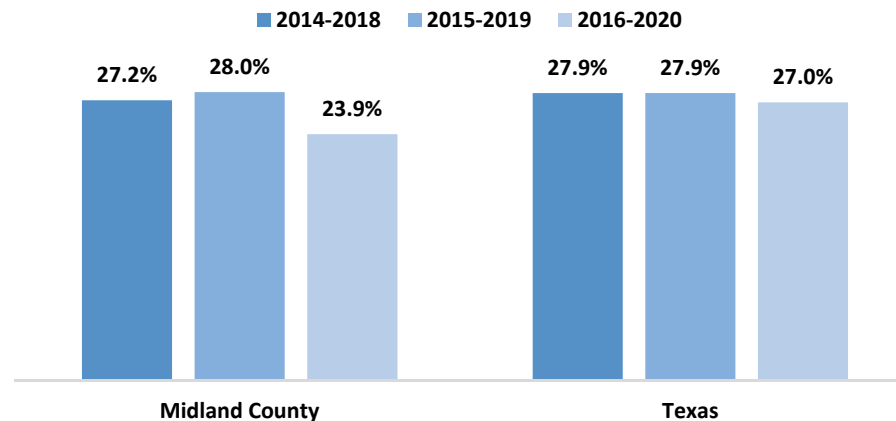


Health Status

Health Behaviors – Physical Inactivity

- The percent of adults (age 18+) that did not participate in leisure time physical activity in both Midland County and the state decreased between 2014 and 2020.
- In 2016-2020, the percentage of adults (age 18+) that did not participate in physical activity in Midland County (23.9%) was lower than the state (27.0%).

Physical Inactivity, Percentage, Adults (age 18+),
2014-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.
Physical Activity Definition: During the past month, did you participate in any physical activities or exercises such as running, golf, gardening or walking for exercise?
Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.

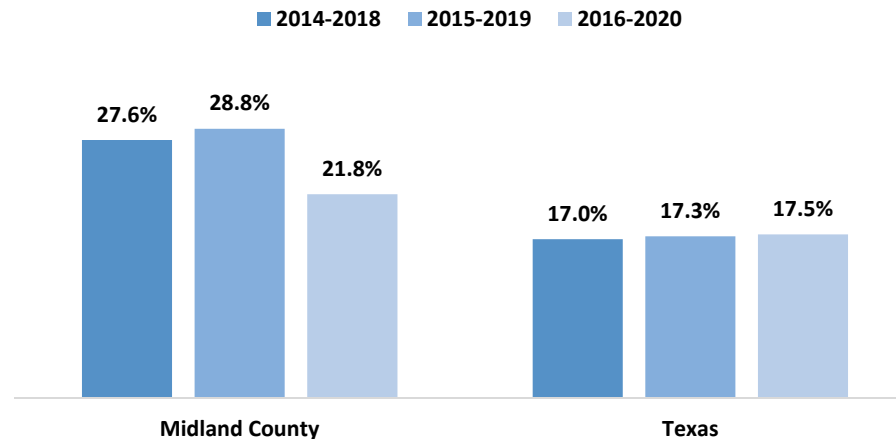


Health Status

Health Behaviors – Binge Drinking

- Between 2014 and 2020, the percentage of adults (age 18+) at risk of binge drinking in Midland County decreased while rates in the state slightly increased.
- In 2016-2020, Midland County (21.8%) had a higher percentage of adults (age 18+) at risk of binge drinking than the state (17.5%).

**Binge Drinking, Percentage, Adults (age 18+),
2014-2020**



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.

Definition: Considering all types of alcoholic beverages, how many times during the past 30 days did you have 5 or more (men) or 4 or more (females) drinks on an occasion?

Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.

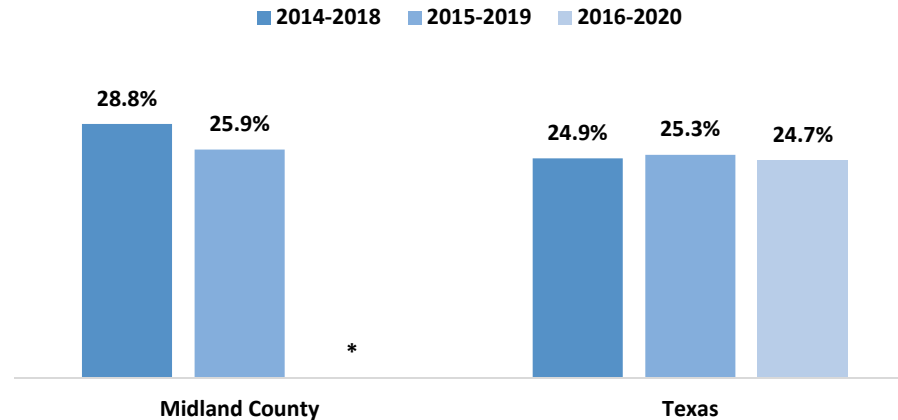


Health Status

Health Behaviors – Smoking

- Between 2014 and 2020, the percent of adults (age 18+) that self-reported smoking every day in the state decreased.
- In 2015-2019, the prevalence of current, every day smokers in Midland County (25.9%) was slightly higher than the state (25.3%).

Smoking Frequency - Every Day, Percentage, Adults (age 18+), 2014-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.
Frequency of Smoking Definition: Do you now smoke cigarettes every day, some days, or not at all? (Respondents that reported smoking 'Every Day' are included in this chart)
Note: Smoking refers to cigarettes, and does not include electronic cigarettes (e-cigarettes, NJOY, Bluetip), herbal cigarettes, cigars, cigarillos, little cigars, pipes, bidis, kreteks, water pipes (hookahs), marijuana, chewing tobacco, snuff, or snus.
Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.
Note: "*" indicates a relative standard error greater than 30%. Estimate is not displayed.

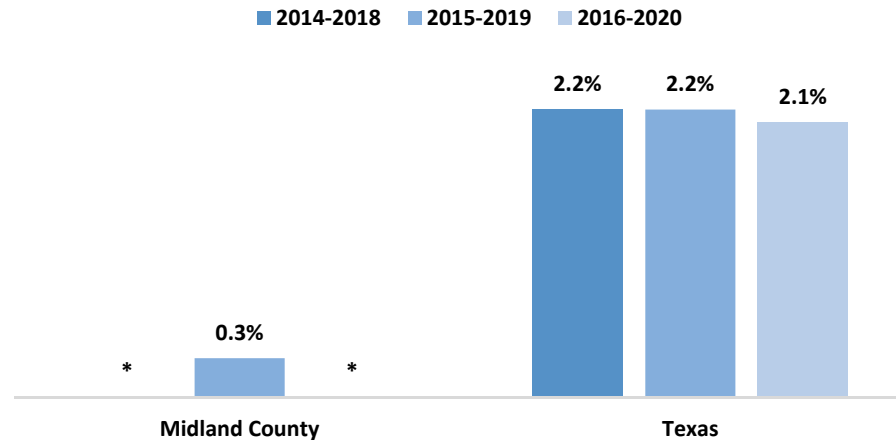


Health Status

Health Behaviors – Smokeless Tobacco Use

- Between 2014 and 2020, the percent of adults (age 18+) that self-reported using a smokeless tobacco product in the state decreased.
- In 2015-2019, the percentage of adults (age 18+) that self-reported using a smokeless tobacco product in Midland (0.3%) was lower than the state (2.2%).

**Smokeless Tobacco Use Frequency - Every Day,
Percentage, Adults (age 18+), 2014-2020**



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.

Definition: Have you ever used an e-cigarette or other electronic vaping product, even just one time, in your entire life?

Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.

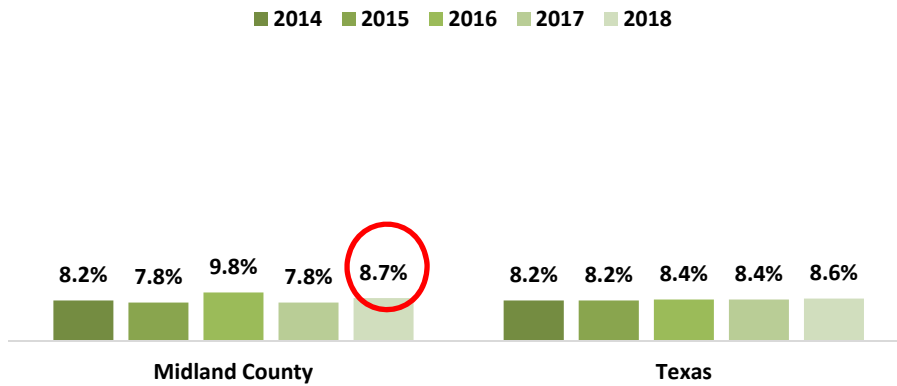
Note: "*" indicates a relative standard error greater than 30%. Estimate is not displayed.



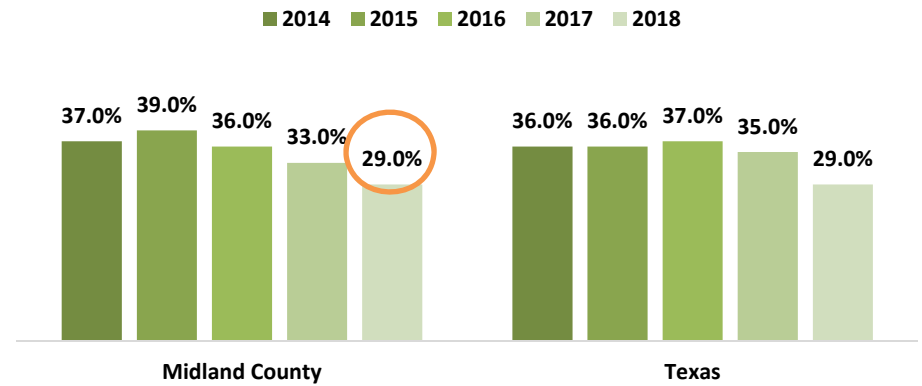
Health Status

Maternal & Child Health Indicators

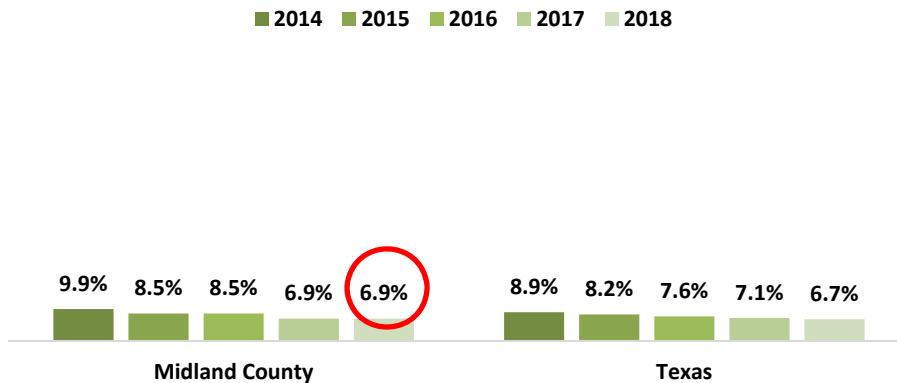
Low Birth Weight (<2,500g), Percent of All Births, 2014-2018



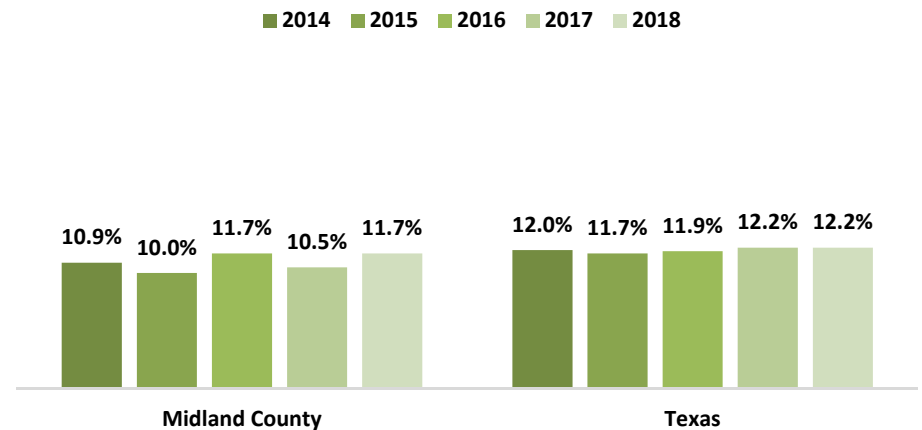
Births to Women Receiving Late or No Prenatal Care, Percent of All Births, 2014-2018



Teen Births (Age 19 and Younger), Percent of All Births, 2014-2018



Preterm Births, Percent of All Births, 2014-2018



Source: The Annie E. Casey Foundation Kids Count Data Center, <https://datacenter.kidscount.org/>; data accessed on February 15, 2022.

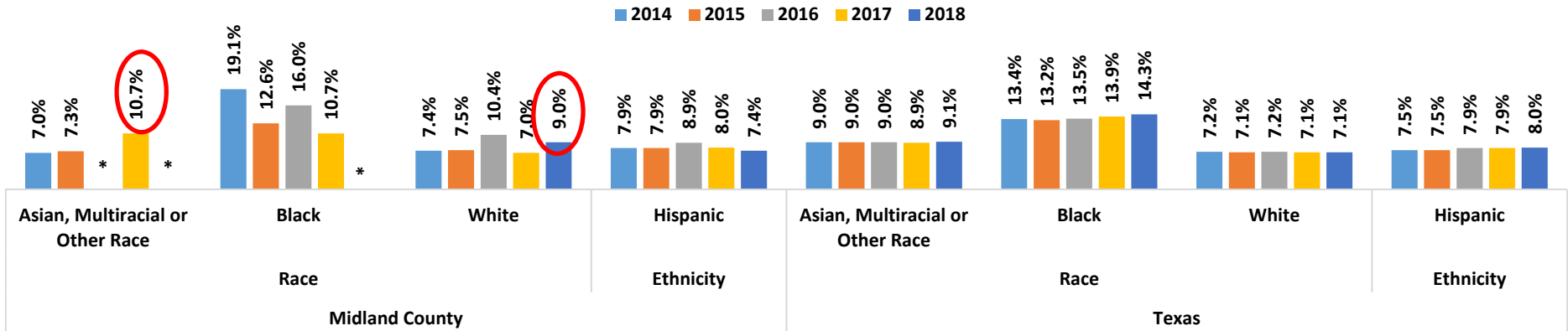
Note: Percentages are crude rates based on number of specific indicator-related cases divided by total births. Rates are not calculated if number of cases are too low for statistical reliability.



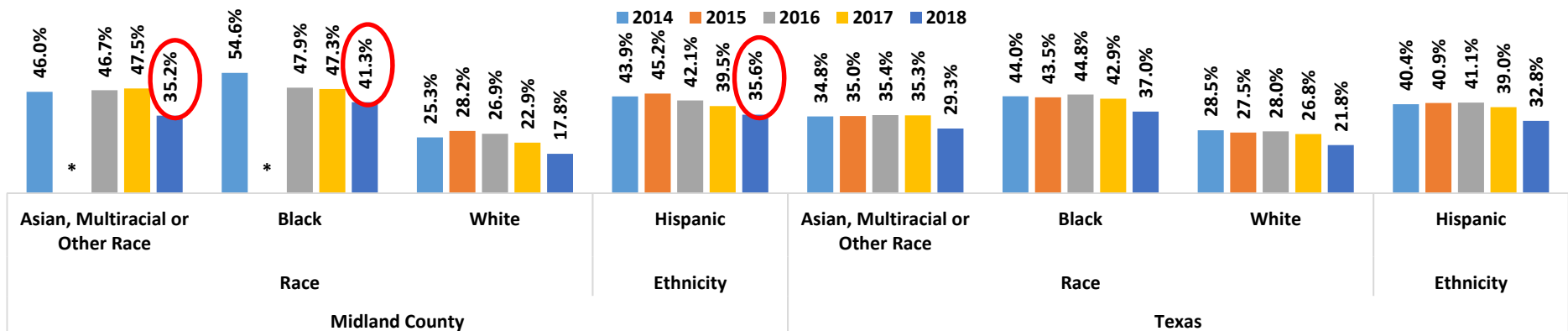
Health Status

Maternal & Child Health Indicators by Race/Ethnicity

Low Birth Weight (<2,500g), Percent of All Births, 2014-2018



Births to Women Receiving Late or No Prenatal Care, Percent of All Births, 2014-2018



Source: The Annie E. Casey Foundation Kids Count Data Center, <https://datacenter.kidscount.org/>; data accessed on February 15, 2022.

Note: Percentages are crude rates based on number of specific indicator-related cases divided by total births. Rates are not calculated if number of cases are too low for statistical reliability.

Note: "*" indicates between less than 10 births in a county. Estimate is not displayed.

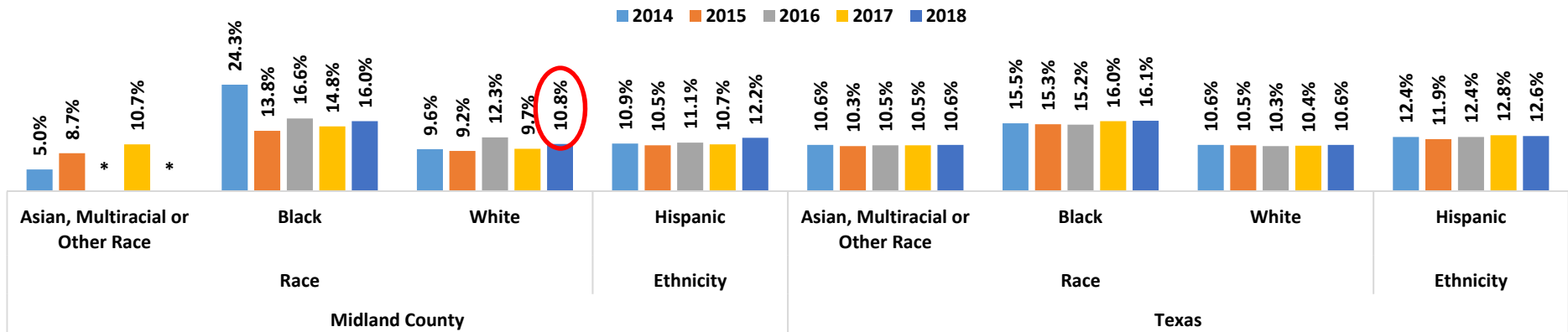
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Health Status

Maternal & Child Health Indicators by Race/Ethnicity

Preterm Births, Percent of All Births, 2014-2018



Source: The Annie E. Casey Foundation Kids Count Data Center, <https://datacenter.kidscount.org/>; data accessed on February 15, 2022.

Note: Percentages are crude rates based on number of specific indicator-related cases divided by total births. Rates are not calculated if number of cases are too low for statistical reliability.

Note: "*" indicates between less than 10 births in a county. Estimate is not displayed.

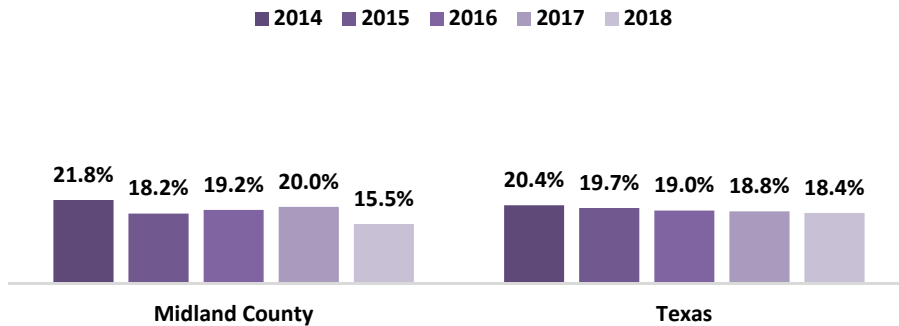
Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



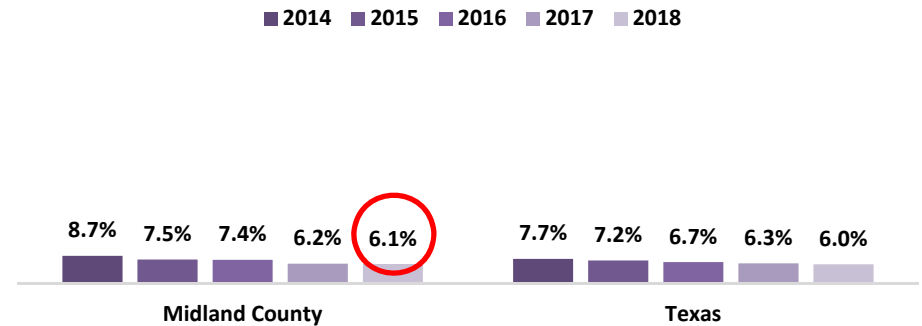
Health Status

Maternal & Child Health – Teen Births

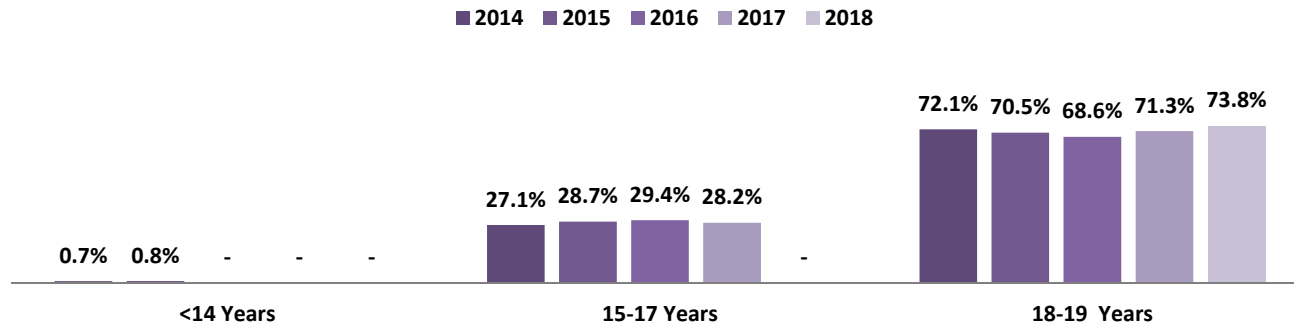
Repeat Births to Teens, Percent of All Teen Births (Age 19 and Younger), 2014-2018



Births to Single Teens, Percent of All Unmarried Teen Births (Age 19 and Younger), 2014-2018



Teen Births by Age Group, Percent of All Teen Births by Age Group in Midland County, 2014-2018



Source: KIDS COUNT Data Center, Texas KIDS COUNT at the Center for Public Policy Priorities, data filtered for Midland County, TX, <https://datacenter.kidscount.org/>; information accessed February 14, 2022.

Note: Percentages calculated for Teen Births and Births to Single Teens are calculated out of all live births (i.e., of all the babies that were born, how many babies were born to teens?). The percentage calculated for Teen Births by Age Group is calculated to show what proportion of teen births is accounted for by each age group (e.g., X% of all births to teens are accounted for by births to 18-19 year olds). The percentage calculated for Repeat Births to Teens is calculated out of all teen births (i.e., out of all of the babies that were born to teens, how many babies were born to teens that were already moms?).

Rates are not calculated if number of cases are too low for statistical reliability. A "-" indicates one or two events in the category and the percent is shielded for privacy.

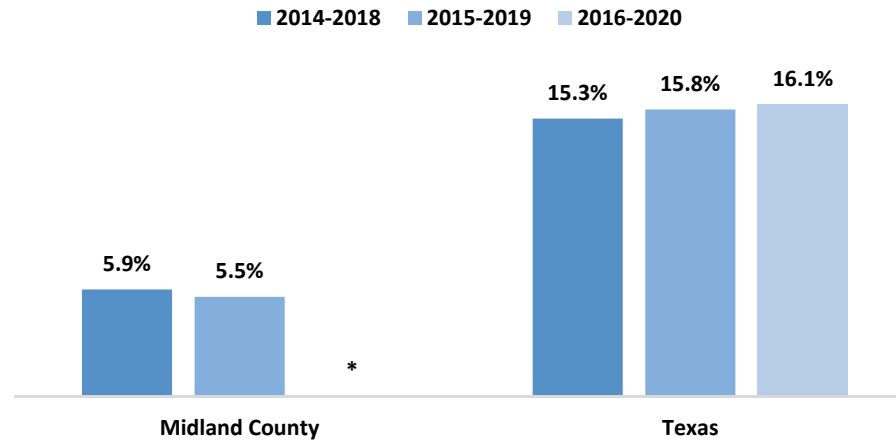


Health Status

Mental Health – Depressive Disorders

- Between 2014 and 2020, the rate of adults (age 18+) ever diagnosed with a depressive disorder in the state increased.
- In 2015-2019, Midland County (5.5%) had a lower percentage of adults (age 18+) ever diagnosed with a depressive disorder than the state (15.8%).

Depressive Disorders, Percentage, Adults (age 18+), 2014-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.
Definition: Has a doctor, nurse, or other health professional ever told you that you have a depressive disorder including depression, major depression, dysthymia, or minor depression?
Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.
Note: "*" indicates a relative standard error greater than 30%. Estimate is not displayed.



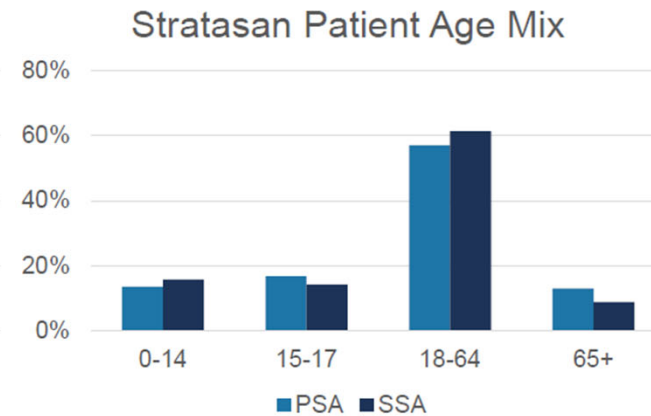
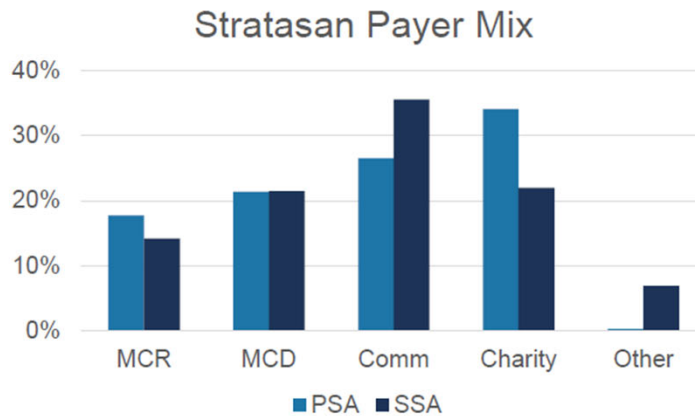
Health Status

Mental Health – Market Analysis

- Market bed need analysis estimates that 70-80 beds are needed to support mental and behavioral health patients who reside in Midland County and the surrounding region.

Market Bed Need Analysis	Stratasan ¹	Referral Analysis ⁴	IBM ²	Treatment Advocacy Center ³
PSA	60		61	128
SSA	7		19	
Total	67	72	80	128

Service Area Use Rates	Adjusted Stratasan ¹	Estimated Population ²	Use Rate ³
PSA	1,279	343,055	0.37%
SSA	1,534	568,206	0.27%
Total	2,813	911,261	0.31%



Source: Behavioral Health Strategic Business Plan Executive Summary, information accessed on January 31, 2022.

Note: OBHC is Oceans Behavioral Health Center.

1 Stratasan is based on CY 2019 cases. Data has a markup applied based on the difference of reported OBHC cases and the 2019 OBHC utilization data.

2 Certain data used in this study were supplied by International Business Machines Corporation. Any analysis, interpretation, or conclusion based on these data is solely that of the authors, and not International Business Machines Corporation.

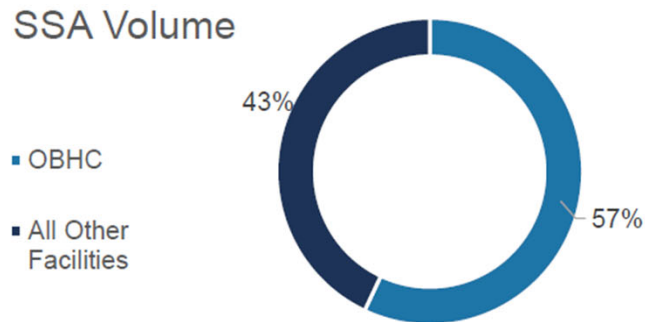
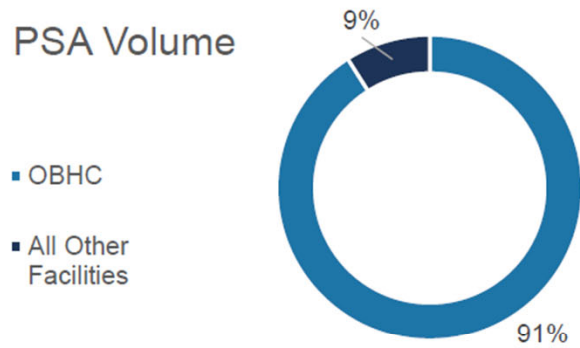
3 As published by the Treatment Advocacy Center in "The Shortage of Public Hospital Beds for Mentally Ill Persons", the calculation uses the ratio of 50 beds for every 100,000 people. The PSA is estimated to source 36% of Big Spring State Hospital patients.

4 Based on psych patient referral information was provided by Midland Memorial Hospital.

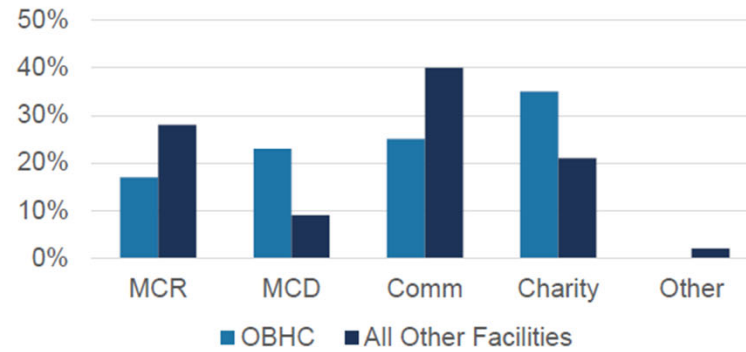


Health Status

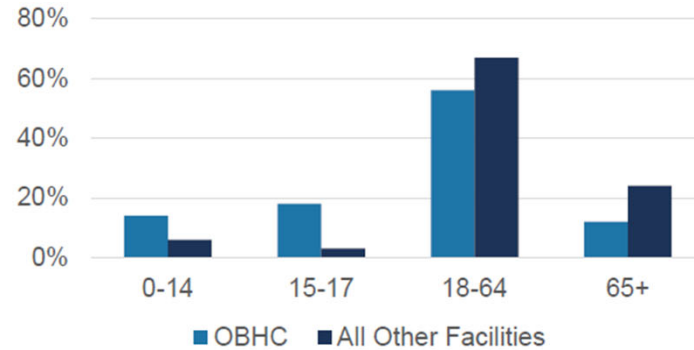
Mental Health – Market Analysis



Stratasan PSA Payer Mix



Stratasan PSA Patient Age Mix



Source: Behavioral Health Strategic Business Plan Executive Summary, information accessed on January 31, 2022.

Note: OBHC is Oceans Behavioral Health Center.

1 Stratasan is based on CY 2019 cases. Data has a markup applied based on the difference of reported OBHC cases and the 2019 OBHC utilization data.

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3 As published by the Treatment Advocacy Center in "The Shortage of Public Hospital Beds for Mentally Ill Persons", the calculation uses the ratio of 50 beds for every 100,000 people.

4 Based on psych patient referral information was provided by Midland Memorial Hospital.

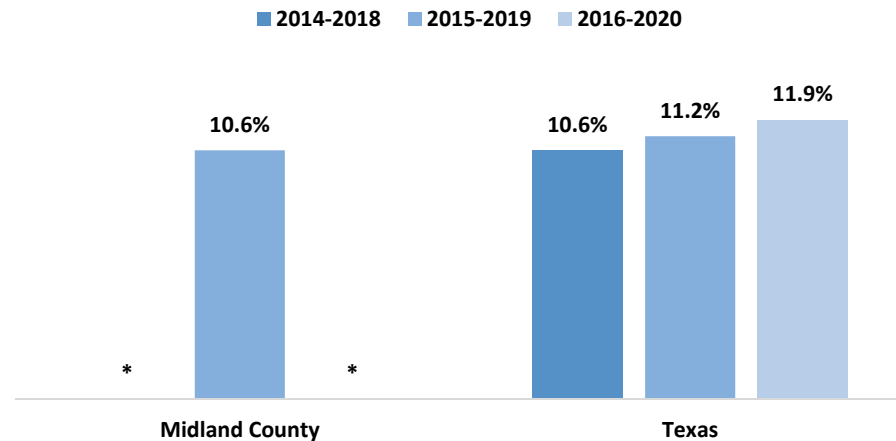


Health Status

Mental Health – 14+ Days of Poor Mental Health

- Between 2014 and 2020, the percent of adults (age 18+) that reported experiencing 14 or more days of poor mental health in the state increased.
- In 2015-2019, Midland County (10.6%) had a lower percent of adults (age 18+) that reported experiencing 14 or more days of poor mental health than the state (11.2%).

Days of Poor Mental Health - 14+, Percentage, Adults (age 18+), 2014-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.

Definition: Days mental health not good - 14 days

Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.

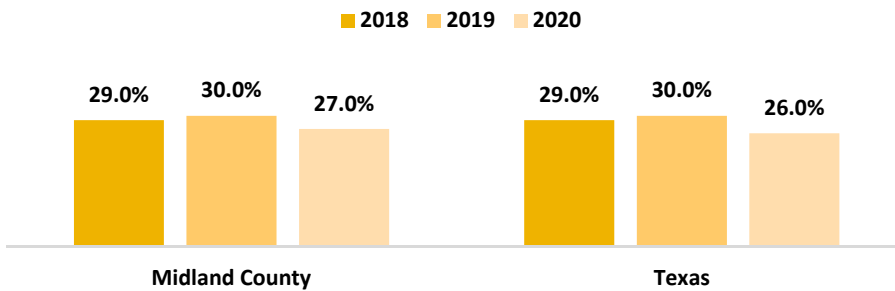
Note: "*" indicates a relative standard error greater than 30%. Estimate is not displayed.



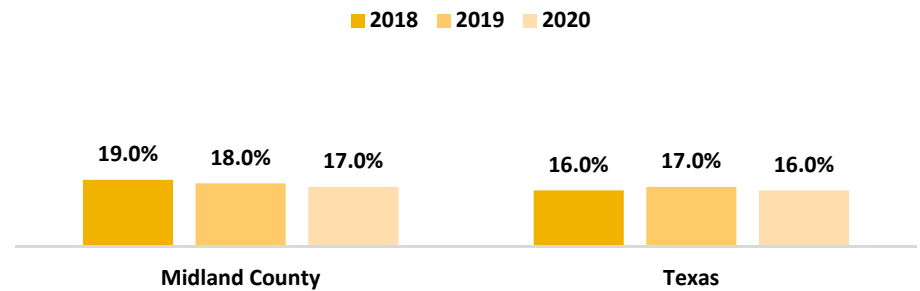
Health Status

Screenings – Mammography, Prostate Screening, Pap Test, Colorectal (Medicare)

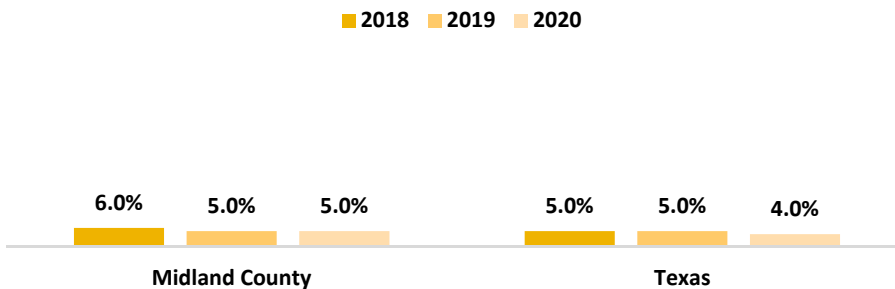
Received Mammography Screening, Percentage, Females (Age 65+), 2018-2020



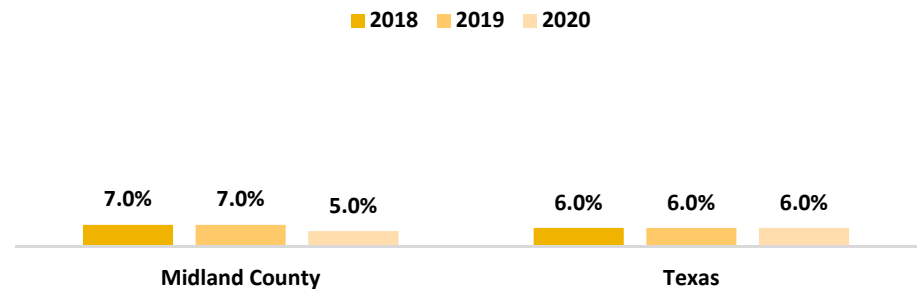
Received Prostate Cancer Screening, Percentage, Males (Age 65+), 2018-2020



Received Pap Test Screening, Percentage, Females (65+), 2018-2020



Received Colorectal Cancer Screening, Percentage, Adults (65+), 2018-2020



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed November 24, 2021.

Mammography Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for mammography services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for mammography services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; male beneficiaries; and female beneficiaries aged less than 35.

Colorectal Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for colorectal cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; and beneficiaries aged less than 50.

Pap Test Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for pap test services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; and male beneficiaries.

Prostate Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for prostate cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; female beneficiaries; and male beneficiaries aged less than 50.



Health Status

Screenings – Mammography Cancer Screening by Race/Ethnicity (Medicare)

- Between 2018 and 2020, the percent of adults (age 65+) that reported receiving their mammography screening in the past year decreased in the Asian/Pacific Islander, Black, White and Hispanic populations in Midland County.
- All racial/ethnic groups saw a decrease in the percent of adults (age 65+) that reported receiving their mammography screening in the past year in Texas (2018-2020).
- In 2020, Midland County had a higher percent of adults (age 65+) that reported receiving their mammography screening in the past year than the state for all racial/ethnic groups.

Received Mammography Screening, Percentage, Females (Age 65+), 2018-2020



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed January 19, 2022.

Mammography Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for mammography services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for mammography services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; male beneficiaries; and female beneficiaries aged less than 35.

Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

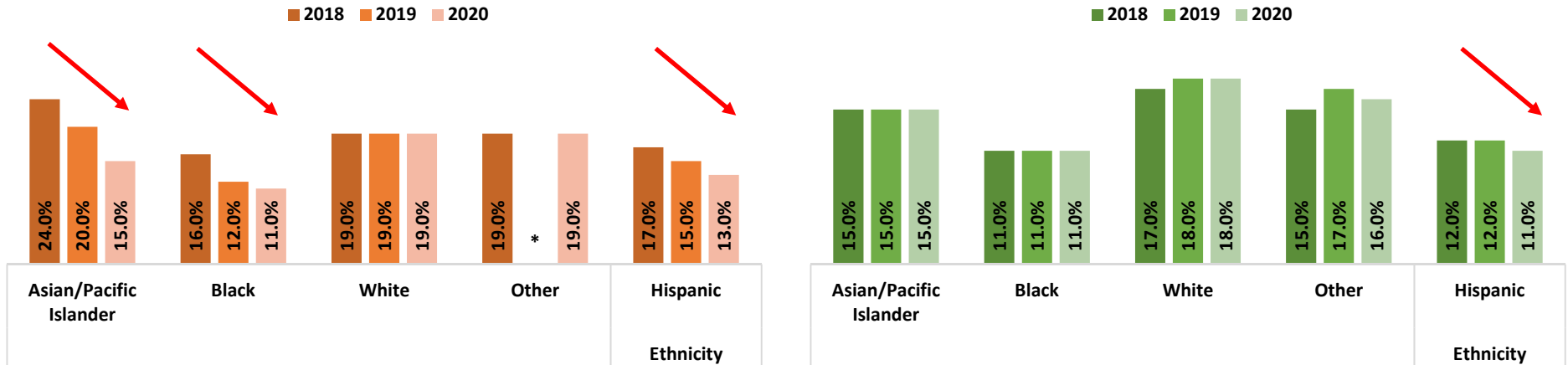


Health Status

Screenings – Prostate Cancer Screening by Race/Ethnicity (Medicare)

- Between 2018 and 2020, the percent of adults (age 65+) that reported receiving their prostate screening in the past year decreased in the Asian/Pacific Islander, Black, and Hispanic populations in Midland County.
- In Texas, the percent of adults (age 65+) that reported receiving their prostate screening in the past year decreased in the Hispanic population (2018-2020).
- In 2020, Midland County had a higher percent of adults (age 65+) that reported receiving their prostate screening in the past year than the state for the Hispanic, White and Other populations.

Received Prostate Cancer Screening, Percentage, Males (Age 65+), 2018-2020



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed January 19, 2022.

Prostate Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for prostate cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; female beneficiaries; and male beneficiaries aged less than 50.

Note: A "*" means the data is suppressed due to low numbers. Data will not be populated.

Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.



Health Status

Screenings – Pap Test by Race/Ethnicity (Medicare)

- Between 2018 and 2020, the percent of adults (age 65+) that reported receiving their pap test screening in the past year decreased in the Hispanic and White populations in Midland County.
- All racial/ethnic groups saw a decrease in the percent of adults (age 65+) that reported receiving their pap test screening in the past year in Texas (2018-2020).
- In 2020, Midland County had a higher percent of adults (age 65+) that reported receiving their pap test screening in the past year than the state for the Asian/Pacific Islander, Black and White populations.

Received Pap Test Screening, Percentage, Males (Age 65+), 2018-2020



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed January 19, 2022.

Pap Test Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for pap test services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; and male beneficiaries.

Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

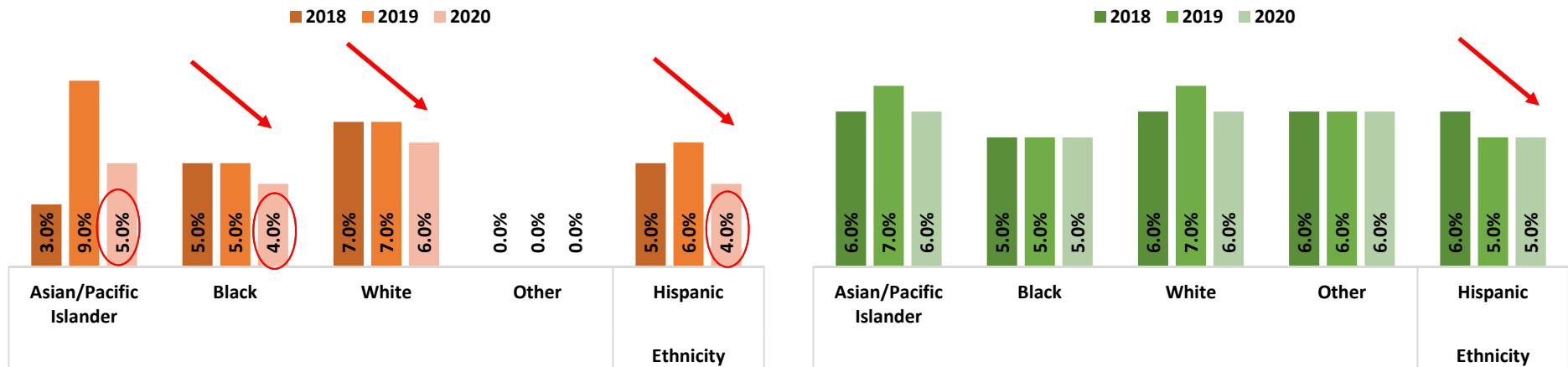


Health Status

Screenings – Colorectal Cancer Screening by Race/Ethnicity (Medicare)

- Between 2018 and 2020, the percent of adults (age 65+) that reported receiving their colorectal screening in the past year decreased in the Black, Hispanic and White populations in Midland County.
- In Texas, the percent of adults (age 65+) that reported receiving their colorectal screening in the past year decreased in the American Indian/Alaska Native and the Hispanic population (2018-2020).
- In 2020, Midland County had a lower percent of adults (age 65+) that reported receiving their colorectal screening in the past year than the state for the Asian/Pacific Islander, Black and Hispanic populations.

Received Colorectal Cancer Screening, Percentage, Males (Age 65+), 2018-2020



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed January 19, 2022.

Colorectal Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for colorectal cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; and beneficiaries aged less than 50.

Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

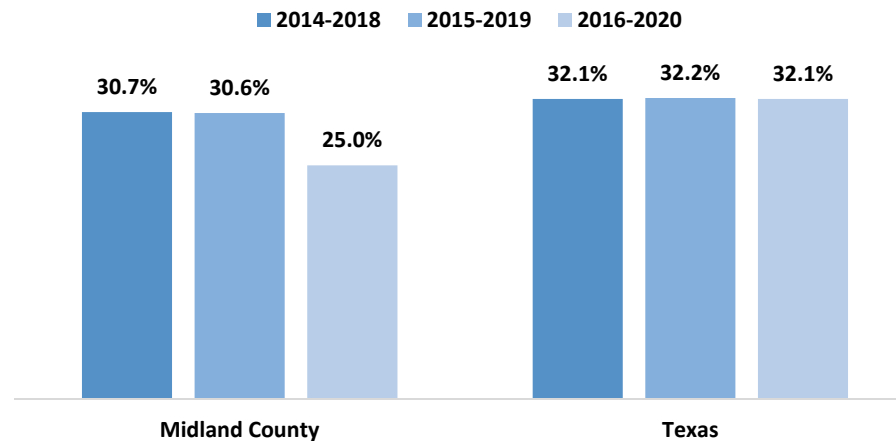


Health Status

Preventive Care – Influenza Vaccine (18-64 Years)

- Between 2014 and 2020, the percent of adults (age 18-64) that **did** receive a flu shot in the past year in Midland County decreased while rates in the state remained consistent.
- In 2016-2020, Midland County (25.0%) had a lower percentage of adults (age 18-64) that **did** receive a flu shot in the past year than the state (32.1%).

Received Flu Shot in Past Year (age 18-64),
Percentage, 2014-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.
Definition: During the past 12 months, have you had either a seasonal flu shot or a seasonal flu vaccine that was sprayed in your nose? *ADULTS AGE 18-64 YEARS*
Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.

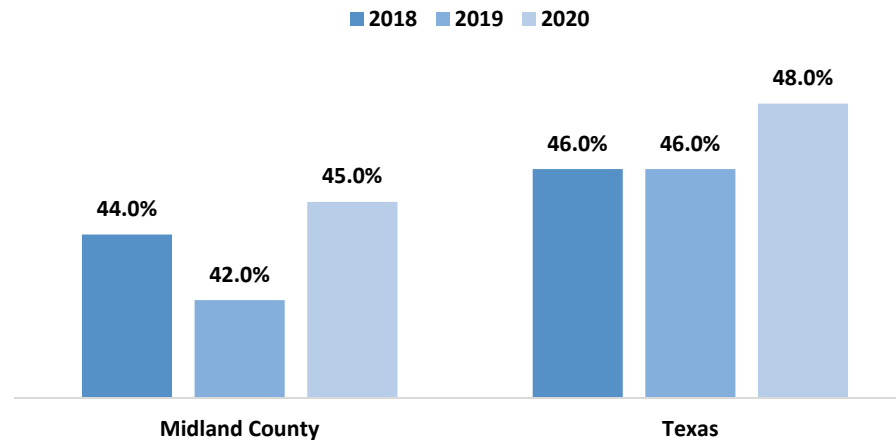


Health Status

Preventive Care – Influenza Vaccine (65+ Years)

- Between 2018 and 2020, the percent of adults (age 65+) that **did** receive a flu shot in the past year in Midland County and the state increased.
- In 2020, the percent of adults (age 65+) that **did** receive a flu shot in the past year in Midland County (45.0%) was lower than the state (48.0%).

Received Flu Shot in Past Year (age 65+),
Percentage, 2018-2020



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed November 16, 2021.

Definition: Percentage of beneficiaries that received at least one flu shot, also known as the influenza vaccine in the past 12 months *ADULTS AGE 65+ YEARS*

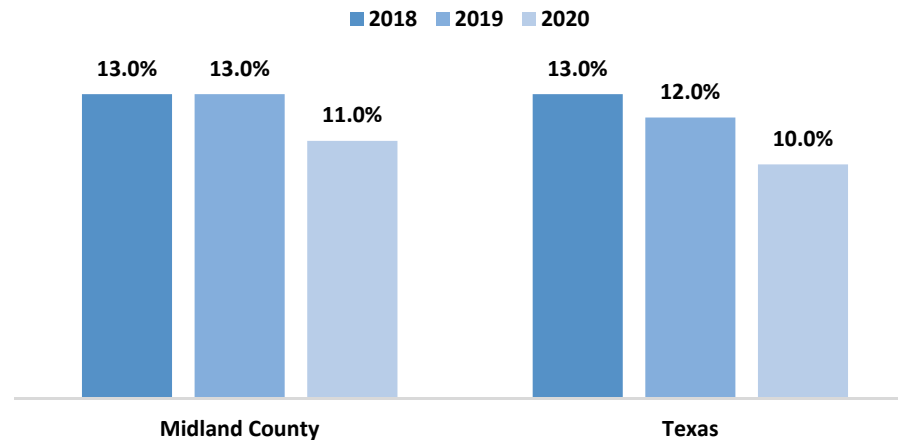


Health Status

Preventive Care – Pneumococcal Vaccine (65+ Years)

- Between 2018 and 2020, the percent of adults (age 65+) that **did** receive a pneumonia shot in the past year in Midland County and the state decreased.
- In 2020, the percent of adults (age 65+) that **did** receive a pneumonia shot in the past year in Midland County (11.0%) was slightly higher than the state rate (10.0%).

Received Pneumonia Shot in Past Year (age 65+),
Percentage, 2018-2020



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed November 17, 2021.

Definition: Percentage of beneficiaries that received at least one flu shot, also known as the influenza vaccine in the past 12 months *ADULTS AGE 65+ YEARS*

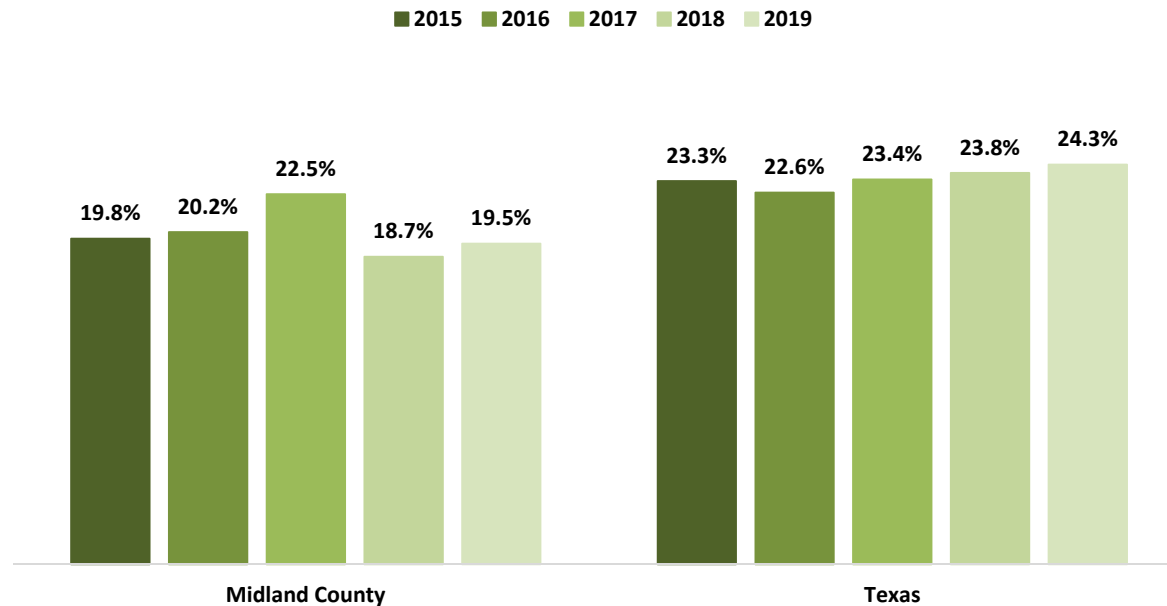


Health Status

Health Care Access – Uninsured

- As of 2019, Midland County (19.5%) has a lower rate of uninsured adults (age 18-64) as compared to the state (24.3%).
- Midland County experienced a slight decrease in the percentage of uninsured adults (age 18-64) between 2015 and 2019, while the state experienced an increase.

Uninsured, Percent of Adults (age 18-64), 2015-2019



Source: United States Census Bureau, Small Area Health Insurance Estimates, filtered for Midland County, TX, <https://www.census.gov/data-tools/demo/sahie/#/>; data accessed January 25, 2022.

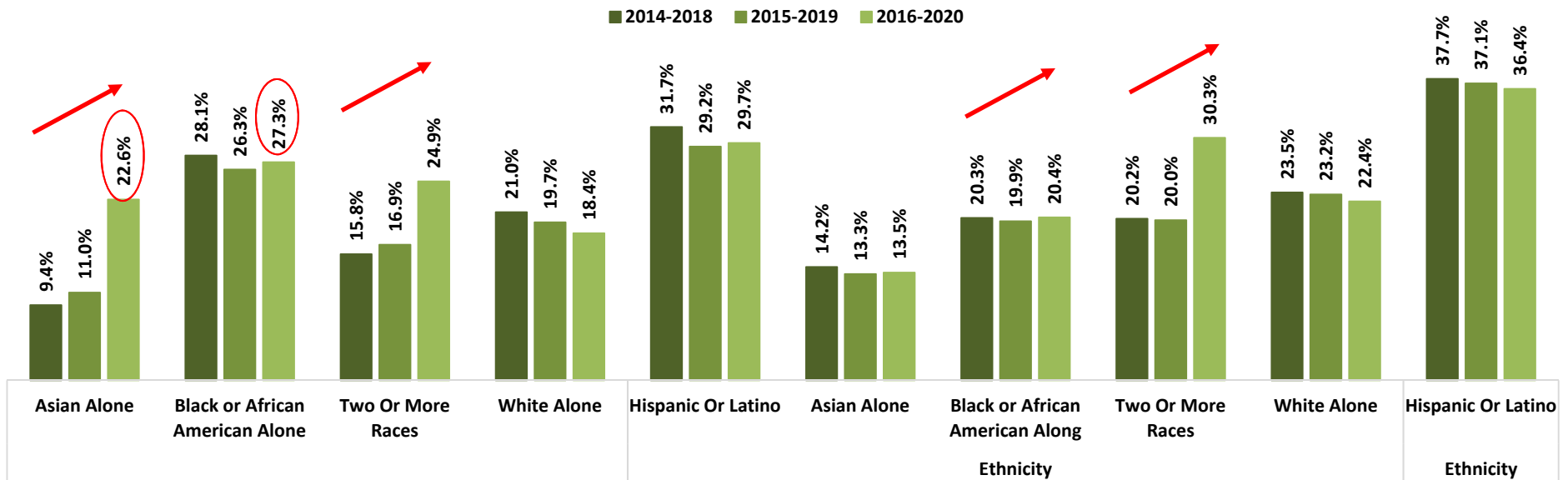


Health Status

Health Care Access – Uninsured

- Between 2014 and 2020, Midland County saw an increase of uninsured adults (age 19-64) in the Asian population and those who consider themselves to be two or more races.
- In 2016-2020, Midland County had higher rates of uninsured adults (age 19-64) for the Asian and Black or African American populations as compared to the state.

Uninsured, Percent of Adults (age 19-64), 2014-2020



Source: United States Census Bureau, filtered for Midland County, TX, <https://data.census.gov/cedsci/table?q=C27001a&g=0500000US48329>; data accessed March 28, 2022.
 Note: Website provides only 'white alone'. To find other races new codes need to be added: C27001A is 'White Alone'; C27001B is 'Black or African American Alone'; C27001C is American Indian and Alaska Native Alone; C27001D is 'Asian Alone'; C27001E is 'Native Hawaiian and Other Pacific Islander Alone'; C27001F is 'Some Other Race Alone'; C27001G is 'Two Or More Races'; C27001H is 'White Alone, Not Hispanic or Latino'; C27001I is 'Hispanic or Latino'.
 Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary.

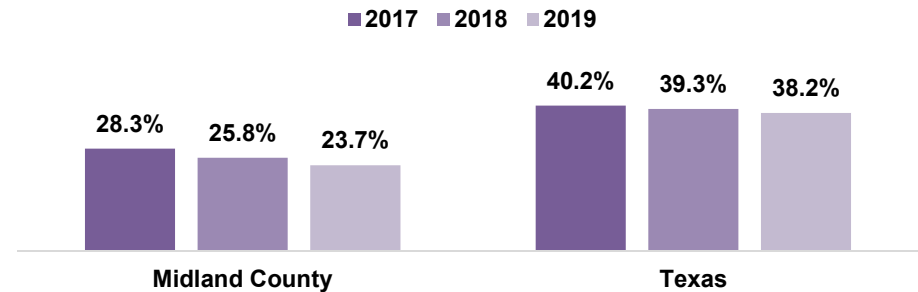


Health Status

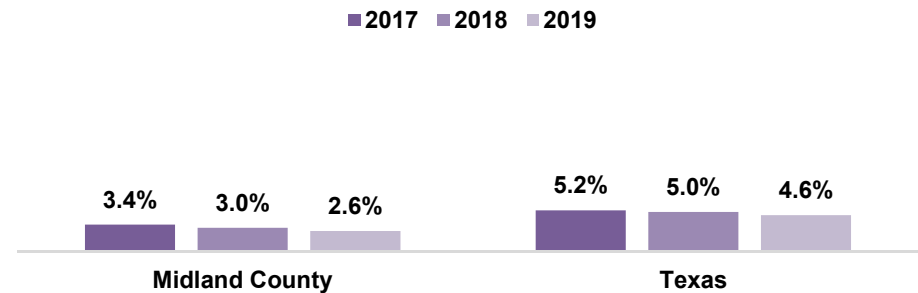
Health Care Access – Medicaid & CHIP

- Between 2017 and 2019, the percent of children (ages 0-18) in Midland County that were enrolled in the Texas Medicaid Program remained lower than the state and steadily decreased.
- In 2019, the percent of children (ages 0-18) in Midland County (23.7%) that were enrolled in the Texas Medicaid Program was lower than the state (38.2%).
- Between 2017 and 2019, the percent of children (ages 0-18) enrolled in the Texas CHIP Program in Midland County remained lower than the state and steadily decreased.
- In 2019, the percent of children (ages 0-18) enrolled in the Texas CHIP Program in Midland County (2.6%) was lower than the state (4.6%).

Children Enrolled in the Texas Medicaid Program (Age 18 and Younger), Percent, 2017-2019



Children Enrolled in the Texas CHIP Program (Age 18 and Younger), Percent, 2017-2019



Source: Kids Count Data Center, data from the Texas Health and Human Services Commission: Medicaid and CHIP Enrollment (0-18), www.kidscount.org; data accessed January 21, 2022.

Medicaid Definition: Number and percent of children ages 0-18 enrolled in the Texas Medicaid program.

Note: Prior to 2012, data on children enrolled in Medicaid was based on the number of children certified as eligible for Medicaid at a point-in-time in August. Due to data system and Texas Medicaid methodology changes, enrollment numbers beginning in 2012 also include an adjustment to simulate the additional children who will be retroactively covered by Medicaid.

Medicaid can retroactively cover medical bills for children 3 months prior to certification.

CHIP Definition: Number and percent of children ages 0-18 enrolled in the Texas Children's Health Insurance Program (CHIP).

Note: This is point-in-time data from August of each fiscal year and is generally accepted as being representative of monthly enrollment

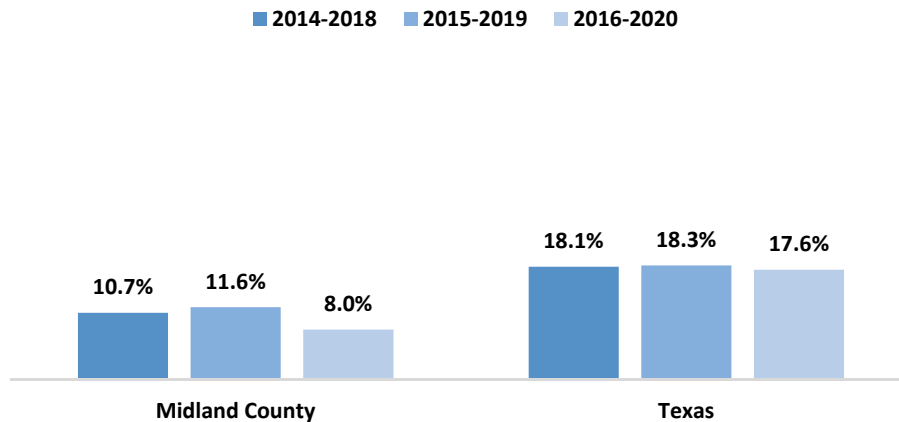


Health Status

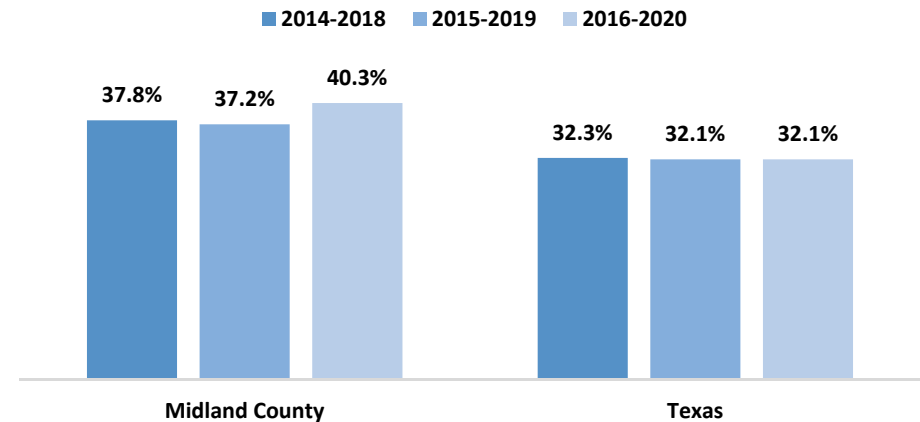
Health Care Access – Medical Cost Barrier & No Personal Doctor

- Between 2014 and 2020, the percent of adults (age 18+) that needed medical care but could not receive it due to cost decreased in Midland County and the state.
- In 2016-2020, the percent of adults (age 18+) that reported experiencing a medical cost barrier in the past 12 months in Midland County (8.0%) was lower than the state (17.6%).
- Between 2014 and 2020, the percent of adults (age 18+) that reported having no personal doctor increased in Midland County and slightly decreased in the state.
- In 2016-2020, Midland County (40.3%) had a higher percent of adults (age 18+) that had no personal doctor than the state (32.1%).

Medical Cost Barrier to Care, Percentage, Adults (age 18+), 2014-2020



No Personal Doctor, Percentage, Adults (age 18+), 2014-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on March 4, 2022.

Definition: Was there a time in the past 12 months when you needed to see a doctor but could not because of the cost?

Definition: Do you have one person you think of as your personal doctor or health care provider?

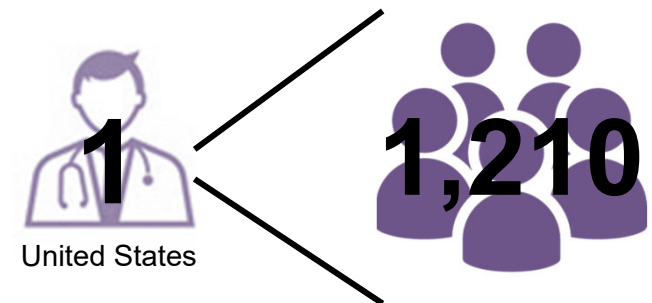
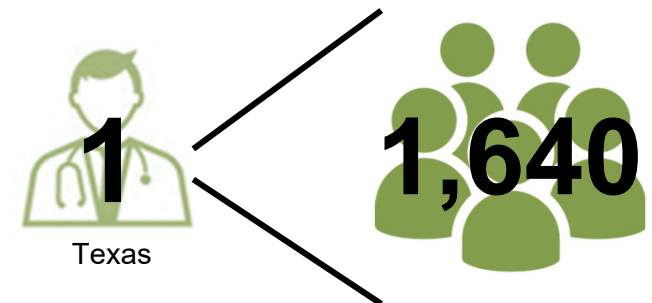
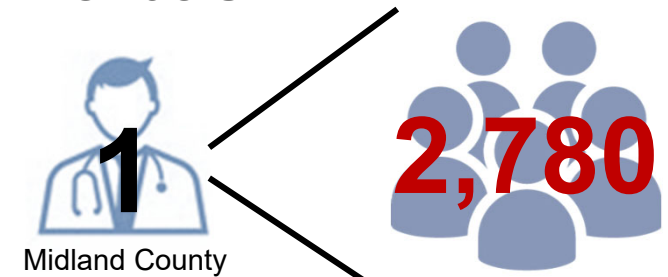
Note: Data has been pulled in 5-year sets of moving averages for purposes of statistical reliability.



Health Status

Health Care Access – Primary Care Providers

- **Sufficient availability of primary care physicians is essential for preventive and primary care.**
 - In 2018, the population to primary care provider ratio in Midland County (2,780:1) was the highest as compared to the state (1,640:1) and the nation (1,210:1).



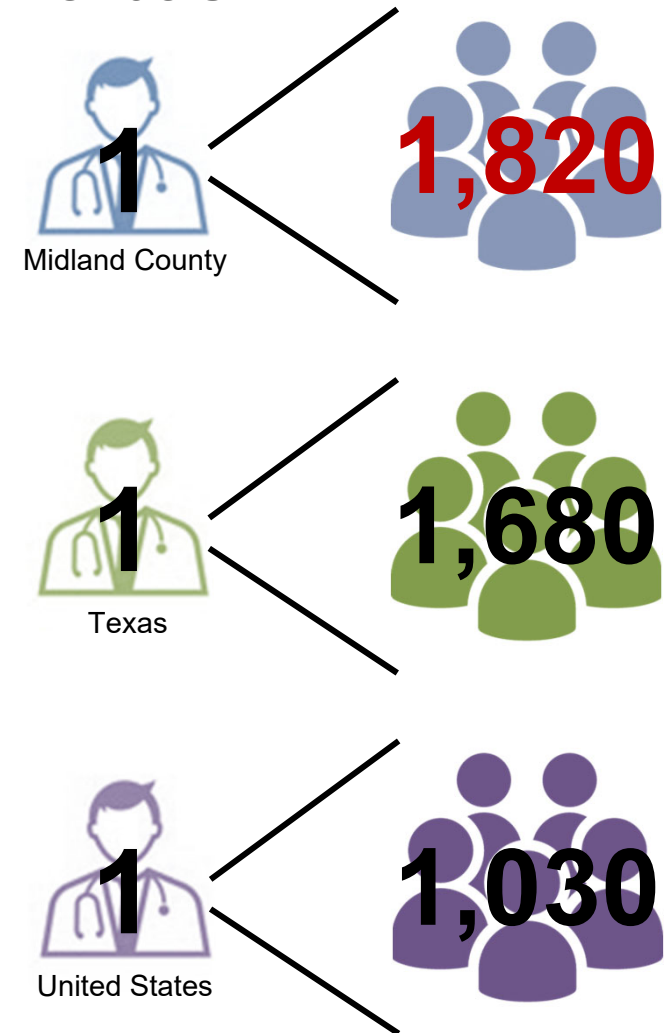
Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Midland County, TX, <https://www.countyhealthrankings.org/>; data accessed November 24, 2021.
Definition: The ratio represents the number of individuals served by one physician in a county, if the population was equally distributed across physicians. "Primary care physicians" classified by the AMA include: General Family Medicine MDs and DOs, General Practice MDs and DOs, General Internal Medicine MDs and General Pediatrics MDs. Physicians age 75 and over and physicians practicing sub-specialties within the listed specialties are excluded.



Health Status

Health Care Access – Dental Care Providers

- **Lack of sufficient dental providers is a barrier to accessing oral health care. Untreated dental disease can lead to serious health effects including pain, infection, and tooth loss.**
 - In 2019, the population to dental provider ratio in Midland County (1,820:1) was the highest as compared to the state (1,680:1) and the nation (1,030:1).



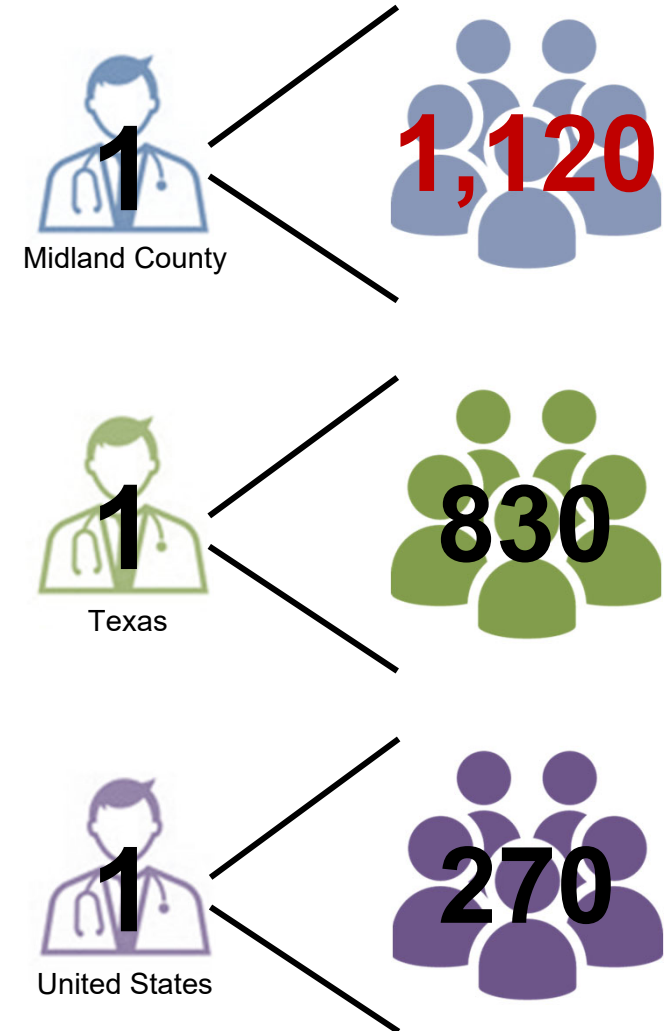
Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Midland County, TX, <https://www.countyhealthrankings.org/>; data accessed November 24, 2021.
Definition: The ratio represents the population served by one dentist if the entire population of a county was distributed equally across all practicing dentists. All dentists qualified as having a doctorate in dental surgery (D.D.S.) or dental medicine (D.M.D.) licensed by the state to practice dentistry and who practice within the scope of that license.



Health Status

Health Care Access – Mental Health Care Providers

- **Lack of access to mental health care providers not only affects overall individual wellness but also impacts the health of a community.**
 - In 2020, the population to mental health provider ratio in Midland County (1,120:1) was the highest as compared to the state (830:1) and the nation (270:1).



Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Midland County, TX, <https://www.countyhealthrankings.org/>; data accessed November 24, 2021.
Definition: The ratio represents the number of individuals served by one mental health provider in a county, if the population were equally distributed across providers. Psychiatrists, psychologists, clinical social workers, and counselors that specialize in mental health care.

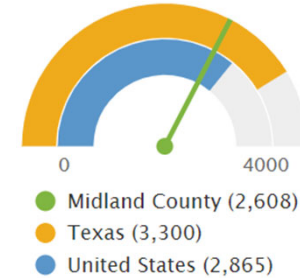


Health Status

Health Care Access – Common Barriers to Care

- Lack of adequate and available primary care resources for patients to access may lead to increased preventable hospitalizations.**
 - In 2020, the rate of preventable hospital events in Midland County (2,608 per 100,000 Medicare Beneficiaries) was lower than the state (3,300 per 100,000 Medicare Beneficiaries) and the nation (2,865 per 100,000 Medicare Beneficiaries).
 - The rate of preventable hospital events in the Black or African American (4,143 per 100,000 Medicare Beneficiaries), the Hispanic or Latino (3,017 per 100,000 Medicare Beneficiaries), and the Non-Hispanic White (2,291 per 100,000 Medicare Beneficiaries) racial/ethnic groups in Midland County were lower than the state.
- Lack of transportation is frequently noted as a potential barrier to accessing and receiving care.**
 - In 2015-2019, 3.9% of households in Midland County had no motor vehicle, as compared to 5.3% in Texas and 8.6% in the nation.

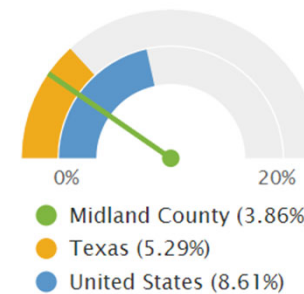
Preventable Hospital Events, Rate per 100,000 Beneficiaries



Preventable Hospitalization Rate by Race and Ethnicity

	Black or African American	Hispanic or Latino	Non-Hispanic White
Midland County	4,143	3,017	2,291
Texas	5,509	3,491	3,047
United States	4,914	3,014	2,754

Percentage of Households with No Motor Vehicle



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Midland County, TX, <https://sparkmap.org/report/>; data accessed December 17, 2021.

Definition: Ambulatory Care Sensitive (ACS) conditions include pneumonia, dehydration, asthma, diabetes, and other conditions which could have been prevented if adequate primary care resources were available and accessed by those patients.



PHONE INTERVIEW FINDINGS



Overview

- Conducted 27 interviews with the two groups outlined in the IRS final regulations
 - CHC Consulting contacted a few other individuals in the community to participate in the interview process, but several persons were unable to complete an interview due to a variety of reasons
- Discussed the health needs of the community, access issues, barriers and issues related to specific populations
- Gathered background information on each interviewee

Methodology

- Individuals interviewed for the CHNA were identified by the hospital and are known to be supportive of ensuring community needs are met. CHC Consulting did not verify any comments or depictions made by any individuals interviewed. Interviewees expressed their perception of the health of the community based on their professional and/or personal experiences, as well as the experiences of others around them. It is important to note that individual perceptions may highlight opportunities to increase awareness of local resources available in the community.
- This analysis is developed from interview notes, and the CHC Consulting team attempted to identify and address themes from these interviews and share them within this report. None of the comments within this analysis represent any opinion of CHC Consulting or the CHC Consulting professionals associated with this engagement. Some information may be paraphrased comments. The comments included within the analysis are considered to have been common themes from interviews defined as our interpretation of having the same or close meaning as other interviewees.

Interviewee Information

- **Dr. Mark Alexander:** Executive Director, Springboard Center
- **Michael Austin:** Chief Executive Officer, Midland Community Healthcare Services
- **Jeff Beard:** President, Midland Health Board of Directors
- **Grant Billingsley:** Director, Scharbauer Foundation
- **Karmen Bryant:** President, Bryant Family Foundation
- **Libby Campbell:** Chief Executive Officer, West Texas Food Bank
- **Richard Coats:** Chair, Midland Health Board of Governors
- **Whitney Craig:** Director, Midland County Health Department
- **Imo Jean Douglas:** Director of Health Services, Midland Independent School District
- **Mary Hargraves:** Case Management, Midland Health
- **Kathleen Kirwan-Haynie:** Executive Director, Senior Life
- **Candace Ligon:** Court Coordinator, Midland County Drug Court
- **Marcy Madrid:** Vice President Community Health, Midland Health
- **Michelle McClellan:** Clinical Manager Patient Safety & Behavioral Health, Midland Health
- **Renee Meiner:** Executive Director, Community Children's Clinic
- **Russell Meyers:** President/Chief Executive Officer, Midland Health
- **Steve Olive:** Executive Director, Premier Physicians Midland Health
- **Mark Palmer:** Executive Director, Abell Hanger Foundation
- **Dr. Padmaja Patel:** Medical Director at Lifestyle Medicine Center, Midland Health
- **Patrick Payton:** Mayor, City of Midland
- **Dr. John Peterson:** Emergency Room Director, Midland Health
- **Judge Elizabeth Rainey:** Judge – Drug and Alcohol Court, Midland County
- **Dr. Angelica Ramsey:** Superintendent, Midland Independent School District
- **Elsa Reed:** Coordinator – Cultural Diversity, Midland Health
- **Judy Rouse:** Executive Director, Life Center
- **Ashlea White:** Drug Abuse Alternatives Center (DAAC) Adjunct, Midland College
- **Dr. Larry Wilson:** Chief Medical Officer, Midland Health

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



Interviewee Information

- Work for a State, local, tribal, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community

3.7%

- Member of a medically underserved, low-income, and minority populations in the community, or individuals or organizations serving or representing the interests of such populations

88.9%

- Community leaders (EX: City of Midland, Volunteer)

7.4%

Note: Interviewees may provide information for several required groups.

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



MIDLAND HEALTH

Community Needs Summary

- Interviewees discussed the following as the most significant health issues:
 - Overall Community Concerns
 - **Health Equity**
 - Location and Environment
 - Social Inclusion
 - Income & Insurance Coverage
 - Awareness of Health Resources
 - Medical Care
 - Access to Mental and Behavioral Health Care
 - Access to Specialty Care
 - Access to Primary Care
 - Access to Dental Care
 - **Healthcare Workforce**
 - Staffing, Recruitment & Retention
 - **Health Education & Preventive Care**
 - Healthy Lifestyle Management
 - Sex Education, Communicable Disease Prevention & Family Planning
 - Impact of COVID-19
- Health equity is defined as the absence of unfair and avoidable or remediable differences in health among population groups defined socially, economically, demographically or geographically. At the request of hospital leadership, CHC Consulting has placed an emphasis on health equity within this analysis. Due to the encompassing nature of health equity, there may be overlap across several themes.

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.

Source: World Health Organization, Social determinants of health: Health equity, https://www.who.int/health-topics/social-determinants-of-health#tab=tab_3; information accessed March 22, 2022.



Overall Community Concerns

- **Issues/Themes:**

- Barriers in accessing public transit in the community
- Growing population resulting in:
 - Higher crime rate
 - Substance use
 - Road safety concerns
- Emerging concerns with use of virtual services across educational, professional and medical settings due to:
 - Social isolation and consequential social/emotional issues
 - Difficulty using technology
- Impact of COVID-19 and oil bust on housing improvement efforts
- Concern surrounding high cost of living in the community
- Impact of transient population on community stability
- Supply chain issues as emerging, continuing significant concern

“Our public transportation isn't where it should be so reliable transportation is a need. Simple transportation is a challenge for people if they don't have a reliable vehicle.”

“When you have a population migrating here from other parts of the state, there are crimes, drug use, alcohol use...these are issues that cause accidents and that is a big concern. We have a lot of oil and gas workers who get intoxicated and have traffic accidents.”

“We have a lot of accidents that cause a lot of deaths. There is a concern because we have grown significantly in the last 3 years, so the structure isn't necessarily ready to accommodate the needs of the community with traffic and more people and road safety.”

“We have car accidents and people dying from car accidents. People fall asleep behind the wheel because they smoke dope behind the wheel of the car.”

“The more we're pushing everything to become virtual, whether it's in medicine or in school or in work, it exacerbates the existing emotional and social health issues because people isolate themselves and don't engage with society.”

“A lot of reimbursement rules require telehealth visits to be done by video. That's a big increase in technology that some folks aren't comfortable with.”

“Our housing issue has been put on hold, but that contributes to the overall health of the community and that's been on the backburner due to COVID-19 and the oil bust. For the low income and working poor, there's never enough housing.”

“The cost of living is so dang high here. That's a big issue in town for those who lose their job or can't afford an apartment.”

“The transient oil field community doesn't instill a sense of permanence or encouragement for taking care of oneself. That taints the experience of all the locals here. It's a disproportionate impact and it's tough to get stuff rooted and going and underway.”

“There's a supply chain disruption that has resulted from [the pandemic].”

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



Health Equity

Location and Environment

- **Issues/Themes:**

- Geographic barriers for different cultures and age groups
- Concern surrounding varying levels of access to health care services depending on neighborhood/location
- Limited access to wellness opportunities (nutritious food, grocery stores, recreational space) disproportionately impacting certain locations
- Rural areas within the county experiencing a lack of awareness of existing health resources resulting in inappropriate use of the emergency room
- Broadband connectivity challenges due to rural nature of the region

“...there's a health equity issue among different racial/ethnic groups that have different levels of education and different levels of access to care, whether real or perceived, depending on what neighborhood you live in. There's just different levels of access and information available to access health care and different neighborhoods are concentrated based on cultural backgrounds and different census tracts.”

“There's certain neighborhoods that are heavier in one culture than another and that are also geographically located away from any fresh food and away from grocery stores. Their access to food is convenience stores...there are no health care centers nearby. There's a lot of those neighborhoods that just don't have access to things to lead a healthy life. There's liquor stores on every corner and tobacco outlets, but no fresh food stores, no medical places, not a lot of outdoor green areas for them.”

“Seniors don't have firsthand knowledge. If they're in the right place and have the right people, they have the right care. If they're on the fringe of the city, they don't. They overuse the emergency room because they don't know there's care out there.”

“Telehealth is good for those who have broadband connectivity, so it boils down to whether or not you have access to technology. If not, telehealth is not advantageous to you. That affects an inordinate amount of people in west Texas due to our rural nature.”

Health Equity

Social Inclusion

- **Issues/Themes:**

- Significant language barriers resulting in lack of awareness of local resources and difficulty establishing provider, particularly for the following cultures:
 - Hispanic
 - Asian
 - African (Burmese)
- Concern surrounding unmet needs across racial/ethnic groups, homeless adults/children
- Challenges with human and sex trafficking with undocumented individuals
- Disparities affecting senior population, including:
 - Social isolation
 - Mental health concerns
 - Transportation barriers
 - Cost barriers
 - Difficulty navigating the health care system

“The language barrier is a big issue. There is still a lot of fear and initial struggles in explaining what’s going on and understanding medical jargon and language.”

“We have a lot of languages spoken in town and English and Spanish are the most common, but there are a lot of Asian and occasional African subgroups. In close communities where they don’t speak those common languages and they’re immigrants, it’s a challenge to make sure they’re aware of all their opportunities.”

“Populations who don’t speak English struggle in finding a provider. Spanish is one. We have Hakha Chin persons who don’t have access to providers that speak their language.”

“We have a substantial Burmese population that has settled here with different languages and dialects. That is a group I’m concerned about. I’m not sure if we have done enough for them.”

“Bringing racial/ethnic disparities to everyone’s attention is a big deal so awareness is huge in and of itself. In Midland, we face a challenge because our Hispanic population is the majority now. That’s great, and it also means we need to better connect with that group. We have language barriers for Hispanics, as well as cost and location barriers.”

“There are a lot of homeless children. This last year many people were looking for programs for homeless children and we as a community don’t have anything.”

“It’s very challenging for homeless persons to get a meal, shelter to spend the night, and we see them throughout the community where they are begging for funds.”

“For undocumented individuals, there’s a concern about sex and job trafficking for young people in this area and we need to be on alert to be proactive and help those who are being trafficked.”

“Over the last few years with COVID, social isolation really took a toll on our seniors. Many of them became more isolated and locked into their homes which has exacerbated some of the mental health issues, especially for those already dealing with Alzheimer’s and dementia.”

“The elderly have a variety of problems in terms of transportation, cost of care, the ability to pay as well as navigating the health system itself.”

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



Health Equity

Income & Insurance Coverage

- **Issues/Themes:**

- Cost barriers to care disproportionately impacting significant low income, racial/ethnic and undocumented populations in the community
- Significant un/underinsured, low income populations not seeking appropriate preventive care services
- Low prioritization of health care needs for the following groups:
 - Low income/working poor
 - Racial/ethnic
- Cumulative trauma due to financial stress for low income population
- Limited number of providers accepting un/underinsured residents, particularly in mental and behavioral health and dental health
- Growing need for community emphasis towards addressing access to affordable care (services, prescriptions) for underserved populations

“There are too many people [here] who can’t afford care because it costs too much.”

“We have a lot of individuals that are Hispanic and African American who have minimal means so it makes it difficult for them to get the same services as everyone else.”

“Financial barriers are very prevalent. There are several people who still are uninsured. Some of them are immigrants and some of the immigrants are not documented so it’s a challenge having financial resources to be able to qualify to get insurance.”

“Immigrants come work here but they leave their families in Mexico. If they come into the hospital, they do not have health insurance. They need that follow up care but they do not have the resources to follow through with the demands of chronic disease management.”

“There is a large number of people who are uninsured and who don’t have access to regular preventive care because they don’t have a way to pay for it.”

“If you’re an hourly employee or have one working parent in the home, fifty dollars for one family member for one appointment can mean the difference between paying your electric bill or not.”

“Where are priorities for different racial/ethnic groups and what do they care about? Health prioritizes low for all ethnic groups until you need it. There’s not a concern from the standpoint of not getting served. It’s just them understanding where they can get served.”

“We’re dealing with lots of trauma for folks. Trauma can be cumulative. People suppress it or not deal with it, they move through life and encounter another trauma and those who are low income may constantly be dealing with trauma or inability to cope with daily challenges.”

“There are insurance issues. A lot of [mental and behavioral health providers] don’t take insurance so it’s an out of pocket expense for many people. There’s difficulty for those lower income populations, they tend to be those of different racial groups.”

“Availability of dental services for the low income is an issue. Not many providers are accepting un/underinsured or Medicaid patients.”

“For the low income, accessibility is an issue. We don’t have the community thrust to address lower socioeconomic folks who need to know what annual physicals are all about.”

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



Health Equity

Health Literacy

- **Issues/Themes:**

- Education as a limiting factor in ability to access appropriate health care services
- Lack of awareness of local providers resulting in undiagnosed conditions
- Limited awareness of local health care services disproportionately impacting:
 - Seniors
 - Undocumented
 - Racial/ethnic
- Growing need for information to be targeted towards underserved populations
- Low income/working poor, un/underinsured, racial/ethnic and transient populations overusing emergency room/urgent care due to:
 - Lack of awareness of local resources
 - Limited knowledge of difference across health care settings
 - Temporary status
- COVID-19 vaccine hesitancy particularly within Black, Hispanic communities
- Fear of seeking local health care services within undocumented populations

“We have different segments of our population who have various levels of access to health care based on their knowledge and education...that can be a barrier for people to receive health care.”

“Access is complicated by education. If they don’t have knowledge of providers, their illness is not even diagnosed or thought of as a struggle or a challenge. It goes unassessed and unmet.”

“Seniors aren’t aware of what services are available. I think there are more services available for seniors than they are aware of.”

“We have a large immigrant population and they don’t know what’s available and therefore tend to not reach out for that care.”

“There’s a lack of knowledge of what is actually available for racial/ethnic communities in Midland and not from anything they’re doing wrong - it’s just the knowledge isn’t being disseminated.”

“Most of the low income/working poor group goes to the emergency room for primary care. It’s a lack of knowledge for the group. Educating those folks on what is available is important.”

“The farther down you go on the economic scale, the less they understand the difference across health care settings.”

“There’s a large uninsured population in Midland and they rely on the emergency room for primary care. They get less regular care because it’s a crisis type or illness driven visit to the doctor.”

“In the Hispanic and African American cultures, preventive care is not prioritized. They have high blood pressure and it’s not under control, so they go to the emergency room to control it.”

“Transient persons who travel to our area don’t have a physician because they’re new and temporary, so they go to urgent cares for their needs or the emergency room.”

“There’s a lot of COVID-19 vaccine hesitancy within the Black and Hispanic communities. There’s a huge education campaign that needs to be done on a bigger scale to affect that population.”

“Populations that are not citizens of the United States have a reluctance to seek out care without going across the border because they’re concerned about immigration status.”

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



Health Equity

Medical Care

- **Issues/Themes:**

- Un/underinsured, Medicare and Medicaid patients struggling to access health care services (mental and behavioral health, specialty care, primary care)
- Unmet mental and behavioral health needs within youth population, including substance use and emotional stress
- Lack of awareness of importance in seeking appropriate mental health care within Burmese population
- Greater difficulty establishing a relationship with a primary care provider for new residents, pediatric patients
- Challenge in seeking dental care for the following groups:
 - Low income
 - Un/underinsured
 - Veteran
 - Medicare
- Difficulty navigating VA system for veteran patients

“If you have insurance, it's easier to get in [for mental and behavioral health]. Cost in particular is one of the things that drives access issues.”

“Podiatrists are hesitant to deal with Medicare/Medicaid patients. Cardiologists don't accept uninsured patients.”

“Primary care is still not accessible. We don't have enough providers to meet the demand because a lot of providers have closed practices or they don't take Medicaid or Medicare.”

“Mental health is an issue and substance abuse is a big piece. The majority of younger people are have really poor habits when it comes to mental and behavioral health.”

“...our teenage population is dealing with a lot of emotional stressors. We are having a significant surge in the number of teenagers requiring counseling support. It's continuing to be an issue.”

“Within the Burmese community, there is low awareness but also receptivity of going and getting treatment for mental illness. It is a challenge with their culture.”

“Even if you are fully insured, it's difficult to find a provider. Some new residents still drive back to Dallas/Fort Worth or El Paso and have to take two days off for their appointment.”

“The biggest concern is pediatrics and their limited availability in taking patients.”

“It goes back to those that don't have insurance. The uninsured population just don't go to the dentist, they end up going to the emergency room and sometimes they get an infection.”

“There are no dentists locally that will accept patients without insurance.”

“For those individuals who are indigent and those who have some financial means but still minimal, dental care is not something they think about. The same thing goes on for the elderly and veterans. Medicare and the VA don't pay for dental care so that's an issue with them as well.”

“A lot of doctors end up not taking veteran patients because they have had issues with approval. Primary care doctors will treat a guy and then have difficulty getting them to the specialist. Veterans get good care but they do have to go through some hoops to get that care.”

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



Access to Mental and Behavioral Health Care

- **Issues/Themes:**

- Increasing need for additional providers due to:
 - Long wait times
 - Primary care providers forced to manage this type of care
 - Inappropriate use of the emergency room
- Closed practices resulting in Band-Aid approach for urgent/emergent care
- Impact of COVID-19 on mental and behavioral health conditions
- Concern surrounding use of telehealth in mental and behavioral health
- Increasing rate of fentanyl usage in the community, alcohol consumption

“The top need is for additional providers – counselors, psychologist, and psychiatrists. The wait time is sometimes a month to 6 weeks. It's too long and it puts our primary care doctors in a tough place because they try to treat them as best they can, but they don't have the training. People end up going to the emergency room to try and get help.”

“There are not enough trained counselors. If people can't find someone to see, they don't get treated.”

“Some practices are closed to new patients or so booked out that it creates a road block to get care. When there's an urgent or an emergent situation, it's a Band-Aid approach. They'll be seen at Oceans Behavioral Health or transferred to San Angelo, and then the follow up care is difficult.”

“COVID-19 exacerbated what already existed with mental health, but there are also some COVID specifics with loss of jobs and just the stress and anxiety of that.”

“Telehealth doesn't work for some people because they can manipulate the situation a bit. You can't tell if they're constantly tapping their foot and physical tics are easy to miss on Zoom calls.”

“The proliferation of fentanyl as a component of other drugs being used in the streets is a concern. We've had a [large] uptick this year in clients who test positive for fentanyl when they seek substance treatment and they don't even know they've been taking it.”

“We're a bunch of drunks. We spend millions per month on alcohol consumption. Our HEB's wine department here is the most profitable and has the largest consumption rate of any HEB.”

Access to Specialty Care

- **Issues/Themes:**

- Difficulty recruiting and retaining specialty providers due to rural nature of the area
- Concern surrounding aging providers and pending succession planning needs (Pulmonology, GI, Neurology)
- Outmigration to nearby cities, particularly Dallas/Fort Worth, Houston, Lubbock, San Antonio due to:
 - “Bigger is better” perception
 - Limited appointment availability
 - Long wait times
- Growing need to increase awareness of specialty services available locally
- Specific specialties mentioned as needed include (in descending order based on number of times mentioned):
 - Orthopedics
 - Pulmonology (+ succession)
 - GI (+ succession)
 - Neurology (+ succession)
 - Cardiology
 - Pediatric subspecialties
 - Dermatology
 - Rheumatology

“We have an issue with not being able to retain specialists in this area because we're not more metropolitan.”

“We seem to have stabilized our primary care here but it's really hard to get specialists in the area. We are still having trouble getting providers to come here, and the specialists we have are near retirement but they are still holding on because they see the need.”

“Pulmonary and GI are the big ones for succession planning. Neurology is another one too. It's very, very challenging to recruit neurologists.”

“We need to do a better job of creating an awareness of those services that are here. It's a lot easier to get it done here when you can go back to your own home instead of having to stay at a hotel and you're not getting any less of an outcome by staying here.”

“For specialty care, orthopedics primarily, people travel. They leave because it's difficult to get in locally. People say they want to go where they're doing 'cutting edge' procedures. They leave to go to Dallas/Fort Worth, etc. If they have cancer, they're going to Houston.”

“...overwhelmingly, people leave Midland for other health care services anytime there's something serious. If it's cardiac, orthopedic, a neurology situation, or someone needs a pulmonologist, then anyone who can often times will go to Dallas, Houston, even Lubbock rather than seeking care here.”

“Pulmonology, dermatology and rheumatology are not easy to find appointments and a lot of people prefer to go out of town. A lot of patients do prefer to go out of town for surgery, most people prefer Dallas or San Antonio.”

“Our pediatric specialty care is pretty limited. A lot of them are physicians who come into town to fulfill a gap for a day or every other week, or they do telehealth visits. Families go out of town and go to Lubbock and get their pediatric care there.”

“We have a serious lack of resources for pediatrics and NICU patients. We don't have any home health agency that will see pediatric patients for our pediatric population that was born with birth defects or other special medical needs.”

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



Access to Primary Care

- **Issues/Themes:**

- Appreciation for increase in primary care physicians in the community
- Usage of urgent care, emergency room services in lieu of primary care providers due to limited number taking on new patients
- Perceived shortage of providers across all payer types
- Challenge in communicating availability of local providers to population
- Growing number of concierge providers limiting access to care for general population

“...at one point in time, we were really lacking in primary care physicians and the hospital did a really good job of recruiting quite a few new ones.”

“A lot of people utilize urgent care in lieu of a primary care provider because we don't have enough providers. There's a gap in preventive care and continuity of care because of that.”

“It's difficult to find medical professionals in our city taking on new patients. Because of that, people don't have established providers and conditions worsen and become emergencies.”

“Across the board, there's difficulty as far as being able to get an appointment and everyone is booked up. Just because you have insurance doesn't mean you have a golden ticket, everyone gets screwed because there aren't enough doctors or available appointment slots.”

“There's a lot of people who never established a relationship with a provider. We don't have an access issue, it's more of a usage philosophy in how we don't use physicians for preventive care.”

“...we have more [providers] than we've ever had and still people say there aren't enough or they can't get in. It's more of a communication challenge than it is a supply challenge.”

“We have several providers in the area that have gone to concierge or boutique medicine, so they're only available to individuals who can afford the out of pocket cash expense.”



Access to Dental Care

- **Issues/Themes:**

- Limited number of dentists in the community accepting insurance
- Cost barriers to care leading to:
 - Delaying/foregoing care
 - Potential worsened health outcomes
 - Outmigration to Mexico
- Perceived lack of emphasis on importance of dental health in the community
- Impact of COVID-19 on dental preventive care

“There isn’t a dentist in town that takes insurance anymore. They’ll see you but you pay out of pocket because they don’t want to mess with insurance.”

“[Dental care] is really expensive so people wait until their teeth fall out because they can’t afford it.”

“Cost is also an issue. We’re not super close to the border, but I’ve heard of families that will wait and take a day to drive down into Mexico to get dental work done.”

“For our population, there’s not an emphasis on healthy dental health. It’s not stressed how poor dental health can lead to health problems including heart attacks.”

“There are some complications from dental neglect through the emergency department. When folks come to the emergency room [with dental problems], it’s an issue of general health care access because of their personal decisions and lifestyle.”

“Last year with the pandemic, there was reluctance to see dentists because everyone was worried about the transmission. One of the big concerns is not having vaccinated staff at the dental office. That is a huge concern for patients to go back to the dentist.”

Healthcare Workforce

Staffing, Recruitment & Retention

- **Issues/Themes:**

- Significant concern surrounding shortage of providers, healthcare staff
- Shortage of support personnel leading to decreased efficiency in providing care
- Difficulty attracting personnel to the community and maintaining staff due to rural nature of community
- Concern surrounding aging providers and appropriate succession planning in the near future
- Nursing salary inflation resulting in increased health care costs and exacerbated workforce shortage
- Staffing as emerging, continuing significant concern due to:
 - Provider and nursing shortage
 - Exhaustion, stress and burnout leading health care staff to leave the medical field

“Maintaining personnel is a big issue we have to deal with as long as there is a pandemic.”

“Quality physician recruitment and retention [is a need] so we can have substantial peer review processes.”

“Staffing is an issue, and that’s also true for respiratory therapy and other ancillary staff.”

“In our case, our issue is support personnel. This is the biggest thing that impacts access for our patient population. We have a hard time trying to get nurses and nursing assistants and support staff. That wrecks efficiency and everything else and that’s not unique to us. It’s a tight labor market right now for whatever reason and everybody is having trouble getting help.”

“Being where we are and it’s not the prettiest city on the planet, we do struggle with recruiting doctors. Looking around, there’s a lot of doctors who are approaching retirement age. We could have a potential problem with backfilling those physicians, and there’s a pretty significant part of the doctor pool that will retire in the next 3-5 years.”

“Staffing will be an issue. It was already difficult to find clinical staff before, but then the pandemic put a strain on those that were already in the field and also opened the door to agencies being able to pay more than the locals could. That’s not fathomable for us locally to be able to do that.”

“This issue with nurses being able to leave full time jobs and being able to make triple the pay as travel nurses is an issue. They’re driving up the cost of health care by virtue of the overhead that’s caused, but also reducing the workforce because people choose quality of life and the opportunity to make a lot more money.”

“There’s not enough nurses and not enough providers through the pandemic. There’s been more overuse and burnout issues leading to people leaving health care and nurses leaving.”

Health Education & Preventive Care

Healthy Lifestyle Management

- **Issues/Themes:**

- Recurring theme of chronic conditions and unhealthy behaviors in the community
- Appreciation for hospital’s leadership in providing healthy lifestyle programs and improvement in access
- Lack of health literacy leading to higher rates of chronic conditions, including:
 - Diabetes
 - Hypertension
 - Hyperlipidemia
 - Obesity
 - Cardiovascular issues
 - Kidney failure
- Limited access to nutritious food options due to:
 - Food deserts
 - Increasing cost of groceries
 - Limited number of grocery stores
 - Local stores service population outside of Midland
- Impact of COVID-19 on preventive care, chronic disease management and child vaccination rates

“If you take COVID and politics off the table, the needs of the community are probably the same since the last report. Everybody still has the same issues, they’ve got respiratory problems and they’re becoming diabetic and nobody eats well.”

“There are healthy lifestyle programs in Midland. The hospital obviously has done a great job through Healthy City and they’ve gone plant based trying to promote that. We’re getting better about it and we’re better than we were 10 years ago.”

“There is a relative lack of health literacy among the large subset of our population and the consequent lifestyle and personal health choices that are made that lead to some of the common health problems that we deal with which are related to diabetes, hypertension, obesity and the consequent chronic health problems that result from those health issues.”

“Midland is used to eating whatever we want and our community is [majority] overweight, so there are things that go along with that like high lipids, diabetes, heart problems, kidney failure etc. We are attacking that as best as we can with the programs that we have going, but one of the issues here is that people are not living healthy lifestyles.”

“I’ve noticed the food deserts we have here. There’s grocery stores but the cost of groceries is high so if somebody is low income and has multiple mouths to feed, they may go for something that has a lower nutritional value because it’s more cost effective than higher quality food.”

“If you think about the number of grocery stores we have in the community itself, it’s not enough for the people we have living in Midland. We have outlying communities that drive to Midland for support. So we’re not just supporting those in Midland for food access, we’re supporting a lot of rural, smaller communities. There’s not a lot of stores so that affects what people can purchase at a store and someone’s health by what they’re eating at home.”

“Chronic diseases may get worse because so many individuals were focused on acute care during the pandemic. People weren’t going to their appointments when they needed to, and prevention was put to the wayside. People need to focus on prevention of long term illness vs. acute care.”

“We’ve got a lot of kids over the last year who are behind on regular vaccinations because they’ve been confined or it’s an access issue. It’s become an ongoing issue with regular child health visits.”

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



Health Education & Preventive Care

Sex Education, Communicable Disease Prevention & Family Planning

- **Issues/Themes:**

- Transient population influx leading to increase in high risk sexual behavior, higher sexually transmitted infection (STI) rate
- Perceived social isolation due to pandemic resulting in increased rate of STIs
- Growing need for greater education regarding safe sexual behaviors, STI prevention, proper contraception methods
- Concern surrounding sharp increase in syphilis cases
- Difficulty accessing family planning, sexual health resources resulting in foregoing care and worsened health outcomes or complications

“With the influx of the oil industry and man camps, we've seen lot more opportunity for sexual promiscuity and high risk behavior, and we're seeing more STIs. If that continues to grow, I want to see more conscientiousness to make sure their camps are sexually clean.”

“The other thing we've noticed is an increase in STIs. That may have to do with people spending more time at home. We need prevention. Use condoms, take birth control, don't have multiple partners, etc.”

“We started testing and treating for STIs and STDs and we've had comments from patients saying they're not getting educated about STIs at all. They get the treatment and diagnosis and that's it. More people are making positive decisions about their sexual lifestyle because they know they don't want to get sick.”

“We are seeing a sharp rise in syphilis rates. This population is engaged in risky sexual behavior.”

“Teen pregnancies are still an issue as they are everywhere. Access to women's health and family planning stuff is an issue. The state of Texas totally dried up women's health and family planning funding. A lot of folks might have gone to Planned Parenthood in years past but they're not here anymore. When Planned Parenthood left, a lot of people decided to go without care. We're starting to see that with more chronic issues or complications.”

Impact of COVID-19

- **Issues/Themes:**

- Need for greater education on COVID-19 background, prevention
- Concern surrounding potential long-term effects of the virus
- COVID-19 pandemic resulting in more pronounced health disparities in the community
- Misinformation from social media and vaccine hesitancy resulting in low vaccination rates in the county
- Greater health concerns for obese, unhealthy residents in contracting COVID-19
- Pandemic fatigue resulting in perceived medical noncompliance and mistrust of medical professionals
- Frustration surrounding COVID-19 protocols and working remotely

“We need education on COVID-19 as far as prevention and interventions. What is COVID-19? Where does it come from?”

“There are a lot of uncertain answers for the pandemic and the long term effects of COVID-19 patients. What are the issues we are going to face? That is a huge concern coming out of the pandemic and that is going to translate into a lot of other things.”

“We have seen disparities all along but they were more pronounced during the pandemic. COVID-19 outcomes were worse in the minority groups in the county.”

“One of the primary health concerns right now is from a public health perspective - the low vaccination rate across several different vaccinations coupled with misinformation involving the pandemic via social media. Primarily, we're seeing that with the COVID-19 vaccine but that misinformation and vaccine hesitancy is effecting all of our vaccine rates.”

“COVID-19 has brought to light how much higher risk our obese and unhealthy individuals are because those are the ones impacted the most by this virus. Their bodies are in such a state of disrepair that they can't fight off the virus and those are the ones getting sick and dying. You can't just manage these diseases forever anymore. COVID-19 can come along and end it really fast. That has changed people's idea of chronic disease and obesity because it brought in a whole new element.”

“We don't understand the effects of COVID-19 yet. There's a hesitancy to report having symptoms because children may miss school. Because of people just having COVID-19 fatigue, a growing number of people in our community have stopped listening or trusting our medical professionals. That's a dangerous trend we're seeing that's increasing.”

“The politicization of medicine [is an issue]. A doctor will advocate a course of treatment for a patient and the patient is suspicious they're pushing a political agenda. Trying to promote good health is an uphill battle even during good times and these aren't good times.”

“People are realizing COVID-19 is not going away. In the business world, there are still businesses operating under COVID-19 protocols and they aren't accessible since they are working from home so that is a little frustrating.”

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.



LOCAL COMMUNITY HEALTH REPORTS



West Texas Opportunities, INC.

Community Needs Assessment - 2018

- West Texas Opportunities, Inc., a non-profit community action agency, is located in the Permian Basin Geographic Region with some service area covering the Rolling Plains Region
 - The agency is responsible for approximately 25 different sources of federal, state and local contracts to provide the following services to its clients
 - In order to effectively offer services to citizens in the area, West Texas Opportunities operates 16 full-time rural service centers that are strategically located in sub-areas throughout the top 25 counties of the region
 - The primary focus of the needs assessment is needs and barriers that exist and that prevent low-income people from achieving self-sufficiency, independent of government assistance

West Texas Opportunities, INC.

Community Needs Assessment - 2018

- Following are the list of counties that were studied in this assessment: Andrews, Borden, Dawson, Ector, Fisher, Gaines, Glasscock, Howard, Loving, Martin, Midland, Mitchell, Nolan, Reeves, Scurry, Upton, Ward and Winkler
- Input was received from clients, citizens in our service area, community agencies, employees and governing officials. Input was gathered via surveys and/or interviews.

Midland County

- Surveys were distributed at WTO, I offices and Interagency Meetings. Customers were also given the option to do the survey on line. Survey was also posted on our website at www.gowto.org. 163 surveys were completed. 2 Local Officials and 3 Board Members were interviewed 4 Individuals participated in a forum
- **Top 5 Needs for Midland County**
 1. Lack of affordable housing
 2. Lack of affordable childcare
 3. Lack of job skills to earn living wage job
 4. Families on fixed income unable to meet basic needs
 5. Lack of affordable healthcare
- **Overall Community Needs Assessment Results**
 1. Lack of affordable housing
 2. Lack of job skills
 3. Lack of education
 4. Lack of affordable healthcare
 5. Lack of affordable childcare

Source: West Texas Opportunities, Inc., Community Needs Assessment 2018, https://www.gowto.org/fileLibrary/file_477.pdf; information accessed April 13, 2022.



MIDLAND HEALTH

PREVIOUS PRIORITIZED NEEDS



Previous Prioritized Needs

2016 Prioritized Needs

1. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
2. Increased Emphasis on Coordination and Communication Across the Continuum of Care
3. Access to Mental and Behavioral Health Care
4. Access to Affordable Care and Reducing Health Disparities Among Specific Populations
5. Need for Increased Emphasis on Physician Recruitment and Retention
6. Uninsured / Lack of access to services (cost)

2019 Prioritized Needs

1. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
2. Access to Affordable Care and Reducing Health Disparities Among Specific Populations
3. Increased Emphasis on Education and Awareness of Existing Health Care Resources
4. Increased Emphasis on Physician Recruitment and Retention
5. Access to Mental and Behavioral Health Care Services and Providers

Source: Midland Memorial Hospital, About Us, Community Health Needs Assessment, <https://www.midlandhealth.org/main/community-health-needs-assessment>; information accessed March 4, 2022.



INPUT REGARDING THE HOSPITAL'S PREVIOUS CHNA



Consideration of Previous Input

- IRS Final Regulations require a hospital facility to consider written comments received on the hospital facility's most recently conducted CHNA and most recently adopted Implementation Strategy in the CHNA process.
- The hospital made every effort to solicit feedback from the community by providing a feedback mechanism on the hospital's website. However, at the time of this publication, written feedback has not been received on the hospital's most recently conducted CHNA and Implementation Strategy.
- To provide input on this CHNA please see details at the end of this report or respond directly to the hospital online at the site of this download.



EVALUATION OF HOSPITAL'S IMPACT



Evaluation of Hospital's Impact

- IRS Final Regulations require a hospital facility to conduct an evaluation of the impact of any actions that were taken, since the hospital facility finished conducting its immediately preceding CHNA, to address the significant health needs identified in the hospital's prior CHNA.
- This section includes activities completed based on the 2020 to 2022 Implementation Plan.



Midland Memorial Hospital FY 2020 - FY 2022 Implementation Plan

A comprehensive, six-step community health needs assessment (“CHNA”) was conducted for Midland Memorial Hospital (MMH) by Community Hospital Consulting (CHC Consulting). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Midland County, Texas.

The CHNA Team, consisting of leadership from MMH, met with staff from CHC Consulting on February 7, 2019 to review the research findings and prioritize the community health needs. Seven significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

The CHNA Team participated in a prioritization ballot process using a structured matrix to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and their capacity to address the need.

The most significant needs, as discussed during the February 7th prioritization meeting, are listed below:

1. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
2. Access to Affordable Care and Reducing Health Disparities Among Specific Populations
3. Increased Emphasis on Education and Awareness of Existing Health Care Resources
4. Increased Emphasis on Physician Recruitment and Retention
5. Access to Mental and Behavioral Health Care Services and Providers
6. Increased Emphasis on Safe Sex Education, Communicable Disease Prevention and Family Planning
7. Improved Availability of Safe, Affordable Housing

Once this prioritization process was complete, MMH leadership discussed the results and decided to address five of the seven prioritized needs in various capacities through its implementation plan. This implementation plan addresses the top five of the seven needs. While MMH acknowledges that these are significant needs in the community, "Increased Emphasis on Safe Sex Education, Communicable Disease Prevention and Family Planning" and "Improved Availability of Safe, Affordable Housing" are not addressed largely due to the fact that they are not core business functions of the hospital and the limited capacity of the hospital to address those needs. MMH will continue to support local organizations and efforts to address these needs in the community.

MMH leadership has developed the following implementation plan to identify specific activities and services which directly address the remaining priorities. The objectives were identified by studying the prioritized health needs within the context of the hospital’s overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, progress, and key results (as appropriate).

The MMH 2019 CHNA and Implementation Plan report was reviewed and adopted by the MMH board on August 28 and August 29, 2019.

Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Rationale:

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrants a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Midland County and the state. Midland County has higher mortality rates than Texas for diseases of heart, malignant neoplasms, chronic lower respiratory diseases, Alzheimer’s disease, influenza and pneumonia, prostate cancer and lung and bronchus cancer.

Midland County has higher rates of communicable diseases such as chlamydia than the state. With regards to maternal and child health, specifically, Midland County has higher percentages of mothers who smoked during pregnancy and teen births than the state. Data also suggests that Midland County adults may not be seeking preventive care services in an appropriate manner, such as the influenza vaccine.

Several interviewees noted that there is a need for health education in the community regarding chronic conditions and unhealthy lifestyle behaviors. It was mentioned that Midland County residents are not prioritizing their health care needs over their work schedules, and that residents are resisting healthy behavior changes such as dietary choices, fitness and exercise, and proper stress management. Interviewees also discussed a perceived lack of awareness of healthy lifestyle resources for underserved residents, and one interviewee specifically stated: “We’ve seen more in the last year with the hospital doing so much, it’s just the advertising. It’s not getting out to the population it would benefit the most.”

Interviewees discussed higher rates of diabetes and hypertension in low income and uninsured populations, as well as poor compliance with medications to manage chronic conditions in the low income population due to cost barriers. Seniors were also mentioned as struggling with medication compliance due to lack of affordable options, as well as food insecurity. One interviewee stated: “In a very wealthy community like Midland, people don’t understand that there is food insecurity. We have a lot of seniors who only eat once a day or don’t eat enough to have a healthy diet and that leads to a lot of other health concerns.”

Interviewees mentioned higher rates of hypertension and high cholesterol in the Hispanic population, as well as risky behaviors in youth residents such as e-cigarette use, poor dietary choices and lack of sleep. One interviewee stated: “For youth, e-cigarettes have become popular. They lack the knowledge of healthy eating – food they eat, choices they make, lack of sleep, overall not being aware what is healthy. It’s a risk for poor health, poor focus, poor performance.”

Objective:

Implement programs and provide educational opportunities that seek to address unhealthy lifestyles and behaviors in the community

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<p>1.A. Midland Health will continue to collaborate with various city and county departments to increase community engagement in personal health and wellness and improving health literacy through neighborhood-based health intervention activities. Strategies will include free health screenings (blood pressure, blood cholesterol, A1C, etc.) throughout the year, regular community health education provided through distribution of various health education materials, and a variety of specific free educational offerings throughout the year.</p>	VP, Community Health (Marcy)	ONGOING	Midland Health has established a Community Health Needs Assessment Committee to help address the needs of our community through county/city initiatives. These initial projects include COVID-19 and Obesity risk awareness, STD/STI education, and smoking cessation.	ONGOING	Midland Health has established a Community Health Needs Assessment Committee to help address the needs of our community through county/city initiatives. These initial projects include COVID-19 and Obesity risk awareness, STD/STI education, and smoking cessation.	ONGOING	Midland Health has established a Community Health Needs Assessment Committee to help address the needs of our community through county/city initiatives. These initial projects include COVID-19 and Obesity risk awareness, STD/STI education, and smoking cessation. New 2022 CHNA is in progress to develop top priorities and programs needed for the next three years.
<p>1.B. Midland Health will continue to collaborate with the local health department to provide back to school immunizations for the local school district at no cost for both students and faculty.</p>	VP, Community Health (Marcy)	ONGOING (as COVID-19 permits)	Midland Health continues to collaborate with the local health department to provide back to school immunizations for the local school district at no cost for both students and faculty.	ONGOING (as COVID-19 permits)	Midland Health continues to collaborate with the local health department to provide back to school immunizations for the local school district at no cost for both students and faculty. The Community Relations Coordinator will attempt to schedule/coordinate this event during Wellness Tour 2021.	ONGOING (as COVID-19 permits)	Midland Health continues to collaborate with the local health department to provide back to school immunizations for the local school district at no cost for both students and faculty.
<p>1.C. The Midland Memorial Heart Institute will continue to provide education regarding prevention of heart disease through a more comprehensive post discharge rehab program and also increasing community outreach efforts, including the continuation of a fundraising walk/run. The Heart Walk event is hosted in conjunction with the community-wide health day and all proceeds go to support an endowment fund created in memory of a former cardiothoracic surgeon. The fund is used to support public education efforts and buy equipment for cardiac rehab patients to better monitor their recovery.</p>	V.P. Ancillary Services/V.P. Strategic Development (Wes, Stephen)	ONGOING	The Midland Memorial Heart Institute continues to provide education regarding prevention of heart disease through a more comprehensive post discharge rehab program and also increasing community outreach efforts.	ONGOING	The Midland Memorial Heart Institute continues to provide education regarding prevention of heart disease through a more comprehensive post discharge rehab program and also increasing community outreach efforts.	ON HOLD	We have not had any walk related events. None are scheduled for this year.

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
1.D. Midland Health will continue to provide inpatient and outpatient support for those currently suffering from or at risk for diabetes through the Lifestyle Medicine Center. The Lifestyle Medicine Center is also involved in several community outreach efforts including hosting support groups at the west campus hospital facility and providing free screenings and education at the local health department.	Dir. Lifestyle Medicine Center (Amy)	ONGOING	Midland Health continues to provide inpatient and outpatient support for those currently suffering from or at risk for diabetes through the Lifestyle Medicine Center. The Lifestyle Medicine Center is also involved in several community outreach efforts including hosting support groups at the west campus hospital facility and providing free screenings and education at the local health department.	ONGOING	Midland Health continues to provide inpatient and outpatient support for those currently suffering from or at risk for diabetes through the Lifestyle Medicine Center. The Lifestyle Medicine Center is also involved in several community outreach efforts including hosting support groups at the west campus hospital facility and providing free screenings and education at the local health department.	ONGOING	Midland Health continues to provide inpatient and outpatient support for those currently suffering from or at risk for diabetes through the Lifestyle Medicine Center. The Lifestyle Medicine Center is also involved in several community outreach efforts including hosting support groups at the west campus hospital facility. We are no longer providing screenings or education at the health department. We do have free education classes offered in person (non-COVID-19) and virtually.
1.E. Midland Health will continue to offer all employees CPR certification education at no cost.	V.P. Chief HR Officer, V.P. Marketing and Planning (Roberta, Tasa)	ONGOING (as appropriate)	Midland Health continues to offer CPR certification education as appropriate.	ONGOING (as appropriate)	Midland Health continues to offer CPR certification education as appropriate.	ONGOING (as appropriate)	Midland Health continues to offer CPR certification education as appropriate.
1.F. Midland Health will continue to host an annual hospital-based food drive that benefits the Midland Soup Kitchen.	VP, Community Health (Marcy), Community Relations Coordinator	ONGOING	Midland Health continues to host an annual hospital-based food drive that benefits the Midland Soup Kitchen. The Community Relations Coordinator will coordinate this annual food drive in November during Midland Health's Community Service Month.	ONGOING	Midland Health continues to host an annual hospital-based food drive that benefits the Midland Soup Kitchen. The Community Relations Coordinator will coordinate this annual food drive in November during Midland Health's Community Service Month.	ONGOING	Midland Health continues to host an annual hospital-based food drive that benefits the Midland Soup Kitchen. The Community Relations Coordinator will coordinate this annual food drive in November during Midland Health's Community Service Month. November 2021 brought in over 1100 lbs of food donated to the local food bank.
1.G. Midland Health will continue to partner with Hope Chest through an annual toy drive and with Helping Hands through the adoption of local families in need in order to help support the most at risk, underserved and disadvantaged families in the community.	VP, Community Health (Marcy), Community Relations Coordinator	ONGOING	Midland Health continues to partner with Hope Chest through an annual toy drive and with Helping Hands through the adoption of local families in need in order to help support the most at risk, underserved and disadvantaged families in the community.	ONGOING	Midland Health continues to partner with Hope Chest through an annual toy drive and with Helping Hands through the adoption of local families in need in order to help support the most at risk, underserved and disadvantaged families in the community.	ONGOING	Midland Health continues to partner with Hope Chest through an annual toy drive and with Helping Hands through the adoption of local families in need in order to help support the most at risk, underserved and disadvantaged families in the community. Served almost 70 families with Helping Hands and 50 Hope Chest Moms and their kids have happy holidays.
1.H. Midland Health provides continuing medical education (CME) and continuing nurse education (CNE) on plant-based nutrition efforts for local physicians, nurses and dietitians.	Vice President of Medical Affairs/CMO, VP Marketing and Planning (Dr.Wilson, Tasa)	DISCONTINUED	DISCONTINUED	DISCONTINUED	DISCONTINUED	DISCONTINUED	DISCONTINUED

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<p>1.I. Midland Health will continue to develop its employee wellness program that incorporates a more innovative approach to wellness through the plant-based nutrition and lifestyle medicine.</p>	<p>VP, Community Health (Marcy), Community Relations Coordinator</p>	<p>ONGOING</p>	<p>Midland Health continues to develop its employee wellness program that incorporates a more innovative approach to wellness through the plant-based nutrition and lifestyle medicine.</p>	<p>ONGOING</p>	<p>Midland Health continues to develop its employee wellness program that incorporates a more innovative approach to wellness through the plant-based nutrition and lifestyle medicine.</p>	<p>ONGOING</p>	<p>Midland Health continues to develop its employee wellness program that incorporates a more innovative approach to wellness through the plant-based nutrition and lifestyle medicine. Midland Health has curated a variety of employee wellness programs including the Better U wellness portal and the Pritikin Weight Loss program. Employees can access both programs for free. Updating BetterU courses and creating new content for 2022.</p>
<p>1.J. Midland Health will continue to support and participate in various health-related initiatives in the community, including the support of both local and national population health programs.</p>	<p>VP, Community Health (Marcy)</p>	<p>ONGOING (as COVID-19 permits)</p>	<p>Midland Health continues to support and participate in various health-related initiatives in the community, including the support of both local and national population health programs. Midland Health partners with Head for a Cure for an annual 5K to raise funds for brain cancer awareness and research.</p>	<p>ONGOING (as COVID-19 permits)</p>	<p>Midland Health continues to support and participate in various health-related initiatives in the community, including the support of both local and national population health programs. Midland Health partners with Head for a Cure for an annual 5K to raise funds for brain cancer awareness and research.</p>	<p>ONGOING (as COVID-19 permits)</p>	<p>Midland Health continues to support and participate in various health-related initiatives in the community, including the support of both local and national population health programs. Midland Health partners with Head for a Cure for an annual 5K to raise funds for brain cancer awareness and research. Head for the Cure is scheduled for April 2022.</p>
<p>1.K. Midland Health will continue to offer healthy choices in the hospital cafeteria, including vegan, vegetarian, and whole food plant-based options as well as frozen meals from Plant Pure Nation. In addition, the hospital cafeteria has also eliminated fried foods, adjusted portion sizes to closer align with ADA sizes, reduced the size of soft drinks offered, eliminated free refills, and switched to whole wheat products when possible.</p>	<p>V.P, Community Health (Marcy)</p>	<p>ONGOING</p>	<p>Midland Health continues to offer healthy choices in the hospital cafeteria, including vegan, vegetarian, and whole food plant-based options as well as frozen meals from Plant Pure Nation. In addition, the hospital cafeteria has also eliminated fried foods, adjusted portion sizes to closer align with ADA sizes, reduced the size of soft drinks offered, eliminated free refills, and switched to whole wheat products when possible.</p>	<p>ONGOING</p>	<p>Midland Health continues to offer healthy choices in the hospital cafeteria, including vegan, vegetarian, and whole food plant-based options as well as frozen meals from Plant Pure Nation. In addition, the hospital cafeteria has also eliminated fried foods, adjusted portion sizes to closer align with ADA sizes, reduced the size of soft drinks offered, eliminated free refills, and switched to whole wheat products when possible.</p>	<p>ONGOING</p>	<p>Midland Health continues to offer healthy choices in the hospital cafeteria, including vegan, vegetarian, and whole food plant-based options as well as frozen meals from Plant Pure Nation. In addition, the hospital cafeteria has also eliminated fried foods, adjusted portion sizes to closer align with ADA sizes, reduced the size of soft drinks offered, eliminated free refills, and switched to whole wheat products when possible. We are going to begin assisting with providing meals for the community senior centers in August. We don't offer Plant Pure Nation meals anymore but we do have the buy 5 get one free cards for meatless choices.</p>

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
1.L. Midland Health will continue to promote and expand its community garden project in order to allow more familiarity with fresh fruits and vegetables in a controlled atmosphere to those across the community.	Community Relations Coordinator	ONGOING	Midland Health continues to promote and expand its community garden project in order to allow more familiarity with fresh fruits and vegetables in a controlled atmosphere to those across the community.	ONGOING	Midland Health continues to promote and expand its community garden project in order to allow more familiarity with fresh fruits and vegetables in a controlled atmosphere to those across the community.	ONGOING	Midland Health continues to promote and expand its community garden project in order to allow more familiarity with fresh fruits and vegetables in a controlled atmosphere to those across the community.
1.M. The Midland Health Breast Center will continue to facilitate and promote breast cancer education and increase mammogram awareness in the community through different initiatives, such as the "Pink the Basin." Midland Health supports "Pink the Basin," an annual breast cancer fundraising and awareness event that serves to educate women about breast cancer and available cancer and rehabilitation services at the hospital, as well as raise money to pay for mammograms for underserved women in the community.	Director of Radiology (Kelly)	ONGOING	The Midland Health Breast Center continues to facilitate and promote breast cancer education and increase mammogram awareness in the community through different initiatives, such as the 'Pink the Basin' and teachers mammogram screening events.	ONGOING	The Midland Health Breast Center continues to facilitate and promote breast cancer education and increase mammogram awareness in the community through different initiatives, such as the 'Pink the Basin' and teachers mammogram screening events.	ONGOING	The Midland Health Breast Center continues to facilitate and promote breast cancer education and increase mammogram awareness in the community through different initiatives, such as the 'Pink the Basin' and teachers mammogram screening events.
1.N. Midland Health is available to present to the community on a wide variety of health topics by request.	V.P. Marketing and Planning	ONGOING	Midland Health is available to present to the community on a wide variety of health topics by request. Virtual accommodations have been made during COVID.	ONGOING	Midland Health is available to present to the community on a wide variety of health topics by request. Virtual accommodations have been made during COVID.	ONGOING	Midland Health is available to present to the community on a wide variety of health topics by request. Virtual accommodations have been made during COVID.
1.O. Midland Health will continue to promote the 68 Nurse line, which is a 24 hour nurse hotline service for community members to access.	Director, Critical Care and Clinical Operations (Brandi)	ONGOING	Midland Health continues to promote the 68 Nurse line, which is a 24 hour nurse hotline service for community members to access.	ONGOING	Midland Health continues to promote the 68 Nurse line, which is a 24 hour nurse hotline service for community members to access.	ONGOING	Midland Health continues to promote the 68 Nurse line, which is a 24 hour nurse hotline service for community members to access.
1.P. Midland Health will continue to promote the Basin MD telemedicine service to increase access to health care for community members. Basin MD offers 24/7 access to telemedicine partner physicians in Texas and allows for patients to speak with the provider from anywhere, as opposed to having to travel to an office for care.	VP, Community Health (Marcy)	ONGOING	Midland Health continues to promote the Basin MD telemedicine service to increase access to health care for community members. Basin MD offers 24/7 access to telemedicine partner physicians in Texas and allows for patients to speak with the provider from anywhere, as opposed to having to travel to an office for care. Basin MD has expanded to include mental health offerings and has adapted for screening for COVID-19. Promoted through rack cards in clinics and waiting rooms, social media, digital signage and elevator signage.	ONGOING	Midland Health continues to promote the Basin MD telemedicine service to increase access to health care for community members. Basin MD offers 24/7 access to telemedicine partner physicians in Texas and allows for patients to speak with the provider from anywhere, as opposed to having to travel to an office for care. Basin MD has expanded to include mental health offerings and has adapted for screening for COVID-19. Promoted through rack cards in clinics and waiting rooms, social media, digital signage and elevator signage.	ONGOING	Midland Health continues to promote the Basin MD telemedicine service to increase access to health care for community members. Basin MD offers 24/7 access to telemedicine partner physicians in Texas and allows for patients to speak with the provider from anywhere, as opposed to having to travel to an office for care. Basin MD has expanded to include mental health offerings and has adapted for screening for COVID-19. Promoted through rack cards in clinics and waiting rooms, social media, digital signage and elevator signage.
1.Q. Midland Health will continue to promote its 221 scheduling line that assists patients with setting up an appointment or procedure.	Director, Patient Access (Beth White)	ONGOING	Midland Health continues to promote its 221 scheduling line that assists patients with setting up an appointment or procedure.	ONGOING	Midland Health continues to promote its 221 scheduling line that assists patients with setting up an appointment or procedure.	ONGOING	Midland Health continues to promote its 221 scheduling line that assists patients with setting up an appointment or procedure.

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<p>1.R. Midland Health will continue to manage the Hope Chest program in conjunction with March of Dimes, which encourages young mothers to participate in regular check-ups and take care of themselves while pregnant through a point system. As points are earned, those points may be used towards diapers, strollers, bedding etc.</p>	VP, Community Health (Marcy)	ONGOING	Midland Health continues to manage the Hope Chest program in conjunction with March of Dimes, which encourages young mothers to participate in regular check-ups and take care of themselves while pregnant through a point system.	ONGOING	Midland Health continues to manage the Hope Chest program in conjunction with March of Dimes, which encourages young mothers to participate in regular check-ups and take care of themselves while pregnant through a point system.	ONGOING	The Hope Chest program is now a Midland Health program. Working on finding a new electronic system to help advance the program and capabilities of the program.
<p>1.S. Midland Health will continue to share educational flyers on teen pregnancy in local schools.</p>	VP, Community Health (Marcy)	ONGOING	Midland Health continues to share educational flyers on teen pregnancy in local schools.	ONGOING	Midland Health continues to share educational flyers on teen pregnancy in local schools.	ONGOING	Midland Health continues to share educational flyers on teen pregnancy in local schools. This has expanded to include a Coleman High based program called "Becoming a Mom". The last session for Fall 2021 'Becoming a Mom' class was completed in Dec 2022.

Priority #2: Access to Affordable Care and Reducing Health Disparities Among Specific Populations

Rationale:

Data suggests that some residents in the study area face significant cost barriers when accessing the healthcare system and other necessities within the community. The cost of living in Midland County for health and housing categories is higher than the state and the nation. Midland County has the highest market apartment rent as compared to all other markets in the immediate region, and the average meal cost in Midland County is higher than that of the state. Additionally, Midland County has several Health Professional Shortage Area designations and census tract-based Medically Underserved Area/Population designations, as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA).

Interviewees mentioned the rapid population growth in the community as creating a larger gap between socioeconomic groups. It was noted that socioeconomic status is a determinant of health care access in Midland County, and the lack of affordable health care services leads to overuse of the Emergency Room and inability to afford prescription medications. One interviewee stated: "We have so many that are not insured, and so many that don't have physicians so they end up in the ER with bills that are huge...some are hospitalized because they can't manage their condition and don't have a regular physician, so those are the ones with the biggest disparities. The cost of everything is so high - even if you were able to connect them with services, they wouldn't be able to afford them."

Interviewees discussed challenges in economic mobility in Midland, and a lack of opportunities for lower income residents to be able to afford the higher cost of living. It was also mentioned that more affordable services in the community, such as those sliding fee scale services, have long wait times for services. One interviewee mentioned: "We do have FQHCs, but the wait list is weeks long. People give up and end up going to the ER. There's just too many people in Midland County for the FQHCs to handle...we do have that outlet for people who are uninsured but it's not enough."

Interviewees mentioned that the low income and working poor populations rely upon free and discounted community services in the county, and that there is a smaller number of businesses providing insurance coverage due to financial challenges. One interviewee specifically stated: "Companies can't afford health insurance, and there are challenges in the last few years where smaller families couldn't afford it."

When asked which subpopulations may experience health disparities in Midland County, interviewees discussed the pediatric, veteran, teen/adolescent, low income/working poor, racial/ethnic, elderly and oil field employee populations.

With regards to the pediatric population, interviewees discussed limited day care options, high cost of day care and limited access to local specialty providers as challenges for this group. For veterans, interviewees mentioned limited access to local care options and mental and behavioral health ailments as disproportionately challenging veteran residents.

Interviewees mentioned substance use, suicide and bullying, overweight and obesity, COPD and asthma, and stress and depression as health disparities affecting the teen and adolescent population in Midland County. For the low income/working poor population, interviewees mentioned those residents are challenged by the high cost of living, expensive medications, low prioritization of health needs and diabetes and malnutrition.

With regards to racial/ethnic groups in Midland County, interviewees discussed a lack of bilingual providers; language barriers for non-English speaking residents; hypertension, high cholesterol and diabetes for Hispanic residents; hypertension for African American residents and schizophrenia for Burmese residents as specific challenges. For elderly residents, interviewees mentioned limited access to local primary and specialty care providers; delays in preventive diagnoses and results; the high cost of living; diabetes, hypertension and heart disease; isolation and depression and limited day treatment programs as challenges for senior residents.

Lastly, for oil field employees, interviewees discussed poor occupational health, substance abuse tendencies and economic stress and anxiety as challenges for such residents.

Objective:

Implement and offer programs that aim to reduce health disparities by targeting specific populations

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
2.A. MMH continues to expand interpretation services through a video-conferencing service, My Accessible Real Time Trusted Interpreter (Martti™) from the Language Access Network. Martti™ is a dedicated service that provides patients with access to a wide variety of language interpretation at the touch of a button. Martti™ services are available throughout the entire hospital.	Dir-Quality Management (Nancy, Elsa)	ONGOING	MMH continues to expand interpretation services through a video-conferencing service, My Accessible Real Time Trusted Interpreter (Martti™) from the Language Access Network. Martti™ is a dedicated service that provides patients with access to a wide variety of language interpretation at the touch of a button. Martti™ services are available throughout the entire hospital.	ONGOING	MMH continues to expand interpretation services through a video-conferencing service, My Accessible Real Time Trusted Interpreter (Martti™) from the Language Access Network. Martti™ is a dedicated service that provides patients with access to a wide variety of language interpretation at the touch of a button. Martti™ services are available throughout the entire hospital.	ONGOING	MMH continues to expand interpretation services through a video-conferencing service, My Accessible Real Time Trusted Interpreter (Martti™) from the Language Access Network. Martti™ is a dedicated service that provides patients with access to a wide variety of language interpretation at the touch of a button. Martti™ services are available throughout the entire hospital. Martti system is still in use, along with work being done to expand qualified medical interpreters.
2.B. MMH will continue its Service Agreement with Midland Community Healthcare Services to provide convenient access to fundamental healthcare services in critical access neighborhoods.	President/CEO (Russell)	ONGOING	MMH continues its Service Agreement with Midland Community Healthcare Services to provide convenient access to fundamental healthcare services in critical access neighborhoods.	ONGOING	MMH continues its Service Agreement with Midland Community Healthcare Services to provide convenient access to fundamental healthcare services in critical access neighborhoods.	ONGOING	MMH continues its Service Agreement with Midland Community Healthcare Services to provide convenient access to fundamental healthcare services in critical access neighborhoods. Agreement renewed effective 1/1/22.
2.C. MMH will continue to provide office space for one Texas Department of Health and Human Services staff member.	Snr. V.P. CFO (Samuel)	ONGOING	MMH continues to provide office space for one Texas Department of Health and Human Services staff member.	ONGOING	MMH continues to provide office space for one Texas Department of Health and Human Services staff member.	ONGOING	MMH continues to provide office space for one Texas Department of Health and Human Services staff member.
2.D. MMH will continue to provide transportation vouchers for discharged patients that do not have a way to return home on a limited basis.	Snr. V.P. CFO (Samuel)	ONGOING	MMH continues to provide transportation vouchers for discharged patients that do not have a way to return home on a limited basis.	ONGOING	MMH continues to provide transportation vouchers for discharged patients that do not have a way to return home on a limited basis.	ONGOING	MMH continues to provide transportation vouchers for discharged patients that do not have a way to return home on a limited basis.

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
2.E. MMH will continue to employ financial counseling advisory enrollment services to patients that come to the hospital for care.	Snr. V.P. CFO (Samuel)	ONGOING	MMH continues to employ financial counseling advisory enrollment services to patients that come to the hospital for care.	ONGOING	MMH continues to employ financial counseling advisory enrollment services to patients that come to the hospital for care.	ONGOING	MMH continues to employ financial counseling advisory enrollment services to patients that come to the hospital for care.
2.F. MMH will continue its relationship with the Midland County Fire Department through collaboration between a MMH PA and EMTs and paramedics in the community paramedic program to make house calls to those patients that frequently use the ambulance services or identify with chronic conditions and could benefit from outreach.	Vice President of Medical Affairs/CMO (Dr. Wilson)	ONGOING	MMH continues its relationship with the Midland County Fire Department through collaboration between a MMH PA and EMTs and paramedics in the community paramedic program to make house calls to those patients that frequently use the ambulance services or identify with chronic conditions and could benefit from outreach.	ONGOING	MMH continues its relationship with the Midland County Fire Department through collaboration between a MMH PA and EMTs and paramedics in the community paramedic program to make house calls to those patients that frequently use the ambulance services or identify with chronic conditions and could benefit from outreach.	ONGOING	MMH continues its relationship with the Midland County Fire Department through collaboration between a MMH PA and EMTs and paramedics in the community paramedic program to make house calls to those patients that frequently use the ambulance services or identify with chronic conditions and could benefit from outreach.
2.G. MMH is a certified Nurses Improving Care for Healthsystem Elders (NICHE) hospital and offers geriatric resource nurses and geriatric patient care assistants to give specialized care for elderly patients in the hospital.	CNO	ONGOING	MMH continues to serve as a certified Nurses Improving Care for Healthsystem Elders (NICHE) hospital and offers geriatric resource nurses and geriatric patient care assistants to give specialized care for elderly patients in the hospital.	ONGOING	MMH continues to serve as a certified Nurses Improving Care for Healthsystem Elders (NICHE) hospital and offers geriatric resource nurses and geriatric patient care assistants to give specialized care for elderly patients in the hospital.	ONGOING	MMH continues to serve as a certified Nurses Improving Care for Healthsystem Elders (NICHE) hospital and offers geriatric resource nurses and geriatric patient care assistants to give specialized care for elderly patients in the hospital. Achieved Bronze status from ACEP and only 1 of 10 in Texas. Working on becoming the first silver designated NICHE in Texas.
2.H. MMH staff will continue to serve in leadership roles and as volunteers for local health related organizations supporting local subpopulations.	All Senior Management Staff (Marcy, Roberta, Dr. Wilson, Samuel, Kit, Stephen, Russell, Wes)	ONGOING	MMH staff continues to serve in leadership roles and as volunteers for local health-related organizations supporting local subpopulations. Many of our leaders serve on local community non-profit boards including United Way, Senior Life, Hospice, Healthy City, Permian Basin Great 25 Nurses, Texas Nurses Association, and Texas Organization for Nurse Leaders, Buffalo Trail Scout Board, etc.	ONGOING	MMH staff continues to serve in leadership roles and as volunteers for local health-related organizations supporting local subpopulations. Many of our leaders serve on local community non-profit boards including United Way, Senior Life, Hospice, Healthy City, Permian Basin Great 25 Nurses, Texas Nurses Association, and Texas Organization for Nurse Leaders, Buffalo Trail Scout Board, etc.	ONGOING	MMH staff continues to serve in leadership roles and as volunteers for local health-related organizations supporting local subpopulations. Many of our leaders serve on local community non-profit boards including United Way, Senior Life, Hospice, Healthy City, Permian Basin Great 25 Nurses, Texas Nurses Association, and Texas Organization for Nurse Leaders, Buffalo Trail Scout Board, etc.
2.I. MMH will continue to provide a palliative care program and to maintain contracts with local hospice organizations.	VP Community Health (Marcy)	ONGOING	MMH will continue to provide a palliative care program and maintain contracts with local hospice organizations.	ONGOING	MMH will continue to provide a palliative care program and maintain contracts with local hospice organizations. Initial consultant report provided and internal discussions ongoing for program re-start.	DISCONTINUED	DISCONTINUED

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
2.J. MMH will continue to provide outpatient pharmacy services for the indigent population within Midland County.	Snr. V.P. CFO (Samuel)	ONGOING	MMH continues to provide outpatient pharmacy services for the indigent population within Midland County.	ONGOING	MMH continues to provide outpatient pharmacy services for the indigent population within Midland County.	ONGOING	MMH continues to provide outpatient pharmacy services for the indigent population within Midland County, and we consolidated providers from Premier Physicians to MCHS to streamline pediatric care for the underserved in our community. We also provided a brand new space for their pediatric clinic at our West Campus with a grant from FMH Foundation. Midland Development Corporation recruiting partnership has ended. Worked this year with MCHS to merge pediatric practices, adding two MDs and three APPs to their team.

Priority #3: Increased Emphasis on Education and Awareness of Existing Health Care Resources

Rationale:

It was mentioned that there is a need to plan for and collaborate towards appropriately addressing the rapid population growth in Midland and Odessa so that duplicative efforts are not made. One interviewee stated: "Planning for continued rapid growth is a need. What sort of facilities do we need? Let's look at the breadth of services across Midland and Odessa. How do we avoid duplication between our two communities that are rapidly growing together?"

Interviewees acknowledged a lack of community education and awareness regarding existing resources, and difficulty understanding the availability of and scope of resources across the continuum of care, particularly for new residents. One interviewee stated: "We have so many new people and they're not familiar with the community. We need to let people know what's available and where to find it."

It was mentioned that the growing population and shortage of providers leads to limited follow up and communication between providers and patients, resulting in a fragmented coordination of care. One interviewee stated: "There are many patients inundating hospitals and clinics and such a lack of doctors and nurses. They are unable to maintain constant contact with patients, so it seems like there's a disconnect when the patient leaves the hospital."

Interviewees discussed the use of the Emergency Room as a medical home by low income, un/underinsured and Hispanic residents, and difficulty navigating the health care landscape for senior residents. It was also mentioned that youth residents are unaware of accessible mental health resources in Midland County. One interviewee stated: "Youth need support for where to get help for things like depression. We've had more than our share of suicidal ideations in our adolescent population."

Objective:

Engage in efforts to increase education and awareness of existing health care resources

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<p>3.A. MMH will continue to promote the Midland Community Healthcare Services clinics and its partnership with the clinic staff to conduct more neighborhood-based education efforts, informing the high risk populations about the ease of access and affordability of these services as well as providing various health screenings and risk assessments.</p>	VP, Community Health (Marcy)	ONGOING (as COVID-19 permits)	MMH works with MCHS and other partners to bring health related education and screening events across the city. Some of these programs are still on hold due to COVID-19 policies set by these partners.	ONGOING (as COVID-19 permits)	MMH works with MCHS and other partners to bring health related education and screening events across the city. Some of these programs are still on hold due to COVID-19 policies set by these partners.	ONGOING (as COVID-19 permits)	MMH works with MCHS and other partners to bring health related education and screening events across the city. Some of these programs are still on hold due to COVID-19 policies set by these partners.
<p>3.B. MMH will continue to provide case managers and social workers to follow up with and connect patients to appropriate, affordable services. In addition, MMH targets high risk patients with complicated conditions and/or frequent ER usage, and provides ER Case Management services to educate and connect such patients with community based resources, educate patients on local resources providing community based resources.</p>	Dir. Case Mgmt/Soc Svs/ CFO (Samuel, Mary)	ONGOING	MMH continues to provide case managers and social workers to follow up with and connect patients to appropriate, affordable services. In addition, MMH targets high risk patients with complicated conditions and/or frequent ER usage, and provides ER Case Management services to educate and connect such patients with community based resources, educate patients on local resources providing community based resources. Examples include: transportation services/vouchers, outpatient pharmacy services, financial counseling and enrollment services.	ONGOING	MMH continues to provide case managers and social workers to follow up with and connect patients to appropriate, affordable services. In addition, MMH targets high risk patients with complicated conditions and/or frequent ER usage, and provides ER Case Management services to educate and connect such patients with community based resources, educate patients on local resources providing community based resources. Examples include: transportation services/vouchers, outpatient pharmacy services, financial counseling and enrollment services.	ONGOING	MMH continues to provide case managers and social workers to follow up with and connect patients to appropriate, affordable services. In addition, MMH targets high risk patients with complicated conditions and/or frequent ER usage, and provides ER Case Management services to educate and connect such patients with community based resources, educate patients on local resources providing community based resources. Examples include: transportation services/vouchers, outpatient pharmacy services, financial counseling and enrollment services.
<p>3.C. Transitional Care Teams at MMH work hand in hand with hospitalists and their patients to improve the discharge process through ensuring resources are in place for the patient, finding a primary care provider or other necessary referral sources for the patient (if applicable), and providing patients' other physicians with a copy of their visit summaries upon discharge.</p>	VP Medical Affairs Dr. Wilson	ONGOING	Transitional Care Teams at MMH continue to work hand in hand with hospitalists and their patients to improve the discharge process through ensuring resources are in place for the patient, finding a primary care provider or other necessary referral sources for the patient (if applicable), and providing patients' other physicians with a copy of their visit summaries upon discharge.	ONGOING	Transitional Care Teams at MMH continue to work hand in hand with hospitalists and their patients to improve the discharge process through ensuring resources are in place for the patient, finding a primary care provider or other necessary referral sources for the patient (if applicable), and providing patients' other physicians with a copy of their visit summaries upon discharge.	ONGOING	Transitional Care Teams at MMH continue care work hand in hand with hospitalists and their patients to improve the discharge process through ensuring resources are in place for the patient, finding a primary care provider or other necessary referral sources for the patient (if applicable), and providing patients' other physicians with a copy of their visit summaries upon discharge.

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
3.D. MMH will continue to promote wellness events and programs, such as the 3-day Wellness Tour or community screenings, through the hospital's website and other social media outlets.	VP, Community Health (Marcy)	ONGOING	MMH continues to promote wellness events and programs, such as the 3-day Wellness Tour or community screenings, through the hospital's website and other social media outlets.	ONGOING	MMH continues to promote wellness events and programs, such as the 3-day Wellness Tour or community screenings, through the hospital's website and other social media outlets.	ONGOING	MMH continues to promote wellness events and programs, such as the 3-day Wellness Tour or community screenings, through the hospital's website and other social media outlets. Planning for 2022 has begun, will pick up again in Feb/Mar.
3.E. MMH will continue to promote its Basin MD telemedicine services through local media outlets, social media, newspapers, magazines, and flyers around the community and hospital.	VP, Community Health (Marcy)	ONGOING	MMH continues to promote its Basin MD telemedicine services through local media outlets, social media, newspapers, magazines, and flyers around the community and hospital.	ONGOING	MMH continues to promote its Basin MD telemedicine services through local media outlets, social media, newspapers, magazines, and flyers around the community and hospital.	ONGOING	MMH continues to promote its Basin MD telemedicine services through local media outlets, social media, newspapers, magazines, and flyers around the community and hospital.

Priority #4: Increased Emphasis on Physician Recruitment and Retention

Rationale:

Midland County has a higher percentage of adults with no personal doctor than the state. Additionally, Midland County has a lower rate of primary care providers and dentists per 100,000 population than the state. Data suggests that Midland County is experiencing a deficit in primary care and non-primary care physicians as compared to national benchmarks.

Many interviewees mentioned a shortage of primary care physicians in the community, and difficulty recruiting physicians and nurses to Midland County. Pediatricians were specifically mentioned as more limited, and interviewees noted that pediatric patients tend to leave the community for care in Lubbock. It was noted that the lack of primary care access leads to difficulty in making appointments and long wait times for routine appointments, which frustrates residents and causes them to inappropriately use the Emergency Room or forego care. One interviewee stated: "If they have issues getting into a PCP, then they won't waste time trying to get there. They'll go straight to the ER or just go to work."

It was noted that socioeconomic status and payer source determine whether or not residents can access primary care, and that there are limited options for un/underinsured, Medicaid and Medicare patients in Midland County. Interviewees also mentioned that there is an increasing number of physicians moving towards concierge medicine. One interviewee stated: "There are a lot of physicians who are not accepting Medicare, Medicaid, managed care plans. Many primary care providers have moved onto the concierge service."

Interviewees discussed a limited awareness of bilingual providers in the community, as well as a growing need for providers offering immunization services. One interviewee specifically stated: "We need for more providers to do immunizations across the board."

With regards to specialty care, interviewees believe it is difficult to recruit specialists to the community and that the current specialist population is aging, which increases the need for appropriate succession planning. Interviewees specifically mentioned limited depth in specialty areas such as Neurology, Rheumatology, Infectious Disease, Pulmonology, ENT, Ophthalmology, Spine and Thoracic Surgery. It was added that patients tend to leave the community for Psychiatry, Orthopedic, Cardiology, and Pediatric Subspecialty care in Lubbock and/or Dallas.

Interviewees mentioned that there are long wait times for local specialists affecting all payer types, and there are limited options for un/underinsured patients needing Cardiology and Podiatry services. It was also mentioned that elderly residents are disproportionately challenged by the delay for specialized care and testing services. One interviewee specifically stated: "The delay in specialty care, such as colonoscopies and special medical tests, can present an issue with the immediacy of needs for seniors."

Objective:

Engage in physician recruitment efforts, coupled with the implementation of strategies to retain physicians in the area

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
4.A. MMH will continue to actively assist Midland Community Healthcare Services in its recruitment efforts, including provision of financial assistance made available through a community partnership with the Midland Development Corporation.	President/CEO/S.V.P. CFO/SVP Strategic Development (Samuel, Russell)	ONGOING	Midland Development Corporation recruiting partnership has ended. We are still doing this but the MDC no longer supports us financially. Assistance continues as needed. Currently helping to replace an obstetrician in the MCHS Women's Clinic.	ONGOING	Midland Development Corporation recruiting partnership has ended. Worked this year with MCHS to merge pediatric practices, adding two MDs and three APPs to their team. We consolidated providers from Premier Physicians to MCHS to streamline pediatric care for the underserved in our community. We also provided a brand new space for their pediatric clinic at our West Campus with a grant from FMH Foundation.	ONGOING	Midland Development Corporation recruiting partnership has ended. We are still doing this but the MDC no longer supports us financially. Assistance continues as needed. Currently helping to replace an obstetrician in the MCHS Women's Clinic.
4.B. MMH will continue to staff a full time physician recruiter who has been working to recruit more primary care physicians according to both short and long-term projected needs in our community. Recruitment efforts are partially supported through a grant from Midland Development Corporation, an economic development entity support by local sales taxes.	VP, Community Health (Jessica, Marcy)	ONGOING	MMH continues to staff a full time physician recruiter who has been working to recruit more primary care physicians according to both short and long-term projected needs in our community. Recruitment efforts are partially supported through a grant from Midland Development Corporation, an economic development entity support by local sales taxes.	ONGOING	MMH continues to staff a full time physician recruiter who has been working to recruit more primary care physicians according to both short and long-term projected needs in our community. Recruitment efforts are partially supported through a grant from Midland Development Corporation, an economic development entity support by local sales taxes.	ONGOING	MMH continues to staff a full time physician recruiter who has been working to recruit more primary care physicians according to both short and long-term projected needs in our community. MDC no longer supports financially.
4.C. MMH will continue to staff a physician liaison to introduce newly recruited physicians to the community, as well as other physicians in the community, in order to help them network and increase referrals. The physician liaison also introduces the newly recruited physician's family to the community.	President/CEO (Russell)	ONGOING	Physician Liaison position remains filled.	ONGOING	Position remains filled and active in these roles, and assumed physician recruitment activities in 2021.	ONGOING	Position remains filled and active in these roles.
4.D. MMH will continue to engage physician practice affiliates in a collaborative, specialty care recruitment strategy to recruit neurology, surgery, OB/Gyn, ENT, hospitalists, pulmonologists, and other specialists as needs arise.	President CEO/VP Community Health (Marcy, Russell)	ONGOING	Recruitment efforts continue for specialty care providers.	ONGOING	Recruitment efforts continue, with current emphasis on pulmonology/critical care and neurology.	ONGOING	Recruitment efforts continue, with current emphasis on pulmonology/critical care and neurology. Neurology, critical care and hospitalist recruits secured for 2022 start dates.

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
4.E. MMH will continue to connect with local adolescents interested in medical careers as early as possible in an attempt to incentivize the students to remain local.	COO, V.P. Chief HR Officer (Roberta, Stephen)	ONGOING	MMH will continue to connect with local adolescents interested in medical careers as early as possible in an attempt to incentivize the students to remain local.	ONGOING	MMH will continue to connect with local adolescents interested in medical careers as early as possible in an attempt to incentivize the students to remain local.	ONGOING	MMH will continue to connect with local adolescents interested in medical careers as early as possible in an attempt to incentivize the students to remain local.
4.F. MMH will continue to serve as a teaching facility for nursing students from the five local schools of nursing (Midland College, University of Texas at the Permian Basin, Texas Tech University Health Sciences Center, Odessa College, and Howard College), radiology and respiratory therapy students at Midland College, internal medicine, and OB/GYN students from the Texas Tech University Health Science Center to rotate through the hospital.	V.P. Chief HR Officer, V.P. Medical Affairs/SVP, COO (Roberta, Dr. Wilson, Stephen)	ONGOING	MMH will continue to serve as a teaching facility for nursing students, radiology and respiratory therapy students, internal medicine, and OB/GYN students to rotate through the hospital.	ONGOING	MMH will continue to serve as a teaching facility for nursing students, radiology and respiratory therapy students, internal medicine, and OB/GYN students to rotate through the hospital.	ONGOING	MMH will continue to serve as a teaching facility for nursing students, radiology and respiratory therapy students, internal medicine, and OB/GYN students to rotate through the hospital.
4.G. MMH will continue to support a fast-track family residency doctor of osteopathic medicine program in conjunction with the University of North Texas.	S.V.P. COO, VP Medical Affairs (Dr. Wilson,	ON HOLD	These discussions have been dormant for some time.	ON HOLD	These discussions have been dormant for some time.	DISCONTINUED	DISCONTINUED
4.H. MMH will continue to provide a junior volunteer program that allows for local students to rotate through a variety of areas in the hospital, including, but not limited to, radiology and the emergency department.	VP Hospitality Services (Kit)	ONGOING (as COVID-19 permits)	We have not had Jr. volunteers in a while due to COVID, but the program is still active.	ONGOING (as COVID-19 permits)	We have not had Jr. volunteers in a while due to COVID, but the program is still active.	ONGOING (as COVID-19 permits)	We have not had Jr. volunteers in a while due to COVID, but the program is still active. We are also working on a partnership with MISD to do healthcare career mentoring and shadowing soon.
4.I. In conjunction with Covenant Children's Hospital (Lubbock), MMH is working to expand its NICU and provide enhanced NICU services.	CNO and Director, Women and Children's Services (Kit, Stephen, Lori D.)	ONGOING	In conjunction with Covenant Children's Hospital (Lubbock), MMH is working to expand its NICU and provide enhanced NICU services.	ONGOING	In conjunction with Covenant Children's Hospital (Lubbock), MMH is working to expand its NICU and provide enhanced NICU services.	ONGOING	We are still partners and are continuing to work towards lowering our gestational age threshold as a Level II NICU. We have obtained re-certification for Level III NICU and continue to expand our services for lower gestational ages. We now have a NICU specific dedicated educator, and lowered gestational age to 28 weeks in specific cases. We are continuing to work to become a Level III NICU.

Priority #5: Access to Mental and Behavioral Health Care Services and Providers

Rationale:

Midland County has a lower rate of mental and behavioral health care providers per 100,000 population than the state. Many interviewees mentioned an increasing need for mental health services due to the rapid population growth in Midland County. It was noted that there is a shortage of provider accepting Medicaid and Medicare patients, and the limited number of providers in the community accepting all payer types results in long wait times for appointments. One interviewee stated: "...many providers in the area don't take insurance. Those that accept Medicaid/Medicare have long lines and that can be an issue for families."

Interviewees discussed economic stressors may be leading to increasing mental ailments, and raised concern surrounding the youth population and the oil field employees. For youth residents, interviewees mentioned stress, depression and suicide; lack of parental supervision; and substance use as concerns. For oil field employees, interviewees mentioned substance use as a means of stress management and family injury and violence as specific concerns. One interviewee stated: "People are working in a lot of jobs that involve the oil field. They blow off steam in unhealthy ways...drugs, alcohol, etc. That's not good for the individual, or the family. That's happening a lot, which means more injuries and concerns with family violence. It's keeping our police offices and the hospital busy."

It was mentioned that the county jail is perceived as a treatment facility for mental and behavioral health patients, and that there is a stigma associated with seeking treatment for families. Certain racial/ethnic groups, such as Hispanic and African American residents, were mentioned as being disproportionately challenged in seeking care for mental and behavioral health services. One interviewee stated: "Caucasian people are more likely to seek treatment for substance abuse than Hispanic or African American populations. Substance abuse doesn't care what race you are, but the stigma makes it so that some groups are less likely to access care."

Lastly, Burmese residents were mentioned as having higher rates of schizophrenia, with one interviewee stating: "In the Burmese culture, there's a lot of schizophrenia. It's very important to have a qualified interpreter in those settings."

Objective:

Provide and promote access to mental and behavioral health care services in the community

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
5.A. Upon the completion of its initial community wide mental health assessment in conjunction with Meadows Mental Health Policy Institute (MMHPI), MMH assisted in the development of the Midland Behavioral Health Leadership Team to establish the infrastructure for building the actions that are indicated by the assessment.	President/CEO (Russell)	ONGOING	Midland Memorial remains a part of the Behavioral Health Leadership team, now known as Healthy Minds.	ONGOING	Midland Memorial remains a part of the Behavioral Health Leadership team, now known as Healthy Minds.	ONGOING	Midland Memorial remains a part of the Behavioral Health Leadership team, now known as Healthy Minds.
5.B. MMH will continue to provide crisis evaluation services and appropriate referrals for patients who present to the hospital or emergency department with mental or behavioral health conditions on an as needed basis.	COO/Patient Care Services (Kit, Wes)	ONGOING	We have a dedicated Mental Health Team, complete with a manager and a cadre of screeners, 24/7 coverage. These individuals screen, evaluate, and coordinate transfer to appropriate mental health facilities or outpatient services. Continuum of care includes call backs to assure connection to services and avoiding recidivism.	ONGOING	We have a dedicated Mental Health Team, complete with a manager and a cadre of screeners, 24/7 coverage. These individuals screen, evaluate, and coordinate transfer to appropriate mental health facilities or outpatient services. Continuum of care includes call backs to assure connection to services and avoiding recidivism.	ONGOING	We have a dedicated Mental Health Team, complete with a manager and a cadre of screeners, 24/7 coverage. These individuals screen, evaluate, and coordinate transfer to appropriate mental health facilities or outpatient services. Continuum of care includes call backs to assure connection to services and avoiding recidivism.
5.C. MMH will continue to work in conjunction with Oceans Behavioral Hospital Permian Basin to increase access to mental and behavioral health care services, and will continue to support the re-opened Oceans Behavioral Hospital adolescent unit.	President/CEO (Russell)	ONGOING	MMH will continue to work in conjunction with Oceans Behavioral Hospital Permian Basin to increase access to mental and behavioral health care services, and will continue to support the re-opened Oceans Behavioral Hospital adolescent unit.	ONGOING	In the 3 rd special session of the 2021 Texas Legislature, \$40 million was appropriated to help fund the Permian Basin Behavioral Health Center, to be developed in partnership with Ector County Hospital District. Planning for this new 100-bed comprehensive center is underway, including fundraising efforts to secure at least another \$40 million in capital funding.	ONGOING	In partnership with the Ector County Hospital District, the Permian Basin Behavioral Health Center development continues. Planning for this new 100-bed comprehensive center is underway, including fundraising efforts to secure at least another \$40 million in capital funding.
5.D. MMH will continue to provide support and resources to Texas Tech University Health Science Center (TTUHSC) in their joint efforts to increase access to local mental and behavioral health care services. MMH continues to support TTUHSC's psychiatric residency program with the goal of increasing access to local mental and behavioral health providers and services.	President/CEO (Russell)	ONGOING	Psychiatry support renewed in this year's TTUHSC budget.	ONGOING	Psychiatry support renewed in this year's TTUHSC budget. Psychiatry is a key stakeholder in the plans for a comprehensive behavioral health center.	ONGOING	Psychiatry support renewed in this year's TTUHSC budget. Psychiatry is a key stakeholder in the plans for a comprehensive behavioral health center.
5.E. MMH will continue its agreements with the Oceans Behavioral Hospital and the Spring Board facility to work with and provide support to indigent patients requiring psychiatric or behavioral care.	President/CEO (Russell)	ONGOING	Oceans agreement remains in place and operative. SpringBoard contract moved to PermiaCare and its substance use treatment center, Turning Point, with the SpringBoard facility as backup.	ONGOING	Oceans agreement remains in place and operative. SpringBoard contract moved to PermiaCare and its substance use treatment center, Turning Point, with the SpringBoard facility as backup.	ONGOING	Oceans agreement remains in place and operative. SpringBoard contract moved to PermiaCare and its substance use treatment center, Turning Point, with the SpringBoard facility as backup.

Implementation Activity	Responsible Leader(s)	FY 2020		FY 2021		FY 2022	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
5.F. MMH will continue to staff a SANE (Sexual Assault Nurse Examiner) team that is trained specifically to treat sexually assaulted patients.	Emergency Dept. Director (Dana)	ONGOING	MMH continues to staff a SANE (Sexual Assault Nurse Examiner) team that is trained specifically to treat sexually assaulted patients.	ONGOING	MMH continues to staff a SANE (Sexual Assault Nurse Examiner) team that is trained specifically to treat sexually assaulted patients.	ONGOING	MMH continues to staff a SANE (Sexual Assault Nurse Examiner) team that is trained specifically to treat sexually assaulted patients.
5.G. MMH will continue to provide individual and family guidance counseling for employees through the Employee Assistance Program.	V.P. Chief HR Officer (Roberta)	ONGOING	MMH continues to provide individual and family guidance counseling for employees through the Employee Assistance Program.	ONGOING	MMH continues to provide individual and family guidance counseling for employees through the Employee Assistance Program.	ONGOING	MMH continues to provide individual and family guidance counseling for employees through the Employee Assistance Program.
5.H. MMH will continue to provide in-person evaluations by Texas Tech residents and psychiatrists and supplemental telepsychiatry services in the Emergency Department in order to assist with the crisis evaluation process.	President/CEO/Vice President of Medical Affairs/CMO (Dr. Wilson, Russell)	ONGOING	MMH continues to provide in-person evaluations by Texas Tech residents and psychiatrists and supplemental telepsychiatry services in the Emergency Department in order to assist with the crisis evaluation process.	ONGOING	MMH continues to provide in-person evaluations by Texas Tech residents and psychiatrists and supplemental telepsychiatry services in the Emergency Department in order to assist with the crisis evaluation process.	ONGOING	MMH continues to provide in-person evaluations by Texas Tech residents and psychiatrists and supplemental telepsychiatry services in the Emergency Department in order to assist with the crisis evaluation process.
5.I. MMH will continue to promote the 68 Nurse line and its specific service of triaging mental and behavioral health issues and connecting patients with applicable resources.	BHLT Executive Director (Michelle, Russell)	ONGOING	MMH will continue to promote the 68 Nurse line and its specific service of triaging mental and behavioral health issues and connecting patients with applicable resources. Additionally, 68 Nurse is currently tasked with scheduling COVID-19 testing appointments. The PermianCARE crisis line is also being used.	ONGOING	MMH will continue to promote the 68 Nurse line and its specific service of triaging mental and behavioral health issues and connecting patients with applicable resources. Additionally, 68 Nurse is currently tasked with scheduling COVID-19 testing appointments.	ONGOING	Newly implemented Internal programs. Maternal Mental Wellness Program to focus on support for women with postpartum depression or have experienced fetal demise. Depression/anxiety screenings have been initiated during every initial nursing assessment throughout the hospital. Mental health is consulted on those who flag for potential depression/anxiety. The mental health department is teaching Mental Health First Aid to all onboarding employees/RN fellows.

2022 PRELIMINARY HEALTH NEEDS



2022 Preliminary Health Needs

- Through collaboration, engagement and partnership with the community, Midland Memorial Hospital will address the following priorities with a specific focus on affordable care and reducing health disparities among specific populations.
 - Access to Mental and Behavioral Health Care Services and Providers
 - Continued Emphasis on Physician Recruitment and Retention
 - Continued Focus on COVID-19 Prevention & Response
 - Increased Emphasis on Education and Awareness of Existing Health Care Resources
 - Increased Emphasis on Safe Sex Education, Communicable Disease Prevention and Family Planning
 - Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles



PRIORITIZATION



The Prioritization Process

- In April 2022, leadership from Midland Memorial Hospital met with CHC Consulting to review findings and prioritize the community's health needs. Attendees from the hospital included:
 - Russell Meyers, Chief Executive Officer
 - Stephen Bowerman, Senior Vice President, Chief Operating Officer
 - Samuel Moore, Vice President, Chief Financial Officer
 - Marcy Madrid, Vice President, Community Health
 - Lawrence Wilson, MD, Vice President, Medical Affairs
 - Roberta Solorio, Vice President, Chief Human Resource Officer
 - Steve Olive, Executive Director of Group Management
 - Kimberly Nix, Executive Director of Human Resource Operations
 - Tasa Richardson, Public Relations Manager
 - Reagan Anderson, Project Manager, Population Health
 - Taylor Anderson, Community Relations Coordinator
 - Padjmaja Patel, MD, DipABLM, practicing internist in Midland, TX
- Leadership ranked the health needs based on three factors:
 - Size and Prevalence of Issue
 - Effectiveness of Interventions
 - Hospital's Capacity
- See the following page for a more detailed description of the prioritization process.



The Prioritization Process

- The CHNA Team utilized the following factors to evaluate and prioritize the significant health needs.

1. Size and Prevalence of the Issue
<ul style="list-style-type: none">a. How many people does this affect?b. How does the prevalence of this issue in our communities compare with its prevalence in other counties or the state?c. How serious are the consequences? (urgency; severity; economic loss)
2. Effectiveness of Interventions
<ul style="list-style-type: none">a. How likely is it that actions taken will make a difference?b. How likely is it that actions will improve quality of life?c. How likely is it that progress can be made in both the short term and the long term?d. How likely is it that the community will experience reduction of long-term health cost?
3. Midland Memorial Hospital Capacity
<ul style="list-style-type: none">a. Are people at Midland Memorial Hospital likely to support actions around this issue? (ready)b. Will it be necessary to change behaviors and attitudes in relation to this issue? (willing)c. Are the necessary resources and leadership available to us now? (able)



Health Needs Ranking

- Hospital leadership participated in a prioritized ballot process to rank the health needs in order of importance, resulting in the following order:
 1. Continued Emphasis on Healthcare Workforce Recruitment and Retention
 2. Access to Mental and Behavioral Health Care Services and Providers
 3. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
 4. Increased Emphasis on Education and Awareness of Existing Health Care Resources
 5. Continued Focus on COVID-19 Prevention & Response
 6. Increased Emphasis on Safe Sex Education, Communicable Disease Prevention, Family Planning and Prenatal and Postnatal Care



Final Priorities

- Hospital leadership decided to address all of the ranked health needs. The final health priorities that Midland Memorial Hospital will address through its Implementation Plan are, in descending order:
 1. Continued Emphasis on Healthcare Workforce Recruitment and Retention
 2. Access to Mental and Behavioral Health Care Services and Providers
 3. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
 4. Increased Emphasis on Education and Awareness of Existing Health Care Resources
 5. Continued Focus on COVID-19 Prevention & Response
 6. Increased Emphasis on Safe Sex Education, Communicable Disease Prevention, Family Planning and Prenatal and Postnatal Care



RESOURCES IN THE COMMUNITY



Additional Resources in the Community

- In addition to the services provided by Midland Memorial Hospital, other charity care services and health resources that are available in Midland County are included in this section.



2-1-1 Texas

- 2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized and easy-to-find information from state and local health and human services programs.
- 2-1-1 Texas is a free, anonymous social service hotline available 24 hours a day, 7 days a week, 365 days a year.
- No matter where you live in Texas, you can dial 2-1-1, or (877) 541-7905, and find information about resources in your local community. Whether you need help finding food or housing, child care, crisis counseling or substance abuse treatment, one number is all you need to know.
- Please visit the following link to access the 2-1-1 Texas website: <https://www.211texas.org/>
- For a downloadable PDF of 2-1-1 Texas Permian Basin Community Directory 2019-2020 please visit: https://documentsn.com/document/4dbe2_2-1-1-texas-permian-basin-community-directory-2019-2020.html



List of Services Available in the Community

Organization Name	Area Primarily Served	Address	City	State	Zip Code	Phone	Website	Services Provided	Type of Service	Type of Service
211	Odessa	-	-	-	-	211	211texas.org	2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, their goal is to present accurate, well-organized and easy-to-find information from state and local health and human services programs.	Resources	
221-DOCS	Midland		Midland	TX		432-221-3627	https://www.midlandhealth.org/main/find-a-provider	221-DOCS is a resource dedicated to helping find local primary care providers, setting up an appointment or scheduling a procedure.	Health/Medical	
68 Nurse	Permian Basin		Midland	TX		855-686-8773	68nurse.com	68 Nurse is a free hotline provided by Midland Memorial Hospital that can help you save time and money by directing you to the most appropriate healthcare option, whether it is a neighborhood clinic, urgent care center, emergency room or just staying home.	Health/Medical	
ACT	Odessa	1901 E 37th St., Ste 106	Odessa	TX	79762	432-333-3667	-	Counseling Center	Mental Health	
Agape Counseling	West Texas	3500 N A St, Suite 2400	Midland	TX	79705	432-550-5683	https://agapewesttexas.org/	A Christian counseling center that provides professional counseling for people with mental and emotional needs.	Mental Health	
Alpha Behavioral Health Services	Odessa	1205 W. University Blvd.	Odessa	TX	79761	432-614-5720	www.odessatherapy.com	As solution-focused therapists, our goal is to help you uncover your true potential and lead a life worth celebrating. If you're looking for extra support and guidance through a challenging situation or you're just ready to move in a new direction in your life, we look forward to working with you to achieve your goals.	Mental Health	
Alternative Solutions Counseling	Odessa	2458 E. 11th	Odessa	TX	79761	432-582-2444	www.alternativelivesolutionscounseling.com	Alternative Life Solutions Counseling seeks to help individuals find an alternative solution and new directions in life's daily struggles. Some of our counseling specialties include sexuality, addiction, relationship issues, life-skills and other associated mental health issues.	Mental Health	
American Red Cross - Permian Basin Area Chapter	Andrews, Borden, Brewster, Crane, Dawson, Ector, Gaines, Glasscock, Howard, Jeff Davis, Loving, Martin, Midland, Pecos, Presidio, Reeves, Terrell, Upton, Ward and Winkler Counties	9601 Wright Drive	Midland	TX	79711	432-563-2267	https://www.redcross.org/local/texas/central-and-south-texas/about-us/locations/permian-basin.html	The Permian Basin Area Chapter of the American Red Cross offers the following services: disaster services, health and safety services, services to the armed forces and branch officers, and other volunteer services.	Crisis/Emergency	
Aphasia Center	West Texas	5214 Thomason Dr	Midland	TX	79703	432-699-1261	www.aphasiawtx.org	The Aphasia Center of West Texas is a safe place for area residents to access a network of support and learn aphasia communication strategies plus practical tips that lessen the daily frustration of living with aphasia.	Aging/Disability	
Basin Detox	West Texas	612 Veterans Airpark	Midland	TX	79705	800-317-7818 432-520-2990	www.basindetox.com	Provide a comfortable and safe medical detoxification to alleviate the withdrawal symptoms and the anxieties while having to go through detox.	health/Medical	
Birthingright of Odessa	Odessa	2125 E. 42nd St.	Odessa	TX	79762	432-332-0081	https://birthingright.org/odessa	Birthingright of Odessa offers the following services to women who are pregnant or think they may be pregnant: completely confidential help, friendship and emotional support, free pregnancy tests, medical referrals, legal referrals, educational assistance and referrals, maternity and baby clothes, housing referrals, referrals to social agencies, and referrals for professional counseling information on prenatal development, job search/career development, adoption, pregnancy and childbirth, child care options and child safety issues.	Health/Medical	

List of Services Available in the Community										
Organization Name	Area Primarily Served	Address	City	State	Zip Code	Phone	Website	Services Provided	Type of Service	Type of Service
Boys and Girls Club of the Permian Basin - Odessa	Odessa & Midland	800 East 13th Street	Odessa	TX	79761	Odessa - 432-337-8389 Midland - 432-683-0050	https://www.basinkids.org/	At the Boys & Girls Club, our mission is to help young people, especially those who need us most, reach their full potential as productive, caring and responsible citizens. Our four locations are open year round for kids from 6 -18 years old with a school year schedule from 3 p.m. - 7 p.m. and summer schedule from 8 a.m. - 5:30 p.m. In addition, each facility is open one Saturday per month. Each facility provides trained adult staff members, academic support, computer learning labs, art, daily hot meal, gymnasiums, adjacent parks, game rooms, field trips, formal and informal athletic leagues, and much more.	Child Care/Education	
Boys Scouts Buffalo Trail Council	West Texas	1101 W. Texas Ave.	Midland	TX	79701	432-570-7601	http://www.buffalotrailbsa.org/	The mission of the Buffalo Trail Council is to prepare young people to make ethical and moral choices over their lifetimes by instilling in them the values of the Scout Oath and Scout Law.	Child Care/Education	
Breaking Bread Soup Kitchen	Midland County	410 E. Florida Ave	Midland	TX	79701	432-689-2339	https://bbmidland.org/	Breaking Bread carries out the gospel of the Lord through feeding the hungry and helping those in need in the community	Food/Nutrition	
Cal Farley's Boys Ranch and Girlstown, USA	Texas	600 SW 11th Ave (office)	Amarillo	TX	79101	800-687-3722	www.calfarley.org	Cal Farley's is one of America's largest privately-funded child and family service providers specializing in both residential and community-based services at no cost to the families of children in our care. Help children rise above painful pasts and lay the foundation for a successful future.	Child Care/Education	
Camp Fire USA West TX Council	West Texas	3500 N A St. , Ste. 1200	Midland	TX	79705	432-570-4144	https://campfire.org/ http://campfirewtx.org/	Camp Fire's youth development philosophies center around the concept of developmental assets. By design, Camp Fire USA programs are not only fun; they build specific skills and characteristics like self-direction, confidence and school preparedness. Programs include after-school care, resident and multi-week camps, service learning and youth-driven leadership.	Child Care/Education	
Casa De Amigos	Midland County	1101 Garden Ln	Midland	TX	79701	432-682-9701	http://www.casadeamigosmidland.org/	Casa de Amigos is a multicultural neighborhood center located in southeast Midland. We provide comprehensive services in four main areas: Adult and Youth Education, Social Services, Health & Wellness, and Senior Services. We provide direct services, casework, mentoring, and assistance navigating referrals to other appropriate services. A complete spectrum of essential needs is served through one central location.	Child Care/Education	
CASA of the Permian Basin Area	Ector, Crane, Loving, Ward and Winkler Counties	300 N. Grant, Ste. 207	Odessa	TX	79761	432-498-4174	http://www.casapba.org/	CASA (Court Appointed Special Advocates) of the Permian Basin Area trains volunteers to advocate for the best interests of abused and neglected children in the court system to ensure that each child is placed in a safe, permanent, and healthy environment.	Legal Aid/Victims	Volunteer
Catholic Charities	Ector County	2500 Andrews Highway	Odessa	TX	79761	432-332-1387	https://ccodessa.com/	Catholic Charities provides a continuum of services to those in need. Our goal is to meet the immediate needs, such as food, medicine and utilities, and to prepare clients for a life of self-sufficiency through training in money management, literacy, GED preparedness, and workforce training. All educational programs are provided free-of-charge.	Resources	
Centers for Children and Families (Centers)	West Texas	3701 Andrews Hwy	Midland	TX	79701	432-570-1084	https://centerstx.org/	Centers for Children and Families exists to improve quality of life and strengthen the communities we serve through counseling, educational and supportive services. Services include general counseling, military support, post-adoption support, parent education classes and supervised visitations.	Mental Health	Child Care/Education
Choiceworks Counseling	Odessa	1406 N. Grandview	Odessa	TX	79761	432-332-9644	https://www.choiceworkscounseling.net/	Counseling Center	Mental Health	
Community Children's Clinic	Midland County	1101 E Front St	Midland	TX	79701	432-686-8593	http://www.communitychildrensclinic.org	The mission of the Community Children's Clinic is to provide medical care for sick children living in Midland County, in a manner consistent with the standards of care available from a private family physician, for families facing income challenges. The services offered by the clinic allow uninsured and underinsured, low-income families to receive care for their sick children	Health/Medical	Child Care/Education
Communities in Schools - The Permian Basin	Permian Basin	PO Box 10532	Midland	TX	79702	432-552-2496 (Odessa Office) 432-205-1364 (Midland Office)	http://cispb.org/	Communities in Schools of the Permian Basin helps students stay in school and make the right choices by connecting them with needed community resources. From individualized case management services to facilitated services or programs for a targeted group of students, CISPB helps ease the burden on schools, strengthen relationships between home and school, and increase opportunities for positive life choices and academic achievement. By implementing this approach, CISPB creates a community of caring adults who work directly with educators and are able to reach students most at risk for dropping out of schools.	Child Care/Education	Resources
ECISD Community Outreach Center	Odessa	301 E. Clements St.	Odessa	TX	79761	432-456-8564	https://www.ectorcountysd.org/Pages/398	COC's mission is to improve school attendance and performance by promoting a positive home and school environment. We help families make the use of the full range of social, educational and community services.	Child Care/Education	

List of Services Available in the Community

Organization Name	Area Primarily Served	Address	City	State	Zip Code	Phone	Website	Services Provided	Type of Service	Type of Service
Ector County Health Department	Ector County	221 North Texas	Odessa	TX	79761	432-498-4141	http://www.co.ector.tx.us/page/ector.HealthDepartment	The Ector County Health Department offers immunizations, nursing services including STD testing and treatment and other health education.	Health/Medical	
EZ Rider	Odessa, Midland	10300 Younger Rd	Midland	TX	79706	432-561-9990	http://www.ez-rider.org/	Local bus services with 6 routes throughout Odessa and 6 routes throughout Midland.	Transportation	
Family Health Clinic (FHC) and Family Health Dental Clinic	Odessa	840 W. Clements St	Odessa	TX	79763	432-640-4860	https://www.mchodessa.com/services/mch-family-health-clinics/	The FHC is a community-based healthcare program that operates in partnership with Medical Center Hospital, the Ronald McDonald Charities and the Family Dental Clinic to provide a wide range of healthcare services to uninsured and underinsured individuals in Odessa and the surrounding communities.	Health/Medical	
Family Promise of Odessa	Odessa	1354 E 6th St	Odessa	TX	79761	432-934-6693	https://sites.google.com/view/familypromiseofodessainc/home	Family Promise of Odessa, Inc. exists to enable homeless families with children to achieve lasting self-sufficiency by providing temporary shelter, meals access to existing community social services.	Housing/Shelter	Income/Expenses
Family Promise of Midland	Midland	2908 W Ohio Ave	Midland	TX	79701	432-218-8231	https://www.familypromiseofmidland.com/	We deliver life-saving services: prevention, shelter, and stabilization to families in need. Family Promise of Midland helps the community coordinate their compassion to address the root causes of family homelessness. We address the issue holistically, providing shelter paired with extensive case management. We tap existing local resources to empower families towards economic stability. Families come to us in crisis; we help them rebuild their lives with new skills and ongoing support.	Housing/Shelter	Income/Expenses
First Baptist First Cares	Midland	2206 W. Louisiana Ave	Midland	TX	79701	432-683-0630	https://www.fbc-midland.org/first-cares/	Rent and utility assistance.	Income/Expenses	
First Presbyterian Benevolence	Midland	800 W. Texas St	Midland	TX	79701	432-684-8440		Rent and utility assistance.		
Girl Scouts of the Desert SW - Southern New Mexico and West Texas	West Texas	901 W Dengar Ave	Midland	TX	79705	432-550-2688	http://www.gsdsw.org/	Girl Scouts of the Desert Southwest brings together Girl Scouts of the Permian Basin, Girl Scouts of the Rio Grande and Girl Scouts - Zia Council. Girl Scouting builds girls of courage, confidence and character who make the world a better place. Girl Scouting is a unique place where a girl can learn valuable leadership skills for the benefit of her future, her community and her country. Through Girl Scouting, girls build the courage to grow strong physically, mentally and spiritually, the confidence to pursue their dreams, and the character to serve their communities and fellow Girl Scouts.	Child Care/Education	
Harmony Home Children's Advocacy Center	Ector County	910 S Grant Ave	Odessa	TX	79761	432-333-5233	https://ohhcac.org/	Harmony Home CAC serves children from Ector County and 14 surrounding counties who are between the ages of 3 and 17. All of their services are offered free of charge to the victim and his/her non-offending caregivers. Primary services include: forensic interviews, victim services, therapy and community education and outreach.	Child Care/Education	Mental Health
Helping Hands	Midland County	1301 Brinson Lane	Midland	TX	79703	432-520-8900	http://helpinghandsmidland.com/	Helping Hands of Midland serves the poor and underprivileged of Midland County through financial, spiritual, and emotional support. We serve the poor with humility and respect, preserving the dignity of each person who comes to us for help.	Housing/Shelter	Food/Nutrition
Hope Chest	Midland/Odessa	4214 Andrews Hwy, Suite 112	Midland	TX	79703	432-221-1150	https://www.midlandhealth.org/main/hope-chest	Hope Chest exists to provide incentives to pregnant and parenting women. The Hope chest promotes and encourages responsibility and healthy behaviors during and after pregnancy.	Health/Medical	
Hospice of Midland	Midland County, Ector County, Glasscock County, Martin County, and Upton County	911 W Texas Ave	Midland	TX	79701	432-682-2855	hospicemidland.org	Not-for-profit hospice services.	Health/Medical	
HUD Office (US Department of Housing and Urban Development)	Odessa	119 West 4th Street, Suite 104	Odessa	TX	79761	432-335-4820	https://www.odessa-tx.gov/172/Community-Development	HUD's mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. HUD is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes; utilize housing as a platform for improving quality of life; build inclusive and sustainable communities free from discrimination; and transform the way HUD does business	Housing/Shelter	

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Jubilee Center of Midland	Midland	3311 Andrews Hwy	Midland	TX	79703	432-520-0671	jubileemidland.org	As a partner agency with the West Texas Food Bank, we strive to offer nutritious food and a wide variety of products for our clients. Our very own garden provides fresh produce to our clients. We rely on churches, organizations, and individuals for monetary or food donations to stock our shelves as well.	Food/Nutrition	
Legal Aid of North West Texas	Ector, Midland, Andrews, Crane, Loving, Ward and Winkler Counties	620 N. Grant Ave., Ste 410 (Odessa)10 Desta Drive, Suite 675E (Midland)	Odessa/Midland	TX	79761, 79705	432-332-1207; 800-955-1207; (800) 926-5630 (Midland)	www.lanwt.org/contact_odessa.asp	LANWT provides free civil legal services to eligible low-income residents. The staff and volunteers are committed to the delivery of effective and efficient legal services. LANWT also offers significant educational opportunities and experiences for high school, college and law students as well as retired members of our community.	Legal Aid/Victims	
Life Style Medicine Center	Permian Basin	4214 Andrews Hwy, Suite 107	Midland	TX	79703	432-221-LIFE(5433)	www.midlandhealth.org/lifestyle-medicine-center/home	At Midland Health, we believe that one cannot be truly healthy without considering the mind, body and spirit. Because of this, we have created the Lifestyle Medicine Center--a resource for the community to provide physical, mental, spiritual, and financial education so that people can experience the best life possible.	Health/Medical	
The Village at Manor Park	Midland County	2208 N Loop 250 W.	Midland	TX	79707	432-689-9898	manorparkinc.org	The Village at Manor Park in Midland, Texas, is a not-for-profit corporation managed by a volunteer board of trustees. We are licensed as a Continuing Care Retirement Community (CCRC) and currently serve over 600 residents in all levels of care.	Aging/Disability	Housing/Shelter
Meals on Wheels of Odessa	Odessa	1314 E 5th St	Odessa	TX	79761	432-333-6451 432-333-5477	www.mowodessa.com	Our service provides meals to adults 60 years of age or older and disabled adults 18 years or older who are home bound and unable by reason of disability to prepare their own meals.	Food/Nutrition	
Medical Transportation Program (MTP)	Texas	-	-	TX	-	877-633-8747	http://www.dshs.state.tx.us/cshcn/mtp.shtm	Many CSHCN Services Program clients can use the Medical Transportation Program (MTP) to get to their doctor's office, drugstore, or any place that they get medical services. If you have no way to get to these places, MTP can help you.	Transportation	Health/Medical
Midland Baptist Crisis Center	Midland County	806 S Baird St	Midland	TX	79701	432-685-1467	https://www.midlandbaptistcrisiscenter.org/	Assistance for those in need of food and clothes	Food/Nutrition	Income/Expenses
Midland County Housing Authority	Midland County	1710 Edwards St	Midland	TX	79701	432-570-4155	https://www.mcha2.org/	Housing Assistance; Midland County Housing Authority is a Public Housing Authority specially organized to encourage self-sufficiency and to provide safe, decent affordable housing to persons of very low, low, and moderate income	Housing/Shelter	
Midland Community Healthcare Services	Midland County	Varies	Midland	TX	Varies	Varies	midlandchs.org	Midland Community Healthcare Services provides affordable, comprehensive, accessible, culturally appropriate, cost-effective primary healthcare to residents mainly in Midland County. Including locations for family, Pediatric, and Women's services	Health/Medical	
Midland Health and Senior Services	Midland County	3303 W. Illinois, Suite 22	Midland	TX	79701	432-681-7613	http://www.midlandtexas.gov/232/Health-Senior-Services	Midland Health & Senior Services carries out programs such as environmental sanitation, food establishment inspection, vector control, clinical services, public health education, communicable disease control, and public health preparedness	Health/Medical	
Midland Fair Havens	Midland County	2400 Whitmire Blvd #100	Midland	TX	79705	432-689-3411	http://www.mfh.org/	At Midland Fair Havens, we allow single mothers and their children who find themselves in crisis to hit the "pause" button and refocus their future toward safety, happiness, and independence. By guiding them in their pursuit of independence, they learn the basic tools they need to make long-term, quality of life improvements.	Crisis/Emergency	Resources
Midland Memorial Hospital	Midland and surrounding counties	400 Rosalind Redfern Grover Parkway	Midland	TX	79701	432-221-1111	https://www.midlandhealth.org/	Hospital and healthcare services	Health/Medical	
Midland Soup Kitchen	Midland County	1401 Orchard Ln	Midland	TX	79701	432-686-7687	https://www.midlandsoupkitchen.org/?fbclid=IwAR0aGvt28QalgBp6vSejn5BUv6QZF05WyHAniOLsTRDRvkX-zllu9dz_A	Midland Soup Kitchen Ministry feeds the hungry physically with a free home cooked meal and spiritually through preaching!	Food/Nutrition	
Midland/Odessa Area AIDS Support (MAAS)	Midland and Odessa	214 West Texas Avenue, #903	Midland	TX	79762	432-218-2002	https://www.dshs.texas.gov/hivstd/services/service_m.shtm	Individual prevention counseling, group prevention counseling, prevention interventions, HIV/STD/Hepatitis prevention education, substance abuse intervention, information resources, medication assistance program, case management for HIV/AIDS, counseling/support groups, faith based services, financial assistance/education, housing assistance (HOPWA).	Health/Medical	

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Midland WIC Clinic	Midland	4500 W Illinois	Midland	TX	79703	432-699-2332	https://texaswic.org/	WIC provides support and inspiration to eat right, have a healthy pregnancy, breastfeed successfully, and raise amazing kids. The Special Supplemental Nutrition Program for Women, Infants and Children, popularly known as WIC, is a nutrition program for pregnant, breastfeeding women and families with children younger than 5	Food/Nutrition	Health/Medical
Mission Messiah	Odessa	1213 W. 2nd St	Odessa	TX	79763	432-580-5222	http://www.missionmessiah.org/	Transitional Housing for women and children dealing with debilitating problems such as drug dependency, eating disorders, suicidal tendencies, etc. Consists of a 12-month program that includes ministry, counseling, work assignments, educational and career counseling.	Mental Health	Child Care/Education
Oceans Behavioral Hospital	Permian Basin	3300 South FM 1788	Midland	TX	79706	432-561-5915	oceanshealthcare.com/permian-basin	At Oceans Behavioral Hospital Permian Basin, healing is our focus. We are passionate about helping adults and seniors manage the challenges associated with anxiety, depression and other mental health issues. Utilizing proven, innovative and progressive therapies, our qualified professionals strive to promote long-term wellness through a range of inpatient and outpatient psychiatric counseling and treatment options.	Mental Health	Health/Medical
Odessa Links	Odessa	119 W 4th St #201	Odessa	TX	79761	432-582-0099	www.odessalinks.org	Odessa Links provides our community with access to resources and follow-up care, together with local organizations. Main programs are Transportation, Shelter and housing interventions and rapid rehousing and self-sufficiency programs	Housing/Shelter	Resources
Odessa WIC Clinic	Odessa	835 Tower Dr, Ste 34	Odessa	TX	79762	432-332-9634	https://texaswic.org/	The Special Supplemental Nutrition Program for Women, Infant and Children, popularly known as WIC, is a nutrition program that helps pregnant women, new mothers, and young children eat well, learn about nutrition, and stay healthy. WIC provides nutrition education and counseling, nutritious foods, and help accessing health care to low-income women, infants, and children.	Food/Nutrition	Health/Medical
PermiaCare	Ector, Midland, Culberson, Pecos, Presidio, Jeff Davis, Hudspeth and Brewster Counties	401 E Illinois	Midland	TX	79701	844-420-3964 (Crisis Hotline) 432-570-3333	www.pbmhm.com	PermiaCare (formerly Permian Basin Community Centers) provides services to help people live satisfying, responsible and productive lives. Our services include: Mental Health Services (MH), Intellectual and Developmental Disability Services (IDD), Substance Abuse Services, Veterans Services, HIV Services	Mental Health	Health/Medical
Permian Basin Mission Center	Permian Basin	208 N. Adams	Odessa	TX	79761	432-337-0554	http://www.pbmission.org/	The Permian Basin Mission Center is a non-profit, inter-denominational benevolent agency seeking to provide relief to families and individuals experiencing difficulties in life. The Center provides food, clothing, and furniture, as well as life-skill work-shops.	Food/Nutrition	Income/Expenses
Permian Basin Regional Council on Alcohol & Drug Abuse (PBRCADEA)	Permian Basin	120 E. 2nd St.	Odessa	TX	79761	432-580-5100	www.pbrcada.org	Provides resources to support the local and statewide alcohol, tobacco and other drug prevention. Programs provide individuals and families with access to caring counselors who provide needed resources, referrals, assessments, crisis intervention and/or motivational interviewing needed to successfully address substance use disorders.	Health/Medical	Resources
Pink the Basin	Permian Basin	P.O. Box 7406	Odessa	TX	797060	432-940-7465	pinkthebasin.com	Pink the Basin believes every woman should be able to have access to a potentially life-saving mammogram, regardless of her income. We have made it our mission to reach out to area health care providers, financially supplementing their ability to provide mammograms and prosthetics for women who have either inadequate insurance or none at all. With these funds, Pink the Basin provides grants, which allow women in the Permian Basin who cannot afford a mammogram due to a lack of or inadequate insurance, to get the mammography services they need.	Health/Medical	Income/Expenses
Prevention Resource Center Region 9	Andrews, Borden, Coke, Concho, Crane, Crockett, Dawson, Ector, Gaines, Glasscock, Howard, Irion, Kimble, Loving, Martin, Mason, McCulloch, Menard, Midland, Pecos, Reagan, Reeves, Schleicher, Sterling, Sutton, Terrell, Tom Green, Upton, Ward and Winkler	120 E 2nd St.	Odessa	TX	79761	432-580-5100	http://reg9prc.org/	Prevention Resource Centers serve as a central data collection repository and are the substance abuse prevention trainings liaisons for each region. Region 9 PRC serves as the data repository for West Texas and, as such, collects and disseminates substance abuse data year-round throughout Region 9. The PRC also provides substance abuse trainings all year, promotes prevention through media awareness, and performs tobacco compliance checks throughout the region.		

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Organization Name	Area Primarily Served	Address	City	State	Zip Code	Phone	Website	Services Provided	Type of Service	Type of Service
Rays of Hope	Midland	900 W Wall St	Midland	TX	79701	432-684-5437	www.raysofhopemidland.org	Rays of Hope Children's Grief Centre is a community outreach of Hospice of Midland. We are passionate about meeting the unique needs of grieving children and their families. The center serves those who have experienced a loss due to death, divorce, separation, foster care or other painful transition.	Mental Health	Child Care/Education
Safe Place of the Permian Basin - Project Adam (Batterer's Intervention Program)	Andrews, Borden, Crane, Dawson, Ector, Gaines, Glasscock, Howard, Loving, Martin, Midland, Reeves, Upton, Ward, and Winkler Counties	P.O. Box 11331	Midland	TX	79702	Midland: 432-570-1465 Odessa: 432-580-5970 432-522-2700 Hotline: 1-800-967-8928	www.safeplacenow.com/	The mission of Safe Place is to break the cycle of family violence by empowering individuals to make safe and healthy choices through awareness, advocacy, counseling and shelter, while promoting hope, healing and dignity. Safe Place provides 24-hour emergency shelter to families affected by domestic violence, a 24-hour crisis hotline that can answer your questions about family and intimate partner violence and how to get help, personal and legal advocacy, individual counseling, support groups, an intervention program for abusers	Housing/Shelter	Mental Health
Samaritan Counseling Center of West Texas	Permian Basin	10008 Pilot Ave	Midland	TX	79706	432-563-4144	http://www.samaritancctwtx.org/	Clients may contact the center to schedule an appointment. The Center has a standard fee, but many insurance policies cover services. Some churches and employers have contracted to underwrite a portion of treatments, and assistance is provided for those clients with no insurance and low income. The Center provides counseling in a number of areas, provides services free to active military, veterans and their families, and offers workshops for families going through divorce.	Mental Health	
SeniorLife	Midland	3301 Sinclair Ave	Midland	TX	79707	432-689-6693	http://seniorlifemidland.org/	SeniorLife works to improve the quality of life for seniors in Midland and provides Meals on Wheels and other homebound services and activities for local senior citizens.	Aging/Disability	Food/Nutrition
"SHARE" - Sharing Hands Respite Service	West Texas	3500 N A St. Suite 2500	Midland	TX	79705	432-818-1253	http://www.sharewestexas.org/	SHARE partners with all family members of children with special needs, supporting their efforts to build and maintain strong and successful families. SHARE provides respite services as well as programs for siblings, parents, grandparents, and extended families.	Health/Medical	Resources
The Springboard Center	Permian Basin	200 Corporate Dr	Midland	TX	79705	432-620-0255	www.springboardcenter.org	The Springboard Center's peaceful Midland, Texas location offers inpatient, intensive outpatient and detox services in a setting that focuses on serenity and seclusion. The mission of the Springboard Center is to restore health and dignity to individuals and families by providing quality treatment and counseling for alcoholism and drug addiction.	Health/Medical	Mental Health
Nurse Family Partnership (NFP)	Midland and Ector County	4901 E. University	Odessa	TX	79762	432-703-6209	https://www.nursefamilypartnership.org/ https://www.utpb.edu/academics/colleges/cohsdp/departments/community-family-health/index	This program offers free pregnancy education for first-time mothers. NFP helps first-time moms prepare for the birth of their first child and gives support through curriculum, home visits and referrals to community resources.	Health/Medical	Child Care/Education
Stay Together Program	Midland, Odessa, San Angelo, Alpine, Snyder, Sweetwater	8613 W County Road 60	Midland	TX	79707	432-699-1466 800-922-7829	https://www.highsky.org/programs/	The Stay Together Program delivers services to families with children/youth 0-17 years of age, who are experiencing runaway, truant, or delinquent behaviors. Youth and families experiencing family conflict are also eligible for these services. The Stay Together Program is preventative in nature and engages the youth and their families early on to help ensure that the family remains intact, and to prevent the involvement of more restrictive state agencies such as Juvenile Probation and Child Protective Services.	Child Care/Education	Mental Health
Texas Department of Health and Human Services - Odessa	Odessa	3016 Kermit Hwy	Odessa	TX	79764	432-333-5141; 1-800-252-9330	HHSC.state.tx.us	Provides/Offers food stamp programs, TANF (Temporary Assistance for Needy Families) and Medicaid for children, pregnant women and parents of deprived children.	Resources	

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Organization Name	Area Primarily Served	Address	City	State	Zip Code	Phone	Website	Services Provided	Type of Service	Type of Service
Texas Tech University Psychiatric Program	Permian Basin	314 Secor St	Midland	TX	79701	432-620-1160	https://www.texastechphysicians.com/lubbock/psychiatry/default.aspx	The Department of Psychiatry at Texas Tech University Health Sciences Center's School of Medicine is dedicated to the provision of quality programs in education, patient care, and research. Chemical Dependency Counseling, Marriage and Family Counseling, Psychiatry, Psychology, TMS services	Mental Health	
Texas Runaway Hotline	-	-	-	-	-	888-580-HELP (4357)	www.texasrunaway.org	Texas Runaway Hotline is a confidential and free telephone hotline that offers referrals, safe runaway shelters, conference calling, message relay service (fostering communication between kids and parents) and education for kids and parents about runaway rights.	Health/Medical	
Texas Health and Human Services	Permian Basin	3401 N. A St	Midland	TX	79701	432-686-2271	hhs.texas.gov/	Medicaid for families and children, Long-term care for people who are older or who have disabilities, SNAP food benefits and TANF cash assistance for families Behavioral health services, Services to help keep people who are older or who have disabilities in their homes and communities, Services for women and other people with special health needs. Services for Aging, Disability, Financial, Food Health, Mental Health & Substance Use, Questions About Your Benefits, Safety, Service Coordination	Resources	
Texas Youth & Runaway Hotline	-	-	-	-	-	800-989-6884	http://www.dfps.state.tx.us/Youth-Hotline/default.asp	The Texas Youth and Runaway hotline is answered 24-hour, seven days a week and provides prevention services to youths, parents, siblings and other family members who are in need of a caring voice and listening ear.	Resources	Health/Medical
The Life Center: Sexual Integrity for Life	Midland and Odessa, Andrews, Big Spring	802 N. Washington Ave (Odessa) 2101 W Wall St (Midland)	Odessa/Midland	TX	79762/79701	432-617-8378 (Odessa) 432-570-7745 (Midland)	http://www.midlandlifecenter.org/	The Life Center is a non-profit, faith-based alternative to abortion organization advocating sexual wellness through three areas of outreach: teaching about sexual risks, helping through pregnancy and healing through restoration. Centers uphold and promote the value of human life at every stage of existence and development. The Life Center supports mothers and fathers experiencing a pregnancy and promotes sexual wellness in the West Texas community. We offer practical educational tools, spiritual support and mentoring to women and men helping equip them to choose, enjoy and nurture healthy relationships.	Health/Medical	Child Care/Education
The Crisis Center	West Texas	910-B S. Grant	Odessa	TX	79761	432-333-2527 1-866-627-4747	https://ccwtx.org/	Crisis Center of West Texas' shelter, Louise Wood Angel House remains open to survivors and their minor children fleeing domestic and sexual violence. CCWTX services, including education, counseling, legal services, case management, and reStart classes are offered both in-person and online, where possible.	Housing/Shelter	Mental Health
The Salvation Army	Odessa	810 E. 11th / 505 W 42nd St	Odessa	TX	79761 / 79764	432-332-0738	https://www.salvationarmyusa.org/usn/	Multifaceted religious and social service organization actively engaged in addressing the needs of the homeless and hungry, persons in financial crisis, and at risk children and youth.	Housing/Shelter	Food/Nutrition
	Midland	304 Baird Street / 3500 Park Ln	Midland	TX	79701	432-683-3614	http://www.salvationarmytexas.org/midland			
The Well-Hand of Grace	Odessa/Permian Basin	1619 E 8th St	Odessa	TX	79761	432-272-1657	http://www.thewellhandofgrace.com/	The Well Hand of Grace collaborates and partners with the Community programs, Faith Communities, and volunteers, in providing education, spiritual growth, community engagement, creative arts, health/wellness opportunities, and shelter resources.	Mental Health	Life Skills
United Way of Midland County	Midland County	1209 W Wall St.	Midland	TX	79701	432-685-7700	https://www.uwmidland.org/	Our mission is to improve the quality of life in Midland by uniting community resources with identified needs. United Way of Midland works with community partners in supporting over 50 programs and services that target identified needs by focusing on the building blocks for a better life: a quality education that leads to stable employment; financial independence and sufficient housing to support a family; and sound emotional and physical health.	Resources	
United Way of Odessa	Odessa	128 East 2nd St.	Odessa	TX	79761	432-332-0941	http://www.unitedwayodessa.org/	The work of United Way staff, volunteers and donors provides people with the resources necessary to build a quality life.	Resources	
UTPB Center Counseling & Psychological Services	Odessa	4901 E. University	Odessa	TX	79762	432-552-2365	https://www.utpb.edu/life-at-utpb/health-and-wellness/health-services/counseling-psychological-services/index	Counseling and testing center	Mental Health	
West Texas Area Counseling Center	Odessa	62 San Lucas Ct.	Odessa	TX	79765	432-550-3838	-	Counseling for clients age 3 and older	Mental Health	
WIC Clinic	Midland	4500 Illinois	Midland	TX	79703	432-699-2332	https://texaswic.org/	The Special Supplemental Nutrition Program for Women, Infants and Children, popularly known as WIC, is a nutrition program for pregnant, breastfeeding women and families with children younger than 5. You can take classes, meet with other families, and get one-on-one nutrition counseling so you can make smart choices and delicious family meals!	Food/Nutrition	Health/Medical

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Organization Name	Area Primarily Served	Address	City	State	Zip Code	Phone	Website	Services Provided	Type of Service	Type of Service
West Texas Food Bank	West Texas	1601 West Cliff Dr / 411 South Pagewood Ave	Midland / Odessa	TX	79761 / 79703	Odessa: 432-580-6333 Midland: 432-697-4003	www.wtxfoodbank.org	The West Texas Food Bank is a non-profit, non-governmental hunger relief organization. We are the largest collaborative non-profit agency in the Permian Basin, and proudly distribute donated and purchased food to children, families and seniors through a network of 80+ partner agencies across 34,000 square miles of West Texas.	Food/Nutrition	
Workforce Solutions of the Permian Basin	Permian Basin	3600 N. Garfield, Midland College Technology Center Rm 138 / 2626 JBS Parkway, Bldg D	Midland / Odessa	TX	79703 / 79761	432-686-4879 / 432-367-3332	http://workforcepb.org/	Workforce Solutions is here to aid the job seeker in their search. Whether you are looking for a new career or your very first job, our staff and resources are here to help. We help job seekers find a job that is right for them by offering web-based tools as well as the on-site resources at Workforce Solutions locations.	Employment	
West Texas Opportunities	West Texas	1415 E 2nd St / 1101 Garden Lane	Odessa / Midland	TX	79761 / 79701	432-333-9027 / 432-218-7589	http://www.gowto.org/	West Texas Opportunities, Inc. was created for the purpose of administering the provisions of the Economic Opportunity Act of 1964 and its subsequent amendments. It is dedicated to the proposition that the United States can achieve full economic and social potential as a nation only if every individual, regardless of race, creed or sex, has the opportunity to develop to the full extent of his or her capabilities.	Income/Expenses	Resources



Resource List

Online Resources listed on 2nd tab

Referral Services				
211	Dial 211		www.211texas.org	Families can contact directly looking for resources/referrals.
Odessa Links	432-582-0099	119 W 4th St #201 Odessa, TX 79761	www.odessalinks.org www.facebook.com/linksodessa	Families can contact directly looking for resources/referrals.
Communities In Schools of the Permian Basin	432-205-1364	Campuses we serve in Midland ISD, Ector County ISD, Greenwood ISD, Pecos-Barstow-Toyah ISD, and Big Spring ISD	www.cispb.org	Provides free services including case management, basic necessities, professional counseling, support groups, training, and more to the campuses we serve in Midland ISD, Ector County ISD, Greenwood ISD, Pecos-Barstow-Toyah ISD, and Big Spring ISD.
Assistance				
Resource	Phone Number	Address	Website	Description
Midland:				
Breaking Bread	432-689-2339	410 E Florida Ave Midland, TX 79701	www.breakingbreadkitchen.org	Food Assistance
Mission Agape	432-599-9123	P.O. Box 3419 Midland, TX 79702	www.missionagapewtx.org	Assistance: Food, School Supplies, Christmas Blessing
Baptist Crisis Center	432-685-1467	806 S. Baird Midland, TX 79702	www.facebook.com/baptistcrisiscenter	Assistance: Food, Clothing, Utilities, Other Financial
St. Ann's Parish	432-682-6303	1906 West Texas Ave Midland, TX 79701	www.stannsparish.us/out-reach-ministries	Assistance: Food, Clothing
St. Andrews Presbyterian Mission	432-682-2351	1708 N Fort Worth St Midland, TX 79701	www.stamidland.org	Assistance: Food, Gas, Water, Electric, Prescription
Jubilee Center of Midland	432-520-0671	3311 Andrews Highway Midland, TX 79703	www.jubileemidland.org	Food Assistance
3:11 Ministries	432-260-8524	12 E Industrial Loop Midland, Tx 79701	www.311ministries.org	Assistance: Christmas, Prom, School Uniforms, School Supplies, Haircuts
Casa de Amigos	432-682-9701		www.casadeamigosmidland.org	To improve the quality of life throughout the community by helping people help themselves. Provides education, literacy programs, training, clothing, tax preparation (if eligible), job seeking, after school programs, camps, medical services, and more.
West Texas Food Bank	432-697-4003	1101 E. Garden Lane 1601 Westcliff Drive Midland, TX 79703	www.wtxfoodbank.org	Food Assistance
Salvation Army	432-683-3614	300 South Baird Midland, TX 79701	www.salvationarmytexas.org/midland	Assistance: Food, Clothing, Financial
Midland ISD Family Support Center	432-240-1554	615 W Missouri Ave Midland, Tx 79701	https://www.facebook.com/MISDFamilySupportCenter/	Midland Independent School District's Family Support Center exists to serve as a bridge from the Midland's community services to the school district. The Family Support Center serves as a referral center for MISD students and their families.
AMOS	432-687-2667	908 S. Loraine Midland Tx 79701	www.houseofamos.org	Food Assistance, clothing, household items.

Christmas In Action	432-683-4177	PO Box 3744 Midland, Tx 79702	http://www.christmasinaction.org	Christmas in Action is a 501(c)(3) nonprofit agency that, in partnership with the community, repairs homes of low-income elderly and/or disabled homeowners by putting Christian values and principles in Action. Services include: Roof replacement, construction for wheelchair ramps, painting of homes (interior/exterior), Window repair, Emergency plumbing repair, minor electrical work
Texas Department of Health and Human Services	432-687-1591; 1-800-252-9330	3401 N A St Midland Tx 79705	hhs.state.tx.us	Medicaid application
Community Children's Clinic	432-686-8593	1101 E Front St, Midland Tx 79701	communitychildrensclinic.org	A private, nonprofit clinic providing affordable health care to sick children of Midland County families experiencing
West Texas Opportunities	432-218-7589	1101 Garden Ln Midland Tx 79701	https://www.gowto.org/index.cfm?fuseaction=menu&menu_id=5033 https://www.needhelppayingbills.com/html/west_texas_opportunities_assista.html	The first and strategic step in an attack on poverty is to take action to ensure that it is no longer self-perpetuating. Essentially this means investing in children from families presently affected, ensuring that they have exposure to proper nutrition, adequate medical and dental education and services, physical well-being and social adaptation. Participants must be a resident of Andrews, Borden, Dawson, Ector, Fisher, Gaines, Glasscock, Howard, Loving, Martin, Midland, Mitchell, Nolan, Scurry, Reeves, Upton, Ward & Winkler Counties. Some assistance is only available in certain cities in WTO, I. Service Area.
Downtown Church of Christ	432-682-8653	504 N A St Midland, Tx 79701	www.downtownmidlandcoc.org	FREE CHILDREN'S CLOTHING: 9-11AM Gently used clothing for children is distributed at no charge the last Saturday of each month or during the week by appointment! Coats, school uniforms, shoes, and more!
Presbyterian Children's Home and Services	432-684-3737	2801 N Garfield St Midland, Tx 79705	https://www.pchas.org	Support for families in need of support, single parents, grandparents raising grandchildren, families in crisis, families struggling with child's behavior. Provide case management, financial assistance in some situations, parenting education, assisting with out of home placements.
Sleep in Heavenly Peace Odessa:	844-432-BEDS (2337)		https://www.shpbs.org/chapter/tx-midland-odessa?fbclid=IwAR2rPij9YD1cTeRt8ieD6C-HtAcVjBodqAzElpZ_2ZHb5cB9i3Iftpio	We're a group of volunteers dedicated to building, assembling and delivering top-notch bunk beds to children and families in need.
Permian Basin Mission Center	432-337-0554	208 N. Adams St. Odessa, TX 79761	www.permianbasinmission.org	Assistance: Food, Rent, Utilities, Prescription

Jesus House Odessa	432-272-3362	1335 E 6th Street Odessa, TX 79761	www.jesushouseodessa.com	Food Assistance: Soup Kitchen: Mon- Fri: 6am-6:30am breakfast Mon- Thurs: 11:00 - 11:45am lunch
Texas Department of Health and Human Services	432-333-5141; 1-800-252-9330	3016 Kermit Hwy Odessa Tx 79764	hhsc.state.tx.us	Medicaid application
Sleep in Heavenly Peace Big Spring	844-432-BEDS (2337)		https://www.shpbeds.org/chapter/tx-midland-odessa?fbclid=IwAR2rPigYD1cTeRt8iqeD6C-HtAcVjBodqAzElplZ_2ZHb5cB9i3Hftpio	We're a group of volunteers dedicated to building, assembling and delivering top-notch bunk beds to children and families in need.
Isaiah 58	432-263-4758	809 Scurry Big Spring, Tx 79720	www.facebook.com/isaiah58bigspring	Food Assistance
Balmorhea				
West Texas Food Bank	432-580-6333		www.wtxfoodbank.org	West Texas Food Bank Mobile Pantry. Schedule: https://wtxfoodbank.org/files/2020/01/WTFB_Mobile_Outreach_March2020.pdf
Pecos				
Santa Rosa	432-445-3871	620 E 4th St, Pecos, TX 79772		Food Assistance
Living Arrangements				
Midland				
Midland Fair Havens	432-689-3411	2400 Whitmire Blvd, Suite 100 Midland, TX 79705	www.mfh.org	Support for single mothers and their children. Residential: No-cost living arrangements for up to 24 months. Non-residential: Assistance with utilities and rent.
Buckner Family Pathways	432-520-5588	421 W. Pecan Ave Midland Texas 79705	www.buckner.org/midland	We provide single-parent families the opportunity to live in a safe, secure environment while completing their educational or vocational goals and learning the skills they need to be self-sufficient. Families are provided support through access to affordable housing, financial assistance, counseling, spiritual growth and case management services. Contact us at 432-520-5588 to find out more
Basin Dream Center for Orphans	432-967-9452	PO Box 52473 Midland, TX 79710	www.basindreamcenterfororphans.org	Basin Dream Center For Orphans is a supervised transitional living center in Midland, Texas for young women who are homeless, at risk for homelessness or have aged out of the foster care system. We accept women ages 17-24 years old. Our mission is to provide a safe, secure housing option for these young women. We work to stabilize their routine and help them find hope and healing. Our free program runs anywhere from 12-24 months for each resident. We provide room and board, family support, college and vocational support, employment training, savings programs, driver's license training, trauma-focused therapy and more.
The Field's Edge	512-599-1161 (Laura Chandler)		www.thefieldsedge.org	Homeless community currently offering resources while under construction. Submit form online. Email: Laura@thefieldsedge.org
Family Promise of Midland	432-688-7710	3500 North A Street, Suite 1400 Midland, TX 79705	www.familypromiseofmidland.com	FPM works in partnership with local congregations and volunteers to provide shelter, meals and support services to families needing assistance achieving sustainable independence.
Salvation Army	432-683-3614	300 South Baird Midland, TX 79701	www.salvationarmytexas.org/midland	Emergency Shelter
Hunters Ridge	432-520-5271	4201 Andrews Hwy, Midland Tx 79703		Subsidized housing, call to ask for availability and pricing
Pinehurst Apartments	432-218-8728	609 Watson St. Midland Tx 79701		Subsidized housing, call to ask for availability and pricing
Ranchland Apartments	432-687-1438	1212 E. Wadley Ave Midland Tx 79705		Subsidized housing, call to ask for availability and pricing
Westridge Senior Apartments	432-262-1014	5200 Graceland Dr. Midland Tx 79703	westridge@mcdonald-companies.com	Subsidized housing 55 and older
Playa del Pueblo Midland	432-262-2286	611 E Interstate Highway 20 Midland Tx 79701	www.playadel puebloatps.com	Subsidized housing, call to ask for availability and pricing
Andrews Square East Apartments	432-242-4803	1902 N. Midland Dr Midland Tx 79707		Subsidized housing, call to ask for availability and pricing
Coventry Point (ReNew Hyde Park	866-718-6150	3329 W Wadley Ave Midland Tx 79707		Subsidized housing, call to ask for availability and pricing
Park Glen Apartments	432-682-0709	2300 Camp Dr. Midland Tx 79701		Subsidized housing, call to ask for availability and pricing
Langtry Village (Housing Authority)	432-682-0011	2200 N Pecos St. Midland Tx 79705		Subsidized housing, call to ask for availability and pricing
Midland Parker Place	432-570-6694	508 E Parker St Midland Tx 79701		Subsidized housing, call to ask for availability and pricing
Constellation Ranch Midland	432-687-0200	1301 Latta St Midland Tx 79701		Subsidized housing, call to ask for availability and pricing
Odessa				
Jesus House Odessa	432-272-3362	1335 E 6th Street Odessa, TX 79761	www.jesushouseodessa.com	Men's Shelter. Women and Children shelter in progress

Family Promise of Odessa	432-934-6693	1354 E 6th St Odessa, TX 79761	https://familypromise.org/the-latest/welcome-to-odessa-texas-affiliate-number-152/	FPO works in partnership with local congregations and volunteers to provide shelter, meals, and support services to families needing assistance achieving sustainable independence.
Mission Messiah	432-580-5222	1213 W 2nd Odessa, TX 79763	www.missionmessiah.org	Mission Messiah is Faith Based residency program for women and women with children that have found themselves in challenging life circumstances.
Salvation Army	432-332-0738	810 E 11th St Odessa, TX 79761	www.salvationarmytexas.org/odessa	Emergency Shelter
Door of Hope Mission	432-337-8294	200 W 1st St Odessa, TX 79761	http://www.doorofhopemission.com/	Shelter
Counseling/Mental Health Support				
Resource	Phone Number	Address	Website	
Communities In Schools of the Permian Basin	432-205-1364	Campuses we serve in Midland ISD, Ector County ISD, Greenwood ISD, Pecos-Barstow-Toyah ISD, and Big Spring ISD	https://cispb.org/mental-health-support/	Provides free professional counseling, support groups, training, and more to the campuses we serve in Midland ISD, Ector County ISD, Greenwood ISD, Pecos-Barstow-Toyah ISD, and Big Spring ISD.
Midland Counseling Centers				
Centers for Families and Children	2-570-1084 Fax: 432-570-4000	3701 Andrews HWY Midland, TX 79701	www.centerstx.org	Counseling, supervised visitation, post adoption, parents and teens, anger management; Ages 3 +; Sliding scale pay, accepts insurance and CHIP
Advanced Counseling Solutions	254-6148	4305 N Garfield St Suite 236A Midland, TX 79705		Marriage counseling
Affinity Counseling Center	557-1775	1030 Andrews Hwy Suite 108 Midland, TX 79701	www.affinitycounselingcenters.com	Counseling, Somatic Experiencing (naturalistic approach for trauma), play therapy, preschool intervention; Accepts Blue Cross Blue Shield; prices range from \$50-\$150 per session
Agape Counseling Services	550-5683	3500 N A St #2400 Midland, TX 79705	www.agapewesttexas.org	Christian based; Ages 13+; Veterans receive free services, veterans family covered with small copay; Accept insurance, sliding scale scholarship available
Archway Support	682-2724	1005 W Texas Ave Midland, Tx 79701	www.archwaysupport.com	Counseling, Neurotherapy, Eye Movement Desensitization and Reprocessing (EMDR); Veterans discount, Outreach non-profit facility available
BLEST Counseling Services	847-2181	1001 South Main Midland, Tx 79705		Drug and Alcohol Counseling, Anger Management, School Issues; Ages 10+; Sliding scale
Heritage Counseling Services	685-3787	3000 North Garfield Street Midland, TX 79705		Marriage and Family Therapy
Midland Rape Crisis and Children's Advocacy Center	682-7273	1700 N Big Spring Street Midland, TX 79701	http://www.mrccac.org/	Crisis Intervention, Therapy, Children's Advocacy, Education Programs; All services free and confidential
New Hope Counseling	687-4673	4400 N Big Spring Street, Suite 200 Midland, TX 79705	https://www.newhopecounseling.net/	Pastoral Counseling; Children, adolescents, adults, couples, families; Insurance accepted, sliding scale
Samaritan Counseling Center of WT	563-4144	10008 Pilot Ave Midland, Tx 79706	www.samaritancwtx.org	Individual and Family counseling, Play Therapy, Crisis Intervention, Faith Based available upon request; Ages 5+; Insurance and Medicaid accepted, Sliding scale
Healing Through Hope	432-238-1239	2114 W. Michigan Avenue Midland, TX 79701	https://www.healingthruhope.com/	Behavioral, Christian Counseling, Emotionally Focused, Family Systems, Neurofeedback, Eye Movement Desensitization and Reprocessing (EMDR), Play Therapy, Sandtray Therapy; Children through Adults; Sliding scale
Midland Counselors				
Barchenger, Stephen, LPC	889-8150	3514 Boyd Ave Midland, TX 79707		Mental Health Counselor
Benavides, Maureen, MA, LPC	547-4241	3301 Neely Ave Midland, TX 79705		Specializes in treating depression, anxiety, self-harm, suicidal ideation, LGBTQ issues, and couples and individuals; Ages 0+; Sliding scale
Dewitt, Natalie, LPC	299-3231	213 North Main Street Midland, TX 79701		CBT-Insomnia, CBT, Dialectical, Eye Movement Desensitization and Reprocessing (EMDR), Family/Marital, Motivational Interviewing, Trauma Focused
Hartzoge, Allison, MA, BCN, LPC	682-2724	1005 W Texas Ave Midland, TX 79701		CBT, Dialectical, Eye Movement Desensitization and Reprocessing (EMDR), Eclectic, Existential, Family/Marital, Internal Family Systems, Neurofeedback, Relational; Ages 6+
Lozano, Lisa, MA, LPC, NCC	296-5876	1909 West Wall Midland, TX 79701		Spanish Speaking: Family, Adult, Child, Adolescent Counseling
Mason, Heather, LPC-S	230-6147	4305 N Garfield Street, Suite 218 Midland, TX 79705	https://heathermasoncounseling.wordpress.com/	Specializes in Child and Adolescent, Trauma, PTSD, Women's issues; Ages 11+; Sliding scale
Mason, Jennifer, MEd, LPC-S	806-221-2779	2513 W Ohio Ave Midland, TX 79701		Specializes in Eating Disorders, Women's Issues, Trauma, PTSD; Ages 11+

Medina, Megan, MAT, MA, LPC	278-1617		https://meganmedinacounseling.com/	Specializes in Anxiety, Depression, Relationship Issues; Ages 14+; Sliding scale
Palmer-Ikuku, Stephanie, NCC, LPC-S	661-412-3193	600 N Baird Street, Suite 113 Midland, Tx 79701	http://gaimplanc.com/page-5.html	Individual, Couples, Families, Group, and Christian Counseling; Children-Adults
Pitzer, Kristen, LPC	897-4620	4500 W Illinois Ave, Suite 310 Midland, TX 79703		Specializes in Trauma, PTSD, Anxiety, Depression; Ages 11+; Most insurances accepted, Sliding scale
Prince, Claudia, MEd, LPC	287-1680	4305 N Garfield, Suite 210 Midland, TX 79705		Specializes in Child and Adolescent, Trauma, PTSD, Coping Skills; Ages 0+; Accepts Blue Cross Blue Shield, and Cigna
Busbee, Lewis, MA, LPC, CART	770-2432	3404 West Illinois Suite 201 Midland, TX 79703	https://www.lewisbusbee.com/	Therapy for Depression and Anxiety, Couples, Family, Parenting, Grief, Work and Career Issues, Stress Management, Addiction and Recovery, Conflict Resolution, LGBTQ, Mental Health, Consultation; Accepts Blue Cross Blue Shield, and Aetna, Limited Reduced Fee Services
Snow, Lorinda, MA, LPC, NCC	218-4993	4305 N Garfield, Suite 236A Midland, TX 79705		
Odessa Counseling				
Agape Counseling Services of West Texas	550-5683	2817 John Ben Shepperd Pkwy, Suite C201 Odessa, TX 79762	www.agapewesttexas.org	Christian based; Ages 13+; Veterans receive free services, veterans family covered with small copay; Accept insurance, sliding scale scholarship available
The Alpha Center	614-5720	855 Central Dr, Suite 30 Odessa, TX 79761	https://www.tacpb.org/	Depression and Anxiety, Couples, Family, Adolescents, Grief, Personal Development Coaching, Anger Management, Immigration Services, Intensive Recovery Program, DOT/SAP Services, Court Ordered Substance Abuse and Anger Management, Marriage, Adolescent Life Skills
Alternative Life Solutions Counseling	582-2444	2458 East 11th Street Odessa, TX 79761	https://www.alternativelivesolutionscounseling.com/	Individual, Couples, Marriage, Families, ADD/ADHD Testing; Most insurances accepted, Sliding scale
Centers for Children & Families	580-7006	4241 Tanglewood Lane Odessa, TX 79762	www.centerstx.org	Counseling, supervised visitation, post adoption, parents and teens, anger management; Ages 3 +; Sliding scale pay, accepts insurance and CHIP
ChoiceWorks Counseling	332-9644	1406 N Grandview Odessa, TX 79761	https://www.choiceworkscounseling.net/	Therapy for Depression and Anxiety, Couples, Family, Parenting, Grief, Anger Management, Addiction and Recovery, Domestic Violence
Faith Steps Counseling Center	853-3645	835 Tower Drive, Suite 9 Odessa, TX 79761		Specializes in Child and Adolescent, Depression, Anxiety; Ages 0+; Accepts Blue Cross Blue Shield
Insight Counseling Center	333-3667	1901 E 37th Street, Suite 107 Odessa, TX 79762	https://insightwesttexas.com/about/	Individual, Family, Couples, Groups, Play Therapy, Trauma Therapy, Eye Movement Desensitization and Reprocessing (EMDR); Ages 0+; Sliding scale
New Day Counseling	332-5645	111 W 10th Street Odessa, TX 79761	https://www.newdayodessa.com/	Substance Abuse, CBT, DWI-Intervention, Drug Offender Education (DOE), Theft Education, Parenting, Anger Management
Samaritan Counseling Center of West Texas	563-4144	700 N Grant Ave, Suite 200 Odessa, TX 79761	www.samaritancwtx.org	Individual and Family counseling, Play Therapy, Crisis Intervention, Faith Based available upon request; Ages 5+; Insurance and Medicaid accepted, Sliding scale
UTPB Counseling & Psychological Center	552-2365	4901 E University Blvd Odessa, TX 79762	https://www.utpb.edu/life-at-utpb/health-and-wellness/health-services/counseling-psychological-services/index	Individual, Groups, Couples, Family; No charge for students, faculty, staff, and immediate family, modest charge for members of the community
UTPB Counseling Training Center	552-2150	4901 E University Blvd Odessa, TX 79762	https://www.utpb.edu/news/2018/07/counselingcenter	Student led counseling center; free of charge
West Texas Counseling Center	552-0230			
Calm and Mindful Counseling Center	432-640-9644	1340 E 7th, Suite 210 Odessa Tx 79761	https://calmandmindfulcounselingcenter.com/	Individual, Couples, Family, E-Counseling; Self-pay - Information provided to submit for insurance reimbursement
Odessa-Counselors				
Bolden, Jessica, MA, NCC, LPC	844-490-7582	1404 North Grandview Ave Odessa, TX 79761		Specializes in Depression, Anxiety, Marital and Premarital; Adults; Accepts Magellan insurance
Carrillo, Anna, MA, LPC-S, RPT-S	653-5118	835 Tower Drive, Suite 9 Odessa, TX 79761		Specializes in Child and Adolescent, Depression, and Anxiety; Ages 0+; Accepts Blue Cross Blue Shield
Desilets, Beth, LPC-S, RPT-S	847-2820	1901 E 37th, Suite 107 Odessa, TX 79762		Specializes in Trauma and PTSD, Behavioral Issues, Anxiety; Ages 0+
Other:				
Rays of Hope Children's Grief Centre	432-684-5437	900 West Wall St Midland TX 79701	www.raysofhopemidland.org	Does not provide counseling--peer support groups only. Ages 4-18 who have experienced loss or change due to death, divorce, separation, incarceration, foster care, or other painful transition. All services provided free of charge.
Groups--Texas Tech Psychiatry	Chang Liu: 254-227-3548			Various groups--contact Chang Liu for information. Chang Liu 254-227-3548 email: chang.a.liu@ttuhsc.edu
Hospice of Midland Grief Support Groups	432-682-2855	911 West Texas Ave Midland TX 79701	www.hospiceofmidland.org	Free of charge grief support groups for adults. Open to community: Grief and Caregiver support groups

Hospice of Odessa Grief Support Groups	432-653-1737	219 W 4th St #5016 Odessa, Tx 79761	www.hospiceofodessa.org	Free of charge grief support groups for adults. Open to community: Grief and Caregiver support groups
Other Mental Health				
PermianCare	1-844-420-3964	401 E Illinois Suite 403, Midland, Tx 79701	www.pbmhmr.com	Various services include: mental health, substance abuse, veterans, intellectual disabilities, etc. Locations in Midland, Odessa, Alpine, Fort Stockton, Van Horn, Presidio
Healthy Minds-Midland Behavioral Health			www.midlandbhi.org	
Texas Tech Psychiatry	432-620-1160	2301 W Michigan Ave Midland, Tx 79701	https://www.texastechphysicians.com/permian/psychiatry/	Resources, Education, BasinMD, etc Therapy, Management of Psychiatric Illness, Management of Psychological Distress, Psychological Diagnostic Assessments, Suboxone therapy for opioid use disorder, Ketamine therapy, electroconvulsive therapy
West Texas Psychiatry	432-218-9920	4214 Andrews HWY Midland, Tx 79703	www.westtexaspsychiatry.com	Psychiatry Evaluations, ADHD Testing, Full Psychiatric care and follow up, Psychotherapy services, Suboxone Treatment, Addiction/Substance Abuse Treatment,
Pregnancy Resources				
Resource	Phone Number	Address	Website	Description
Permian Basin Teen Pregnancy Prevention Coalition Midland	Lisa Platner lisa.platner@ttuhsc.edu 432-703-5277		https://www.pbteenpregnancyprevention.com/	To advocate in the Permian Basin for a comprehensive strategy to prevent teen pregnancy and STD's by increasing parent and community involvement; to empower young people to make educated healthy decisions about relationships, sex and pregnancy, by connecting with mentors, peers and the healthcare system, which leads to healthy decisions and a healthy life.
The Life Center	432-570-7745	2101 W. Wall St. Midland TX 79701	www.thelifecentertx.org	Free Services include: Pregnancy testing, STD/STI consultation, nurse consult, prenatal classes, parenting education, material assistance,
Hope Chest: Midland Memorial Hospital Odessa	432-221-1150	4214 Andrews Highway Midland TX 79701	https://www.midlandhealth.org/main/hope-chest	Hope Chest is an incentives program for pregnant and parenting women of all ages, income, races, religious affiliations and needs, focusing on the health of babies across the Permian Basin. It encourages responsibility and healthy behavior during and after pregnancy. Through a point system, mothers earn free necessities including diapers, wipes, wash cloths, bath tubs, clothing, toys, bottles, bibs, Orajel, Q-tips, medicine, strollers, shampoo, blankets, cribs, crib sheets and car seats.
The Life Center	432-617-8378	802 N. Washington Ave Odessa TX 79761	www.thelifecentertx.org	Free Services include: Pregnancy testing, STD/STI consultation, nurse consult, prenatal classes, parenting education, material assistance,
Birthright of Odessa	(432) 332-0081	2125 E. 42nd St. Odessa Tx 79762	www.birthright.org/odessa	Free Services include: Pregnancy testing, parenting education, material assistance, professional counseling Diapers, Formula, Other Tues/Thurs
Asbury Baby Blessings Ministry Big Spring	(432)366-4455	4001 East University Odessa, Tx 79761	www.asburyodessa.org	
The Life Center Pregnancy/Infancy Loss	432-606-5041	1801 S. Main St. Big Spring TX 79720	www.thelifecentertx.org	Free Services include: Pregnancy testing, STD/STI consultation, nurse consult, prenatal classes, parenting education, material assistance,
Hearts Abide			www.heartsabide.org	
Hope Mommies:West Texas	(432) 213-5776		https://www.facebook.com/HMWestTexas	We provide support in many different ways including meeting once a month in fellowship to provide community, assembling and supplying hope boxes to new hope moms within our chapter, hosting in person or online bible studies, raising awareness, remembering and honoring our babies in heaven in many different ways, and organizing fundraising events. The larger/main ministry of Hope Mommies provides annual retreats, online small group bible studies, a blog with many different avenues of support, and online community support through Facebook.
Substance Abuse				
Resource	Phone Number	Address	Website	Description
Midland Begin Again Recovery Center	833-494-9065	604 Kent Street	https://beginagainrecovery.com/	Outpatient; Accepts Blue Cross Blue Shield

The Springboard Center	620-0255	200 Corporate Drive	https://www.springboardcenter.org/	Medical Detoxification, Residential, Intensive Outpatient, Adolescent Intensive Outpatient, Family Services, Sober Living; Most Insurance Accepted, Flexible Payment Options Available
Palmer Drug Abuse Program	685-3009	413 N Baird St	https://www.pdap.com/	Counseling, Group Counseling, Sober Social Events, Group Retreats, Employee Assistance Program; Ages 13+; Free Services
PermiaCare	432-570-3300; 1-844-420-3964	401 E Illinois	http://www.permiacare.org/poc/view_doc.php?type=doc&id=57163	Outreach, Screening, Assessment and Referral (OSAR); Turning Point- Detoxification, Residential; Fresh Start- Outpatient Men and Women; She's For Sure- Outpatient for Women with Children Under 18; Top Rank Youth Program- Outpatient for Ages 13-17; Co-Occurring Psychiatric and Chemical Dependency Program- Mental Illness and Substance Abuse Treatment
CelMar Counseling	432-557-6921	3106 W Kentucky Ave, Midland Tx 79701	http://www.celmarcounseling.com	Spanish and English services. Provides substance abuse and anger management counseling. SAP/DOT Return-to-Duty Services, Offender Education Programs (DWI, DWI- Intervention, Drug Offender, Alcohol for Minors), State-approved Theft Awareness Classes. Parenting classes (State Approved)
Thriving United Odessa	432-701-8678	501 North Loraine Midland, Tx 79702	www.thrivingunited.org	We support long-term recovery for people with substance use and co-occurring mental health conditions by partnering within our community to provide peer supported recovery programs
Turning Point	844-420-3964	2000 Maurice Road	https://www.pbmhmr.com/poc/view_doc.php?type=doc&id=58142	Turning Point is an adult residential substance abuse treatment facility in Odessa that provides persons suffering with chemical abuse a safe and supportive environment to overcome their addictions. The facility has a capacity of 42 residential clients.
Permian Basin Regional Council on Alcohol and Drug Abuse	580-5100	120 E 2nd Street	https://pbrcada.org	Permian Basin Council on Alcohol and Drug Abuse' mission is to increase knowledge, resources, and services in order to reduce substance abuse and to provide information concerning the use, abuse, and addiction, of: alcohol, tobacco, and other drugs (ATOD).
Clover House- Women's	580-0321	700 N Dixie Blvd	https://cloverhouseinc.com	Cognitive/behavioral therapy, Dialectical behavioral therapy, Substance abuse counseling approach, Trauma-related counseling, Rational emotive behavioral therapy
Clover House- Men's	580-8175	300 N Jackson St	https://cloverhouseinc.com	Cognitive/behavioral therapy, Dialectical behavioral therapy, Substance abuse counseling approach, Trauma-related counseling, Rational emotive behavioral therapy
The Alpha Center	614-5720	855 Central Dr. Ste 30	https://www.tacpb.org/	Treatment specialization includes: Depression and Anxiety Couples Services Family Services Adolescent Services Grief Services Personal Development Coaching Focused and Effective Anger Resolution Immigration Services Intensive Recovery Program DOT/SAP Services Court Ordered Substance Abuse and Anger Management Classes Marriage Makeover Phone A Friend Option Adolescent Life Skills Program
New Day Counseling-Drug/Alcohol Counseling	432-332-5645	111 W 10th St, Odessa, Tx 79761	https://www.newdayodessa.com	Self Pay only
CelMar Counseling	432-557-6921	414 N Lee Ave Odessa, Tx 79761	http://www.celmarcounseling.com	Spanish and English services. Provides substance abuse and anger management counseling. SAP/DOT Return-to-Duty Services, Offender Education Programs (DWI, DWI- Intervention, Drug Offender, Alcohol for Minors), State-approved Theft Awareness Classes. Parenting classes (State Approved)

Womens Services				
Resource	Phone Number	Address	Website	Description
Dress for Success	432-770-8907; 432-614-4073	5050 E University Blvd #7, Odessa Tx 79762	pernianbasin@dressforsuccess.org	Mission is to offer long-lasting solutions that enable women to break the cycle of poverty. Part of global movement for change empowering women to obtain safer and better futures. Provides clients with professional attires to secure employment.
The Well Hand of Grace	432-272-1657	1619 E 8th St Odessa Tx 79761	www.thewellhandofgrace.com	Support for women who have found themselves in hard circumstances. Prevention, Education, Community Engagement, Resources, Expressive & Creative Arts, Health & Wealth, Spiritual Growth
Legal Services				
Legal Aid of Northwest Texas Midland Midland Teen Court	1-888-529-5277 432-689-1065	10 Desta Drive Ste. 675 E Midland Tx 79705 500 N Loraine Midland, Tx 79701	lanwt.org www.midlandteencourt.org	Non profit organization that provides free civil legal help to low-income residents
Crisis Services				
Domestic/Intimate Partner Violence				
Safe Place of the Permian Basin Hotline	Office:432-580-5970 Hotline:800-967-8928	700 N. Grant Ave, Odessa Tx 79761		Emergency Shelter: Offers Programs such as Project ADAM (batterer's intervention program), Community Education, and more
Crisis Center of West Texas	Office:432-333 - 2527 Hotline:1-866-627-4747	910-B South Grant Ave Odessa, Tx 79761	ccwtx.org	Hotline, Emergency Shelter, Education, Groups, and more
Rape Crisis/Child Advocacy				
Midland Rape Crisis and Children's Advocacy Center	682-7273	1700 N Big Spring Street Midland, TX 79701	http://www.mrccac.org/	Crisis Intervention, Therapy, Children's Advocacy, Education Programs; All services free and confidential Must be referred through Law Enforcement or Child Protective Services. Forensic Interviewing, Therapy, Prevention, Education, and more.
Harmony Home Children's Advocacy Center	432-333-5233	910 S Grant Ave, Odessa, TX 79761	https://ohhcac.org	
Transportation				
Ez Rider Paratransit (Application required)	432-561-9990	10300 Younger Rd Midland Tx 79706		
Trax Transportation (Rural Transit)	1-800-245-9028	Po Box 1308 Lamesa Tx, 79331		
Midessa Transportation (ask for price)	(432) 235-1951	4003 S county Rd 1294 Odessa Tx 79765		
Transportation if diagnosed or qualifies				
Project Amistad (medicaid & has to qualify)	877-633-8747	12100 Esher Lama Dr. El Paso 79926		
Area Agency on Aging (60+ only)	800-491-4636; 432-563-1061	transportation vouchers		
Cancer patient's only				
American Cancer Society hotline	1-800-227-2345	2304 W Wadley Ave, Midland Tx 79705	www.cancer.org	It includes general information about cancer. (Treatment/side effects, paying for treatment, understanding diagnosis, for caregivers & family. It also has research and programs that could help the patients, like transportation or lodging.
West Tx Gifts of Hope (Odessa only)	432-614-9284	700 W 1st St Odessa Tx 79760	westtexasgiftsofhope.org	West Texas Gifts of Hope services include: Hope house lodging, lunch service, look good..feel good program, transportation, prescription assistance, care packages for new patients, medical equipment & supplies and dental assistance.
Gifts of Hope (Midland only)	432-218-8714	2006 W Tennessee (across from MMH)	www.giftsofhopetx.org	Hope House has many programs that help with the care of cancer patients. These include lodging at the Hope House, transportation (through taxi), support groups/networking, meals, dental, prescription assistance, durable medical equipment and other miscellaneous medical care.
Cleaning for a reason	(877) 337-3348	2540 King Arthur Blvd #230, Lewisville, Tx 75056	info@cleaningforareason.org	Volunteers clean cancer patient's homes. Any woman, man, or child in active cancer treatment may apply. Eligible to receive ONE round of services through program. Availability depends on cleaning companies in area or if they are at capacity.
Leukemia & Lymphoma Society	800- 955-4572; (888) 557-7171	3 International Drive, Suite 200 Rye Brook, NY 10573	www.lls.org	The main missions for the Leukemia & Lymphoma Society are research, patient support, policy and advocacy.
Cancer Support Community	888- 793-9355; 202-659-9709	734 15th Street NW, Suite 300 Washington DC 20005	www.cancersupportcommunity.org/resources	Cancer Support Community is a nonprofit network of cancer support worldwide.Website has helpful education regarding some cancer topics, research, and policy and advocacy. It also includes online cancer support.

American Cancer Society-Road to recovery	800-227-2345		www.cancer.org/about-us/local/texas.html	Volunteers provide transportation for cancer patients to and from their treatment. Required to be a cancer-related medical appointment only. Program needs at least 3 days in advance notice to find a volunteer in the area.
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Disability Services

PermiaCare	1-844-420-3964	401 E Illinois Suite 403, Midland, Tx 79701	www.pbmhmr.com	Various services include: mental health, substance abuse, veterans, intellectual disabilities, etc. Locations in Midland, Odessa, Alpine, Fort Stockton, Van Horn, Presidio
SHARE	(432) 818-1253	3500 N. A Street Ste 2500 Midland, TX 79705	www.sharewtx.org	Services for children with special needs: Respite, Parent Support, Sibling Support, Counseling
Midland Children's Rehabilitation Center	432-498-2053 432-682-4478	802 Ventura Midland, Texas 79705	www.midlandchildrens.org	Midland Children's Rehabilitation Center (MCRC) provides pediatric occupational, physical, speech therapy as well as dyslexia tutoring to children in the Permian Basin. MCRC is a non-profit organization specializing in orthopedic and neurological needs. Services: Dyslexia services, Occupational Therapy, Speech Therapy, Physical Therapy, Aquatics, Hippotherapy,

Human Trafficking

Reflection Ministries	432-247-1099		www.reflectionministriestx.org	
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Foster Care Support Services

The Attic Foster Network	432-203-5977		www.theatticfn.org	Resources and support to foster parents: basic necessities, babysitting, etc
Fostering Restoration Ministries	432-528-7322 (Bonnie) 432-664-5658 (Tyler)	7401 Briarwood Avenue, Midland, TX 79707	www.fosteringrestoration.com	
Basin Dream Center for Orphans	432-967-9452	PO Box 52473 Midland, TX 79710	www.basindreamcenterfororphans.org	Basin Dream Center For Orphans is a supervised transitional living center in Midland, Texas for young women who are homeless, at risk for homelessness or have aged out of the foster care system. We accept women ages 17-24 years old. Our mission is to provide a safe, secure housing option for these young women. We work to stabilize their routine and help them find hope and healing. Our free program runs anywhere from 12-24 months for each resident. We provide room and board, family support, college and vocational support, employment training, savings programs, driver's license training, trauma-focused therapy and more.

LGBTQ+

Pride Center West Texas	432-242-2023	1330 E 8th St Suite 324, Odessa, Tx 79761	pridecenterwt.org	Trainings, Community Outreach, Support Groups, Linkage to Care Services
Out in West Texas			https://www.outinwesttexas.org	Trainings, Support, and more.

Crisis Hotlines (Also see CIS Hotlines Flyer)

Resource	Phone Number	Address	Website	We currently offer:
Teen Line	Text Teen to 839863		www.teenlineonline.org	
Crisis Text Line	Text Hello to 741741		www.crisistextline.org	
Suicide Prevention Lifeline	1-800-273-8255		www.suicidepreventionlifeline.org	
PermiaCare Crisis Hotline	1-844-420-3964		www.pbmhmr.com	
Texas Abuse Hotline	1-800-252-5400		www.txabusehotline.org	
National Runaway Safeline	1-800-RUNAWAY		www.1800runaway.org	
Crisis Support Network	1-800-435-7276		www.crisis-support.org	
Substance Abuse and Mental Health Services Administration (SAMHSA)	1-800-662-HELP (4357)		www.samhsa.gov	
LGBT National Help Center	888-843-4564		www.glbthotline.org	
RAINN (Rape Abuse & Incest National Network)	800-656-HOPE (4673)		www.rainn.org	
National Eating Disorder Association	1-800-931-2237		www.nationaleatingdisorders.org	
The National Domestic Violence Hotline	1-800-799-SAFE (7233)		www.thehotline.org	
Crisis Center of West Texas	1 (866) 627 - 4747		www.ccwtx.org/24-hour-hotline	
LoveIsRespect	1-866-9474		www.loveisrespect.org	
National Human Trafficking Hotline	1-888-373-7888		www.humantraffickinghotline.org	
Veterans Crisis Line	1-800-273-8255		www.veteranscrisisline.net	





Communities In Schools				
Communities In Schools National Resources	http://resources.communitiesinschools.org/			
Grief				
National Alliance for Grieving Children (NAGC)	www.childrenrgrieve.org			
Coalition to Support Grieving Students	www.grievingstudents.org			
National Center for School Crisis and Bereavement	www.schoolcrisiscenter.org			
The Dougy Center	https://www.tdcschooltoolkit.org/			
New York Life Foundation	https://www.newyorklife.com/foundation/bereavement-support			
The Grief Toolbox	www.thegrieftoolbox.com			
Guardian Lane	https://www.guardianlane.com/			
HealGrief	www.healgrief.org			
What's Your Grief	https://whatsyourgrief.com/			
Mental Health				
Substance Abuse and Mental Health Services Administration	www.samhsa.gov			
Mental Health America	www.mhanational.org			
National Alliance on Mental Illness	https://www.nami.org/Home			
Mental Health TX	https://mentalhealthtx.org/			
National Federation of Families for Children's Mental Health	www.ffcmh.org			
Anxiety and Depression Association of America	www.adaa.org			
Association for Children's Mental Health	www.acmh-mi.org			
National Association of School Psychologists	www.nasponline.org			
National Institute of Mental Health	www.nimh.nih.gov			
Teen Mental Health	www.teenmentalhealth.org			
The National Child Traumatic Stress Network	www.nctsn.org			
Worry Wise Kids	www.worrywisekids.org			
National Resilience Institute	www.nationalresilienceinstitute.org			
Meadows Mental Health Policy Institute	https://mmhpi.org/			
Suicide Prevention				
National Suicide Prevention Lifeline	www.suicidepreventionlifeline.org			
Society for the Prevention of Teen Suicide	www.sptsusa.org			
Crisis Text Line	www.crisistextline.org			
Jed Foundation	www.jedfoundation.org			
Suicide Prevention Resource Center	www.sprc.org			
The Trevor Project (LGBTQ+)	www.thetrevorproject.org			
Substance Abuse				
Substance Abuse and Mental Health Services Administration	www.samhsa.gov			
National Institute on Drug Abuse for Teens	www.teens.drugabuse.gov			
American Addiction Centers	www.americanaddictioncenters.org			
SMART Recovery (Self-Management and Recovery Training)	www.smartrecovery.org/teens			
Partnership for Drug-Free Kids	www.drugfree.org			
National Institutes on Alcohol Abuse and Alcoholism	www.niaaa.nih.gov			
Above the Influence	www.abovetheinfluence.com			
The Parent Toolkit	www.theparenttoolkit.org			
Catch My Breath (Vaping)	https://catchinfo.org/			

Abuse Prevention				
MBF Prevention Education	https://www.mbfpreventioneducation.org/	App: MBF Child Safety Matters		
Reproductive & Sexual Health/Teen Pregnancy Resources				
CDC: Reproductive Health-Teen Pregnancy	https://www.cdc.gov/teenpregnancy/parent-guardian-resources/index.htm			
The Life Center	https://www.thelifecentertx.org/programs/mar-y-mentoring			
Fight the New Drug	www.fightthenewdrug.org			
Fortify	www.joinfortify.com			
Culture Reframed Parents Program	https://parents.culturereframed.org/			
Intimate Partner Violence				
National Domestic Violence Hotline	www.thehotline.org			
Love is Respect	www.loveisrespect.org			
NO MORE Campaign	www.nomore.org			
Futures Without Violence	www.futureswithoutviolence.org			
Break the Cycle	www.breakthecycle.org			
Healthy Online Relationships/Cyberbullying				
Stomp Out Bullying	www.stompoutbullying.org			
A Thin Line	www.athinline.org			
Connect Safely	https://www.connectsafely.org/			
That's not Cool	www.thatnotcool.com			
Cyberbullying Research Center	www.cyberbullying.org			
iKeepSafe	www.ikeepsafe.org			
NetSmartz	www.missingkids.org/netsmartz/home			
Stop Cyber Bullying	www.stopcyberbullying.org			
Human Trafficking				
Traffick 911	www.traffick911.com			
Love146	www.love146.org			
Human Trafficking in our Backyard	www.inourbackyard.org			
National Center for Missing and Exploited Children	www.missingkids.org/theissues/trafficking			
Polaris	www.polarisproject.org			
National Center on Sexual Exploitation	www.endsexualexploitation.org			
LGBTQ+ Resources				
The Trevor Project	www.thetrevorproject.org			
Safe Schools Coalition	www.safeschoolscoalition.org			
Anti-Violence Project (AVP)	www.avp.org			
It Gets Better	www.itgetsbetter.org			
Do Something	www.dosomething.org			
The Safe Zone Project	https://thesafezoneproject.com/			



COMMUNITY HEALTH, BEHAVIORAL, SOCIAL SERVICES

RESOURCE GUIDE

Mental Health Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Permiacare	Services for individuals with mental illness, intellectual and developmental disabilities, substance use disorders, HIV/AIDS, and infants with developmental delays	Administrative Offices 401 E Illinois, Suite 403 Midland TX 79701 (432) 570-3333 fax (432) 570-3346 https://www.pbmhmr.com/
Centers	Provides services for counseling, education, and support for children, teens, and parents	3701 Andrews Highway Midland, TX 79703 (432) 570-1084 4241 Tanglewood Ln. Odessa, TX 79762 (432) 580-7006
HEALTHY MINDS: Midland Behavioral Health	Anyone can schedule a virtual visit with a behavioral health provider to receive assessment, counseling, diagnosis, treatment, and medication if appropriate.	www.midlandbhi.org

Abuse/Children's Services

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Midland Rape Crisis & Children's Advocacy Center	Children's Advocacy, Crisis Intervention, Therapy Services, Education Services	Phone: 432-682-5465 FAX: 432-685-0108 P.O. Box 10081 Midland, TX 79702 www.mrccac.org
CASA of West Texas (Court Appointed Special Advocates)	Court appointed child advocate	Phone: 432-683-1114 Toll Free: 1-877-316-8346 FAX: 432-683-1168 1611 W. Texas Ave. Midland, TX 79701 www.casawtx.org
Safe Place of the Permian Basin	Family Violence Services Project Adam	Phone: 432-570-1465 Toll Free: 1-800-967-8928 FAX: 432-570-5315 P.O. Box 11331 Midland, TX 79702 www.safeplacenow.com

Dental Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Family Health Dental Clinic	Adults & Children 4yr + Preventive & Restoration Emergency Dental Services Sliding Scale & No Checks Accepts Medicaid	Phone: 432-640-8860 FAX: 432-640-8864 840 W. Clements Odessa, TX 79763 www.mchodessa.com
Midland Children's Dental Center	Accepts Medicaid, CHIP and Private Pay	Phone: 432-682-1614 FAX: 432-685-3405 3401 Greenbriar, Ste. 300 Midland, TX 79707
Casa de Amigos of Midland Texas, Inc.	Health & Dental	Phone: 432-682-9701 FAX: 432-682-3817 1101 E. Garden Ln. Midland, TX 79701 www.casadeamigosmidland.org

Emergency Shelters

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Safe Place of the Permian Basin	Provides assistance for victims of domestic violence	1-800-967-8928 (432) 570-1465 www.safeplacenow.com
The Crisis Center (Angel House Shelter)	Provides assistance for women and men who are victims of domestic violence and sexual abuse. Dependent children are welcome.	1-866-627-4747 (432) 333-2527 www.odessacrisiscenter.org
The Genesis Center	Provides assistance for women who are victims of domestic abuse. Dependent children are welcome.	(432) 682-2514 www.genesiscentermidland.org

Financial Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Beyond Balanced Financial Planning	Pro-Bono financial planning for those who have been laid-off or experienced a severe reduction in income.	105 N G St, #205, Midland (432) 219-8050
Casa de Amigos of Midland Texas,	Financial literacy assistance	Phone: 432-682-9701 FAX: 432-682-3817

Inc.		1101 E. Garden Ln. Midland, TX 79701 www.casadeamigosmidland.org
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Food Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
West Texas Food Bank	Distribute donated and purchased food to children, families and seniors	1601 Westcliff Dr, Midland (432) 697-4003 411 S Pagewood Ave, Odessa (432) 580-6333
Mission Agape	Provides weekend food program for kids, food pantry, mobile food outreach	1601 P.O. Box 3419, Midland (432) 599-9123
Midland Soup Kitchen Ministry	Pick-up/takeout a FREE home-cooked meal -- Must be present to receive meal (including children)	1401 Orchard Ln Midland, Texas (432) 686-7687

Housing and Rent Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Housing Authority of the City of Midland	Housing counseling and assistance	Phone: 432-682-0011 FAX: 432-685-1976 700 West Scharbauer Dr. Midland, TX 79705

Legal Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Legal Aid of Northwest Texas		1-888-529-5277 www.lanwt.org/contact_odessa.asp
Barbara Culver Juvenile Justice Center		Phone: 432-688-4540 FAX: 432-688-4920 3800 N. Lamesa Midland, TX 79705
John J. Ingram & Associates	Assists individuals that have been denied Social Security disability benefits	Phone: 432-684-6809 FAX: 877-684-6213 201 E. Michigan Midland, TX 79701 www.johnjingham.com

Medical Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION

Misc. Basic Needs Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Dress for Success Permian Basin	Provides professional attire and career development resources to unemployed or underemployed women who live in Midland and Odessa.	5050 E. University Blvd, STE 7, Odessa (432) 770-8907 https://permianbasin.dressforsuccess.org/
Catholic Charities	Provides clothing and food assistance.	2500 Andrews Hwy. Odessa, TX 79761 (432) 332-1387 www.catholiccharitiesodessatx.org

Substance Use Disorder Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
The Springboard Center	Substance abuse treatment, substance- and mental health-specific information and addiction treatment assistance	Address: 200 Corporate Drive, Midland, Texas 79705 Phone: 432-620-0255 Fax: 866-764-2410
Midland Alcohol Rehab Centers	Alcohol addiction treatment and detox	https://midlandalcoholrehabcenters.com/ Midland, TX 79705 +1(432) 355-3014

**Directory of
Community Services
For Midland County

2018 – 2020**

2018 – 2020

**Directory of
Community Services
For Midland County**

This community directory was made possible through a collaborative effort by the following partners:



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2-1-1 Texas Permian Basin Information & Referral
Texas Health and Human Services Commission
United Way of Midland*

This directory is available online at: www.uwmidland.org.

To submit corrections for the next directory printing, please email correct information to: information@uwmidland.org.

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United Way of Midland 33

2-1-1 Texas Permian Basin Information & Referral Services
Phone: 2-1-1, Option 1
2625 JBS Pkwy., Bldg. C, 2nd Floor
Odessa, TX 79761
www.211texas.org

Agape Counseling Services of West Texas
Phone: 432-550-5683
3500 North A St. Ste. 2400
Midland, TX 79705
www.agapewesttexas.org
Services: Counseling, Support Group, Mental Health Services

Alzheimer's Association
Phone: 432-570-9191
4400 N. Big Spring, Ste. C-32
Midland, TX 79705
www.alz.org/westtexas
Services: Caregiver Training, Education Services, Support Group, Medic Alert/Safe Return

American Association of Retired Persons (AARP)
Phone: 432-687-2588
Toll Free: 1-866-227-7443
FAX: 432-687-2588
www.aarp.org

American Cancer Society
Phone: 432-683-6375
2304 W. Wadley
Midland, TX 79705
www.cancer.org

American Diabetes Association
Phone: 432-570-1232
3001 N. Big Spring, Ste. 104
Midland, TX 79705

www.diabetes.org
Services: Family Link

American Heart Association
Toll Free: 1-888-433-7220
www.americanheart.org

American Red Cross of the Permian Basin
Phone: 432-563-2267
9601 Wright Dr.
Midland, TX 79706
www.redcross.org
Services:
Disaster/Emergency/Health/Safety Services, Services to Armed Forces

Aphasia Center of West Texas
Phone: 432-699-1261
5214 Thomason Dr.
Midland, TX 79703
www.aphasiawtx.org
Services: Community Classes

Area Agency on Aging of the Permian Basin
Phone: 432-563-1061
2910 La Force Blvd.
Midland, TX 79706
www.pbrpc.com
Services: Benefits Counseling, Care Coordination, Caregiver Support Matter of Balance – Falls Prevention, Ombudsman Program

Area Missions Outreach Services
Phone: 432-687-2667
Fax: 432-687-4654
906 S. Loraine
Midland, TX 79701
Services: Food/Clothing Pantry

Arts Council of Midland
Phone: 432-687-1149
1506 W. Illinois Ave
Midland, TX 79701
www.acmidland.org

Barbara Culver Juvenile Justice Center
Phone: 432-688-4540
3800 N. Lamesa
Midland, TX 79705
Services: Juvenile Probation Dept.

Barbara Yarbrough Parent Center
Phone: 432-240-8167
200 W. Dakota St.
Midland, TX 79701
Services: Parenting Classes

Basin Dream Center for Orphans
Phone: 432-967-5561
P.O. Box 52473
Midland, TX 79710
www.basindreamcenterfororphans.org
Services: Housing and Shelter

Be The Change Permian Basin
Phone: 432-889-1114
3500 North A St., Ste. 2200 A
Midland, TX 79705
www.bethechangepermianbasin.org
Services: Challenge Day

Better Business Bureau of the Permian Basin
Phone: 432-563-1880
306 W. Wall, Ste. 1350
Midland, TX 79701
www.bbb.org
Services: Consumer Services/Complaints

Big Brothers Big Sisters of Midland
Phone: 432-687-0195
714 W. Louisiana
Midland, TX 79701
www.bbbsmidland.org
Services: Community and School based mentoring program

Boy Scouts of America, Buffalo Trail Council Inc.
Phone: 432-570-7601
1101 W. Texas
Midland, TX 79701
www.buffalotrailbsa.org

Boys & Girls Club of Midland - Half Park Unit
Phone: 432-683-5297
110 E. New Jersey
Midland, TX 79701
www.basinkids.org

Boys & Girls Club of Midland - Taylor Park Unit
Phone: 432-683-0050
1321 S. Goode
Midland, TX 79701
www.basinkids.org

Boys Town National Hotline
Toll Free: 1-800-448-3000
14100 Crawford St.
Boys Town, NE 68010
www.boystown.org

Breaking Bread Kitchen/ Breaking Bread Mobile
Phone: 432-689-2339
410 East Florida Ave.
Midland, TX 79701
www.breakingbread.org

Buckner Children & Family Services

Phone: 432-520-5588
Midland, TX 79705

www.buckner.org

Services: Family Pathways, Foster Care & Adoption

Bynum School

Phone: 432-520-0075
5100 Avalon Drive
Midland, TX 79707

www.bynumschool.org

Camp Fire USA West Texas Council

Phone: 432-570-4144
3500 North A St., Ste. 1200
Midland, TX 79705

www.campfirewtx.org

Casa de Amigos of Midland Texas, Inc.

Phone: 432-682-9701
1101 E. Garden Ln.
Midland, TX 79701

www.casadeamigosmidland.org

Services: Adult Education, Citywide Community Services, Financial Literacy, Health & Wellness, Senior Services, Social Services, Volunteer Services, Youth Station

CASA of West Texas – (Court Appointed Special Advocates)

Phone: 432-683-1114
1611 W. Texas Ave.
Midland, TX 79701

www.casawtx.org

Centers for Children & Families

Phone: 432-570-1084
3701 Andrews Highway
Midland, TX 79703

www.centerstx.org

Services: Post Adoption, Counseling Program, Kids First Program, Parent Education

Choose Life Midland, Inc.

Phone: 432-695-6955
2500 W. Ohio
Midland, TX 79701

Christmas in Action, Inc.

Phone: 432-683-4177
500 S. Lee St.
Midland, TX 79701

www.christmasinaction.org

Services: Home repairs

City of Midland Community Development Office

Phone: 432-685-7472
300 N. Loraine, Room 410
Midland, TX 79701

www.midlandtexas.gov

Services: Home Buyer Assistance Housing Reconstruction, Minor Repair Program

City of Midland Community Services

Phone: 432-685-7354
300 N. Loraine
Midland, TX 79701

www.midlandtexas.gov

Services: Parks/Animal Control

Clover House, Inc.

Phone: 432-580-0321
406 N. Texas
Odessa, TX 79761

COM Aquatics, Inc.

Phone: 432-684-7755
3003 North A St.
Midland, TX 79705

www.comaquatics.com

Communities in Schools of the Permian Basin

Phone: 432-205-1364
4901 East University
Odessa, TX 79762

www.cispb.org

Goddard Jr. High

Phone: 432-689-5878
2500 Haynes Ave.
Midland, TX 79705

James R. Brooks Middle School

Phone: 432-253-6749
2700 FM 1379
Midland, TX 79706

Lee Freshman High School

Phone: 432-689-1266
1400 E. Oak Str.
Midland, TX 79706

Lee High School

Phone: 432-689-1664
3500 Neely Ave.
Midland, TX 79707

Midland Freshman High School

Phone: 432-659-1228
100 E. Gist
Midland, TX 79701

Midland High School

Phone: 432-689-1117
906 W. Illinois
Midland, TX 79701

Community Children's Clinic

Phone: 432-686-8593
1101 E. Front St.
Midland, TX 79701

Continue Care at Midland Memorial Hospital

Phone: 432-221-3044
4214 Andrews Hwy., Ste. 320
Midland, TX 79703

www.continuecare.org/midland

Services: Wound Care, Medically Complex Program, Pulmonary Services Program, Rehabilitation Program

Cook Children's Specialty Clinic

Phone: 432-570-5693
2500 W Illinois Ste. 300
Midland, TX 79701

www.cookchildrens.org

Disability Claim Services

835 Tower Dr., Ste. 4
Odessa, TX 79761
Phone: 432-580-5580
Services: Assists individuals that have been denied Social Security disability benefits

Educate Midland

Phone 432-818-2620
3500 North A St. Ste. 2700
Midland, TX 79705

www.educatamidland.org

Services: Education, Planning, Volunteer Services

Encompass Health

Phone 432-520-1600
1800 Heritage Blvd.
Midland, TX 79707
www.encompasshealth.com
Services: ER Direct Admissions
Stroke Rehabilitation

EZ-Rider - Midland - Odessa Urban Transit District

Phone: 432-561-9990
TTY: 432-561-8059
10300 Younger Road
Midland, TX 79706
www.ez-rider.org

Family Promise of Midland

Phone: 432-218-7630
3500 North A St., Ste. 1400
Midland, TX 79705
www.familypromiseofmidland.com
Services: Families Forward

Field's Edge, The

Email: info@thefieldsedge.org
P.O. Box 50068
Midland, TX 79710
www.thefieldsedge.org
Services: Homeless outreach

First 5 Permian Basin

Phone: 432-552-4025
4901 E. University MB4243
Odessa, TX 79762
www.utpb.edu/ced/texas-home-visiting-program
Services: Nurse-Family Partnership,
Parents as Teachers, Hippy USA

First Baptist Church of Midland

Helpline: 432-683-0630
2206 W. Louisiana
Midland, TX 79701
Services: First Baptist Benevolence

First Christian Church

Phone: 432-682-2541
1301 W. Louisiana
Midland, TX 79701
www.fccmidland.org
Services: Disciples Food Pantry

First Presbyterian Church

Helpline: 432-684-8440
800 W. Texas Ave.
Midland, TX 79701
www.fpcmid.org
Services: Benevolence Ministry

George W. Bush Childhood Home

Phone: 432-685-1112
901 W. Ohio Ave.
Midland, TX 79705
www.bushchildhoodhome.org
Services; Educational, Historic
Home Tours, Recreational

Girl Scouts of the Desert Southwest

Phone: 432-570-9188
901 West Dengar
Midland, TX 79705
www.gsdswo.org

Golf Course Road Church of Christ

Phone: 432-694-8836
3500 W. Golf Course Rd.
Midland, TX 79703
www.gcrcc.org
Service: King's Storehouse

H.E.A.R.T. – Healing Emotions Above Reasons & Thoughts

Phone: 432-230-9078
P.O. Box 5990
Midland, TX 79704
Services: Counseling, Support
Group, Mental Health Services

Helping Hands of Midland

Phone: 432-520-8900
1301 Brinson Ln.
Midland, TX 79703
www.helpinghandsmidland.com
Services: Basic Needs Assistance

High Sky Children's Ranch

Phone: 432-699-1466
TTY: 1-800-922-7828
8613 W. County Road 60
Midland, TX 79707
www.staytogetherprogram.org
Services: STAY Together Program

Hillcrest School

Phone: 432-570-7444
2800 North A St.
Midland, TX 79705
www.hillcrestschool.org

Home Hospice

Phone: 432-570-0700
901 W. Missouri
Midland, TX 79701
www.homehospicewtx.com

Horses, Hearts & Hands (H3)

Phone: 432-222-7433
3606 W. Michigan Ave.
Midland, TX 79703
www.horsesheartshands.org
Services: Equine (Horse) Therapy

Hospice of Midland, Inc.

Phone: 432-682-2855
911 W. Texas
Midland, TX 79701
www.hospiceofmidland.org
Service: Grief Support 101

Housing Authority of the City of Midland

Phone: 432-682-0011
700 W. Scharbauer Dr.
Midland, TX 79705
Services: Seniors Public Housing

Jubilee Center of Midland

Phone: 432-520-0671
3311 Andrews Hwy.
Midland, TX 79703
www.jubileemidland.org
Services: Food Pantry

Junior Achievement of the Permian Basin

Phone: 432-682-4966
306 W. Wall, Ste. 827
Midland, TX 79701
www.japb.org
Services: Student Achievement

Junior League of Midland, Inc.

Phone: 432-682-4732
902 W. Dengar Ave.
Midland, TX 79705
www.jlweb.org/midland

Keep Midland Beautiful, Inc.

Phone: 432-688-7745
3500 North A St., Ste. 1500
Midland, TX 79705
www.keeptmidlandbeautiful.org
Services: Annual Cleanup
Events/Texas Recycles Days

Kelsey Logan Angel Fund, The
Address confidential
Phone: 432-683-1944

League of Women Voters of Midland
Phone: 432-682-6723
P.O. Box 7437
Midland, TX 79708

Legal Aid of Northwest Texas
Phone: 432-686-0647
212 N. Main, Ste. 101
Midland, TX 79701
www.lanwt.org

Life Center, The
Phone: 432-683-6072
2101 W. Wall
Midland, TX 79701
www.midlandlifecenter.org
Services: Education/Resources
Services

Make a Wish Foundation of North Texas - West Texas Region
Phone: 432-683-9474
407 N. Big Spring St., Ste. 208
Midland, TX 79701
www.ntx.wish.org

MARC, Inc.
Phone: 432-695-9901
2701 North A St.
Midland, TX 79705
www.marctexas.org

MARC, Inc. – Spectrum of Solutions
Phone: 432-695-9913
2409 W. Illinois, Ste. D
Midland, TX 79701

March of Dimes Birth Defects Foundation
Phone: 432-570-0172
10 Desta Dr., Ste. LL130
Midland, TX 79705
www.marchofdimes.com

McCormick Gallery at Midland College
Phone: 432-685-4651
3600 N. Garfield
Midland, TX 79705
www.midland.edu/gallery

Medical Transportation Program (Medicaid)
Phone: 1-877-633-8747

Midland African American Roots Historical Arts Council, Inc.
Phone: 432-210-0892
P.O. Box 50473
Midland, TX 79710
Services: Volunteering,
Professional

Midland Baptist Crisis Center
Phone: 432-685-1467
806 S. Baird
Midland, TX 79701
Services: Social Services

Midland Chamber of Commerce
Phone: 432-683-3381
303 W. Wall, Ste. 200
Midland, TX 79701
www.midlandtxchamber.com

Midland Children’s Rehabilitation Center
Phone: 432-498-2053
802 Ventura
Midland, TX 79705
www.midlandchildrens.org
Services: Rehabilitating Therapy

Midland College
Phone: 432-685-4500
3600 N. Garfield
Midland, TX 79705
www.midland.edu
Services: GED 432-285-6819
Adult Education: 432-685-6189
ESL - English as a Second Language
432-684-5323

Midland College - Business & Economic Development Center
Phone: 432-684-4309
201 W. Florida
Midland, TX 79701
www.midland.edu/bedc
Services: Business/Credit/
Housing Counseling

Midland College - Cogdell Learning Center
Phone: 432-684-4100
201 W. Florida
Midland, TX 79701
www.midland.edu/cogdell
Services: Adult Basic Education &
Literacy Program, Successful
Transitions to College

Midland College - Kids’ College (Summer Program)
Phone: 432-685-4518
3600 N. Garfield
Midland, TX 79705
www.midland.edu/kidscollege

Midland Community Development Corporation
Phone: 432-682-2520
208 S. Marienfeld
Midland, TX 79701
www.midlandcdc.org
Services: Homebuyer and Down
Payment Assistance

Midland Community Healthcare Services
Phone: 432-570-0238
5001 Andrews Hwy.
Midland, TX 79703
www.midlandchs.org

Coleman Family Clinic - Adult, Pediatric, Women’s Health, Behavioral Health & Dental Services
Phone: 432-685-0450
801 E. Florida St.
Midland, TX 79701

Delano Pediatric Clinic
Phone: 432-697-4747
2500 Delano Ave.
Midland, TX 79701

Family Planning
Phone: 432-681-3100
400 Rosalind Redfern Grover
Pkwy. 3rd Floor
Midland, TX 79701

Midland Community Theatre, Inc.
Phone: 432-570-4111
2000 W. Wadley
Midland, TX 79705
www.mctmidland.org

Midland County CDI – Head Start
Phone: 432-262-0624
2811 La Force Blvd.
Midland, TX 79706
www.cdiheadstart.org/midlandco

Midland County Emergency Management
Phone: 432-688-4160
2435 E. Hwy 80
Midland, TX 79706
www.co.midland.tx.us

Midland County Greater Works
Phone: 432-694-2501
922 S. Main St.
Midland, TX 79701
www.wcgw.org
Services: Food Pantry

Midland County Housing Authority (HUD)
Phone: 432-570-4155 ext. 200
1710 N. Edwards
Midland, TX 79701
Services: Hellinghausen Hope, Public Housing

Midland County Public Library
Phone: 432-688-4320
301 W. Missouri
Midland, TX 79701
www.co.midland.tx.us/departments/lib

Centennial Branch
Phone: 432-742-7400
2503 W. Loop 250 N.
Midland, TX 79705

Midland Co. Law Library
Phone: 432-688-4351
Fax: 432-688-4928
500 N. Loraine St. Ste. 102
Midland, TX 79701

Midland County Sheriff's Office - Crisis Intervention Unit
Phone: 432-688-4635
400 S. Main, 2nd Floor
Midland, TX 79701
www.co.midland.tx.us

Midland Fair Havens, Inc.
Phone: 432-689-3411
2400 Whitmire, Ste. 100
Midland, TX 79705
www.mfh.org
Services: Transitional Housing

Midland Festival Ballet
Phone: 432-686-0071
P.O. Box 52034
Midland, TX 79710
www.midlandfestivalballet.org
Services: Children & Youth Recreation

Midland Habitat for Humanity
Phone: 432-686-8877
305 E. Texas
Midland, TX 79701
www.habitatmidland.org

Midland Health & Senior Services
Phone: 432-681-7613
3303 W. Illinois, Space 22
Midland, TX 79703
www.midlandtexas.gov

Midland Hispanic Chamber of Commerce
Phone: 432- 704-5533
208 S. Marienfeld, Ste. 100
Midland, TX 79701
www.midlandhcc.com

Midland Independent School District (MISD)
Phone: 432-240-1000
615 W. Missouri
Midland, TX 79701
www.midlandisd.net

MISD - Child Find Services
Phone: 432-240-1401
615 W. Missouri
Midland, TX 79701

MISD - Child Nutrition Services
Phone: 432-240-1840
801 S. Moran, Bldg. 2
Midland, TX 79701

MISD - Guidance & Counseling
Phone: 432-240-1550
615 W. Missouri
Midland, TX 79701

MISD – Right at School
Phone: 432-240-1000
615 W. Missouri
Midland, TX 79701

MISD - Special Education
Phone: 432-240-1401
615 W. Missouri
Midland, TX 79701

MISD - Transportation
Phone: 432-240-1700
7201 W. Briarwood
Midland, TX 79707

MISD - Volunteers in Public Schools (VIPS)
Phone: 432-240-1000
615 W. Missouri
Midland, TX 79701

Midland Memorial Hospital - Main Campus
Phone: 432-221-1111
400 Rosalind Redfern Grover Pkwy.
Midland, TX 79701
www.midlandhealth.org

68-NURSE
Phone: 855-686-8773

Community Garden
Phone: 432-221-1185
4214 Andrews Hwy
Midland, TX 79703

Financial Eligibility/Indigent Program
Phone: 432-221-5257
200 Andrews Hwy
Midland, TX 79701

Hope Chest
Phone: 432-221-1606
4214 Andrews Hwy
Midland, TX 79703

Hospital Auxiliary
Phone: 432-221-1542
400 Rosalind Redfern Grover Pkwy.
Midland, TX 79701

Physical Medicine & Rehabilitation, Rheumatology
Phone: 432-221-5560
5615 Deauville Blvd.
Midland, TX 79706

Speech Pathologists
Phone: 432-221-1606
400 Rosalind Redfern Grover Pkwy.
Midland, TX 79701

The Breast Center
Phone: 432-221-9729
5615 Deauville Blvd.
Midland, TX 79706

West Texas Orthopedics & Therapy

Phone: 432-221-4915
5615 Deauville Blvd.
Midland, TX 79706

Midland Memorial Hospital – West Campus

Phone: 432-522-3001
4214 Andrews Hwy.
Midland, TX 79703
www.midlandhealth.org

Midland Need to Read

Phone: 432-682-9693
1709 W. Wall
Midland, TX 79701
www.midlandneedtoread.org
Services: Adult Literacy/ESL & GED Tutoring

Midland-Odessa Area AIDS Support (MAAS)

Phone: 432-218-2002
800 W. Texas, Ste. 230
Midland, TX 79701

Midland-Odessa Symphony & Chorale, Inc.

Phone: 432-563-0921
3100 La Force Blvd.
Midland, TX 79711
www.mosc.org

Midland Parkinson Disease Support Group

Phone: 432-352-3258
P.O. Box 4372
Midland, TX 79707

Midland Police Department

Phone: 432-685-7110
601 N. Loraine St.
Midland, TX 79701

Midland Rape Crisis & Children’s Advocacy Center

Phone: 432-682-7273
P.O. Box 10081
Midland, TX 79702
www.mrccac.org
Services: Therapy Program, Children’s Advocacy Center, Crisis Intervention, Education/Advocacy, Thrive Support Group

Midland Soccer Association

Phone: 432-818-1294
3500 N A Street, Ste. 1600
Midland, TX 79705
www.midlandsoccer.com

Midland Softball Association

Phone: 432-683-8741
PO Box 52133
Midland, TX 79710
www.midlandsoftball.com

Midland Soup Kitchen Ministry

Phone: 432-686-7687
1401 Orchard Ln.
Midland, TX 79701

Midland Teen Court, Inc.

Phone: 432-689-1065
615. W. Missouri, Ste. 226
Midland, TX 79701
www.midlandteencourt.org

Midland Volunteer Connections

Phone: 432-685-0409
3500 North A St.
Midland, TX 79705
www.midlandvc.org

Midland Vet Center

Phone: 432-697-8222
4400 N. Midland Drive, Ste. 540
Midland, TX 79707
www.mosc.org
Services: Readjustment Counseling

Military Peer Network (PBCC)

Phone: 432-570-3390
401 E. Illinois, Ste. 403
Midland, TX 79701

Mission Center Adult Day Service

Phone: 432-688-7720
3500 North A St., Ste. 1300
Midland, TX 79705
www.missioncads.com
Services: Take Home Terrific Program (meal program)

Museum of the Southwest

Phone: 432-683-2882
1705 W. Missouri Ave.
Midland, Texas 79701
www.museumsw.org
Services: Turner Children’s Museum, Turner Art Museum, Blakemore Planetarium

NAMI (National Alliance for the Mentally Ill) Midland County

Address Confidential
Phone: 432-448-3026
www.nami.org

National Runaway Safeline

Toll Free: 1-800-786-2929
www.1800runaway.org

National Weather Service

Phone: 432-563-5006
2500 Challenger Dr.
Midland, TX 79706
www.weather.gov/midland

Negro Business & Professional Women’s Club of Midland, Inc.

Phone: 432-556-5453
P.O. Box 10233
Midland, TX 79702

New Hope Counseling

Phone: 432-687-4673
4400 N. Big Spring, Ste. 200
Midland, TX 79705
www.newhopecounseling.net

Nita Stewart Haley Memorial Library

Phone: 432-682-5785
FAX: 432-685-3512
1805 W. Indiana
Midland, TX 79701
www.haleylibrart.com

Nonprofit Management Center of the Permian Basin

Phone: 432-570-7971
3500 N. A St., Ste. 2300
Midland, TX 79705
www.nmc-pb.org

Pathways to a Better Life

Phone: 432-683-2402
907 S. Loraine
Midland, TX 79701

PEN Project (Parent Education Network)

Toll Free: 1-833-847-2686
Phone: 915-259-8717
3 Butterfield Trail; Ste. 128A
El Paso, TX 79906
www.partnerstx.org

PermiaCare (formerly PBMHMR) Midland Mental Health Services

Phone: 432-570-3333
401 E. Illinois Ste. 403
Midland, TX 79701
www.permiacare.org

Autism Program
Crisis Intervention/Respite Program
Intellectual & Developmental Disabilities Services
Substance Abuse Services/OSAR

Phone: 432-570-3385
400 N. Carver St.
Midland, TX 79701

Bridges Behavioral Health
Early Childhood Intervention
Military Veteran Peer Network

Phone: 432-618-1824
401 E. Illinois Ave.
Midland, TX 79701

Turning Point

Phone: 432-580-2654
2000 Maurice Road
Odessa, TX 79763

Permian Basin Area Health Education Center (PBAHEC)

Phone: 432-685-4794
3600 N. Garfield, TC-140
Midland, TX 79705
www.westtexasahec.org

Permian Basin Board of Realtors

Phone: 432-682-9725
1001 W. Wall St.
Midland, TX 79701
www.pbbor.org
Services: Tenant's Right Information

Permian Basin Gifts of Hope, Inc.

Phone: 432-218-8714
2006 W. Tennessee Ave.
Midland, TX 79701
www.giftsofhopemidland.org

Permian Basin Regional Council on Alcohol & Drug Abuse

Phone: 432-580-5100
102 East 2nd Street
Odessa, TX 79761
www.pbrcada.org

Permian Basin Regional Planning Commission

Phone: 432-563-1061
2910 La Force Blvd.
Midland, TX 79706
www.pbrpc.org
Services: Benefits Counseling, Care Coordination, Caregiver Coordination, Information Referral and Assistance, Ombudsman Program

Permian Basin Workforce Development Board

Phone: 432-563-5239
2911 La Force Blvd
Midland, TX 79711
workforcepb.org

Petroleum Museum

Phone: 432-683-4403
1500 I-20 West
Midland, TX 79701
www.pbpetro.org

Pink the Basin

Phone: 432-940-1465
900 E 4th St.
ORMC South Campus
Odessa, TX
www.pinkthebasin.com
Services: Volunteering, Support Group, Cancer Services

Presbyterian Children's Homes & Services Midland

Phone: 432-684-3737
2801 N. Garfield
Midland, TX 79705
www.pchas.org

Project Amistad

Phone: 915-298-6997
3210 Dyer St.
El Paso, TX 79930
www.projectamistad.org
Affordable Care Act-Health Insurance Marketplace-Outreach & Enrollment Services

Rays of Hope Children's Grief Centre

Phone: 432-684-5437
900 W. Wall
Midland, TX 79701
www.hospiceofmidland.org

Recording Library of West Texas

Phone: 432-682-2731
3500 North A St. Ste. 2800
Midland, TX 79705
www.recordinglibrary.org
Services: Social Services

Reflection Ministries of Texas, Inc

Phone: 432-247-1099
P.O. Box 52371
Midland, TX 79710
www.reflectionministriestx.org
Services: Crisis Intervention

Region 18 Education Service Center

Phone: 866-567-3289
2811 La Force Blvd.
Midland, TX 79706
www.esc18.net

Regional Day School for the Deaf

Phone: 432-456-1919
804 N. Sam Houston
Odessa, TX 79761

Renewed Hope

Phone: 432-570-5935
2114 W. Michigan
Midland, TX 79701
www.wtxrenewedhope.org

River Crest Hospital

Phone: 325-949-5722
Toll Free: 1-800-777-5722
1636 Hunters Glen Rd.
San Angelo, TX 76901
www.rivercresthospital.com

Rope for Youth

Phone: 432-553-3116
 3500 W Golf Course Road
 Midland, TX 79703
www.ropeyouth.org
 Services: Volunteering, Child Behavior Problems, Justice & Legal Services

Safe Place of the Permian Basin

Phone: 432-570-1465
 P.O. Box 11331
 Midland, TX 79702
www.safeplacenow.com
 Services: Family Violence Services, Batterer's Intervention/Prevention Program

Salvation Army of Midland

Phone: 432-683-3614
 300 S. Baird
 Midland, TX 79701
www.salvationarmytexas.org
 Services: Financial Assistance Program, Homeless Shelter, Donation Drop Off, Soup Kitchen, Family Thrift Store

Samaritan Counseling Center of West Texas

Phone: 432-563-4144
 10008 Pilot Ave.
 Midland, TX 79706
www.samaritanccwtx.org
 Services: Outpatient Faith Based Counseling, Military Program For Kid's Sake Classes

Senior Link Midland

Phone: 432-689-6693
 3301 Sinclair Ave.
 Midland, TX 79707
www.seniorlinkmidland.org
 Services: Senior Companion, Foster Grandparents Program, Homebound Services, Meals on Wheels, Retired & Senior Volunteer Program (RSVP)

Senior Link Midland - Midland Senior Center

Phone: 432-681-7636
 3301 W. Illinois, Ste. 18
 Midland, TX 79703

Senior Link Midland - Southeast Senior Center

Phone: 432-685-7231
 1803 E. Indiana
 Midland, TX 79701

Serenity Al-Anon Family Group

Phone: 432-685-3100
 3100 North A St.
 Midland, TX 79701
www.texas-al-non.org

Shalom Empowerment & Economic Development of Midland

Phone: 432-683-2402
 907 S. Loraine
 Midland, TX 79701
 Services: Shalom Parent Center
 Citizens Academy for Non-Profit Diversity & Opportunities
 Pathways to a Better Life

SHARE

Phone: 432-818-1253
 3500 North A St., #2500
 Midland, TX 79705
www.sharewtx.org
 Services: Parent Quest, Respite Care, Parent & Sibling Support

Small Business Development Center – Midland County

Phone: 432-552-2455
 1310 North FM 1788
 UTPB CEED Bldg.
 Midland, TX 79707
www.utpbsbdc.org

Social Security Administration

Toll Free: 1-866-404-1866
 2015 37th St.
 Odessa, TX 79762
www.socialsecurity.gov

South Plains Community Action Association, Inc. (WIC)

Phone: 1-866-907-0080
 2301 N. Big Spring, Ste. 300
 Midland, TX 79705
www.spcaa.org

Special Olympics Texas

401 W. Texas, Ste. 507
 Midland, TX 79705
www.sotx.org

Springboard Center, The

Phone: 432-620-0255
 200 Corporate Dr.
 Midland, TX 79705
www.springboardcenter.com
 Services: Residential Program, Sober Living

Springboard Center, The

Phone: 432-685-4165
 1406 W Wall St.
 Midland, TX 79701
www.springboardcenter.com
 Services: Adolescent Services

Stop DWI, Inc.

Phone: 432-687-1355
 620 N. Baird, Ste. 111
 Midland, TX 79701
www.midlandstopdwi.org

Survivors of Homicide

Phone: 432-230-8855
 Address Confidential

Teen Challenge of the Permian Basin

Phone: 432-687-0348
 6901 S. County Rd. 1200
 Midland, TX 79706
www.teenchallengepb.com

Texas A&M AgriLife Extension Service Midland

Phone: 432-686-4700
 2445 E. Highway 80
 Midland, TX 79706
www.midland.agrilife.org

Texas Commission on Environmental Quality (TCEQ)

Phone: 432-570-1359
 9900 W IH-20, Ste. 100
 Midland, TX 79706
www.tceq.texas.gov/
 Services: Emergency Response Information, Environmental Permits, Reporting & Complaints, Small Business & Local Government Assistance (SBLGA)

**Texas Attorney General -
Child Support Division**
Phone: 432-520-0481
24 Smith, Ste. 300
Midland, TX 79705
www.oag.state.tx.us/cs

**Texas Department of Aging &
Disability Services (DADS)**
Phone: 432-686-2312
3401 North A St.
Midland, TX 79705
www.dads.state.tx.us

**Texas Department of Assistive &
Rehabilitative Services (DARS)
Services transferred to Texas
Workforce Solutions Permian Basin**
Phone: 432-686-2377
3401 North A St.
Midland, TX 79705
Division of the Blind Services
Phone: 432-334-5650
Toll Free: 1-800-687-7034
3016 Kermit Hwy., Ste. A
Odessa, TX 79764

**Texas Department of Family &
Protective Services (DFPS)**
Phone: 432-686-2273
3401 North A St.
Midland, TX 79701
www.dfps.state.tx.us
Services: Adult Protective
Services(APS), Child Care Licensing
(CCL), Child Protective
Services(CPS)

**Texas Department of Family &
Protective Services (APS)**

Phone: 432-686-2273
3401 North A St.
Midland, TX 79701
www.dfps.state.tx.us

**Texas Department of Family &
Protective Services - Child Care
Licensing (CCL)**
Phone: 432-686-0666
TTY: 800-735-2989
3401 North A St
Midland, TX 79705
www.txchildcardsearch.org
Services: Adoption, Foster, & Child
Care Search

**Texas Department of Family &
Protective Services – Child
Protective (CPS)**
Toll Free: 1-800-252-5400
Phone: 432-686-2273
3401 North A St.
Midland, TX 79705
www.dfps.state.tx.us

**Texas Department of Family &
Protective Services – Transitional
Living (PAL)**
Phone: 432-686-2273
3401 North A St.
Midland, TX 79705
www.dfps.state.tx.us

Texas Department of Public Safety
Phone: 432-686-1120
2800 Wright Dr.
Midland, TX 79706
www.dfps.state.tx.us
Services: Driver License Service

**Texas Department of State Health
Services (DSHS)**

Phone: 432-683-9492
2301 N. Big Spring, Ste. 300
Midland, TX 79705
www.dshs.state.tx.us
Services: HIV/STD
Medical Case Management (CPW)
Children with Special Health Care
Needs

**Texas Department of State Health
Services - Immunization**
Phone: 432-571-4135
2301 N. Big Spring, Ste. 300
Midland, TX 79705
www.dshs.state.tx.us

**Texas Health & Human Services
Commission (HHSC)**
Phone: 432-687-1591
3401 North A St.
Midland, TX 79705
www.hhsc.state.tx.us
Services: Food Stamp Program
(SNAP), Medicaid Program,
Medicare Saving Program, Refugee
Cash Assistance, Temporary
Assistance for Needy Families
(TANF)

Texas Juvenile Justice Department
Phone: 432-570-7338
3800 N. Lamesa Rd.
Midland, TX 79705
www.tjjd.texas.gov

**Texas Lions Eyeglass Recycling
Center**
Phone: 432-683-3611
2550 Flynt Ave.
Midland, TX 79701
Services: Adult Eye Screening,
Recycling Center

**Texas Oncology - Midland
Allison Cancer Center**
Phone: 432-687-1949
400 Rosalind Redfern Grover Pkwy
Ste. #100
Midland, TX 79701
www.texasoncology.com

**Texas Tech Physicians of the
Permian Basin**
Phone: 432-620-5800
301 North N St.
Midland, TX 79701
www.texastechphysicians.com/permian
Services: Dept. of OB/YN, Family
Medicine, Department of General
Surgery, Pediatrics
Behavioral Health – 316 Secor St.
Midland TX

Texas Youth & Runaway Hotline
Toll Free: 1-800-989-6884
TEXT # 512-872-5777
www.dfps.state.tx.us
United Way of Midland
Phone: 432-685-7700
1209 W. Wall
Midland, TX 79701
www.uwmidland.org

Unlock Ministries
Phone: 432-262-1817
3310 W. Wadley Ave
Midland, TX 79707
www.opcamp.com
Services: Opportunity Camp
Mentoring Programs

**Uptown Midland Business &
Professional Women**
P.O. Box 3895

Midland, Texas 79702
www.midlandbpw.com

West Texas Food Bank

Phone: 432-697-4003
1601 Westcliff Dr.
Midland, TX 79703
www.wtxfoodbank.org

West Texas Opportunities, Inc.

Phone: 432-218-7589
1101 E. Garden Lane Ste. A
Midland, TX 79701
www.gowto.org

Services: Midland Neighborhood
Center, TRAX Transportation

**West Texas VA Health Care
System**

Phone: 432-263-7361
Toll Free: 1-800-472-1365
300 Veterans Blvd.
Big Spring, TX 79720
www.bigspring.va.gov

**Workforce Solutions Permian
Basin - Texas**

Phone: 432-686-4879
3600 N. Garfield
Midland College Technology
Center #138
Midland, TX 79705
www.workforcepb.org
Services: Business Services,
Resource Center, Workforce
Innovation & Opportunity Act –
Dislocated Worker, Youth and
Adult Programs

Child Care Services (CCS)

Phone: 432-367-1488

2626 JBS Pkwy. Bldg. D
Odessa, TX 79761

***Texas Department of Assistive &
Rehabilitative Services (DARS)***

Phone: 432-686-2377
3401 North A St.
Midland, TX 79705

Division of the Blind Services

Phone: 432-334-5650
Toll Free: 1-800-687-7034
3016 Kermit Hwy., Ste. A
Odessa, TX 79764

YMCA of Midland

Phone: 432-682-2551
800 N. Big Spring
Midland, TX 79701
www.midlandymca.org
Services: After School Child Care
Aquatics Program, Health Fitness
Recreational Program, Summer
Day Camp, Youth Sports

Young Life of Midland

Phone: 432-683-5433
925 W. Wadley
Midland, TX 79705
www.younglife.org



Harmony Home Community Resource Guide

Updated: January 2022

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Counseling Services

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Insight Counseling

Phone: 432-333-3667

Address: 1901 E. 37th St. Ste. 107 Odessa, Texas 79762

Resource Description:

Offers counseling services to individuals, adolescents, children, couples, and families. Modalities include expressive arts therapy, play therapy, sand tray therapy, EMDR, somatic modalities and Mindfulness.

Target Population: Anyone ages 3 and up

Referral Needed: No.

How to Access this Service: Call for more information or to make an appointment.



Hours of Operation: Monday- Saturday
9:00 am- 5:00 pm

Affinity Counseling Center

Phone: 432-557-1775

Address: 1030 Andrews HWY STE 108, Midland, TX, 79701

Resource Description:

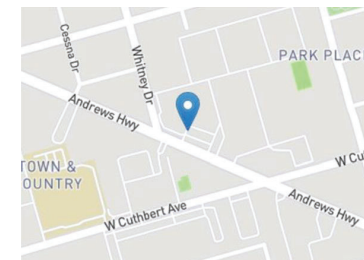
Affinity offers individual counseling for adults, adolescents, and children. They offer play therapy, EMDR, and Pre-School intervention.

Target Population: Ages 2 and up

Referral Needed: Self refer unless needing to see specialist then referral is recommended

How to Access this Service: call (432)557-1775 or www.affinity counselingcenters.com

Materials to Bring: ID and insurance if not self-pay



Hours of Operation: Monday- Friday:
9:00 am- 5:00 pm; Saturday- By
Appointment

Languages Spoken: English & Spanish

Other Notes: Blue Cross Blue Shield
Accepted

Advanced Counseling Solutions

Services: Marriage and family counseling

Phone: (432) 254-6148

Address: 4305 N Garfield St, Midland, TX 79705

AGAPE COUNSELING

Services: Christian based, individual counseling for all ages. Most insurances accepted

Phone: 432-550-5683

Address: 3500 North A Street #2400 Midland, Texas 79705

The Alpha Center

Services: Family and adolescent counseling, Substance abuse and anger management classes, Adolescent Life Skills Program (ages 16-18), and more. Blue Cross Blue Shield Accepted.

Phone: 432-614-5720

Address: 855 Central Dr. Ste 31-B. Odessa. TX. 79761

Archway support

Services: Individual and family counseling, EMDR. Ask about the Archway Outreach Program for reduced session fees based on income.

Phone: 432-682-2724

Address: 1005 W Texas Ave, Midland, TX 79701

Alternative Life Solutions Counseling

Phone: 432-582-2444

Address: 2458 East 11th St. Odessa, Texas 79761

Resource Description:

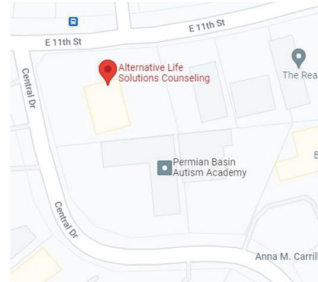
Provides marriage and family counseling, chemical dependency counseling (gay, lesbian, bisexual, and transgendered), LSOPT services (children 14+)

Eligibility: Must be 14 or older (some exceptions may be made)

Referral Needed: No

Fee: Based on income. Private insurance and Medicaid accepted

How to Access this Service: Call for more information or to schedule appointment



Hours of Operation: Monday- Friday 8:00 am- 9:00 pm

Languages Spoken: English

Blest Counseling Services

Services: Counseling for substance abuse, anger management, and school issues, Ages 10 and up.

Phone: 432- 847-2181

Address: 1001 South Main Midland, TX 79705

Faith Steps Counseling

Services: Cognitive Behavioral Therapy, Play Therapy, Sand Play, Trauma Therapy. Some insurances accepted.

Phone: (432) 653-5118

Address: 835 Tower Drive, Suite 9
Odessa, TX 79761

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Centers for Children and Families

Phone: 432-580-7006

Address: 835 Tower Dr. Suite 1

Resource Description:

Individual counseling, Kids First Program, Parent Education, and Post Adoption Program. Counselors specializing in anger management, marriage counseling, behavior addiction, depression, personality disorders, trauma abuse issues and play therapy

Kids First Program: A voluntary or court ordered supervised visitation program for non- custodial parents or separated or divorcing parents. Emotionally and physically safe environment for children during visitations and weekend exchanges

Parenting Education Classes: Focuses on developing positive self- worth in all family members, taking advantage of strengths and correcting weaknesses which can be eliminated through varied classes, supportive services, and training.

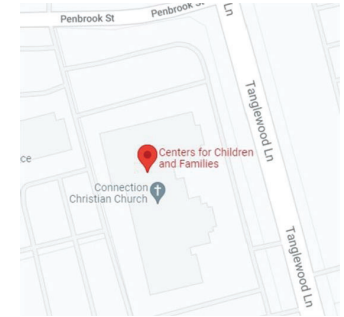
Post Adoption: Counseling, support groups, parent training, information and referral, summer youth camps, respite care, residential treatment placement and case management (only for families who have adopted children from the state of Texas).

Target Population: All ages

Referral Needed: No

Fee: Sliding scale based on income level; private insurance, Medicaid, and CHIPS accepted

How to Access this Service: Call to make an intake appointment.



Hours of Operation: Mon- Thurs 8:00 am - 6:00 pm; Friday 8:00am- 12:00 pm

Languages Spoken: English

Other Notes: Appointment required for intake, \$25 dollar fee

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Centers for Children and Families
Parenting with a Purpose 2022



At this time, we are offering Zoom access (unlimited attendees) and in-person access (limited attendees). The access-type is subject to change.

Free Parenting Classes Pre-Registration REQUIRED

January 11 through February 1, 2022

March 22 through April 12, 2022

May 3 through May 24, 2022

September 13 through October 4, 2022

October 25 through November 15, 2022

Class: 6pm-7:30pm [in-person arrival: 545pm]

Registration Form

Please complete the following: Today's Date: _____

Name of parent(s): _____

Mailing Address: _____
House # or PO Box City, State, Zip Code

Email Address: _____

Phone Number: _____
Cell # Additional #

Choose: In-Person ZOOM Either one

How did you learn about Parenting Course? *CPS, court, friend, doctor, counselor (name)*

Additional Questions or Concerns?

Please contact: **Centers for Children & Families**
3701 Andrews Hwy, Midland, TX 79703
Phone 432-570-1084; email: rarons@centerstx.org

*****Parent must attend all four classes to receive certificate of completion*****

Charlie Health

Phone: Admissions- 866-491-5196

Website: charliehealth.com

Resource Description: A team of licensed clinicians that provide engaging, evidence-based therapeutic groups. The virtual program allows patients to build connections among peers, show support, role model productive communication, and ultimately heal together. This comprehensive treatment program includes group, family, and individual therapy with 9-11 hours of treatment services each week for an average of 6-10 weeks.

Some treatment modalities include:

Cognitive Behavioral Therapy (CBT), Art therapy, Music Therapy, Yoga, Mindfulness and Meditation, Eye Movement Desensitization and Processing (EMDR), Peer and Parent Support Groups, Attachment Based Family Therapy (ABFT), and more.

Curated Groups include:

PTSD, LGBTQAI+, Military Families, Gender Dysphoria, Substance Abuse, Depression, Anxiety and more.

Target Population: Designed for teens, young adults, and families

Referral Needed: No

Fee: Works with all major health plans, including Medicaid.

How to Access this Service: Call the admissions number or fill out a web form. Have your insurance card and demographic information ready to share with the Charlie Health Admissions team. Review insurance and financial obligations with the Admissions team and complete an initial evaluation. Meet with Charlie Health's clinical team to finalize an appropriate, customized treatment plan. Once finalized, the client will be carefully matched into a group and begin treatment.

ChoiceWorks Counseling Center

Phone: 432-332-9644

Address: 1406 N Grandview Ave, Odessa, TX 79761

Resource Description:

Therapy for Depression and Anxiety, Family Counseling, Parenting Support, Domestic Violence

Target Population: Ages 9 and up

Referral Needed: No

Fee: \$100 per 50-minute session. Insurance may cover all or part of the session. (Check with insurance provider)

How to Access this Service: Call for more information or to schedule appointment



Hours of Operation: Monday- Friday 9:00 am- 8:00 pm; Saturday 8:30 am- 4:00 pm

Languages Spoken: English & Spanish

Other Notes: Insurance accepted Blue Cross Blue Shield, and Medicaid Superior

Samaritan Counseling

Phone: 432-563-4144

Address: 10008 Pilot Ave, Midland, Texas, 79706

Resource Description:

Counseling services for individuals and families, military families, children (ages 5+) and adolescents, elderly, play therapy for children, parenting, premarital and marriage, family relationships, life challenges – divorce, career transitions, retirement, grief and loss, depression, anxiety, trauma, anger, stress, ADD/ADHD, personality disorders, crisis intervention management, and faith -based counseling for those who request it

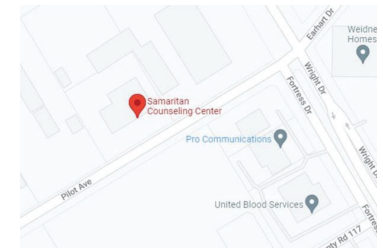
Target Population: Anyone ages 5 and up

Referral Needed: No

Fee: \$125 per/hour session. Accepts many insurance plans, employee assistance programs, and Medicaid.

How to Access this Service: Call or visit their website to book your first appointment. New client paperwork can be downloaded and filled out before first appointment.

Materials to Bring: Bring your insurance card, social security number, driver's license, or valid State I.D., and New Client forms upon first appointment. If there are custody papers involved with a minor and you are the parent or legal guardian, bring legal documentation as well.



Hours of Operation: Monday- Thursday 8:00 am – 6:00 pm; Friday 8:00 am- 12:00 pm

Languages Spoken: English

Healing Through Hope

Services: Christian based counseling services for all ages including play therapy, sand tray therapy, and EMDR. Sliding scale based on income.

Phone: 432-685-3787

Address: 3000 N Garfield St # 230, Midland, TX 79705

New Day Counseling

Services: Offers substance abuse evaluations, drug offender education (DOE), anger management, and parenting classes.

Phone: 432-332-5645

Address: 111 W 10th St Odessa, Texas 79761

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New Hope Counseling

Services: Faith based individual, family, and marital counseling for all ages. Some insurances are accepted.

Phone: 432-687-4673

Address: 4400 N Big Spring St # 200, Midland, TX 79705

On The Couch Counseling

Services: LGBTQ counseling for adult groups and individuals, and support resources for youth and parents of LGBTQ youth. Support groups including, Metamorphosis Transgender Therapeutic Support, Creating Love That Lasts for Couples, and Parenting Support.

Phone: (432) 547-4241

Address: 3301 Neely Avenue Midland, TX 79705

UTPB Counseling and Training Clinic

Services: clinical training facility for the students of the counseling program. Graduate level counselor trainees working under faculty supervision provide counseling and related services to clients in the Permian Basin. No fee for university students, sliding scale fee for members of the community.

Phone: 432-552-2150

Address: 4901 E University Blvd, Odessa, TX 79762

Family Resiliency Center

Services: Current services offered at the FRC include Peer Support Groups, Trauma-Informed Yoga, Critical Incident Stress Management (CISM), mental wellness related classes, Cooking, and Art Workshops.

Phone: 432-848-6944

Address: 4682 E. University Blvd. Suite D Odessa, Texas 79762

For People Living with Disabilities

ABLE Center for Independent Living

Phone: 432-580-3439

Address: 1913 E. 37th St Suite 1, Odessa, TX, 79762

Resource Description:

Focused on promoting independent living for all people living with disabilities. Services include adult basic education, disabilities services, employment/training, information and referral, services for the visually impaired, volunteer services, services for the hearing impaired

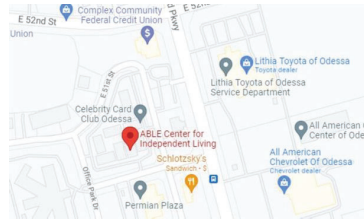
Target Population: All ages

Referral Needed: No

Fee: N/A

How to Access this Service: Call to schedule an appointment.

Materials to Bring: ID, SSN, Proof of diagnosis may be needed



Hours of Operation: Monday- Thursday
9:00 am – 4:00 pm; Friday 9:00 am- 12:00 pm

Languages Spoken: English and Spanish

Aphasia Center

Phone: 432-699-1261

Address: 5214 Thomason Dr. Midland, Texas 79703

Resource Description:

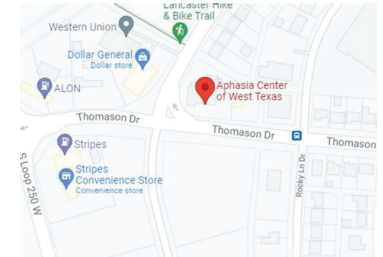
Striving to improve the quality of life of individuals and families living with aphasia by overcoming communication barriers. Services include post-stroke conversation groups, book clubs, computer lab, gardening and exercise, caregiver support groups, and 4- week living with Aphasia Course.

Target Population: Members who have had strokes and living with aphasia, those with speaking difficulties

Referral Needed: Yes

Fee: \$150/ per month for unlimited groups. Sliding scale scholarships are available.

How to Access this Service: Intake appointment required to discuss goals to be met.



Hours of Operation: Monday- Thursday:
8:30 am- 4:30 pm; Friday: 8:30 am-12:30 pm

Languages Spoken: English

Disability Claims Services

Services: Helps individuals who are disabled apply for and obtain their SSI and/or Social Security Disability Benefits, set up appointments, fill out all forms, file appeals and represent the claimant before the administrative law judge. Eligible for those unable to work for 12 continuous months due to mental and/or physical cause. Appointment required for intake.

Phone: 432-580-5580

Address: 835 Tower Dr, Suite 17 Odessa, Texas 79761

Ector County Veteran Services

Services: Assisting veterans and their families in applying for benefits to which they may be entitled. Any veteran or family member may apply; entrance and separation dates must be provided to determine eligibility.

Phone: 432-498-4015

Address: 1010 East 8th St. room 610 Odessa, Texas 79761

Office Hours: Mon-Wed 8:00-noon; Thurs 1:00- 5:00 pm; Fri 8:00- 11:00 am

Texas Department of Assistive and Rehabilitation Services (DARS)

Services: Works with Texans with disabilities and families with children who have developmental delays to improve the quality of their lives and to enable their full participation in society. Services include rehabilitation services, deaf and hard of hearing services, blind services, early childhood intervention services, comprehensive rehabilitation services, independent living, supported employment services, vocational rehabilitation. Anyone with a physical, mental, or emotional disability is eligible.

Phone: 432-334-5650

Address: 3016 Kermit Highway, Ste. A Odessa, Texas 79764

Ector County Greater Works

Phone: 432-614-0496

Address: 2616 Maple Ave, Odessa, Texas 79761

Resource Description:

Mission is to help low- income elderly or disabled individuals with nutritious food, nice clothing, and programs that contribute to ensuring a healthy quality of life. Services include food distribution center, information and assistance, mission room, patient care, used medical equipment, caller check- ups, 911 cell phones, ERS, adopt a senior, homeless housing supply, holiday meals, financial literacy initiative, newborns in need, special needs program for disabled, CORE (connect out Rural Elderly), crisis systems intervention, and resurrection riders

Target Population: low- income elderly 55 years old and up or disabled

Referral Needed: No

Fee: N/A

How to Access this Service: Call to schedule an appointment.

Materials to Bring: ID, someone to translate if English is not your language.



Hours of Operation: Tuesday- Thursday
9:00 am- 2:00 pm

Languages Spoken: English

Crisis Intervention

S.H.A.R.E.

Services: SHARE partners with all members of families where there are children with special needs, supporting their efforts to establish and maintain strong and successful families. Services include Respite, Parent Quest, Sibshop, Mom's Night Out and Dad's Night Out.

Phone: 432-218-4622

Address: 208 S. Marienfeld St. Ste. 136 Midland, Texas 79701

Catholic Charities

Phone: 432-332-1387

Address: 2500 Andrews Hwy, Odessa, TX, 79761

Resource Description: Provides immediate assistance and educates to empower for long term self-sufficiency. Services include emergency services and Corey Learning Center which includes GED preparation and Workforce readiness

Emergency Services: Services include food, medical and prescription, utilities, dental extractions, and emergency lodging. School clothing, school supplies, crisis clothing, crisis furniture and household goods available. Seasonal giveaway includes holiday food and Christmas toys

Target Population: People in need, at or below poverty level

Referral Needed: No

Fee: No

How to Access this Service: Go to Andrews Hwy location to receive eligibility paperwork

Materials to Bring: Nothing to pick up initial paperwork, you will be given a list of materials needed for the appointment.



Hours of Operation: Monday- Thursday 9:00 am- 4:00 pm; Friday 9:00 am- 12:00 pm

Languages Spoken: English & Spanish

Clover House

Services: A transitional residence for offenders which offers a supportive, drug-free environment. Services include life skills development, peer group networks, relapse prevention education, family intervention services, and access to community resources.

Phone: 432-580-0321

Address: 300 N Jackson Ave, Odessa, TX 79761

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Crisis Center West Texas

Phone: 432-333-2527

Hotline: 1-866-627-4747

Address: 910 S Grant Ave, Ste. B, Odessa, TX 79761

Resource Description: Resource for survivors of domestic and sexual violence. Services include a 24/7 hotline, emergency shelter, counseling, legal advocacy, and prevention education.

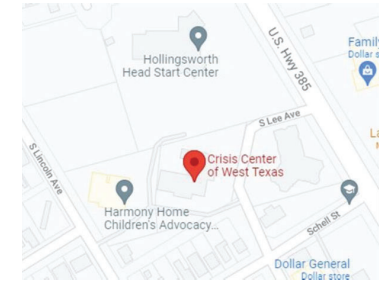
Target Population: adult survivors of domestic or sexual abuse and their minor children

Referral Needed: No

Fee: N/A

How to Access this Service: For intake, call the hotline

Materials to Bring: None



Hours of Operation: 24 hours

Languages Spoken: English, Spanish

Contact Instructions: Call hotline

Family Promise of Odessa, Inc.

Services: Exists to enable homeless families with children to achieve lasting self-sufficiency by providing temporary shelter, meals, and access to existing community social services.

Phone: (432) 934-6693

Address: 1354 E 6th St, Odessa, TX 79761

Presbyterian Children's Homes and Services

Services: works with families to address their physical, emotional, social, educational, spiritual, and financial concerns. Services include house visits to assess needs, identify strengths and determine areas in which families can grow, help families locate and access community services, build parenting and life skills, offer family and individual counseling, teach families the importance of daily routines, managing behaviors, and healthy relationships, assist with out-of-home placement if needed.

Phone: 432-332-9448

Address: N. Sam Houston Blvd. Odessa, Texas

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Odessa Links

Phone: 432-582-0099

Address: 119 W 4th St. #201, Odessa, Texas 79761

Resource Description: Odessa Links provides our community with access to resources and follow-up care, together with local organizations. Odessa Links is a Coordinated Entry Site (CET) for homeless families and individuals seeking shelter and housing interventions.

Referral Plus Program: Assists community members seeking service information along with follow-up care to ensure information needs are met.

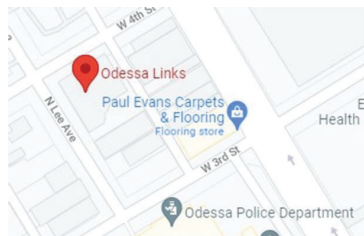
LIFT Program (Linking Individuals and Families with Transportation): Passes are a form of financial diversion assistance for homeless persons needing transportation assistance to access alternative housing options and pursue residential stability.

Project HOPE (Homeless Opportunities for Personal Excellence): A rapid rehousing self-sufficiency program that integrates existing supportive services, scattered site rental assistance, and long-term self-sufficiency plans to significantly reduce and eliminate homelessness in Odessa.

Target Population: At risk or homeless individuals and families

Referral Needed: No. Criteria may be different for individual programs.

How to Access this Service: Call to make an appointment.



Hours of Operation: Monday- Friday 9:00 am- 5:00 pm

Languages Spoken: English, Spanish

The Salvation Army

Phone: 432-332-0738

Address: 810 E. 11th St. Odessa, Texas 79761

Resource Description: Services include emergency shelter, food, clothing, furniture, utility/disaster services, housing assistance, full church services, and pastoral counseling, substance abuse treatment, Angel Tree. The emergency shelter (lodging) serves meals daily at 5:00 pm

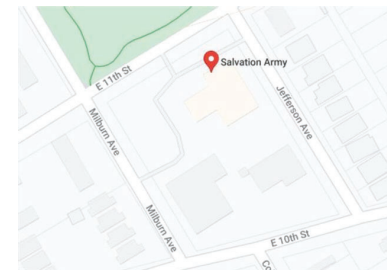
Target Population: People under the poverty line

Referral Needed: No, call for an appointment.

Fee: None, Shelter is \$5 per night when available

How to Access this Service:

Materials to Bring: ID, proof of residency, birth certificate may be required for services for children.



Hours of Operation: Monday-Friday 9:00 am-4:00 pm

Languages Spoken: English, Spanish

Door of Hope Mission

Services: The Mission provides for immediate physical needs- including food, clothing, and shelter.

Phone: 432-337-8294

Address: 200 W 1st St. Odessa, Texas 79761

Safe Place of the Permian Basin

Phone: 432-580-5970

Address: 700 N Grant Ave. Odessa, Texas 79762

Resource Description: The mission of Safe Place is to break the cycle of family violence by empowering individuals to make safe and healthy choices through awareness, counseling, advocacy and shelter, while promoting hope, healing and dignity.

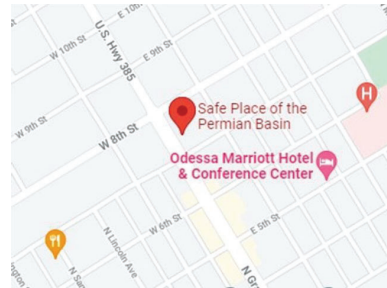
Services include a 24- hour emergency shelter, a 24-hour crisis hotline, personal and legal advocacy, individual counseling, support groups, an intervention program for abusers.

Target Population: Survivors of domestic abuse and their minor children.

Referral Needed: No

Fee: None

How to Access this Service: Call the hotline.



Hours of Operation: Monday- Friday 8:00 am- 5:00 pm

Languages Spoken: English

Other Notes: Odessa location is in the Bank of America Financial Center. Shelter is located in Midland.

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Permian Basin Mission Center

Phone: 432-337-0554

Address: 208 N. Adams Odessa, Texas 79761

Resource Description: PBMC provides emergency food boxes, rent assistance, utility bill assistance, clothing, and basic household necessities to clients in need.

Target Population: people at or below the poverty line

Fee: None.

How to Access this Service: Call during business hours to make an appointment.

Materials to Bring: Requires ID, SSN



Hours of Operation: Office Hours: Monday-Friday 9-3; Food Pantry: Monday-Thursday 9-12:30

Languages Spoken: English

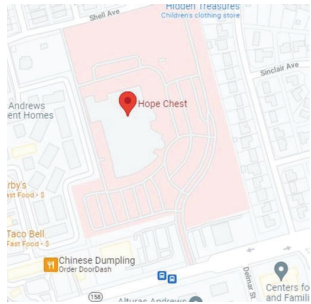
Other Notes: Application and interview required. Funds for emergency services are not always available.

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For Women

Hope Chest
Phone: 432-221-1150
Address: 4214 Andrews Hwy., Midland, TX

Resource Description: Hope Chest is an incentives program for pregnant and parenting women of all ages, income, races, religious affiliations and needs, focusing on the health of babies across the Permian Basin. It encourages responsibility and healthy behavior during and after pregnancy. Through a point system, mothers earn free necessities including diapers, wipes, wash cloths, bathtubs, clothing, toys, bottles, bibs, Orajel, Q-tips, medicine, strollers, shampoo, blankets, cribs, crib sheets and car seats.



Target Population: Mothers and babies until baby turns two years of age

Referral Needed: No

Fee: None

How to Access this Service: Call for an appointment

Materials to Bring: OB/GYN provider name, bring proof of insurance or WIC to earn more points.

Hours of Operation: Appointments only, Phone Monday-Friday 8:00 am-5:00 pm
Languages Spoken: English, translation line available
Contact Instructions: Call for appointment
Other Notes:

Birthright of Odessa, Inc.

Services: Assists with individuals facing an unexpected or crisis pregnancy. Services include pregnancy tests, peer counseling, and information and referral
Phone: 432-332-0081
Address: 2125 E. 42nd St. Odessa, Texas 79762
Office Hours: Mon: 10-6pm; Tues: 10-4pm; Wed: 10-5pm; Thurs: 10-4pm

Life Center

Phone: 432-617-8378

Address: 802 N Washington St, Odessa, TX, 79761

Resource Description: The Life Center is a non-profit, faith-based alternative to abortion organization advocating sexual wellness through three areas of outreach: teaching about sexual risks, helping through pregnancy and healing through restoration. Services include pregnancy testing, STD/STI consultations, nurse consults, prenatal classes, parenting education, baby boutique, and material assistance.

M.A.R.Y. Mentoring Program: Provides a supportive, non-judgmental environment for young moms ages 15-23. Dinner and childcare provided during meetings and girls are able to shop for baby items and diapers once a month.

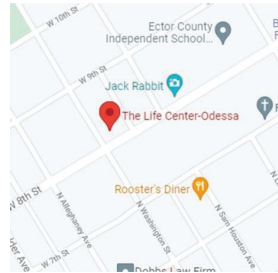
Target Population: Child-bearing years

Referral Needed: No

Fee: None

How to Access this Service: Call for an appointment

Materials to Bring: Picture ID of any kind



Hours of Operation: Monday-Thursday:
9:00- 5:00pm; Friday: 8:00- 3:00pm

Languages Spoken: English, Spanish

Mission Messiah- A New Creation in Christ

Services: Mission Messiah provides food and clothing for all individuals in need. Also, the facility offers a twelve-month Christian oriented program for women and their children who are in need of shelter and are serious about change. Each participant is exposed to and trained in the skills necessary to live not just a successful life but an overcoming life

Phone: 432-580-5222

Address: 1213 West 2nd St. Odessa, Texas 79763

Office Hours: Mon- Fri 8:00- 5:30 pm

Mommy and Me Program- PBRCA

Services: Outreach and intervention services for pregnant and postpartum adult & adolescent women at risk for or with substance abuse problem.

Phone: 432-580-5100

Address: 120 E. 2nd St. Odessa, Texas 79761

WIC Clinic

Services: Helps pregnant women, mothers, and children to eat well and learn about nutrition and stay healthy. Assists with formula and food as well as lactation support for breastfeeding mothers. Eligibility based on income.

Phone: 432-332-9633

Address: 835 Tower Drive Ste. 34 Odessa, Texas 79761

Midland Fair Havens

Services: Resource for single mothers. Services include free housing for up to 24 months, case management, life skills training, referrals, financial assistance for utilities and rent, budgeting advice, vocational evaluation and development, counseling, and family assistance

Phone: 432-689-3411

Address: 2400 Whitmire Blvd #100, Midland, TX 79705

Office Hours: Mon- Thurs 9:00- 5:00pm; Fri 9:00- 12:00pm

Dress For Success

Services: Provides professional attire and career development resources to unemployed or underemployed women.

Phone: 432-272-1657

Address: 1619 E 8th St. Odessa, Texas 79761

For Parents/ Children

Boys and Girls Club

Phone: 432-337-8389 (Odessa main location)
Various Locations

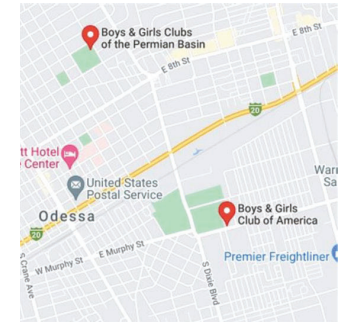
Resource Description: Focused on helping young people reach their potential through mentoring, enrichment activities, academic support, nutrition, and sports. Services include after school and summer programming for ages 6-18, flag football, judo, taekwondo, cheer, basketball, volleyball.

Target Population: Children ages 6-18 years old

Referral Needed: No

Fee: \$80 Membership Drop-Off (\$1 a day, \$20 a month) OR \$120 Membership + Busing (\$1.50 a day, \$30 a month)

How to Access this Service: The normal procedure is for the parent to go to a particular club location where your child will be participating. Many of the sports leagues also allow on-line registration.



Hours of Operation: Club Hours After School- 3 p.m. - 7:00 p.m.; Summer hours- 8 a.m. - 5:30 p.m.

Languages Spoken: English, Spanish

Local Boys and Girls Club Locations

Odessa- Wilkerson Club
Phone: 432-337-8380
Address: 800 East 13th St. Odessa, Texas, 79761

Odessa- Woodson Club
Phone: 432-332-7891
Address: 1037 East Murphy St. Odessa, Texas, 79761

West Odessa- Headlee Club
Phone: 432-558-6348
Address: 1476 N Knox Ave West Odessa, Texas, 79763

Bynum School (Midland)

Phone: 432-520-0075
Address: 5100 Avalon Dr. Midland, Texas, 79707

Resource Description: Exists to provide personalized educational, behavioral, and vocational programs for students with special needs. Services include integrated preschool, elementary, T.E.E.N (Teenagers Enjoying Education Now), and vocational program.

Target Population: Students from preschool through adult who are faced with special challenges

Fee: Prices vary depending on program and full or part time attendance. Grant money may be available based on income.

How to Access this Service: Fill out the application online

Materials to Bring: therapy records, others may be requested



Hours of Operation: Monday-Friday
8:00 am-4:00 pm; after hours may be available

Languages Spoken: English & Spanish

Contact Instructions: Fill out application on www.bynumschool.org

First 5 Permian Basin

Phone: 432-552-4025
Address: 4901 E. University Blvd, Odessa, TX 79762

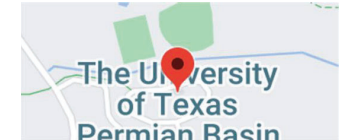
Resource Description: First 5 hopes to improve health and education outcomes within the community through the implementation of three, FREE evidence-based home visiting programs: Home Instruction for Parents of Preschool Youngsters (HIPPY), Nurse-Family Partnership (NFP), and Parents as Teachers (PAT). Each free program provides families with a personal educator, access to high-quality curriculum and lessons, parent and child screenings/assessments, and a diverse resource network to help all children in the community reach their fullest potential.

Target Population: Young and first -time mothers of children up to five years old. Pregnant mothers before 28th week of pregnancy

Referral Needed: No, but the process might be expedited with referral from a professional agency.

Fee: None

How to Access this Service: Call for more information



Hours of Operation: Monday- Friday
8:00 am – 5:00 pm

Languages Spoken: English & Spanish

Other Notes: Various free events held throughout the year including a Kinder Camp designed to get students ready to enter school and the Annual Read and Roll event.

ECISD- Student Assistant Services

Services: SAS provides a comprehensive program for delivery of Pre- K through 12th grade prevention, intervention, and support services. SAS services are designed to reduce student risk factors and increase asset development. SAS removes barriers to learning to ensure students the opportunity to be successful in a safe, disciplined, and drug free environment.

Phone: 432-456-8569
Address: PO Box 3912 Odessa, Texas 79760

Greater Opportunities of the Permian Basin- Head Start

Phone: 432-337-1352
Address: 206 W 5th St, Odessa, TX 79761(Administration office)

Resource Description: Works to provide a positive learning experience in a safe and healthy environment that will improve the quality of life for the children and families served and empower them to become self-sufficient contributing members of the community. Services include early childhood development program, childhood health, childhood social services and parent referrals.

Target Population: 6 Weeks-5years of age

Referral Needed: No

Fee: None

How to Access this Service: To apply visit www.gopb.net

Materials to Bring: child's birth certificate, proof of income, child's immunization records, child's insurance card, proof of residency



Hours of Operation: Monday-Friday:
8:00-4:00pm

Languages Spoken: English, Spanish

Contact Instructions: for further questions contact individual centers

Other Notes: Applications can be completed online or at the individual centers.

Pride Center West Texas

Services: Provides safe gathering spaces, educational offerings, and social services that prioritize those who identify as LGBTQN+. Every Tuesday night at 7 pm there is a facilitated discussion group to provide support to youth 17 and younger. Tuesdays and Fridays from 4-8 pm youth are encouraged to come and enjoy free snacks, video game consoles and streaming platforms.

Phone: 432-242-2023
Address: 700 N Grant Ave STE 110, Odessa, Texas, 79761

Communities in Schools Permian Basin

Services: CISPB helps students stay in school and make the right choices by connecting schools with needed community resources. Programs include mental health services and dropout prevention programs.

Phone: 432-552-2496

Address: Campus Coordinators located in schools throughout the district.

High Sky Children's Ranch

Services: Dedicated to healing abused children and promoting family wholeness. Programs designed to help troubled children and families including, Therapeutic Foster Care, Community Foster Care, Stay Together Runaway Prevention, PAL (Preparation for Adult Living) and LIFE (Living Independently, Financially and Emotionally), and Eagles and Abell-Hanger Emergency Shelters.

Phone: 432-694-7728

Address: 8613 W. County Rd. Midland, Texas 79707

Hillcrest School

Services: Private school for children with unique educational needs such as attention deficit disorder, dyslexia, and more. Tuition is \$11,550.

Phone: 432-570-7444

Address: 2800 N. A St. Building C Midland, Texas 79705

Homeless Student Services- ECISD Community Outreach Center

Services: Helps homeless students enroll in school, provides families with the resources needed to support their education and graduate on time

Phone: 432-456-8569

Address: 301 E Clements St, Odessa, TX 79761

PEN Project (Parents Education Network)

Services: associated with the TEA, provides a support and advocacy network for parents with students with special needs. PEN can help you understand your child's disability, understand your rights and responsibilities under IDEA, obtain and evaluate resources and services for your child, and fully participate as a team member with professionals in planning services for your child.

Phone: Call 1-833-847-2686 to be connected with the regional coordinator for the area.

Top Rank Youth (Permiacare)

Services: a youth outpatient substance abuse program that provides services such as free screening, assessments, treatment planning, individual/family/group counseling, adolescent and family educational groups, adolescent support services, referrals, after-care planning, follow up

Phone: 432-333-3265

Address: 1012 W MacArthur Odessa TX 79764

West Texas Opportunities, Inc. Child Care Management Services

Services: Subsidized childcare payments for families working 25-50 hours or going to school

Phone: 432-366-3788

Address: 620 N. Grant Suite 800 Odessa, Texas 79761

Teen Parent Related Services- ECISD

Services: Pregnancy Related Services (PRS) are support services, including Compensatory Education Home Instruction (CEHI) that a student receives during the pregnancy, prenatal, and postpartum periods to help her adjust academically, mentally, physically and to stay in school.

Phone: Main Office: (432) 456-8552

Address: 302 E. 29th Street

Big Brothers Big Sisters

Services: Community based mentoring

Phone: 432-687-0195

Address: 4241 Tanglewood Lane Odessa, TX 79762

Connection Christian Church Shared Spaces

Rent/ Utility Assistance

Capstone Real Estate (Chapparral Village Apt.)

Phone: 432-332-5091
Address: 1400 S. Grant Odessa, Texas 79761

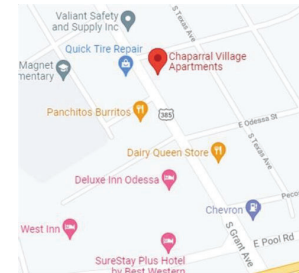
Resource Description: Provides housing (section 8) for low income or no income families. Rent is based on 30% of total income for the household.

Target Population: Family housing (not for singles)

Referral Needed: No

Fee: Based on Income

Materials to Bring: ID, SSN, Proof of income



Hours of Operation: Monday- Friday
8:00 am- 5:00 pm

Other Notes: walk ins accepted on Monday and Wednesday

FPC Benevolence Program

Services: rent and utility assistance, phone cards, motel, mortgage assistance. Leave a message including the following information: name, phone number, last 4 digits of social security number, type of assistance and the exact amount, the reason you are needing assistance. (message will be returned to schedule an appt. time)

Phone: 432-684-8440 (only messages left on Tuesday and Friday between 8:30 and 9:30 will be listened to)

La Promesa Apartments

Phone: 432-367-4315
Address: 4590 N Texas St Odessa, Texas 79762

Resource Description: Single and multi-family housing units available to low-income families at low cost

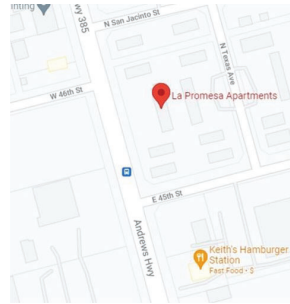
Target Population: based on income

Referral Needed: no

Fee: Based on Income

How to Access this Service: apply at office Thursday 9-4

Materials to Bring: birth certificate, Social Security card, proof of income, and picture id will be required



Hours of Operation: Monday- Friday
8:00- noon; 1:00- 5:00 pm

Languages Spoken: English, Spanish

Contact Instructions: Call with questions;
walk ins accepted on Thursday

Odessa Affordable Housing

Phone: 432-362-2349
Address: 3801 N. Dixie Blvd. Odessa, Texas 79762

Resource Description: Provides safe and decent home ownership opportunities and quality of life repairs, to include rehabilitation for low income to moderate income citizens of Odessa, Texas. Services include Home- Buyer Education Classes, Credit Counseling, Foreclosure Prevention Counseling, and Emergency Repair Program.

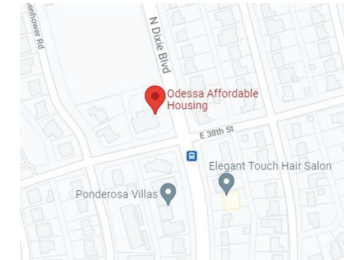
Target Population: Anyone

Referral Needed: No

Fee: \$50 per adult

How to Access this Service: go to website to print packet or pick up at office

Materials to Bring: listed in packet, id, Social Security Card, check or money order for fee, 1 month pay stubs



Hours of Operation: Monday-Thursday
8:00 am- 5:00 pm; Friday 8:00 am-12:00 pm

Languages Spoken: English, Spanish

Helping Hands (Midland)

Services: A faith-based, non-denominational, non-profit 501(c)3 corporation. Provides financial assistance for rent, utilities, prescriptions, emergency housing and transportation. If you are in need of financial assistance – you must first call our Helpline. Walk-ins to the facility without an appointment will not be accepted.

Phone: 432-520-8900 (Leave a message with the following information: Full Name, SSN, Phone Number, Type of help you need, reason why you need assistance).

Address: 1301 Brinson Midland, Texas 79703

Odessa Housing Authority

Phone: 432-333-1088
Address: 124 E. 2nd St. Odessa, Texas 79761

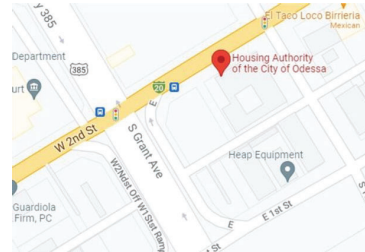
Resource Description: Services include Section 8 elderly, public, multi-family housing, Housing choice program, section 8 Homeownership program. Public housing and tax credit unit

Target Population: People at or below poverty level

Fee: Based on income

How to Access this Service:

Materials to Bring: ID, proof of income



Hours of Operation: Monday-Friday
8:00 am-5:00 pm

Languages Spoken: English

Contact Instructions: Call for
appointment

Workforce Readiness/ Assistance

The Well Hand of Grace

Services: Provides assistance with emergency relocations / housing.

Phone: (432)272-1657

Address: 1619 E 8th St. Odessa, Texas 79761 Odessa, Tx 79760

Catholic Charities- Cory Learning Center

Phone: 432-332-2398
Address: 2500 Andrews Hwy Odessa, Texas 79761

Resource Description: self-paced GED preparation program, basic computer, word processing, excel, PowerPoint, life skills, money management, and job readiness.

Target Population: People in need

Referral Needed: No

Fee: None

How to Access this Service: Call (432)332-2398



Hours of Operation: Monday- Friday
9:00 am- noon; 1:00- 5:00 pm

Languages Spoken: English & Spanish

Contact Instructions: Call for an appointment

Experience Works

Services: Skills training, help with job search process, placement in appropriate paid training assignments with community service agents to build the skills and expertise they need to transition to a job with a local employer.

Phone: 432-641-1319
Address: 2626 JBS Parkway Bldg D. Odessa, Texas 79762

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Goodwill- Career Center

Phone: 432-614-4963
Address: 4212 Preston Smith Road, Odessa TX 79762

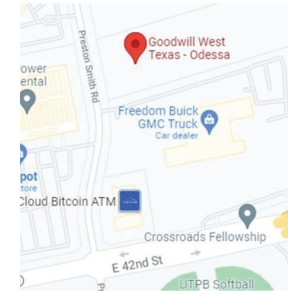
Resource Description: The Goodwill Career Center offers one-on-one training to help individuals in our communities reach their goals and secure meaningful employment. The services are completely free and include resume writing, interviewing skills, computer access and training and job search assistance.

Target Population: Anyone wanting to work

Fee: None

How to Access this Service:
www.goodwillwesttexas.org/careercenter

Materials to Bring: Any personal documents you have



Hours of Operation: Monday-Friday 8:00 am-5:00 pm

Languages Spoken: English

Contact Instructions: Jody Burdette

(682)241-3307 text after hours

Other Notes: EZ-Rider Odessa Bus Route #3, can help get documents, sometimes can help with getting an apartment, help write resume, clothing for interviews

Workforce Solutions

Services: Assist with writing resumes and assists food stamps recipients in becoming employed and self- supporting.

Phone: 432-367-3332
Address: 2626 JBS Parkway Bldg. D Odessa, Texas

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Health Resources

Ector County Health Department

Phone: 432-498-4141
Address: 221 N. Texas Odessa, Texas 79761

Resource Description: Immunizations, STD clinic, health education, TB control, chronic disease prevention, public health, preparedness, food service sanitation, water and wastewater sanitation and adult/child immunizations, STD/HIV clinic

Target Population: Uninsured and Medicaid for immunizations, STD testing anyone

Referral Needed: No

Fee: Varies by services provided

How to Access this Service:

Materials to Bring: Medicaid card for immunizations and shot record, STD testing nothing



Hours of Operation: Monday- Friday
8:00 am- 5:00 pm

Languages Spoken: English & Spanish

Contact Instructions: New patients go to office to fill out paperwork, returning call for appointment

Flu Vaccines are available, call for appointment and more information.



HEALTH & HUMAN SERVICES

Child Immunizations

Administrative Fee: \$14.00 per child for 1 shot and \$29.00 per child for 2 shots or more for qualified patients per visit. We also accept current Medicaid Card

CLINIC HOURS: The Health Dept. provides STD testing/treatment, TB testing, and all immunizations for children and adults. Please call 432-498-4141 for vaccination hours.

IMMUNIZATION RECORDS ARE REQUIRED FOR ALL PERSONS YOUNGER THAN 26 YEARS OLD AND ARE PREFERRED FOR EVERYONE ACCEPTABLE FORMS OF PAYMENT: CASH - CHECK - CREDIT OR DEBIT CARD. Clients will receive a statement reflecting the code for vaccine(s) received to be filed with person's private insurance.

PRIVATE VACCINES AVAILABLE

HEPATITIS B \$50.00

Tdap = (Tetanus, Diphtheria, Acellular Pertussis) \$55.00

FOR FURTHER INFORMATION CALL: 432-498-4141 EXT. 0

INDIVIDUALS MAY WANT TO CALL & VERIFY THE VACCINE(S) THEY ARE WANTING ARE IN STOCK.

WE RESERVE THE RIGHT TO LIMIT THE NUMBER OF CLIENTS SEEN ON A DAILY BASIS

[Yellow Fever Shortage](#)

[If you are underinsured or uninsured, you may access the new Coast2CoastRx prescription card at \[www.coast2coastrx.com\]\(http://www.coast2coastrx.com\).](#)

[STDcheck.com](#) makes getting tested for HIV and STD's easy and convenient. They offer same-day, confidential testing at their FDA-approved test centers. [Learn your status today!](#)

[Testing.com](#) is recognizing the Ector County Health Department as one of the Best STD testing Organizations in our Area.

Family Health Clinic

Phone: 432-333-3888
Address: 840 W. Clements Odessa, Texas 79763

Resource Description: The Family Health Clinic is a community-based medical facility that provides healthcare services for every member of the family. Services include Pediatrics, Family/Internal Medicine, Endocrinology and OB/GYN.

Target Population: Clements location: 18+
W. University location: 10+
JBS location: infant+

Referral Needed: No

Fee: Sliding scale based on income. Medicaid, CHIP and commercial insurance also accepted.

How to Access this Service: Call for appointment

Materials to Bring: ID and insurance



Hours of Operation: Monday- Friday
8:00 am- 5:00 pm

Languages Spoken: English, Spanish

Substance Abuse Intervention/ Treatment

OSAR- Outreach, Screening, Assessment and Referral Services (Permiacare)

Phone: 844-420-3964
Address: 1012 MacArthur Ave. Odessa, Texas 79761

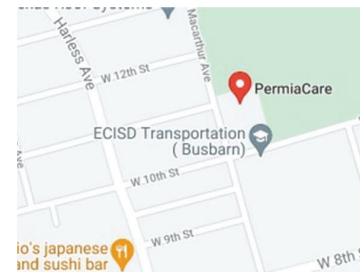
Resource Description: The OSAR team conducts verbal screenings to gather information pertaining to the severity of use and how use has impacted day to day functioning or mental health, in order to provide appropriate referrals to recovery resources. Following the assessment and screening, individuals can expect short-term case management services in addition to the opportunity of up to 6 brief motivational interviewing sessions with their OSAR counselor. OSAR counselors are available for additional support and case management until the individual successfully enters into their referred treatment service. OSAR counselors also remain as a point of contact for future recovery support needs. For uninsured or underinsured individuals, the OSAR team can determine if you are approved for full or partial financial assistance towards your referred treatment services.

Target Population: Those struggling with active substance abuse addiction.

Referral Needed: No

Fee:

How to Access this Service: Call to make an intake appointment



Hours of Operation: Monday- Friday
8:00 am- 5:00 pm

She's For Sure (Permiacare)

Phone: 432-333-3265
Address: 1012 MacArthur Odessa, Texas 79764

Resource Description: An adult outpatient program for women who need substance abuse treatment. The purpose of the program is to provide trauma-informed and gender-specific treatment services that aid in the recovery from substance to women who do not require a more intensive environment (such as residential services) to achieve abstinence and meet treatment goals. Services include treatment and/or referrals for mental and physical health care needs. Information about HIV, Sexually Transmitted Diseases (STD's), Hepatitis B & C, Tuberculosis and the effects of alcohol, tobacco, and other drugs (ATOD) is readily available.

Target Population: Pregnant women and/or women with children under the age of 18

Referral Needed:

Fee: Sliding Scale based on income. Medicaid, CHIP, and private insurance also accepted.

How to Access this Service:



Hours of Operation: Monday- Friday
8:00 am- 5:00 pm

Turning Point (Permiacare)

Phone: 432-580-2654
Address: 2000 Maurice Rd. Odessa, Texas, 79763

Resource Description: An adult residential substance abuse treatment facility that provides persons suffering with chemical abuse a safe and supportive environment to overcome their addictions. The facility has a capacity of 42 residential clients. Services include individual, group and family counseling, guidance on 12-step process of recovery, lectures on chemical dependency, relapse prevention and living skills, an referral and placement for continued care.

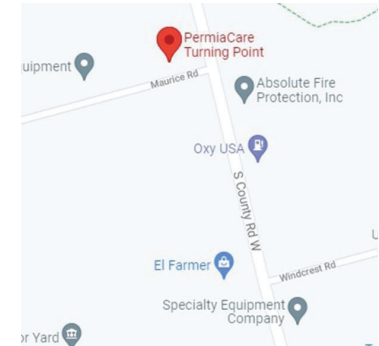
Target Population: Texas residents, ages 18+

Referral Needed:

Fee: Sliding scale based on income, persons with no income or health insurance may qualify for free treatment.

How to Access this Service:

Materials to Bring: For Screening: Proof of Texas residence, proof of income, 35- day supply of Rx medication



Hours of Operation: 24 hours

Thriving United

Services: Provides peer-support programs, peer supportive recovery residences, opportunities to build trusting relationships, and bridges the gap between people and services by making connections with partners within our community.

Phone: 432-701-8678

Address: 501 N Lorraine St, Midland, TX 79701

Permian Basin Regional Council on Alcohol and Drug Abuse- PBRCAD

Phone: 432-580-5100
Address: 120 E. 2nd St. Odessa, Texas 79761

Resource Description: focused on reducing the incidence and prevalence of the disease of substance abuse addiction, including tobacco, through education, training, coordination, program initiation, public information, and referral services. Services include outreach screening, assessment and referral to treatment services.

Target Population: Those at risk for substance abuse

Referral Needed: No

Fee: None

How to Access this Service:

Materials to Bring:



Hours of Operation: Monday- Friday
8:00 am- 5:00 pm

Languages Spoken: English, Spanish

Celebrate Recovery

Grace Christian Fellowship:

Thursday Evenings 6:30- 8:30 pm
3450 Billy Hext Rd. Odessa, Texas, 79765

First United Methodist:

Thursday Nights 7:00- 9:00 pm (snacks and fellowship begin at 6:30) **Childcare provided.**
415 N Lee Ave, Odessa, TX 79761 (In the Student Ministry Center)

Crossroads:

Tuesdays at 6:15 in The Chapel
6901 E, TX-191, Odessa, TX 79762

West Texas Counseling and Rehabilitation center

Services: Medication assisted treatment for opioid use disorder
Phone: 432- 335- 8141
Address: 515 N Golder Ave

Hours of Operation: Mon - Fri: 5:30am - 11:30am; Sat: 6am - 10am

Behavioral Health

Bridges Behavioral Health

Phone: 432-550-0500
Address: 600 N Grant Ave #4503, Odessa, TX, 79761

Resource Description: Services include psychiatrist services, medication management, care coordination, therapy, anger and anxiety management, depression, PTSD, abuse & trauma therapy.

Target Population: 18 and up

Referral Needed: Yes, by a doctor.

Fee: Sliding scale, also accepts Medicaid, Medicare and private insurances.

How to Access this Service: Appointment needed

Materials to Bring: ID SSN Insurance proof of residency



Hours of Operation: Monday- Thursday 8:00 am- 6:00pm; Friday 8:00 am- 12:00pm

Languages Spoken: English & Spanish

Contact Instructions: Call for an appointment

Ector County Sheriff's Office Mental Health Deputies

Services: The Ector County Sheriff's Office has 3 specially trained deputies that respond to persons in a mental health crisis.

Phone: 432-335-3567

Odessa Police Department Mental Health Deputy

Services: Specially trained deputies that respond to persons in a mental health crisis.

Phone: 432-335-4961

Permiacare- Mental Health Services

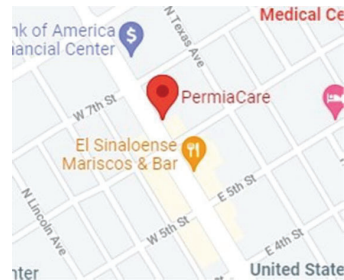
Phone: 432-550-1100
24/7 Crisis Intervention/ Suicide Prevention Hotline : 1-844-420-3964
Address: 600 N Grant Ave. Odessa, Texas 79761

Resource Description: Permiacare offers crisis intervention/suicide prevention services 24/7. Staff are available to provide face to face intervention including mobile assessments by the Mobile Crisis Outreach Teams (MCOT) and emergency hospitalization. Clinics are staffed with psychiatrists and nurses who evaluate patients and prescribe medications to help reduce or eliminate symptoms associated with the cost of medications. Therapists on site to help with coping skills. Assistance with finding jobs and staying employed.

Target Population: Children and adults with mental health needs

Referral Needed: No

How to Access this Service: Call to make an intake appointment



Hours of Operation: Monday- Friday
8:00 am- 5:00 pm

Languages Spoken: English, Spanish

Public Resources

Rainbow House

Services: Support group services that helps individuals learn the skills to reach personal recovery in an environment of their peers. Services are provided daily, generally in half day sessions. Separate men's and women's support groups are offered. Additional activities include day fishing trips, weekends out of town holidays, holiday celebrations, daily lunch, and other supportive services.

Phone: 432-580-2629

Address: 1012 MacArthur Ave. Odessa, Texas, 79763

Ector County Library

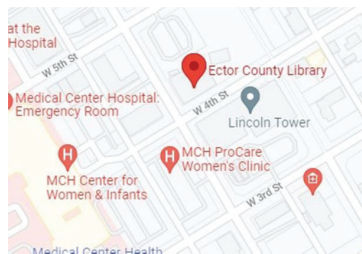
Phone: 432-332-0633
Address: 321 W 5th Street Odessa, Texas, 79761

Resource Description: Access to educational and recreational material, current magazines and newspapers, free internet and computer access, children's programs, and activities.

Target Population: All ages

Referral Needed: No

Fee: Library card needed but is free to get.



Hours of Operation: Monday- Tuesday
8:30 am- 8:30pm; Wednesday- Saturday
9:00 am- 6:00 pm

Languages Spoken: English

Other Notes: Check website for a calendar of children's events and programs.

Texas Health and Human Services Commission

Phone: 432-333-5141
Address: 3016 Kermit Hwy Odessa, Texas, 79764

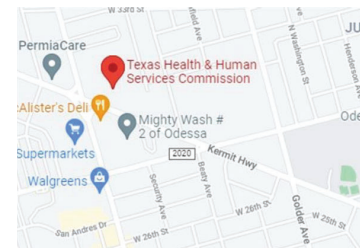
Resource Description: HHS offers help with food, health care and cash assistance for Texans. Whether it's Medicaid, SNAP food benefits or Temporary Assistance for Needy Families cash assistance, HHS is helping Texas families get back on their feet.

Target Population: Low income or no income families

Referral Needed: No

How to Access this Service: Find out if you are eligible by applying through [YourTexasBenefits.com](https://www.yourtexasbenefits.com)

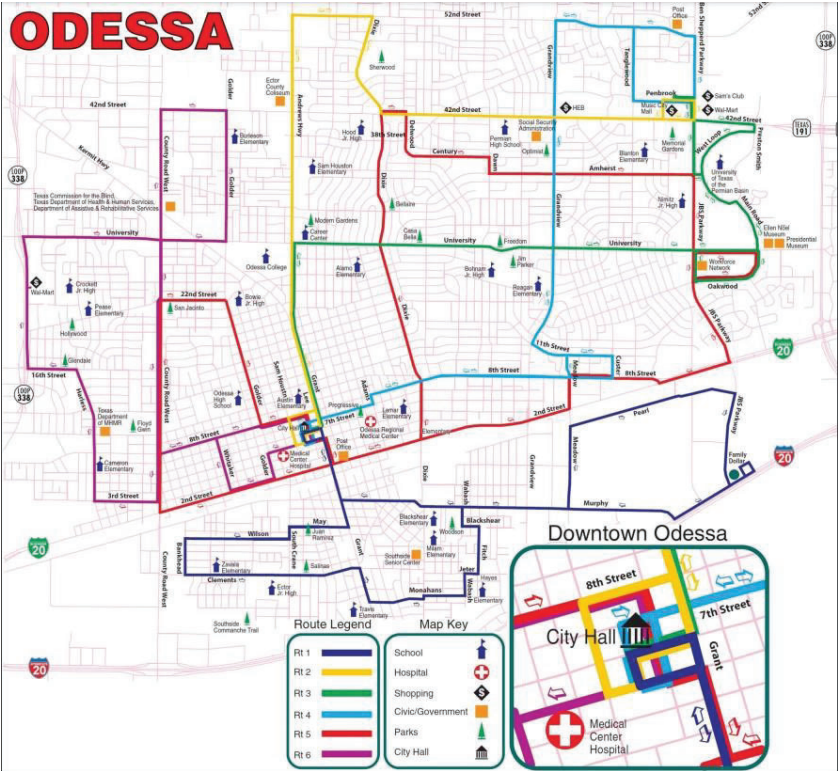
Materials to Bring:



Hours of Operation: Monday- Friday
8:30 am- 5:00 pm

Languages Spoken: English, Spanish

EZRider



Legal Aid

Prices:

Adult (19-59)	\$1.25
Youth (6-18)	\$1.00
Senior (60 and over)	\$.60
Child (5 and under)	FREE
Disabled (with valid I.D.)	\$1.00
Student (with valid I.D.)	\$1.00
All- Day Pass	\$3.00

Legal Aid of Northwest Texas

Phone: 432-332-1207, ext. 4511

Address: 620 North Grant, Suite 410 Odessa, TX, 79761

Resource Description: General civil intake, including family law, wills and estates, landlord/tenant cases, public benefits, and real property matters

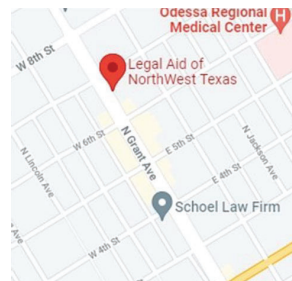
Target Population: low income

Referral Needed: No, Appointment required

Fee: No

How to Access this Service: apply at www.lanwt.org or call for appointment

Materials to Bring: depends on service needed



Hours of Operation: Monday- Friday
8:00 am- 5:00 pm

Languages Spoken:

Contact Instructions:

Other Notes: Online Zoom meetings 5:30-7:00 pm

Upcoming Dates: 2/15/2022, 3/15/2022, 6/21/2022, 8/16/2022

Budgeting/ Money Management

Victims' Compensation

Services: Protects victims of violent crimes; attends court dates and helps to get protective orders put in place.

Phone: 432-498-4230

Address: 300 N. Grant Room 305 Odessa, Texas 79761

Local Banks:

Lucy Herrera- BB&T Bank
Phone: 432-272-8962

Madison Hankins- Complex Community Federal Credit Union
Phone: 432-550-3126

Dillion Noel- First Basin Credit Union
Phone: 432-333-5600

(Call your local bank to inquire about money management services)

Food Pantries

Mondays:

Pathway Baptist

When: 3rd Mondays Only- 9:00 am- 12:00 pm
Address: 1601 W. University Blvd. Odessa, Texas 79764
Phone: 432-337-3948

Jesus House Odessa

When: Monday 9:30 am- 10:30 am
Address: 1335 E 6th St. Odessa, Texas 79761
Phone: 432-272-3362
Notes: Hot meals also served from 11-11:45

Highland & Bunche Church of Christ

When: 2nd & 4th Mondays Only- 1:00 pm- 3:00 pm
Address: 1705 Highland Ave Odessa, Texas 79761
Phone: 732-333-1161

Faith Fellowship Church

When: Monday 10am- 3:00 pm
Address: 1603 N. Grandview Odessa, Texas 79763
Phone: 432-362-2549

Notes: Must provide Driver's License or ID and fill out form once there

Tuesdays:

Catholic Charities

When: Tuesday 9:00 am- 3:00 pm
Address: 2500 Andrews Hwy Odessa, Texas 79761
Phone: 432-332-1387

Sherwood Church of Christ

When: Tuesday 9:30 am- 3:30 pm
Address: 4900 N. Dixie Blvd. Odessa, Texas 79762
Phone: 432-366-3641

Faith Fellowship Church

When: Monday 10am- 3:00 pm
Address: 1603 N. Grandview Odessa, Texas 79763
Phone: 432-362-2549

Notes: Must provide Driver's License or ID and fill out form once there

Jesus House Odessa

When: Tuesday 9:30 am- 10:30 am
Address: 1335 E 6th St. Odessa, Texas 79761
Phone: 432-272-3362
Notes: Hot meals also served from 11-11:45

Wednesdays:

Catholic Charities

When: Wednesday 9:00 am- 3:00 pm
Address: 2500 Andrews Hwy Odessa, Texas 79761
Phone: 432-332-1387

Jesus House Odessa

When: Wednesday 9:30 am- 10:30 am
Address: 1335 E 6th St. Odessa, Texas 79761
Phone: 432-272-3362
Notes: Hot meals also served from 11-11:45

Sherwood Church of Christ

When: Wednesday 9:30 am- 3:30 pm
Address: 4900 N. Dixie Blvd. Odessa, Texas 79762

Phone: 432-366-3641

West Texas Food Bank Odessa Facility

When: Wednesday 1:00 pm- 3:00 pm
Address: 411 S Pagewood Ave. Odessa, Texas 79761
Phone: 432-580-6333

Mackey Chapel United Methodist Church

When: Last Wednesday of the month 4pm- 6pm
Address: 306 W. Clements St. Odessa, Texas 79761
Phone: 432-332-7707

Faith Fellowship Church

When: Monday 10am- 3:00 pm
Address: 1603 N. Grandview Odessa, Texas 79763
Phone: 432-362-2549

Notes: Must provide Driver's License or ID and fill out form once there

Thursdays:

Catholic Charities

When: Thursday 9:00 am- 3:00 pm
Address: 2500 Andrews Hwy Odessa, Texas 79761
Phone: 432-332-1387

Jesus House Odessa

When: Thursday 9:30 am- 10:30 am
Address: 1335 E 6th St. Odessa, Texas 79761
Phone: 432-272-3362

Notes: Hot meals also served from 11-11:45

Faith Fellowship Church

When: Monday 10am- 3:00 pm

Address: 1603 N. Grandview Odessa, Texas 79763

Phone: 432-362-2549

Notes: Must provide Driver's License or ID and fill out form once there

Fridays:

Bethlehem Baptist

When: Fridays 8:00 am- 12:00 pm
Address: 1000 W Clements Odessa, Texas 79763
Phone: 432-853-1344

St. James Missionary Baptist Church

When: 2nd Friday of the Month- 11:00 am- 3:00 pm
Address: 2212 E. 11th St. Odessa, Texas 79761
Phone: 432-580-3306

Saturdays:

St. John's Episcopal Church

When: 3rd Saturday of the Month Only- 8:00 am- 10:00 am
Address: 4001 West County Road North Odessa, Texas 79763
Phone: 432-333-6022

Westminster Presbyterian Church

When: Last Saturday of the Month Only- 10:00 am- 1:00pm
Address: 4901 Maple Ave. Odessa, Texas 79761
Phone: 432-366-1321

Sundays:

Odessa Bible Church

When: 2nd & 4th Sundays Only- 2:00pm- 4:00pm
Address: 3901 Penbrook St. Odessa, Texas 79762
Phone: 432-337-3944

Other:

Felma and Sons Food Pantry

When: 1st and 15th of the Month- 9:00 am- 12:00 pm

Address: 16015 S. Hwy 385 Odessa, Texas 79766

Phone: 432-332-0024

First United Methodist Church

Food pantry and clothing closet when needed- Call for more information

Address: 415 N. Lee Ave. Odessa, Texas 79761

Phone: 432-337-1527

Youth Activities & Family Fun

Upward Sports (Second Baptist Church)

Sports: Basketball and Cheer. \$90-100 per athlete.

Phone: 432- 337- 8381

Address: 711 E. 17th St. Odessa, Texas 79761

YMCA

Sports: Co-ed Soccer Ages 4-12; Co-ed Tee Ball Ages 4-8; Co- ed Basketball; Lil Pom-Pom Girls Ages 4-8; Co-ed Flag Football Ages 4-12. **Scholarships and financial assistance available upon request.**

Phone: 432-362-4301

Address: 3001 E. University Blvd. Odessa, Texas 79762

Girl Scouts of the Desert Southwest

Girl Scouting builds girls of courage, confidence, and character, who make the world a better place. Activities in the Girl Scout Leadership Experience focus on four key areas: STEM, Outdoors, Life Skills, and Entrepreneurship.

Phone: 432-614-2635

Address: 5217 N Dixie Blvd. Odessa, Texas 79762

Boys and Girls Club Sports

Sports: Volleyball, Basketball, Flag Football, and Judo. Financial assistance available upon request.

Phone: 432- 337- 8389

Address: 800 E. 13th St.

Permian Playhouse

Basin Theatre Works offers theatrical education in the form of K- 5th grade Theatre School and 6th- 12th grade Kaleidoscope Company. Opportunities for all ages and skill levels.

Phone: 432-362-2329

Address: 310 W 42nd St. Odessa, Texas 79764

Harmony Home Children's Advocacy Center

Phone: 432-333-5233

Address: 310 S. Grant Ave. Suite C Odessa, Texas 79761

Resource Description: Harmony Home exists to minimize the trauma of child abuse through multidisciplinary team investigation, prosecution, and treatment. Services include Forensic Interviews by trained professionals, Family Advocacy, referrals to community services, and on-site mental health services.

We provide community awareness and prevention throughout the Permian Basin by providing evidence-based training to adults on how to react, respond, and report child abuse. Harmony Home also provides an in-school curriculum targeting grades Kinder- 5th on how to understand the importance of spotting red flags, talking to safe adults, and having no blame or shame when a child makes an outcry of abuse.

Target Population: Children and their families who have been a victim of sexual or physical abuse or neglect.

Referral Needed: Yes. A report must be made to CPS and/or local law enforcement to begin the investigation and healing process.

Fee: All Harmony Home services are provided free of charge.



Hours of Operation: Monday- Thursday
8:00 am- 5:00 pm; Friday 8:00 am- 4:00 pm

Languages Spoken: English, Spanish

How to React to and Report Child Abuse and Neglect

1. **Listen.** Take the child aside and let them tell you what happened in their own words without asking too many questions. Give the child your full attention, and do not deny or ignore what they are trying to tell you.
2. **Be Honest.** Explain to the child that you believe what they are saying, and that you are going to call an expert who can help.
3. **Gather Information.** Victim's information, perpetrator's information (if known), type of crime, and a brief summary. Do not try to get any information from the child that is not necessary for the initial report, leave this to the professionals.
4. **If the alleged perpetrator is a relative or lives in the home,** call the CPS hotline at **1-800-252-5400**.
5. If the alleged perpetrator is not a relative, report to the proper law enforcement agency: **OPD (432)-333-3641** or **ECSO (432)-335-3050**.

TEXAS LAW REQUIRES THAT ANY PERSON WHO HAS KNOWLEDGE OR SUSPICION OF CHILD ABUSE OR NEGLECT TO IMMEDIATELY MAKE A REPORT TO THE PROPER AUTHORITIES.

How you react matters.

For more information or further information on how to react and respond to child abuse or neglect, please contact Harmony Home Children's Advocacy Center at 432-333-5233 or visit our website at www.ohhcac.org

SERVICE	AGENCY	ADDRESS	PHONE #	Medicaid	Comments
Abuse Reporting	Tx Dept. of Family & Protective Serv.	2525 N. Grandview Ste100	1-800-252-5400		Child and Adult Abuse
Baby Items	Asbury Baby Blessings Ministry	4001 E. University	366-4455		Diapers, Formula, Other Tues/Thurs
Children's Services	Boys & Girls Club	800 E. 13th St.	337-8389		After school prgm, homework club
Children's Services	Cal Farley's	Amarillo, TX	1-800-657-7124	free	Ages 10-16 residential
Children's Services	ECISD Community Outreach Center	301 E. CLEMENTS	456-8569		Social Services, clothing, supplies, social work
Children's Services	Childcare Services	2626 JBS Parkway, Bldg D	367-1435		Subsidized child care voucher program
Clothing	Sherwood Church of Christ	4900 N. Dixie	366-3641		1st Saturday of the month. No Appointment Needed
Counseling	Alternative Solutions Counseling	2458 E. 11th St.	582-2444	yes	Counseling Center
Counseling	Faith Steps Counseling-Anna Carrillo	835 Tower Drive Suite 9	853-3645	yes	Counseling/bilingual
Counseling	Centers for Children & Families	835 Tower Suite 1	580-7006	Sliding/yes	Counseling Center
Counseling	Choiceworks	1406 N Grandview	332-9644	yes	Clients age 10 and over
Counseling	Ector Co Sus/Exp Intervention Prg.	1401 E. YUKON	362-6356		Intevention Program for Youth/Families
Counseling	Harmony Home	910 S. Grant Bldg. C	333-5233	yes	Children's Advocacy Center
Counseling	Jensen, Kristin PHD	3800 E. 42nd St. 315	550-0224		Psychologist
Counseling	MHMR CAUSE FOR KIDS	1401 E. YUKON	362-6356	yes	ASK FOR THE CAUSE FOR KIDS PROGRAM
Counseling	MHMR Clinic	600 N Grant	333-3265	Sliding/yes	Mental Health Services
Counseling	MHMR MR Services	3128 Kermit Hwy.	580-2646	Sliding/yes	Mental Retardation Services
Counseling	Rays Of Hope	900 W. Wall (Midland)	684-KIDS	free	Grief & Loss Program
Counseling	Samaritan Counseling Center	10008 W. CO. RD 116	1-800-329-4144	yes	Faith Based Outpatient Counseling Center
Counseling	Stay Together Program		1-800-922-STAY	free	Prevention/Intervention for At Risk Youth
Counseling	Steve Barchenger	511 Alleghaney	889-8150	yes	Private Practice Counselor/no walk-ins
Counseling	UTPB Center for Behavioral Analysis	4901 E. University	552-2365	Sliding / no	Counseling & Testing Center
Counseling	West Texas Area Counseling Center	6010 E. HWY 191	552-0230	yes	Clients age 3 and over
Disability Services	ABLE Center	1913 E. 37th Suite 1	580-3439		Disability Services
Disability Services	DARS (Tx Dept)	3016 Kermit Hwy Ste A	334-5650		For families with special needs children
Disability Services	SHARE	208 S. Marienfeld Ste 136	212-5973		For families with special needs children
Disaster Assistance	Red Cross	120 E. 2nd St.	563-2267		Disaster assistance
Domestic Violence	Project Adam -Batterers' Intervention PGM		522-2700	no	Domestic Violence Issues
Domestic Violence	Safe Place		580-5970	free	Domestic Violence Issues
Domestic Violence	The Crisis Center	1211 N. Whitaker	333-2527		Domestic Violence Issues
Drug and Alcohol	PBRADA		580-5100	no	Drug & Alcohol Info, Referrals
Drug and Alcohol	Top Rank Youth Program	1012 MacArthur	332-5645	yes	Substance Abuse (youth)
Emg. Shelter	Family Promise	Odessa	934-6693	free	Women & Children Shelter
Emg. Shelter	Family Promise	Midland	339-711	free	Women & Children Shelter
Emg. Shelter	Safe Place		580-5970	free	Domestic Violence Shelter
Emg. Shelter	Salvation Army	811 E. 10th St	332-0738		Family Shelter
Emg. Shelter	The Crisis Center	1211 N. Whitaker	333-2527		Domestic Violence Shelter
Food	Catholic Charities	2500 Andrews Hwy	332-1387		Every 16 days
Food	Food Stamp Office	3016 Kermit Hwy	333-5141		
Food	Permian Basin Mission Center	208 N. Adams	337-0554		Every 30 days
Food	Salvation Army	811 E. 10th St	332-0738		Every 30 days
Food	West Texas Food Bank	411 S Pagewood Ave	580-6333		
Foster Care	ECISD Community Outreach Center	301 E. CLEMENTS	456-8569	free	Call for assistance
Housing	HUD Office	124 E. 2nd St	333-1088		Low income
Housing	La Promesa del Norte	4590 N. Texas	367-4315		Low income, 2 & 3 bedroom
Housing	Third Edition Apartments	1201 Whitaker	334-6984		Low income, 1, 2, 3, 4 bedroom
Housing	Village Place Apartments	1219 N. Milburn	333-1113		Low income, 1, 2, 3, 4 bedroom
Housing	Woodcrest Apartments	2550 W. 8th	337-2541		Low income
Information	2-1-1 - United Way	24 hour assistance	2-1-1	yes	Information & referrals
Legal	Legal Aid		332-1207		Legal assistance
Medical	Ector County Health Department	221 N. Texas	498-4141		Immunizations
Medical	Texas Tech Health Science				
Medical	MCH Family Health Clinic	840 W. Clements	333-3888		Call for appointment
Runaway	TexasRunaway Hotline		1-800-580-4357	free	Statewide information & referral service
Teen Pregnancy	ECISD TPRS	802 N. Sam Houston	456-0000	free	Call for appointment
Transportation	E-Z Rider		561-9990		Inside city limits
Transportation	TRAX		1-800-245-9028		Rural transportation, fee per mile
Transportation	Medicaid Transportation		1-877-633-8747		For doctors appointments
Utility Assistance	The Well	4001 E University	272-1657		Call before services are terminated
Utility Assistance	Catholic Charities	2500 Andrews Hwy	332-1387		Call before services are terminated
Utility Assistance	Permian Basin Mission Center	208 N. Adams	337-0554		Call before services are terminated
Utility Assistance	Salvation Army	811 E. 10th St	332-0738		Call before services are terminated
Utility Assistance	West Texas Opportunities	700 N. Grant Suite 150	333-9027		Call before services are terminated

Disclaimer: The above is not a complete list of all available agencies. Please check your yellow pages under the same headings for additional listings.

INFORMATION GAPS



Information Gaps

- While the following information gaps exist in the health data section of this report, please note that every effort was made to compensate for these gaps in the interviews conducted by Community Hospital Consulting.
 - This assessment seeks to address the community’s health needs by evaluating the most current data available. However, published data inevitably lags behind due to publication and analysis logistics.
 - The use of local information has been used to supplement the demographic data section, and specifically used in an effort to emphasize the rapid population growth in Midland County. Because census data is collected every ten years, periodic updates are provided by data vendors based on a variety of population health factors. Due to the rapid population growth and significant transient population within Midland County, total population and projection estimates are difficult to accurately depict. Therefore, CHC Consulting has provided demographic data from Stratasan that includes census periodic updates, as well as supplemental information from local reports in an attempt to emphasize the effect of the current oil boom on current population and projected population numbers.
 - Due to smaller population numbers and the general rural nature of Midland County, 1-year estimates for the majority of data indicators are statistically unreliable. Therefore, sets of years were combined to increase the reliability of the data while maintaining the combined county-level perspective.



ABOUT COMMUNITY HOSPITAL CONSULTING



MIDLAND HEALTH

About CHC Consulting

- Community Hospital Corporation owns, manages and consults with hospitals through three distinct organizations – CHC Hospitals, CHC Consulting and CHC ContinueCare, which share a common purpose of preserving and protecting community hospitals.
- Based in Plano, Texas, CHC provides the resources and experience community hospitals need to improve quality outcomes, patient satisfaction and financial performance. For more information about CHC, please visit the website at: www.communityhospitalcorp.com



APPENDIX

- SUMMARY OF DATA SOURCES
- DATA REFERENCES
- MUA/P AND HPSA INFORMATION
- INTERVIEWEE INFORMATION
- PRIORITY BALLOT



SUMMARY OF DATA SOURCES



Summary of Data Sources

Demographics

- This study utilized demographic data from **Stratasan**.
- The **United States Census Bureau**, provides foreign-born population statistics and population composition by county and state: <https://data.census.gov/cedsci/table?q=foreign%20born&tid=ACSDP1Y2019.DP02>.
- This study utilizes data from the **Economic Innovation Group**, which provides distressed community index scores by county and state: <https://eig.org/dci/interactive-map?path=state/>.
- Data USA** provides access to industry workforce categories at the county and state level: <https://datausa.io/>
- Food insecurity information is pulled from **Feeding America's Map the Meal Gap**, which provides food insecurity data by county, congressional district and state: <http://map.feedingamerica.org/>.
- This study also used health data collected by the **SparkMap**, a national platform that provides public and custom tools produced by the Center for Applied Research and Engagement Systems (CARES) at the University of Missouri. Data can be accessed at <https://engagementnetwork.org/>.
- The **United States Bureau of Labor Statistics**, Local Area Unemployment Statistics provides unemployment statistics by county and state; <http://www.bls.gov/lau/#tables>.
- FRED Economic Data** provides statistics on median household income for county: <https://fred.stlouisfed.org/series/MHITX48329A052NCEN>.
- Sperling's Best Places** provides cost of living statistics by county, state and the nation: https://www.bestplaces.net/cost_of_living/city/texas/midland.
- The **Texas Education Agency** provides enrollment statistics on students in local county schools in Texas: <https://rptsrv1.tea.texas.gov/adhocrpt/adste.html>.
- The **Midland Development Corporation** provides demographics and workforce data for the county: <https://www.midlandtxedc.com/site-selectors/demographics-and-workforce>.
- The **United States Census Bureau** provides access to transportation data at the county and state level: <https://censusreporter.org/search/>.
- This study also used data collected by the **Small Area Income and Poverty Estimates (SAIPE)**, that provides Supplemental Nutrition Assistance Program (SNAP) Benefits by county and state: <https://www.census.gov/data/datasets/time-series/demo/saipe/model-tables.html>.
- The **Annie E. Casey Foundation** is a private charitable organization, dedicated to helping build better futures for disadvantaged children in the United States. One of their initiatives is the Kids Count Data Center, which provides access to hundreds of measures of child well-being by county and state; <http://datacenter.kidscount.org/>.

Health Data

- The **County Health Rankings** are made available by the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute. The Rankings measure the health of nearly all counties in the nation and rank them within states. The Rankings are compiled using county-level measures from a variety of national and state data sources. These measures are standardized and combined using scientifically-informed weights. The Rankings are based on a model of population health that emphasizes the many factors that, if improved, can help make communities healthier places to live, learn, work and play. Building on the work of America's Health Rankings, the University of Wisconsin Population Health Institute has used this model to rank the health of Wisconsin's counties every year since 2003; <http://www.countyhealthrankings.org/>.



MIDLAND HEALTH

Summary of Data Sources

Health Data (continued)

- The **Centers for Disease Control and Prevention National Center for Health Statistics WONDER Tool** provides access to public health statistics and community health data including, but not limited to, mortality, chronic conditions, and communicable diseases; <http://wonder.cdc.gov/ucd-icd10.html>
- This study utilizes county level data from the **Behavioral Risk Factor Surveillance System (BRFSS)**, provided by the Texas Department of Health and Human Services; <https://www.dshs.texas.gov/chs/brfss/>.
- This study also used health data collected by the **SparkMap**, a national platform that provides public and custom tools produced by the Center for Applied Research and Engagement Systems (CARES) at the University of Missouri. Data can be accessed at <https://engagementnetwork.org/>.
- The **U.S. Census Bureau's** Small Area Health Insurance Estimates program produces the only source of data for single-year estimates of health insurance coverage status for all counties in the U.S. by selected economic and demographic characteristics. Data can be accessed at <https://www.census.gov/data-tools/demo/sahie/index.html>.
- The **U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA)** provides Medically Underserved Area / Population and Health Professional Shortage Area scores, and can be accessed at: <https://datawarehouse.hrsa.gov/tools/analyzers.aspx>.
- The **Texas Cancer Registry** is a statewide, population-based registry that serves as the foundation for measuring the cancer burden in Texas. Data can be accessed at: <https://www.cancer-rates.info/tx/>.
- The **Texas Health and Human Services** produces a COVID-19 dashboard about vaccinations in Texas. Data can be accessed at: https://tabexternal.dshs.texas.gov/t/THD/views/COVID-19VaccineinTexasDashboard/Summary?:origin=card_share_link&embed=y&isGuestRedirectFromVizportal=y.
- The **City of Midland** produces an annual traffic crash report. Data can be accessed at: <https://www.midlandtexas.gov/crashreports>
- The **Texas Health and Human Services** produces county-level vulnerability in combination with COVID-19 occurrence. Data can be accessed at: <https://hhs.texas.gov/data/county-level-vulnerability-covid-19-measures>.
- The **Annie E. Casey Foundation** is a private charitable organization, dedicated to helping build better futures for disadvantaged children in the United States. One of their initiatives is the Kids Count Data Center, which provides access to hundreds of measures of child well-being by county and state; <http://datacenter.kidscount.org/>.
- The **Texas Department of State Health Services** provides HIV/STD surveillance for year by year estimates. Data can be accessed at: <https://dshs.texas.gov/hivstd/reports/>.
- The **Centers for Medicare & Medicaid Services**, Office of Minority Health provides public tools to better understand disparities in chronic diseases. Data can be accessed at: <https://data.cms.gov/mapping-medicare-disparities>.

Phone Interviews

- CHC Consulting conducted interviews on behalf Midland Memorial Hospital from December 1, 2021 – December 20, 2021.
- Interviews were conducted and summarized by Valerie Hayes, Planning Manager.










DATA REFERENCES



Distressed Communities Index

The seven components of the index are:

-  **No High School Diploma**
Percent of the 25-year-old+ population without a high school diploma or equivalent
-  **Housing Vacancy Rate**
Percent of habitable housing that is unoccupied, excluding properties that are for seasonal, recreational, or occasional use
-  **Adults Not Working**
Percent of the prime-age (25-54) population not currently employed
-  **Poverty Rate**
Percent of the population living under the poverty line
-  **Median Income Ratio**
Median household income as a percent of metro area median household income (or state, for non-metro areas)
-  **Change in Employment**
Percent change in the number of jobs from 2014 to 2018
-  **Change in Establishments**
Percent change in the number of business establishments from 2014 to 2018

Source: Economic Innovation Group, Methodology; <https://eig.org/dci/methodology>; data accessed November 18, 2022



2022 Poverty Guidelines

2022 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA	
Persons in family/household	Poverty guideline
1	\$13,590
2	\$18,310
3	\$23,030
4	\$27,750
5	\$32,470
6	\$37,190
7	\$41,910
8	\$46,630
For families/households with more than 8 persons, add \$4,720 for each additional person.	

Source: Poverty Guidelines, Office Of The Assistant Secretary For Planning and Evaluation, <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>; data accessed April 12, 2022.



MIDLAND HEALTH

HPSA AND MUA/P INFORMATION



Medically Underserved Areas/Populations

Background

- Medically Underserved Areas (MUAs) and Medically Underserved Populations (MUPs) are areas or populations designated by HRSA as having too few primary care providers, high infant mortality, high poverty or a high elderly population.
- MUAs have a shortage of primary care services for residents within a geographic area such as:
 - A whole county
 - A group of neighboring counties
 - A group or urban census tracts
 - A group of county or civil divisions
- MUPs are specific sub-groups of people living in a defined geographic area with a shortage of primary care services. These groups may face economic, cultural, or linguistic barriers to health care. Examples include, but are not limited to:
 - Homeless
 - Low income
 - Medicaid eligible
 - Native American
 - Migrant farmworkers

Source: U.S. Department of Health and Human Services, Health Resources and Services Administration, <http://www.hrsa.gov/>; data accessed April 13, 2022.



Medically Underserved Areas/Populations

Background (continued)

- The Index of Medical Underservice (IMU) is applied to data on a service area to obtain a score for the area. IMU is calculated based on four criteria:
 1. Population to provider ratio
 2. Percent of the population below the federal poverty level
 3. Percent of the population over age 65
 4. Infant mortality rate
- The IMU scale is from 1 to 100, where 0 represents ‘completely underserved’ and 100 represents ‘best served’ or ‘least underserved.’
- Each service area or population group found to have an IMU of 62.0 or less qualifies for designation as a Medically Underserved Area or Medically Underserved Population.

Discipline	MUA/P ID	Service Area Name	Designation Type	Primary State Name	County	Index of Medical Underservice Score	Status	Rural Status	Designation Date	Update Date
Primary Care	03511	Midland Service Area	Medically Underserved Area	Texas	Midland County, TX	57.0	Designated	Non-Rural	05/11/1994	05/11/1994
	Component State Name	Component County Name	Component Name	Component Type	Component GEOID	Component Rural Status				
	Texas	Midland	14	Census Tract	48329001400	Non-Rural				
	Texas	Midland	15	Census Tract	48329001500	Non-Rural				
	Texas	Midland	17	Census Tract	48329001700	Non-Rural				
	Texas	Midland	102	Census Tract	48329010200	Non-Rural				

Health Professional Shortage Areas

Background

- Health Professional Shortage Areas (HPSAs) are designations that indicate health care provider shortages in:
 - Primary care
 - Dental health
 - Mental health
- These shortages may be geographic-, population-, or facility-based:
 - Geographic Area: A shortage of providers for the entire population within a defined geographic area.
 - Population Groups: A shortage of providers for a specific population group(s) within a defined geographic area (e.g., low income, migrant farmworkers, and other groups)
 - Facilities:
 - Other Facility (OFAC)
 - Correctional Facility
 - State Mental Hospitals
 - Automatic Facility HPSAs (FQHCs, FQHC Look-A-Likes, Indian Health Facilities, HIS and Tribal Hospitals, Dual-funded Community Health Centers/Tribal Clinics, CMS-Certified Rural Health Clinics (RHCs) that meet National Health Service Corps (NHSC) site requirements)

Source: U.S. Department of Health and Human Services, Health Resources and Services Administration, <http://www.hrsa.gov/>; data accessed April 13, 2022.



Health Professional Shortage Areas

Background (continued)

- HRSA reviews these applications to determine if they meet the eligibility criteria for designation. The main eligibility criterion is that the proposed designation meets a threshold ratio for population to providers.
- Once designated, HRSA scores HPSAs on a scale of 0-25 for primary care and mental health, and 0-26 for dental health, with higher scores indicating greater need.

Source: U.S. Department of Health and Human Services, Health Resources and Services Administration, <http://www.hrsa.gov/>; data accessed April 13, 2022.



Discipline	HPSA ID	HPSA Name	Designation Type	Primary State Name	County Name	HPSA FTE Short	HPSA Score	Status	Rural Status	Designation Date	Update Date
Primary Care	1487798611	Midland County	Geographic HPSA	Texas	Midland County, TX	4.61	10	Designated	Partially Rural	01/29/2020	08/06/2021
Component State Name		Component County Name		Component Name		Component Type		Component GEOID		Component Rural Status	
Texas		Midland		Midland		Single County		48329		Partially Rural	
Primary Care	14899948E8	Midland Community Healthcare Services	Federally Qualified Health Center	Texas	Midland County, TX		19	Designated	Non-Rural	09/30/2007	09/11/2021
Site Name		Site Address	Site City	Site State		Site ZIP Code		County		Rural Status	
MCHS Administration Office		5001 Andrews Hwy	Midland	TX		79703-4522		Midland		Non-Rural	
MCHS Pediatric Clinic		4214 Andrews Hwy STE 310	Midland	TX		79703-4822		Midland		Non-Rural	
MIDLAND CHC -ADULT FAMILY SVS		801 E Florida Ave Ste 1090	Midland	TX		79701-8212		Midland		Non-Rural	
Midland Community Healthcare Services Patient Assistance Office		4214 Andrews Hwy Ste 311	Midland	TX		79703-4822		Midland		Non-Rural	
Midland Community Healthcare Services, PBCC Sattelite Clinic		401 E Illinois Ave	Midland	TX		79701-4803		Midland		Non-Rural	
Midland Community Healthcare Services, Women's Services Clinic		400 Rosalind Redfern Grover Pkwy	Midland	TX		79701-5846		Midland		Non-Rural	
Mental Health	74899948F2	Midland Community Healthcare Services	Federally Qualified Health Center	Texas	Midland County, TX		22	Designated	Non-Rural	09/30/2005	09/11/2021

Discipline	HPSA ID	HPSA Name	Designation Type	Primary State Name	County Name	HPSA FTE Short	HPSA Score	Status	Rural Status	Designation Date	Update Date
		Site Name	Site Address	Site City	Site State	Site ZIP Code	County	Rural Status			
		MCHS Administration Office	5001 Andrews Hwy	Midland	TX	79703-4522	Midland	Non-Rural			
		MCHS Pediatric Clinic	4214 Andrews Hwy STE 310	Midland	TX	79703-4822	Midland	Non-Rural			
		MIDLAND CHC -ADULT FAMILY SVS	801 E Florida Ave Ste 1090	Midland	TX	79701-8212	Midland	Non-Rural			
		Midland Community Healthcare Services Patient Assistance Office	4214 Andrews Hwy Ste 311	Midland	TX	79703-4822	Midland	Non-Rural			
		Midland Community Healthcare Services, PBCC Sattelite Clinic	401 E Illinois Ave	Midland	TX	79701-4803	Midland	Non-Rural			
		Midland Community Healthcare Services, Women's Services Clinic	400 Rosalind Redfern Grover Pkwy	Midland	TX	79701-5846	Midland	Non-Rural			
Dental Health	64899948E4	Midland Community Healthcare Services	Federally Qualified Health Center	Texas	Midland County, TX		25	Designated	Non-Rural	10/26/2002	09/11/2021

Discipline	HPSA ID	HPSA Name	Designation Type	Primary State Name	County Name	HPSA FTE Short	HPSA Score	Status	Rural Status	Designation Date	Update Date
		Site Name	Site Address	Site City	Site State	Site ZIP Code		County	Rural Status		
		MCHS Administration Office	5001 Andrews Hwy	Midland	TX	79703-4522		Midland	Non-Rural		
		MCHS Pediatric Clinic	4214 Andrews Hwy STE 310	Midland	TX	79703-4822		Midland	Non-Rural		
		MIDLAND CHC -ADULT FAMILY SVS	801 E Florida Ave Ste 1090	Midland	TX	79701-8212		Midland	Non-Rural		
		Midland Community Healthcare Services Patient Assistance Office	4214 Andrews Hwy Ste 311	Midland	TX	79703-4822		Midland	Non-Rural		
		Midland Community Healthcare Services, PBCC Sattelite Clinic	401 E Illinois Ave	Midland	TX	79701-4803		Midland	Non-Rural		
		Midland Community Healthcare Services, Women's Services Clinic	400 Rosalind Redfern Grover Pkwy	Midland	TX	79701-5846		Midland	Non-Rural		

INTERVIEWEE INFORMATION



Midland Memorial Hospital Community Health Needs Assessment Interviewee Information

Name	Title	Organization	Interview Date	County Served	Interviewer	IRS Category			Population Served
						A	B	C	
Dr. Mark Alexander	Executive Director	Springboard Center	12/2/2021	Midland County	Valerie Hayes		X		Drug Dependent
Michael Austin	Chief Executive Officer	Midland Community Healthcare Services	12/2/2021	Midland County	Valerie Hayes		X		Underserved, Un/Underinsured, Low Income
Jeff Beard	President	Midland Health Board of Directors	12/1/2021	Midland County	Valerie Hayes		X		General Public
Grant Billingsley	Director	Scharbauer Foundation	12/9/2021	Midland County	Valerie Hayes		X		General Public
Karmen Bryant	President	Bryant Family Foundation	12/15/2021	Midland County	Valerie Hayes			X	General Public, Underserved
Libby Campbell	Chief Executive Director	West Texas Food Bank	12/9/2021	Midland County	Valerie Hayes		X		Underserved, Food Insecure
Richard Coats	Chair	Midland Health Board of Governors	12/10/2021	Midland County	Valerie Hayes		X		General Public
Whitney Craig	Director	Midland County Health Department	12/6/2021	Midland County	Valerie Hayes	X			General Public
Imo Jean Douglas	Director of Health Services	Midland Independent School District	12/16/2021	Midland County	Valerie Hayes		X		Youth
Mary Hargraves	Case Management	Midland Health	12/1/2021	Midland County	Valerie Hayes		X		General Public
Kathleen Kirwan-Haynie	Executive Director	Senior Life	12/1/2021	Midland County	Valerie Hayes		X		Elderly, Medically Complex
Candace Ligon	Court Coordinator	Midland County Drug Court	12/13/2021	Midland County	Valerie Hayes		X		General Public, Drug Dependent
Marcy Madrid	Vice President Community Health	Midland Health	12/1/2021	Midland County	Valerie Hayes		X		General Public
Michelle McClellan	Clinical Manager Patient Safety & Behavioral Health	Midland Health	12/3/2021	Midland County	Valerie Hayes		X		Mental Health, General Public
Renee Meiner	Executive Director	Community Children's Clinic	12/14/2021	Midland County	Valerie Hayes		X		Youth
Russell Meyers	President/Chief Executive Officer	Midland Health	12/7/2021	Midland County	Valerie Hayes		X		General Public
Steve Olive	Executive Director	Premier Physicians Midland Health	12/2/2021	Midland County	Valerie Hayes		X		General Public
Mark Palmer	Executive Director	Abell Hanger Foundation	12/1/2021	Midland County	Valerie Hayes		X		General Public, Underserved
Dr. Padmaja Patel	Medical Director at Lifestyle Medicine Center	Midland Health	12/10/2021	Midland County	Valerie Hayes		X		General Public
Patrick Payton	Mayor	City of Midland	12/20/2021	Midland County	Valerie Hayes			X	General Public
Dr. John Peterson	Emergency Room Director	Midland Health	12/8/2021	Midland County	Valerie Hayes		X		General Public
Judge Elizabeth Rainey	Judge - Drug and Alcohol Court	Midland County	12/13/2021	Midland County	Valerie Hayes		X		General Public, Drug Dependent
Dr. Angelica Ramsey	Superintendent	Midland Independent School District	12/9/2021	Midland County	Valerie Hayes		X		Youth
Elsa Reed	Coordinator - Cultural Diversity	Midland Health	12/7/2021	Midland County	Valerie Hayes		X		General Public
Judy Rouse	Executive Director	Life Center	12/20/2021	Midland County	Valerie Hayes		X		Youth, Adult, Underserved
Ashlea White	Drug Abuse Alternatives Center (DAAC) Adjunct	Midland County	12/13/2021	Midland County	Valerie Hayes		X		General Public, Drug Dependent
Dr. Larry Wilson	Chief Medical Officer	Midland Health	12/8/2021	Midland County	Valerie Hayes		X		General Public

A: Work for a State, local, tribal, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community

B: Member of a medically underserved, low-income, and minority populations in the community, or individuals or organizations serving or representing the interests of such populations

C: Community Leaders

Source: Midland Memorial Hospital Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; December 1, 2021 – December 20, 2021.

PRIORITY BALLOT



Prioritization Ballot

Upon reviewing the comprehensive preliminary findings report for the 2022 Midland Memorial Hospital Community Health Needs Assessment (CHNA), we have identified the following needs for the Midland Memorial Hospital CHNA Team to prioritize *in order of importance*.

Please review the following criteria (Size and Prevalence of the Issue, Effectiveness of Interventions and Midland Memorial Hospital Capacity) that we would like for you to use when identifying the top community health priorities for Midland Memorial Hospital, then cast 3 votes for each priority.

1. Size and Prevalence of the Issue

In thinking about the "Size and Prevalence" of the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).

- a. How many people does this affect?
- b. How does the prevalence of this issue in our communities compare with its prevalence in other counties or the state?
- c. How serious are the consequences? (urgency; severity; economic loss)

2. Effectiveness of Interventions

In thinking about the "Effectiveness of Interventions" of the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).

- a. How likely is it that actions taken by Midland Memorial Hospital will make a difference?
- b. How likely is it that actions taken by Midland Memorial Hospital will improve quality of life?
- c. How likely is it that progress can be made in both the short term and the long term?
- d. How likely is it that the community will experience reduction of long-term health cost?

3. Midland Memorial Hospital Capacity

In thinking about the Capacity of Midland Memorial Hospital to address the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).

- a. Are people at Midland Memorial Hospital likely to support actions around this issue? (ready)
- b. Will it be necessary to change behaviors and attitudes in relation to this issue? (willing)
- c. Are the necessary resources and leadership available to us now? (able)

****Please note that the identified health needs below are in alphabetical order for now, and will be shifted in order of importance once they are ranked by the CHNA Team.***

Through collaboration, engagement and partnership with the community, MMH will address the following priorities with a specific focus on affordable care and reducing health disparities among specific populations.

*** 1. Access to Mental and Behavioral Health Care Services and Providers**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Midland Memorial Hospital Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 2. Continued Emphasis on Healthcare Workforce Recruitment and Retention**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Midland Memorial Hospital Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 3. Continued Focus on COVID-19 Prevention & Response**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Midland Memorial Hospital Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 4. Increased Emphasis on Education and Awareness of Existing Health Care Resources**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Midland Memorial Hospital Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 5. Increased Emphasis on Safe Sex Education, Communicable Disease Prevention, Family Planning and Prenatal and Postnatal Care**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Midland Memorial Hospital Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 6. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Midland Memorial Hospital Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 7. When thinking about the above needs, are there any on this list that you DO NOT feel that Midland Memorial Hospital could/would work on over the next 3 years?

Yes, we could/should work on this issue. No, we cannot/should not work on this issue.

Access to Mental and Behavioral Health Care Services and Providers	<input type="radio"/>	<input type="radio"/>
Continued Emphasis on Healthcare Workforce Recruitment and Retention	<input type="radio"/>	<input type="radio"/>
Continued Focus on COVID-19 Prevention & Response	<input type="radio"/>	<input type="radio"/>
Increased Emphasis on Education and Awareness of Existing Health Care Resources	<input type="radio"/>	<input type="radio"/>
Increased Emphasis on Safe Sex Education, Communicable Disease Prevention, Family Planning and Prenatal and Postnatal Care	<input type="radio"/>	<input type="radio"/>
Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles	<input type="radio"/>	<input type="radio"/>

Section 2:

Implementation Plan

Midland Memorial Hospital

FY 2023 - FY 2025 Implementation Plan

A comprehensive, six-step community health needs assessment (“CHNA”) was conducted for Midland Memorial Hospital (MMH) by Community Hospital Consulting (CHC Consulting). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Midland County, Texas.

The CHNA Team, consisting of leadership from MMH, met with staff from CHC Consulting on April 5, 2022 to review the research findings and prioritize the community health needs. Six significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

The CHNA Team participated in a prioritization ballot process using a structured matrix to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and their capacity to address the need. Through collaboration, engagement and partnership with the community, Midland Memorial Hospital will address the following priorities with a specific focus on affordable care and reducing health disparities among specific populations.

The most significant needs, as discussed during the April 5th prioritization meeting, are listed below:

1. Continued Emphasis on Healthcare Workforce Recruitment and Retention
2. Access to Mental and Behavioral Health Care Services and Providers
3. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
4. Increased Emphasis on Education and Awareness of Existing Health Care Resources
5. Continued Focus on COVID-19 Prevention & Response
6. Increased Emphasis on Safe Sex Education, Communicable Disease Prevention, Family Planning and Prenatal and Postnatal Care

Once this prioritization process was complete, MMH leadership discussed the results and decided to address all six of the prioritized needs in various capacities through its implementation plan.

MMH leadership has developed the following implementation plan to identify specific activities and services which directly address the six priorities. The objectives were identified by studying the prioritized health needs within the context of the hospital’s overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, progress, and key results (as appropriate).

The MMH 2022 CHNA and Implementation Plan report was reviewed and adopted by the MMH board on August 31 and September 1, 2022.

Priority #1: Continued Emphasis on Healthcare Workforce Recruitment and Retention

Rationale:

Midland County has a lower rate of primary care providers per 100,000 population and a higher rate indicating they had no personal doctor than the state. Additionally, Midland County has one Medically Underserved Area and several Health Professional Shortage Area designations as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA).

Interviewees applauded the hospital and current primary care providers for their efforts in recruitment and providing care within the community. They also discussed a persisting shortage of primary care providers for those who do and do not have insurance, with particular concern for those with Medicare and Medicaid as well as those with VA benefits. Aging primary care and specialty providers needing to be replaced as well as the growing population in Midland County were highlighted as primary strains on already overburdened providers who are battling burnout and exhaustion. One interviewee stated: "There's not enough nurses and not enough providers through the pandemic. There's been more overuse and burnout issues leading to people leaving health care and nurses leaving."

There are also some residents who seek care outside of the community due to limited access leading to outmigration of patients to Dallas and El Paso. The rural nature of Midland County was seen as a factor that hinders recruitment and retention of providers, both primary care and specialists. One interviewee noted: "Being where we are and it's not the prettiest city on the planet, we do struggle with recruiting doctors. Looking around, there's a lot of doctors who are approaching retirement age. We could have a potential problem with backfilling those physicians, and there's a pretty significant part of the doctor pool that will retire in the next 3-5 years."

Additionally, it was mentioned that there are some who seek care in urgent care or emergency room settings, hindering the continuity of care and the ability to treat patients proactively. One interviewee stated: "It's difficult to find medical professionals in our city taking on new patients. Because of that, people don't have established providers and conditions worsen and become emergencies." While another interviewee mentioned: "A lot of people utilize urgent care in lieu of a primary care provider because we don't have enough providers. There's a gap in preventive care and continuity of care because of that."

Many interviewees raised concern surrounding staffing shortages that expand beyond primary care providers, particularly nurses. One interviewee stated: "In our case, our issue is support personnel. This is the biggest thing that impacts access for our patient population. We have a hard time trying to get nurses and nursing assistants and support staff. That wrecks efficiency and everything else and that's not unique to us. It's a tight labor market right now for whatever reason and everybody is having trouble getting help." There was also concern that the wages that have risen to attract nurses and other providers would result in increased healthcare costs.

With regards to specialty care, interviewees discussed outmigration to Dallas/Fort Worth, Houston, Lubbock and San Antonio due to the rural nature of Midland, limited local resources and services as well as the perception that specialty care will be superior in a more metropolitan area. This may result in transportation as well as cost barriers. It was also noted that the shortage of specialty providers and limited availability of physicians providing rotating coverage leads to long wait times for appointments. Though the hospital is working to increase specialist availability in the community, an interviewee mentioned the need for increased awareness of these services. Specific specialties mentioned as needed in the community include Orthopedics, Pulmonology, Gastroenterology, Neurology, Cardiology, Pediatric subspecialties, Dermatology and Rheumatology. Succession planning was mentioned as a specific need within Pulmonology, Gastroenterology and Neurology.

Objective:

Engage in physician recruitment efforts, coupled with the implementation of strategies to retain physicians in the area

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
1.A. MMH will continue to actively assist Midland Community Healthcare Services in its recruitment efforts.	V.P. Community Health (Marcy)	<i>Current Examples include: obstetrician in the MCHS Women's Clinic</i>						
1.B. MMH will continue to staff a full time physician recruiter/physician liaison who has been working to recruit more primary and specialty care physicians according to both short and long-term projected needs in our community. They will introduce newly recruited physicians to the community, as well as other physicians in the community, in order to help them network and increase referrals.	V.P. Community Health (Marcy)							
1.C. MMH will continue to engage physician practice affiliates in a collaborative, specialty care recruitment strategy.	V.P. Community Health (Marcy)	<i>Current Examples include: Neurology, Surgery, OB/Gyn, ENT, Hospitalists, Pulmonologists, and other specialists as needs arise</i>						

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
1.D. MMH will continue to connect with local individuals interested in medical careers as early as possible in an attempt to encourage students to remain local. Additionally, MMH offers tuition reimbursement and scholarship opportunities for clinical and non-clinical degrees for individuals in the community.	V.P. Chief HR Officer, Executive Director of RX (Roberta, Kimberly)	Current Examples include: <i>Daisy awards, Bravo awards</i>						
1.E. MMH will continue to serve as a teaching facility for students and residents from local schools to rotate through the hospital (Midland College, University of Texas at the Permian Basin, Texas Tech University Health Sciences Center, Odessa College, and Howard College).	V.P. Chief HR Officer, V.P. Medical Affairs, V.P. CNO, Medical Residents (Roberta, Dr. Wilson, Kit)	Current Examples include: <i>Radiology, Respiratory Therapy, Internal Medicine, OB/GYN</i>						
1.F. MMH will continue to provide a junior volunteer program and career mentoring program that allows for local students to rotate through a variety of areas in the hospital, including, but not limited to, radiology and the emergency department.	V.P. Chief HR Officer, Director of Volunteers (Roberta, Jackie)	Current Examples include: <i>Radiology, Emergency Department</i>						
1.G. MMH emphasizes professional development through the staff Human Resources Training Manager, who provides educational opportunities and courses on workforce development for MMH employees.	Manager, Training (Cassetta)	Current Examples include: <i>active listening training, performance management conflict</i>						
1.H. MMH will continue to focus on employee retention through its Culture of Ownership, Cultural Diversity, Equity and Inclusion Committee by recognizing and sharing educational opportunities on inclusive lifestyles.	CDEI Chair & Manager, Training, Recognition Program Manager (Taylor, Cassetta, Lori Forbus)	Current Examples include: <i>educational events</i>						

Priority #2: Access to Mental and Behavioral Health Care Services and Providers

Rationale:

Data suggests that residents in Midland County do not have adequate access to mental and behavioral health care services and providers. Midland County has a lower rate of mental health care providers per 100,000 than the state and the nation. A mental health market bed need analysis estimates that 70-80 beds are needed to support mental and behavioral health patients who reside in Midland County and the surrounding region.

Many interviewees mentioned that lack of an adequate number of providers and appropriate access which results in long wait times, primary care physicians trying to manage mental health care and many who are left without needed services resulting in lack of care or care being sought in emergency rooms. One interviewee stated: "The top need is for additional providers – counselors, psychologist, and psychiatrists. The wait time is sometimes a month to 6 weeks. It's too long and it puts our primary care doctors in a tough place because they try to treat them as best they can, but they don't have the training. People end up going to the emergency room to try and get help."

The resources that are available in the community are often closed to new patients or certain payor types or the clinics are overburdened and booking appointments well into the future. This creates a gap in care that is either not addressed or addressed via the emergency room which is not a sustainable approach. Telehealth services have increased, particularly as a result of COVID-19, but this mode of care delivery is not appropriate or available to all, especially those with limited resources or language barriers. The senior population was noted as a population that was disproportionately affected. One interviewee noted: "A lot of reimbursement rules require telehealth visits to be done by video. That's a big increase in technology that some folks aren't comfortable with."

Several interviews mentioned that certain groups like the un/underinsured, Medicare and Medicaid patients are struggling to access health care services, mainly mental and behavioral, specialty care and primary care. Another group that interviewees mentioned was the youth population and how they have unmet mental and behavioral health needs including substance use and emotional stress. One interviewee stated: "Our teenage population is dealing with a lot of emotional stressors. We are having a significant surge in the number of teenagers requiring counseling support. It's continuing to be an issue." A couple of interviewees mentioned the Burmese population and how there is a lack of awareness of the importance in seeking appropriate mental health care for this group. One interviewee stated: "Within the Burmese community, there is low awareness but also receptivity of going and getting treatment for mental illness. It is a challenge with their culture."

Additionally, it was noted that there is a significant need for addiction treatment services in the county as it relates to alcohol and drug abuse issues, specifically the rise in fentanyl use. Interviewees mentioned that the need for mental health services have only increased as a result of the stress and isolation caused by COVID-19 as well as increasing alcohol and drug abuse issues throughout the county. This has led to a perceived increase in traffic accidents as well as crime rates. One interviewee stated: "COVID-19 exacerbated what already existed with mental health, but there are also some COVID specifics with loss of jobs and just the stress and anxiety of that." It was also specifically noted that telehealth services are only one aspect of care, where there is still a high need for in-person services and therapies.

Objective:

Provide and promote access to mental and behavioral health care services in the community

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
2.A. The MMH Mental Health Team will continue to provide crisis evaluation services and appropriate referrals for patients who present to the hospital or emergency department with mental or behavioral health conditions on an as needed basis.	V.P. CNO, Clinical Manager of Patient Safety and Behavioral Health (Kit, Michelle)	<i>Current Examples include: appropriate screenings, evaluations and coordination of transfers, call backs</i>						
2.B. In conjunction with Ector County Hospital District, MMH is exploring the development of a comprehensive mental health facility to provide services for the Permian Basin region.	President/CEO (Russell)							
2.C. MMH will continue to provide support and resources to Texas Tech University Health Science Center (TTUHSC) in their joint efforts to increase access to local mental and behavioral health care services. MMH continues to support TTUHSC's psychiatric & family medicine residency program with the goal of increasing access to local mental and behavioral health providers and services.	Executive Director of Practices (Steve Olive)							
2.D. MMH will continue its agreements with the Oceans Behavioral Hospital and the Turning Point facility to work with and provide support to indigent patients requiring psychiatric or behavioral care.	President/CEO, & Executive Director of Practices (Russell & Steve)							

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
2.E. MMH will continue to staff a SANE (Sexual Assault Nurse Examiner) team that is trained specifically to treat sexually assaulted patients.	Emergency Dept. Director (Dana)							
2.F. MMH will continue to provide individual and family guidance counseling for employees through the Employee Assistance Program.	V.P. Chief HR Officer (Roberta)							
2.G. MMH will continue to provide in-person evaluations by Texas Tech residents and psychiatrists and supplemental telepsychiatry services in the Emergency Department in order to assist with the crisis evaluation process.	Clinical Manager of Patient Safety and Behavioral Health (Michelle)							
2.H. MMH will continue to promote the Basin MD and 68 Nurse Line mental and behavioral health services which focus on triaging concerns and connecting patients with appropriate resources.	Clinical Manager of Patient Safety and Behavioral Health, Director of Clinical Operations and Clinical Care Services, Director of Premier Operations (Michelle, Brandi, Sherry)	Current Examples include: <i>Maternal Mental Wellness Program, depression/anxiety screenings, Mental Health First Aid to all onboarding employees/RN fellows</i>						

Priority #3: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Rationale:

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrants a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Midland County and the state. Midland County has higher mortality rates than Texas for the following causes of death: Alzheimer's disease; chronic lower respiratory diseases; COVID-19; accidents (unintentional injuries); intentional self-harm (suicide); influenza and pneumonia; breast cancer; prostate cancer; lung & bronchus cancer; and colon & rectum cancer.

Midland County has higher prevalence rates of chronic conditions such as high blood pressure and asthma in the Medicare population as well as residents participating in unhealthy lifestyle behaviors such as binge drinking and smoking than the state. Syphilis rates in Midland County are also on the rise. With regards to maternal and child health, specifically, Midland County has higher low birth weight births and higher teen (age 0-19 years) birth rates than the state.

According to data, Midland County residents are not appropriately seeking preventive care services, such as influenza vaccines and colonoscopies. Additionally, Midland County has a lower rate of dentists per 100,000 persons as compared to the state. There is a particular concern for those across various racial and ethnic groups with specific notes regarding the Hakha Chin, Burmese and Hispanic groups. Language, transportation and cost barriers were mentioned as hindrances causing unmet needs and increases in preventable conditions. One interviewee also mentioned the need for education and prevention of sex trafficking which is of great concern for the transient and undocumented communities.

Interviewees commended the hospital for their leadership in providing healthy lifestyle programs and improvement in access. Several interviewees noted that there is a need for a re-emphasis of health education in the community after the various stresses of COVID-19 caused a shift to more acute care needs as opposed to longer term preventative care and education. It was mentioned that there is a lack of healthy food access for many populations in Midland County as a result of rising food costs as well as food deserts within the county. This was noted to be a particular issue for low income populations along with other health literacy factors that presents a greater barrier to a healthy lifestyle. One interviewee stated: "There is a relative lack of health literacy among the large subset of our population and the consequent lifestyle and personal health choices that are made that lead to some of the common health problems that we deal with which are related to diabetes, hypertension, obesity and the consequent chronic health problems that result from those health issues."

Objective:

Implement programs and provide educational opportunities that seek to address unhealthy lifestyles and behaviors in the community

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
<p>3.A. Through its established Community Health Initiative Committee (CHIC), MMH will continue to collaborate with various local organizations to increase community engagement in personal health and wellness and improving health literacy through neighborhood-based health intervention activities. Strategies that are focused on addressing identified needs in the community include, but are not limited to: neighborhood-based education efforts, informing high risk populations about the ease of access and affordability of services and providing various health screenings and risk assessments.</p>	<p>Public Relations Manager, Community Relations Coordinator (Tasa, Taylor)</p>	<p>Current Examples include: <i>free childbirth and advanced childbirth education classes, Donate for Life, mammograms, Head for the Cure, Pivot Program, Golf tournament benefiting senior life midland meals on wheels, Hope Circle, Fit4Mom Midland: Stroller Rides, free teen heart screenings, community fridge partnership with Christmas in Action, Inc. and Healthy City, Wellness Tour, Midland Memorial Heart Institute</i></p>						

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
3.B. MMH will continue to collaborate with the local health department and the Community Children's Clinic to provide back to school physicals, as opportunities arise, for the local school district at no cost for both students and faculty. Additionally, MMH will continue to explore partnerships with local organizations to offer immunizations for wellness.	Public Relations Manager, Community Relations Coordinator (Tasa, Taylor)	<i>Current Examples include: back to school free UIL physicals and daycare physicals</i>						
3.C. MMH will continue to provide inpatient and outpatient support for those currently suffering from or at risk for diabetes through the Lifestyle Medicine Center. The Lifestyle Medicine Center is also involved in several community outreach efforts including hosting support groups at the west campus hospital facility. MMH will continue to provide free education classes offered in person and virtually as opportunities arise.	Clinical Manager at Lifestyle Medicine Center, Director of Lifestyle Medicine Center (Alicia, Amy)							
3.D. MMH will continue to develop its employee wellness program that incorporates a more innovative approach to wellness through plant-based nutrition and lifestyle medicine. Additionally, MMH will continue to offer programs for the community that focus on healthy lifestyle and chronic conditions as appropriate.	Public Relations Manager, Community Relations Coordinator (Tasa, Taylor)	<i>Current Examples include: Better U wellness portal, weight loss program, diabetes reversal program, cardio rehab program</i>						
3.E. MMH will continue to offer healthy choices in the hospital cafeteria, including vegan, vegetarian, and whole food plant-based options as well as 'Buy 5 Get 1 Free' cards for meatless choices. In addition, the hospital cafeteria has also eliminated fried foods, adjusted portion sizes to closer align with ADA sizes, reduced the size of soft drinks offered, eliminated free refills, salad robot, and switched to whole wheat products when possible.	Director of Food and Nutrition Services (Kaitlyn G)							
3.F. MMH will continue to partner with local organizations to provide meals for underserved populations.	Community Relations Coordinator, S.V.P. COO (Taylor, Stephen)	<i>Current Examples include: Senior Life Midland, cancer groups (through the Gift of Hope), Midland Soup Kitchen</i>						

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
<p>3.G. The MMH Breast Center will continue to facilitate and promote breast cancer education and increase mammogram awareness in the community through different initiatives, such as the "Pink the Basin." MMH supports "Pink the Basin," an annual breast cancer fundraising and awareness event that serves to educate women about breast cancer and available cancer and rehabilitation services at the hospital, as well as raise money to pay for mammograms for underserved women in the community.</p>	<p>Director of Radiology, Public Relations Manager (Kelly, Tasa)</p>	<p><i>Current Examples include: teachers mammogram screening events</i></p>						
<p>3.H. MMH will continue its Service Agreement with Midland Community Healthcare Services to provide convenient access to fundamental healthcare services in critical access neighborhoods.</p>	<p>Executive Director of Practices (Steve Olive)</p>							
<p>3.I. MMH will continue its relationship with the Midland County Fire Department through collaboration between a MMH PA and EMTs and paramedics in the community paramedic program to make house calls to those patients that frequently use the ambulance services or identify with chronic conditions and could benefit from outreach.</p>	<p>Vice President of Medical Affairs/CMO (Dr. Wilson)</p>							
<p>3.J. MMH is a certified Nurses Improving Care for Healthsystem Elders (NICHE) hospital and offers geriatric resource nurses and geriatric patient care assistants to give specialized care for elderly patients in the hospital. MMH will also continue to provide the appropriate level of care to maintain its Geriatric Emergency Department Accreditation (GEDA).</p>	<p>CNO (Kit)</p>							

Priority #4: Increased Emphasis on Education and Awareness of Existing Health Care Resources

Rationale:

The hospital was commended for all of their work to educate residents, recruit staff, and respond to issues that arose during the pandemic. One interviewee noted: "The hospital is doing a good job of trying to educate people. I've been impressed with the administrative staff who are engaged in the community and they are trying their hardest to help which is great. We have a good local physician community that is engaged."

While many great things are happening in the community, interviewees raised concern surrounding the lack of education and healthcare literacy for various populations in Midland County with particular concern for various ethnic and senior populations. One interviewee stated: "...there's a health equity issue among different racial/ethnic groups that have different levels of education and different levels of access to care, whether real or perceived, depending on what neighborhood you live in. There's just different levels of access and information available to access health care and different neighborhoods are concentrated based on cultural backgrounds and different census tracts."

Language barriers were also mentioned by several interviewees as a hindrance to care. Another interviewee mentioned: "Populations who don't speak English struggle in finding a provider. Spanish is one. We have Hakha Chin persons who don't have access to providers that speak their language."

COVID-19 also highlighted disparities in education and trust of the healthcare system. Vaccination hesitancy as well as lack of awareness of how to navigate local healthcare resources were of particular concern for minority populations as well as undocumented persons. Seeking care in the emergency room or not seeking care at all are the results of lack of awareness and education. One interviewee noted: "There's a lack of knowledge of what is actually available for racial/ethnic communities in Midland and not from anything they're doing wrong - it's just the knowledge isn't being disseminated."

Interviewees also discussed misuse of the Emergency Room due to misinformation and long wait times for an appointment with a primary care provider. One interviewee stated: "Seniors don't have firsthand knowledge. If they're in the right place and have the right people, they have the right care. If they're on the fringe of the city, they don't. They overuse the emergency room because they don't know there's care out there."

Objective:

Engage in efforts to increase education and awareness of existing health care resources

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
4.A. MMH case managers and social workers continue to follow up with and connect patients to appropriate, affordable services. In addition, MMH targets high risk patients with complicated conditions and/or frequent ER usage, and provides ER Case Management services to educate and connect such patients with community based resources.	Dir. Case Mgmt/Soc Svs/ CFO (Samuel, Mary)	<i>Current Examples include: transportation services/vouchers, outpatient pharmacy services, financial counseling and enrollment services</i>						
4.B. Transitional Care Teams at MMH work hand in hand with hospitalists and their patients to improve the discharge process through ensuring resources are in place for the patient, finding a primary care provider or other necessary referral sources for the patient (if applicable), and providing patients' other physicians with a copy of their visit summaries upon discharge.	VP Medical Affairs Dr. Wilson							
4.C. MMH will continue to promote wellness events and programs, such as the 3-day Wellness Tour or community screenings, through the hospital's website and other social media outlets.	Community Relations Coordinator (Taylor)							
4.D. MMH will continue to promote the 68 Nurse line, which is a 24 hour nurse hotline service for community members to access. MMH will continue to promote its 221 scheduling line that assists patients with setting up an appointment or procedure.	Director, Critical Care and Clinical Operations (Brandi)							

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
4.E. MMH will continue to promote the Basin MD telemedicine service to increase access to health care for community members. Basin MD offers 24/7 access to telemedicine partner physicians in Texas and allows for patients to speak with the provider from anywhere, as opposed to having to travel to an office for care.	VP, Community Health, Director of Premier Operations (Marcy, Sherry)	Current Examples include: <i>rack cards in clinics and waiting rooms, social media, digital signage and elevator signage</i>						
4.F. MMH continues to expand interpretation services as opportunities arise.	Dir-Quality Management (Nancy, Elsa)	Current Examples include: <i>My Accessible Real Time Trusted Interpreter (Martti™)</i>						
4.G. MMH will continue to campaign in the community about the benefits of having a primary care provider.	Tasa Public Relations Manager							
4.H. MMH will continue to promote its community garden project in order to allow more familiarity with fresh fruits and vegetables in a controlled atmosphere to those across the community.	Community Relations Coordinator							
4.I. MMH will continue to encourage employees to participate in local volunteer events and to continue to serve in leadership roles for community health-related organizations supporting local, underserved subpopulations.	Public Relations Manager, Community Relations Coordinator (Tasa, Taylor)	Current Examples include: <i>Senior Life Board, Permian Basin Great 25 Nurses, Texas Nurses Association, Texas Organization for Nurse Leaders, Buffalo Trail Scout Board, United Way, Hospice, Health City, community engagement day, Hope Chest, Helping Hands, Midland Soup Kitchen</i>						

Priority #5: Continued Focus on COVID-19 Prevention and Response

Rationale:

Midland County had a higher mortality rate of COVID-19 compared to the state. Midland County also has a lower vaccination rate compared to the state.

Interviewees discussed concern surrounding various areas impacted by COVID-19, such as the stress on the healthcare workforce, residents with preexisting conditions, mental health concerns, homelessness and disparate healthcare access. Healthcare worker burnout was a top concern for lack of healthcare providers. One interviewee stated: "Staffing will be an issue. It was already difficult to find clinical staff before, but then the pandemic put a strain on those that were already in the field and also opened the door to agencies being able to pay more than the locals could. That's not fathomable for us locally to be able to do that." Homelessness was also mentioned as a precursor to healthcare needs as the cost of living, particularly for housing, rises. One interviewee noted: "Our housing issue has been put on hold, but that contributes to the overall health of the community and that's been on the backburner due to COVID-19 and the oil bust. For the low income and working poor, there's never enough housing."

Those with preexisting conditions were noted as having a greater risk of complications from COVID-19 as well as a greater need for on-going and preventive care for chronic conditions. One interviewee stated: "COVID-19 has brought to light how much higher risk our obese and unhealthy individuals are because those are the ones impacted the most by this virus. That has changed people's idea of chronic disease and obesity because it brought in a whole new element."

It was also mentioned that mental health concerns are of even greater concern in light of COVID-19, particularly for the senior population. There is an increasing need for socialization and connection due to isolation during the pandemic. One interviewee specifically stated: "COVID-19 exacerbated what already existed with mental health, but there are also some COVID specifics with loss of jobs and just the stress and anxiety of that." While another mentioned: "Over the last few years with COVID, social isolation really took a toll on our seniors. Many of them became more isolated and locked into their homes which has exacerbated some of the mental health issues, especially for those already dealing with Alzheimer's and dementia."

Interviewees raised concern surrounding the increased presence of telehealth services during the pandemic and the limitations and barriers to telehealth services including potential difficulty accessing available telehealth services for those with limited technology resources. One interviewee stated: "Telehealth is good for those who have broadband connectivity, so it boils down to whether or not you have access to technology. If not, telehealth is not advantageous to you. That affects an inordinate amount of people in west Texas due to our rural nature."

Education was mentioned as an important factor as the pandemic progresses. Information and misinformation are swaying decisions regarding medical and protocol compliance as well as vaccine hesitancy. All of these are factors which contribute to frustration, fatigue and a mistrust of medical professionals which will be important to address not only as it relates to COVID-19 but all health factors. One interviewee stated: "We don't understand the effects of COVID-19 yet. There's a hesitancy to report having symptoms because children may miss school. Because of people just having COVID-19 fatigue, a growing number of people in our community have stopped listening or trusting our medical professionals. That's a dangerous trend we're seeing that's increasing."

Objective:

Implement and offer programs that aim to reduce the impact of the COVID-19 pandemic

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
5.A. MMH will continue to provide education on COVID-19 and COVID-19 vaccinations as opportunities arise.	Public Relations Manager (Tasa)	<i>Current Examples include: flyers, radio spots, Facebook page, newspapers, initiative with vaccines & therapies</i>						
5.B. MMH continues following CDC guidelines and community standards to control the spread and reduce risk of COVID-19 infection when discharging patients to a lower level of care and their home environment.	VP Medical Affairs & Infection Prevention & Control Manager (Dr. Wilson & Val)							
5.C. MMH continues to report COVID-19 patient admissions data to the state and other organizations in an ongoing effort to share timely information regarding the pandemic as appropriate. Vaccination rates are reported to the National Healthcare Safety Network (NHSN).	Infection Prevention & Control Manager (Val)							
5.D. MMH continues to provide access to COVID-19 testing site and vaccines for community members.	VP, Community Health, Director of Premier Operations (Marcy, Sherry)	<i>Current Examples include: vaccine clinic at F. Marie Hall Outpatient Center</i>						

Priority #6: Increased Emphasis on Safe Sex Education, Communicable Disease Prevention, Family Planning and Prenatal and Postnatal Care

Rationale:

Data suggests that residents in Midland County face an increasing risk of communicable disease infections, particularly syphilis as well as higher than state average births to single teens and teen pregnancy rates. Interviewees emphasized the need to address rising STI and teen pregnancy rates through education regarding safe sexual behaviors and STI prevention and increased accessibility to family planning and sexual health resources. One interviewee stated: "We started testing and treating for STIs and STDs and we've had comments from patients saying they're not getting educated about STIs at all. They get the treatment and diagnosis and that's it. More people are making positive decisions about their sexual lifestyle because they know they don't want to get sick."

The transient population, particularly tied to the oil industry, was highlighted as a particular area of opportunity for education. Transportation as well as cost could be barriers to care for the transient population as well as the minority and low income populations. COVID-19 and the subsequent increase in time at home was seen as a driver of increased STI rates as well as a need for education on safe sex practices. One interviewee mentioned: "The other thing we've noticed is an increase in STIs. That may have to do with people spending more time at home. We need prevention. Use condoms, take birth control, don't have multiple partners, etc."

Objective:

Support efforts to increase sex education and communicable disease prevention in the community

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025		Measurement / Metric
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	
6.A. MMH will continue to manage the Hope Chest program which encourages young mothers to participate in regular check-ups and take care of themselves while pregnant through a point system. As points are earned, those points may be used towards diapers, strollers, bedding etc.	Community Relations Coordinator (Taylor)							
6.B. MMH will continue to offer Becoming a Mom classes to public schools.	Community Relations Coordinator (Taylor)							
6.C. MMH will explore providing education on STD prevention and create community partnerships to address the STD rates in the community as opportunities arise.	Public Relations Manager, Community Relations Coordinator (Tasa, Taylor)							
6.D. MMH will continue to provide family planning, prenatal and postnatal care and education to increase awareness in the community. The hospital will also explore access to care issues in the community to potentially develop activities to bridge any gaps between patients and appropriate care.	Public Relations Manager, Community Relations Coordinator (Tasa, Taylor)							
6.E. MMH will explore establishing partnerships with local organizations for communicable disease prevention efforts and programs.	Public Relations Manager, Community Relations Coordinator (Tasa, Taylor)							

Section 3:

Feedback, Comments and Paper Copies

INPUT REGARDING THE HOSPITAL'S CURRENT CHNA



CHNA Feedback Invitation

- IRS Final Regulations require a hospital facility to consider written comments received on the hospital facility's most recently conducted CHNA and most recently adopted Implementation Strategy in the CHNA process.
- Midland Memorial Hospital invites all community members to provide feedback on its existing CHNA and Implementation Plan.
- To provide input on this CHNA, please see details at the end of this report or respond directly to the hospital online at the site of this download.



Feedback, Questions or Comments?

Please address any written comments on the CHNA and Implementation Plan and/or requests for a copy of the CHNA and Implementation Plan to:

Midland Memorial Hospital

ATTN: Taylor (Anderson) Wiedenfeld

Community Relations Coordinator

400 Rosalind Redfern Grover Pkwy

Midland, TX 79701

Phone: (432) 221- 4510

Email: taylor.anderson@midlandhealth.org

Please find the most up to date contact information on the Midland Memorial Hospital website under “About Us” and “Community Health Needs Assessment”:

<https://www.midlandhealth.org/main/community-health-needs-assessment>



Thank you!

Community Hospital Consulting

7950 Legacy Drive, Suite 1000

Plano, TX 75024

972-943-6400

www.communityhospitalcorp.com

Lisette Hudson - lhudson@communityhospitalcorp.com

Valerie Hayes - vhayes@communityhospitalcorp.com

Alex Campbell - acampbell@communityhospitalcorp.com

